



# centreon

## CENTREON MBI samples reports

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English version



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## Business Activity Monitoring (BAM)

**BV-BA-Avabilities-1** This report displays availability and incidents statistics of business activities belonging to a business view. From page 2 of this report, the availability detail of each business activity is displayed on a full page.

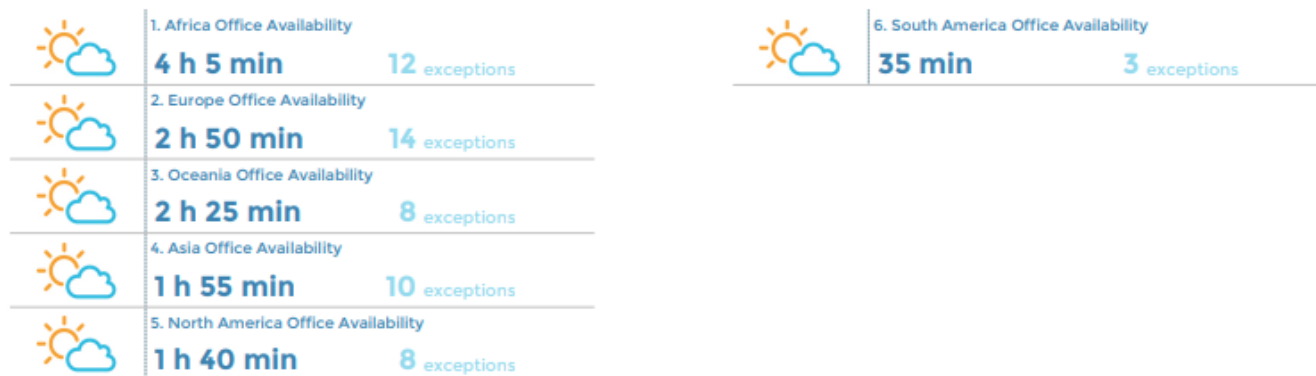


### FOCUS ON APPLICATION AVAILABILITY



Application are sorted by descending availability. Application with 100% availability are displayed on an alphabetic order.

### FOCUS ON UNAVAILABILITY TIME AND EXCEPTION EVENTS



Application are sorted by descending unavailability time and failures. Application without an unavailability time are displayed on an alphabetic order.

### PERFORMANCE

#### Reliability

or MEAN TIME BETWEEN FAILURE (MTBF)

It's the average time between exception events. This indicator enables you to analyze the recurrence of exception events on the applications. If the application is not available or no exception events have been detected, the MTBF cannot be calculated.



#### Maintainability

or MEAN TIME TO REPAIR SERVICE (MTRS)

It's the average time of the exception events resolution. This indicator enables you to analyze the time to repair the service after an exception. If no exception event have been detected, the MTRS cannot be calculated.



# AVAILABILITY

AFRICA OFFICE AVAILA..

Feb, 01 19 - Mar, 01 19

24x7



## THE AVAILABILITY

Corresponds to the time when the application is working even in a degraded state.



**99.39%**  
AVAILABILITY

**-0.16**

## THE UNAVAILABILITY

Corresponds to the time when the application was not accessible at all.



**4 h 5 min**  
UNAVAILABLE TIME

**45 min**

## DOWNTIME

Corresponds to the maintenance time programmed on the application. This time is not taken into statistics calculation.



**-**  
DOWNTIME

**-**

## THE PERFORMANCE

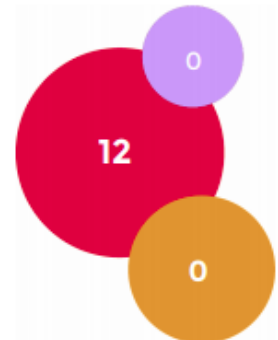
Corresponds to the time when the application was available but not degraded.



**99.39%**  
performance

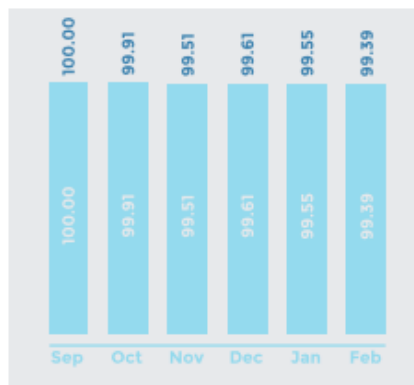
**-0.16**

## Events on your application

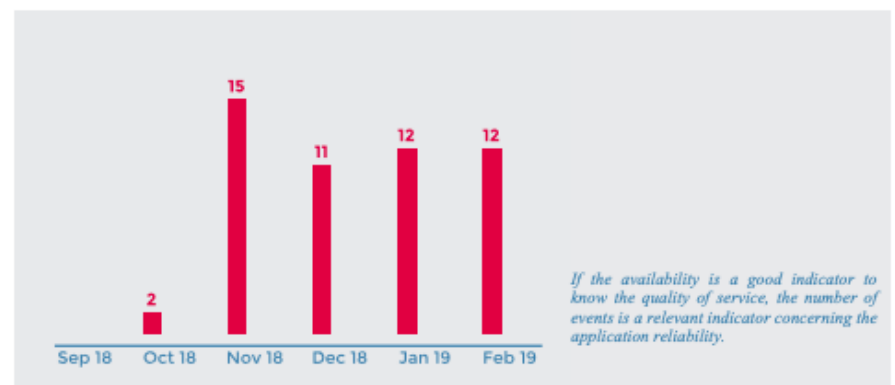


■ Excepti. ■ Down Time  
■ Degrad.

## EVOLUTION REGARDING THE AVAILABILITY AND PERFORMANCE



## EVOLUTION CONCERNING DEGRADED EVENTS, EXCEPTION EVENTS, AND SCHEDULED DOWNTIME



## AVAILABILITY CALENDAR



| MON | TUE | WED | THU | FRI | SAT | SUN |
|-----|-----|-----|-----|-----|-----|-----|
|     |     |     |     | 1   | 2   | 3   |
| 4   | 5   | 6   | 7   | 8   | 9   | 10  |
|     | 98% |     |     |     |     | 98% |
| 11  | 12  | 13  | 14  | 15  | 16  | 17  |
| 97% |     |     |     |     | 98% |     |
| 18  | 19  | 20  | 21  | 22  | 23  | 24  |
|     |     |     | 97% | 98% | 99% |     |
| 25  | 26  | 27  | 28  |     |     |     |
| 97% |     |     | 96% |     |     |     |

[ 0, 100 ] ■ = 100 □ No data

**BV-BA-Avabilities-Calendar** This report displays statistics about business activities availability and incidents. Statistics are displayed by month and by day in calendars

# APPLICATIONS AVAILABILITIES

## Offices

February 2019

### AVAILABILITY AND EXCEPTION EVENTS BY APPLICATION BY MONTH

| % < Critical SLA<br>SLA Crit. < % < SLA Warn. | 2018        |             |             |             |             |             |             |            |     |            |             |             | 2019        |             |
|-----------------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|-----|------------|-------------|-------------|-------------|-------------|
|                                               | Jan         | Feb         | Mar         | Apr         | May         | Jun         | Jul         | Aug        | Sep | Oct        | Nov         | Dec         | Jan         | Feb         |
| Africa Office Availability                    | 99.42%   12 | 99.76%   6  | 99.84%   8  | 99.87%   7  | 99.64%   12 | 99.50%   15 | 99.57%   13 | 99.75%   5 |     | 99.90%   2 | 99.51%   15 | 99.60%   11 | 99.55%   12 | 99.39%   12 |
| Asia Office Availability                      | 99.55%   9  | 99.60%   10 | 99.66%   9  | 99.36%   17 | 99.46%   15 | 99.79%   6  | 99.63%   12 | 99.73%   7 |     | 99.95%   1 | 99.52%   13 | 99.83%   10 | 99.65%   14 | 99.71%   10 |
| Europe Office Availability                    | 99.69%   9  | 99.47%   12 | 99.64%   11 | 99.60%   10 | 99.52%   14 | 99.56%   12 | 99.45%   13 | 99.77%   9 |     | 99.94%   1 | 99.53%   12 | 99.74%   7  | 99.82%   8  | 99.57%   14 |
| North America Office Availability             | 99.66%   8  | 99.76%   9  | 99.83%   7  | 99.74%   9  | 99.74%   9  | 99.76%   5  | 99.48%   11 | 99.91%   3 |     | 99.86%   6 | 99.51%   17 | 99.76%   8  | 99.50%   18 | 99.75%   8  |
| Oceania Office Availability                   | 99.56%   11 | 99.44%   16 | 99.63%   15 | 99.52%   12 | 99.51%   16 | 99.36%   13 | 99.61%   12 | 99.92%   2 |     | 99.94%   2 | 99.64%   6  | 99.57%   12 | 99.65%   11 | 99.64%   8  |
| South America Office Availability             | 99.74%   8  | 99.54%   10 | 99.62%   12 | 99.46%   18 | 99.49%   15 | 99.44%   18 | 99.84%   4  | 99.94%   2 |     | 99.90%   4 | 99.44%   17 | 99.68%   8  | 99.54%   12 | 99.91%   3  |

### UNAVAILABLE TIME BY BUSINESS ACTIVITY BY MONTH

| Time < Critical SLA<br>SLA Warn. < Time < SLA Crtl. | 2018       |            |            |            |            |            |            |            |     |           |            |            | 2019       |            |
|-----------------------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|-----|-----------|------------|------------|------------|------------|
|                                                     | Jan        | Feb        | Mar        | Apr        | May        | Jun        | Jul        | Aug        | Sep | Oct       | Nov        | Dec        | Jan        | Feb        |
| Africa Office Availability                          | 4 h 15 min | 1 h 35 min | 1 h 5 min  | 55 min     | 2 h 40 min | 3 h 35 min | 3 h 10 min | 1 h 50 min |     | 45 min    | 3 h 30 min | 2 h 55 min | 3 h 20 min | 4 h 5 min  |
| Asia Office Availability                            | 3 h 20 min | 2 h 40 min | 2 h 31 min | 4 h 35 min | 4 h        | 1 h 30 min | 2 h 45 min | 2 h        |     | 25 min    | 3 h 25 min | 1 h 15 min | 2 h 35 min | 1 h 55 min |
| Europe Office Availability                          | 2 h 15 min | 3 h 30 min | 2 h 40 min | 2 h 50 min | 3 h 30 min | 3 h 10 min | 4 h 5 min  | 1 h 40 min |     | 25 min    | 3 h 20 min | 1 h 55 min | 1 h 20 min | 2 h 50 min |
| North America Office Availability                   | 2 h 30 min | 1 h 35 min | 1 h 15 min | 1 h 51 min | 1 h 55 min | 1 h 40 min | 3 h 50 min | 40 min     |     | 1 h 5 min | 3 h 30 min | 1 h 45 min | 3 h 40 min | 1 h 40 min |
| Oceania Office Availability                         | 3 h 15 min | 3 h 45 min | 2 h 40 min | 3 h 25 min | 3 h 35 min | 4 h 35 min | 2 h 50 min | 35 min     |     | 25 min    | 2 h 35 min | 3 h 10 min | 2 h 35 min | 2 h 25 min |
| South America Office Availability                   | 1 h 55 min | 3 h 5 min  | 2 h 45 min | 3 h 50 min | 3 h 45 min | 4 h        | 1 h 10 min | 25 min     |     | 50 min    | 4 h        | 2 h 20 min | 3 h 25 min | 35 min     |

| AVAILABILITY BY APPLICATION BY DAY |     |
|------------------------------------|-----|
| 1                                  | 2   |
| 3                                  | 4   |
| 5                                  | 6   |
| 7                                  | 8   |
| 9                                  | 10  |
| 11                                 | 12  |
| 13                                 | 14  |
| 15                                 | 16  |
| 17                                 | 18  |
| 19                                 | 20  |
| 21                                 | 22  |
| 23                                 | 24  |
| 25                                 | 26  |
| 27                                 | 28  |
| 29                                 | 30  |
| 31                                 | 32  |
| 33                                 | 34  |
| 35                                 | 36  |
| 37                                 | 38  |
| 39                                 | 40  |
| 41                                 | 42  |
| 43                                 | 44  |
| 45                                 | 46  |
| 47                                 | 48  |
| 49                                 | 50  |
| 51                                 | 52  |
| 53                                 | 54  |
| 55                                 | 56  |
| 57                                 | 58  |
| 59                                 | 60  |
| 61                                 | 62  |
| 63                                 | 64  |
| 65                                 | 66  |
| 67                                 | 68  |
| 69                                 | 70  |
| 71                                 | 72  |
| 73                                 | 74  |
| 75                                 | 76  |
| 77                                 | 78  |
| 79                                 | 80  |
| 81                                 | 82  |
| 83                                 | 84  |
| 85                                 | 86  |
| 87                                 | 88  |
| 89                                 | 90  |
| 91                                 | 92  |
| 93                                 | 94  |
| 95                                 | 96  |
| 97                                 | 98  |
| 99                                 | 100 |

= 0  ] 0 , 10 min [    [ 10 min , 30 min [    [ 30 min , 60 min [    [ 60 min , 2 h [    [ 2 h , 24h [

Only the last 6 months are displayed on that calendar due to layout limitations

|                                   |                      |  |  |  |  |  |  |                      |  |  |  |  |  |  |                      |  |  |  |  |  |  |                      |  |  |  |  |  |  |                      |  |  |  |  |  |  |                      |  |  |  |  |  |  |     |  |  |  |  |  |  |
|-----------------------------------|----------------------|--|--|--|--|--|--|----------------------|--|--|--|--|--|--|----------------------|--|--|--|--|--|--|----------------------|--|--|--|--|--|--|----------------------|--|--|--|--|--|--|----------------------|--|--|--|--|--|--|-----|--|--|--|--|--|--|
| Africa Office Availability        | 1 2 3 4 5 6 7        |  |  |  |  |  |  | 1 2 3 4              |  |  |  |  |  |  | 1 2                  |  |  |  |  |  |  | 1 2 3 4 5 6          |  |  |  |  |  |  | 1 2 3                |  |  |  |  |  |  |                      |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 96% - -              |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  | 98% 97% - -          |  |  |  |  |  |  | - - -                |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 8 9 10 11 12 13 14   |  |  |  |  |  |  | 5 6 7 8 9 10 11      |  |  |  |  |  |  | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 7 8 9 10 11 12 13    |  |  |  |  |  |  | 4 5 6 7 8 9 10       |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | 99% - - 97%          |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 97%                  |  |  |  |  |  |  | 97% 98% - - 98%      |  |  |  |  |  |  | 4 5 6 7 8 9 10       |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 15 16 17 18 19 20 21 |  |  |  |  |  |  | 12 13 14 15 16 17 18 |  |  |  |  |  |  | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 14 15 16 17 18 19 20 |  |  |  |  |  |  | 11 12 13 14 15 16 17 |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 99% 98% - 97%        |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  | 97% - - - 98%        |  |  |  |  |  |  |     |  |  |  |  |  |  |
| Asia Office Availability          | 1 2                  |  |  |  |  |  |  | 1 2 3 4 5 6 7        |  |  |  |  |  |  | 1 2 3 4              |  |  |  |  |  |  | 1 2                  |  |  |  |  |  |  | 1 2 3 4 5 6          |  |  |  |  |  |  | 1 2 3                |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 97% - 99% -          |  |  |  |  |  |  | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 8 9 10 11 12 13 14   |  |  |  |  |  |  | 5 6 7 8 9 10 11      |  |  |  |  |  |  | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 7 8 9 10 11 12 13    |  |  |  |  |  |  | 4 5 6 7 8 9 10       |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | 98% - - - 98%        |  |  |  |  |  |  | 99% - - - 98%        |  |  |  |  |  |  | 99%                  |  |  |  |  |  |  | 97% 97% 97%          |  |  |  |  |  |  | - - - - -            |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 15 16 17 18 19 20 21 |  |  |  |  |  |  | 12 13 14 15 16 17 18 |  |  |  |  |  |  | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 14 15 16 17 18 19 20 |  |  |  |  |  |  | 11 12 13 14 15 16 17 |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 99% -                |  |  |  |  |  |  | 99%                  |  |  |  |  |  |  | 99%                  |  |  |  |  |  |  | 98% - 98%            |  |  |  |  |  |  |     |  |  |  |  |  |  |
| Europe Office Availability        | 1 2                  |  |  |  |  |  |  | 1 2 3 4 5 6 7        |  |  |  |  |  |  | 1 2 3 4              |  |  |  |  |  |  | 1 2                  |  |  |  |  |  |  | 1 2 3 4 5 6          |  |  |  |  |  |  | 1 2 3                |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 97% - 98%            |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 8 9 10 11 12 13 14   |  |  |  |  |  |  | 5 6 7 8 9 10 11      |  |  |  |  |  |  | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 7 8 9 10 11 12 13    |  |  |  |  |  |  | 4 5 6 7 8 9 10       |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | 99% 99% 97%          |  |  |  |  |  |  | 99% 99% 97%          |  |  |  |  |  |  | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 99%                  |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 15 16 17 18 19 20 21 |  |  |  |  |  |  | 12 13 14 15 16 17 18 |  |  |  |  |  |  | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 14 15 16 17 18 19 20 |  |  |  |  |  |  | 11 12 13 14 15 16 17 |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 98% 96%              |  |  |  |  |  |  | 97%                  |  |  |  |  |  |  | 99%                  |  |  |  |  |  |  | 97%                  |  |  |  |  |  |  |     |  |  |  |  |  |  |
| North America Office Availability | 1 2                  |  |  |  |  |  |  | 1 2 3 4 5 6 7        |  |  |  |  |  |  | 1 2 3 4              |  |  |  |  |  |  | 1 2                  |  |  |  |  |  |  | 1 2 3 4 5 6          |  |  |  |  |  |  | 1 2 3                |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 97%                  |  |  |  |  |  |  | 99%                  |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 8 9 10 11 12 13 14   |  |  |  |  |  |  | 5 6 7 8 9 10 11      |  |  |  |  |  |  | 3 4 5 6 7 8 9        |  |  |  |  |  |  | 7 8 9 10 11 12 13    |  |  |  |  |  |  | 4 5 6 7 8 9 10       |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | 97%                  |  |  |  |  |  |  | 98% 96%              |  |  |  |  |  |  | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 99% 97% 98% 98%      |  |  |  |  |  |  | 99% |  |  |  |  |  |  |
|                                   | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 15 16 17 18 19 20 21 |  |  |  |  |  |  | 12 13 14 15 16 17 18 |  |  |  |  |  |  | 10 11 12 13 14 15 16 |  |  |  |  |  |  | 14 15 16 17 18 19 20 |  |  |  |  |  |  | 11 12 13 14 15 16 17 |  |  |  |  |  |  |     |  |  |  |  |  |  |
|                                   | -                    |  |  |  |  |  |  | -                    |  |  |  |  |  |  | 99% 98%              |  |  |  |  |  |  | 99%                  |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  | 98%                  |  |  |  |  |  |  |     |  |  |  |  |  |  |

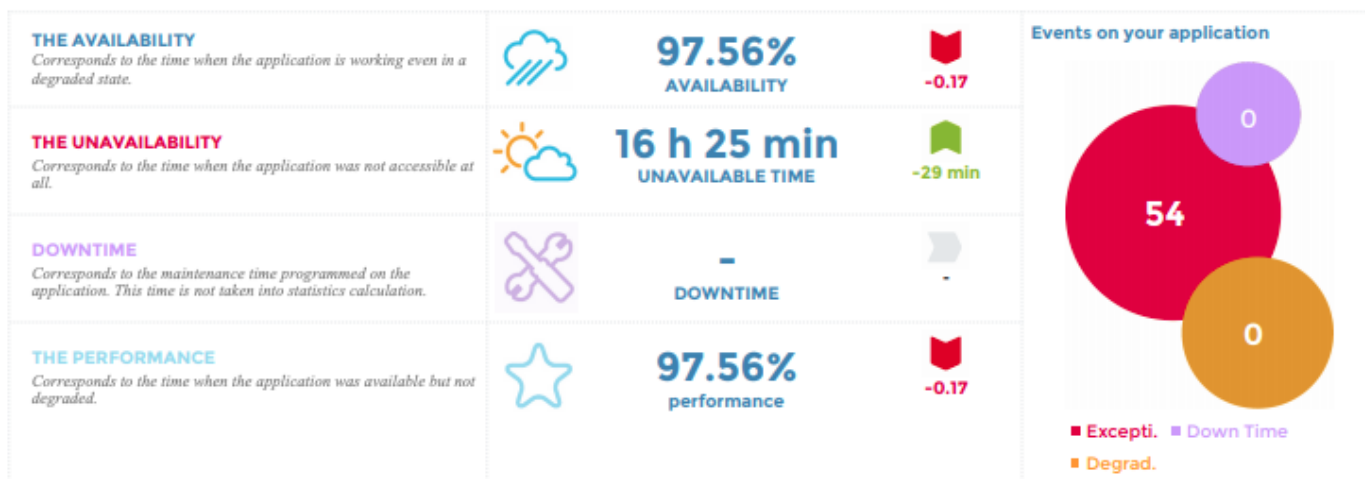
## BA-Availability-1 This report displays availability and events statistics for a business activity

# AVAILABILITY

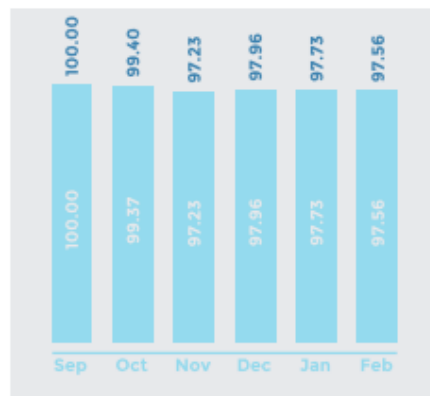
of your APPLICATION

Feb, 01 19 - Mar, 01 19 24x7

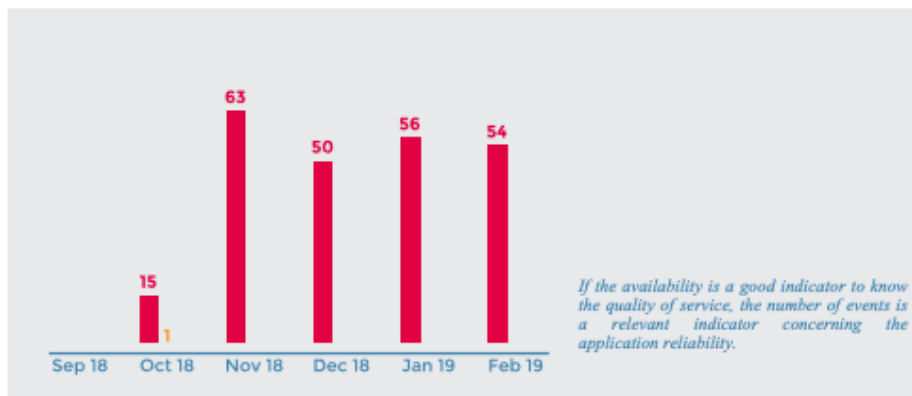
### Mail end-user service availability



#### EVOLUTION REGARDING THE AVAILABILITY AND PERFORMANCE



#### EVOLUTION CONCERNING DEGRADED EVENTS, EXCEPTION EVENTS, AND SCHEDULED DOWNTIME



### AVAILABILITY CALENDAR



| MON | TUE | WED | THU | FRI | SAT | SUN |
|-----|-----|-----|-----|-----|-----|-----|
|     |     |     |     | 1   | 2   | 3   |
|     |     |     |     | 97% |     |     |
| 4   | 5   | 6   | 7   | 8   | 9   | 10  |
| 96% | 98% |     | 95% | 96% | 97% | 98% |
| 11  | 12  | 13  | 14  | 15  | 16  | 17  |
| 97% | 97% | 97% | 97% | 95% | 96% | 97% |
| 18  | 19  | 20  | 21  | 22  | 23  | 24  |
| 98% | 98% | 97% | 96% | 97% | 97% | 97% |
| 25  | 26  | 27  | 28  |     |     |     |
| 94% | 97% | 96% | 97% |     |     |     |

[ 0, 99.9 [    [ 99.9, 0 [    [ 0, 100 [    = 100    No data

**BV-BA-Availabilities-List** This report lists statistics of availability, unavailability time, degraded time and alarms of business activities.

# APPLICATIONS AVAILABILITIES

## Offices

FROM 2/1/19 TO 3/1/19

### AVAILABILITY, UNAVAILABILITY AND EVENTS

|             |                                                                 | Availability |         | Unavailability |              |        |       | Degraded |       |        |       |
|-------------|-----------------------------------------------------------------|--------------|---------|----------------|--------------|--------|-------|----------|-------|--------|-------|
| Application |                                                                 | Avail.       | Evol.   | Unav.          | Evol.        | Events | Evol. | Degrad.  | Evol. | Events | Evol. |
|             | <b>Africa Office Availability</b><br><small>24x7</small>        | 99.39%       | -0.16 % | 4 h 5 min      | + 45 min     | 12     | 0     | -        | -     | 0      | 0     |
|             | <b>Asia Office Availability</b><br><small>24x7</small>          | 99.71%       | 0.06 %  | 1 h 55 min     | - 40 min     | 10     | -4    | -        | -     | 0      | 0     |
|             | <b>Europe Office Availability</b><br><small>24x7</small>        | 99.58%       | -0.24 % | 2 h 50 min     | + 1 h 30 min | 14     | + 6   | -        | -     | 0      | 0     |
|             | <b>North America Office Availability</b><br><small>24x7</small> | 99.75%       | 0.24 %  | 1 h 40 min     | - 2 h        | 8      | -10   | -        | -     | 0      | 0     |
|             | <b>Oceania Office Availability</b><br><small>24x7</small>       | 99.64%       | -0.01 % | 2 h 25 min     | - 10 min     | 8      | -3    | -        | -     | 0      | 0     |
|             | <b>South America Office Availability</b><br><small>24x7</small> | 99.91%       | 0.37 %  | 35 min         | - 2 h 50 min | 3      | -9    | -        | -     | 0      | 0     |

**BA-Event-List** This report displays a list of events appeared on a business activity.

**EVENTS LIST**  
of your APPLICATION  
Feb, 01 19 - Mar, 01 19      24x7





## Mail end-user service events



The following table display a listing of exception events triggered on this application. For each event, all the KPI related to it are displayed.

|                                               |         |                 |     |                 |          |               |
|-----------------------------------------------|---------|-----------------|-----|-----------------|----------|---------------|
| Exception #1                                  | ■ Start | 1/2/19 06:07:05 | End | 1/2/19 06:22:05 | Duration | 15 min        |
| Scenario-mail-idf scenarii-mail-interne2inter |         | 1/2/19 06:07:05 |     | 1/2/19 06:22:05 |          | 15 min        |
| Exception #2                                  | ■ Start | 1/2/19 14:24:05 | End | 1/2/19 14:39:05 | Duration | 15 min        |
| Scenario-mail-idf scenarii-mail-interne2inter |         | 1/2/19 14:24:05 |     | 1/2/19 14:39:05 |          | 15 min        |
| Exception #3                                  | ■ Start | 4/2/19 00:58:05 | End | 4/2/19 01:21:37 | Duration | 23 min 32 sec |
| Scenario-mail-idf scenarii-mail-interne2inter |         | 4/2/19 00:58:05 |     | 4/2/19 01:13:05 |          | 15 min        |
| Scenario-mail-idf scenarii-mail-interne2exter |         | 4/2/19 01:06:37 |     | 4/2/19 01:21:37 |          | 15 min        |
| Exception #4                                  | ■ Start | 4/2/19 14:24:12 | End | 4/2/19 14:39:37 | Duration | 15 min 25 sec |
| Scenario-mail-idf scenarii-mail-externe2inter |         | 4/2/19 14:24:12 |     | 4/2/19 14:39:12 |          | 15 min        |
| Scenario-mail-idf scenarii-mail-interne2exter |         | 4/2/19 14:24:37 |     | 4/2/19 14:39:37 |          | 15 min        |
| Exception #5                                  | ■ Start | 4/2/19 15:11:12 | End | 4/2/19 15:26:37 | Duration | 15 min 25 sec |
| Scenario-mail-idf scenarii-mail-externe2inter |         | 4/2/19 15:11:12 |     | 4/2/19 15:26:12 |          | 15 min        |
| Scenario-mail-idf scenarii-mail-interne2exter |         | 4/2/19 15:11:37 |     | 4/2/19 15:26:37 |          | 15 min        |
| Exception #6                                  | ■ Start | 5/2/19 14:58:37 | End | 5/2/19 15:13:37 | Duration | 15 min        |
| Scenario-mail-idf scenarii-mail-interne2exter |         | 5/2/19 14:58:37 |     | 5/2/19 15:13:37 |          | 15 min        |
| Exception #7                                  | ■ Start | 7/2/19 06:32:37 | End | 7/2/19 06:50:05 | Duration | 17 min 28 sec |
| Scenario-mail-idf scenarii-mail-interne2exter |         | 7/2/19 06:32:37 |     | 7/2/19 06:47:37 |          | 15 min        |
| Scenario-mail-idf scenarii-mail-interne2inter |         | 7/2/19 06:35:05 |     | 7/2/19 06:50:05 |          | 15 min        |

**BV-BA-Current-Health-VS-Past** This report displays the global health of business activities at its generation and compares it with the availability of a previous period.

**CURRENT STATE**  
**OF YOUR APPLICATIONS**  
Created on: Mar 8, 2019, 1:45 PM





### Offices

| Real time                                                                                                                                                             |                                   |                       |              |                |          | Last 30 days *                                                                                      |            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-----------------------|--------------|----------------|----------|-----------------------------------------------------------------------------------------------------|------------|
| Current level                                                                                                                                                         | Business Activity                 | Last change           | Duration     | Acknowledgment | Downtime | Availability                                                                                        | Exceptions |
|  <div style="background-color: #2c5e8a; color: white; padding: 2px 5px;">100</div>   | Africa Office Availability        | Mar 3, 2019, 4:19 AM  | 129 h 25 min | -              | -        |  <b>99.46%</b>   | 12         |
|  <div style="background-color: #2c5e8a; color: white; padding: 2px 5px;">100</div>   | Asia Office Availability          | Mar 4, 2019, 11:42 PM | 86 h 2 min   | -              | -        |  <b>99.65%</b>   | 12         |
|  <div style="background-color: #2c5e8a; color: white; padding: 2px 5px;">100</div>   | Europe Office Availability        | Mar 7, 2019, 11:56 PM | 13 h 48 min  | -              | -        |  <b>99.61%</b>   | 13         |
|  <div style="background-color: #2c5e8a; color: white; padding: 2px 5px;">100</div>   | North America Office Availability | Mar 7, 2019, 5:31 AM  | 32 h 13 min  | -              | -        |  <b>99.71%</b>   | 9          |
|  <div style="background-color: #2c5e8a; color: white; padding: 2px 5px;">100</div> | Oceania Office Availability       | Mar 3, 2019, 11:09 AM | 122 h 35 min | -              | -        |  <b>99.62%</b>  | 9          |
|  <div style="background-color: #2c5e8a; color: white; padding: 2px 5px;">100</div> | South America Office Availability | Mar 8, 2019, 12:28 AM | 13 h 16 min  | -              | -        |  <b>99.79%</b> | 8          |

## Availability & events

**Hostgroup-Service-Incident-Resolution-2** This report displays the rate of acknowledgment and solved events, the longest events, the least reliable indicators and equipments generating the most events for a hostgroup

**EVENTS MANAGMENT**  
**ACKNOWLEDGMENT AND**  
**RESOLUTION DELAY**  
 FROM Feb 1, 2019 TO Mar 1, 2019





## DATABASE-SERVERS

|                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>ACKNOWLEDGMENT TIME</b></p> <p><i>It's the duration between a hard state of an event and it's acknowledgment. Events that have duration less than the acknowledgment SLA are excluded from the calculation.</i></p> <p><b>AVERAGE ACKNOWLEDGMENT</b></p> <p style="text-align: center;">-</p> | <p style="text-align: right;"><b>EVENTS ACKNOWLEDGMENT</b> <span style="color: red;">CRITICAL</span></p> <div style="text-align: center;">  <div style="margin-top: 5px;"> <b>0 % (0/272)</b><br/>       ACKNOWLEDGED WITHIN 30 MIN     </div> </div> |
| <p><b>RESOLUTION TIME</b></p> <p><i>It's the duration between a hard state of an event and it's resolution (state = OK). Events that have duration less than the resolution SLA are included on the calculation.</i></p> <p><b>AVERAGE RESOLUTION</b></p> <p style="text-align: center;">18 min</p> | <p style="text-align: right;"><b>EVENTS RESOLUTION</b> <span style="color: red;">CRITICAL</span></p> <div style="text-align: center;">  <div style="margin-top: 5px;"> <b>99.29% (1126/1134)</b><br/>       SOLVED WITHIN 60 MIN     </div> </div>   |

## TOP 10 OF LONGEST EVENTS

| Host                  | Service    | Start                  | End                   | Resolution |
|-----------------------|------------|------------------------|-----------------------|------------|
| srv-mysql-01          | disk-/     | Feb 5, 2019, 7:36 PM   | Feb 5, 2019, 9:21 PM  | 1 h 45 min |
| srv-mysql-01          | disk-/     | Feb 5, 2019, 7:36 PM   | Feb 5, 2019, 9:21 PM  | 1 h 45 min |
| srv-mssql-02          | disk-C     | Feb 21, 2019, 12:36 AM | Feb 21, 2019, 1:56 AM | 1 h 20 min |
| srv-mysql-01          | disk-/home | Feb 5, 2019, 5:22 PM   | Feb 5, 2019, 6:37 PM  | 1 h 15 min |
| srv-mysql-01          | disk-/home | Feb 5, 2019, 5:22 PM   | Feb 5, 2019, 6:37 PM  | 1 h 15 min |
| srv-mysql-01          | disk-/     | Feb 21, 2019, 6:48 PM  | Feb 21, 2019, 7:53 PM | 1 h 5 min  |
| srv-mysql-01          | disk-/     | Feb 21, 2019, 6:48 PM  | Feb 21, 2019, 7:53 PM | 1 h 5 min  |
| srv-oracle-users      | disk-/     | Feb 8, 2019, 5:01 PM   | Feb 8, 2019, 6:06 PM  | 1 h 5 min  |
| srv-oracle-accounting | disk-/     | Feb 18, 2019, 7:44 AM  | Feb 18, 2019, 8:44 AM | 60 min     |
| srv-oracle-accounting | disk-/     | Feb 18, 2019, 7:44 AM  | Feb 18, 2019, 8:44 AM | 60 min     |

## TOP 10 OF THE LEAST RELIABLE INDICATORS

| Host             | Service            | MTBF        |
|------------------|--------------------|-------------|
| srv-mssql-01     | eventlog-Antivirus | 8 h 6 min   |
| srv-mssql-02     | eventlog-Antivirus | 9 h 7 min   |
| srv-mssql-01     | memory             | 16 h 4 min  |
| srv-oracle-crm   | memory             | 16 h 5 min  |
| srv-oracle-crm   | memory-stats       | 16 h 5 min  |
| srv-mysql-01     | memory             | 17 h 22 min |
| srv-mysql-01     | memory-stats       | 17 h 22 min |
| srv-oracle-users | memory             | 20 h 3 min  |
| srv-oracle-users | memory-stats       | 20 h 3 min  |
| srv-mysql-02     | memory             | 24 h 33 min |

*The MTBF is the division of the available time of the hosts, within the reporting period and live service, by the number of exception events detected.*

## TOP 10 OF EQUIPMENTS GENERATING THE MOST EVENTS

| Host                  | Warning event | Critical event |
|-----------------------|---------------|----------------|
| srv-mysql-01          | 392           | 280            |
| srv-oracle-accounting | 412           | 216            |
| srv-mssql-01          | 100           | 146            |
| srv-oracle-crm        | 207           | 131            |
| srv-oracle-users      | 196           | 129            |
| srv-mssql-02          | 84            | 118            |
| srv-mysql-02          | 186           | 114            |

**Hostgroups-Incidents-1** This report gives you an overview of host exception events and unavailability for one or several hostgroups.



## Incidents management reports

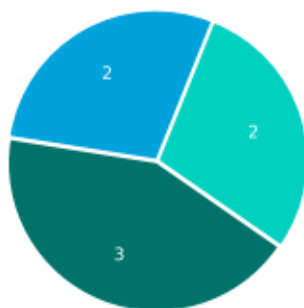
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Time period : 24x7

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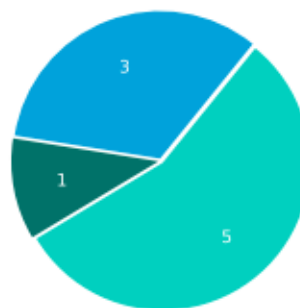
**Resources by groups**

- MSSQL-Servers
- MySQL-Servers
- Oracle-Servers



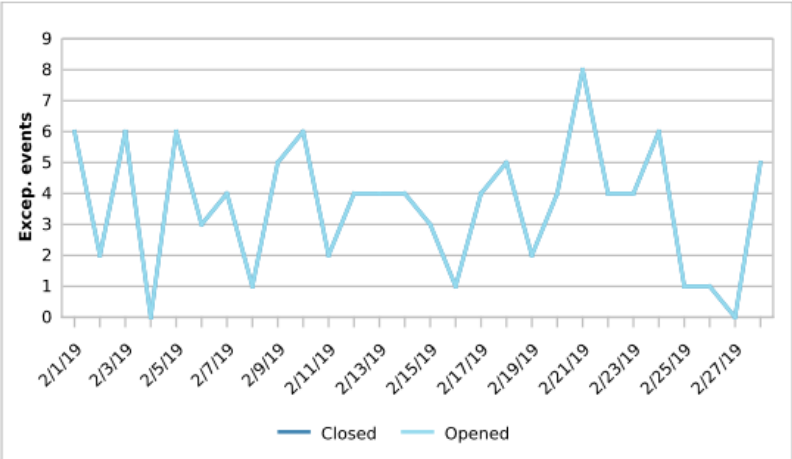
**Resources by categories**

- Africa
- Asia
- Europe



01 February 2019  
01 March 2019

Current month exception events evolution



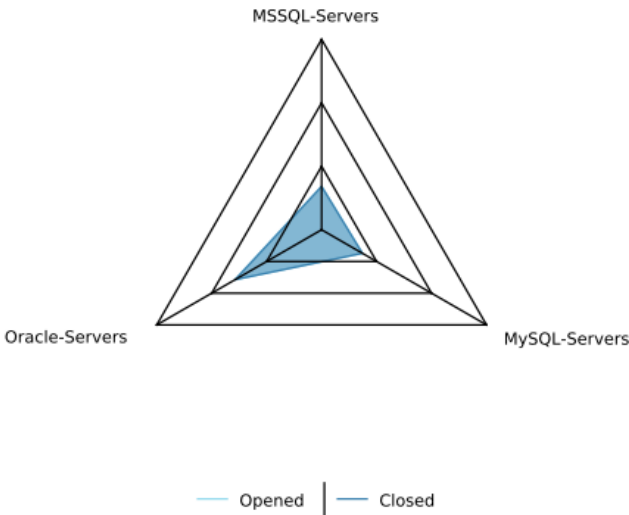
52.48% of these events concern **Oracle-Servers**

24.75% of these events concern **MySQL-Servers**

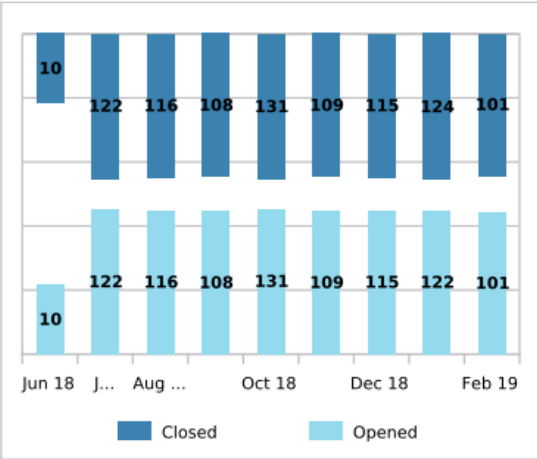
22.77% of these events concern **MSSQL-Servers**

There were as many opened as closed events

Exception events distribution by hostgroups



Exception events evolution by month



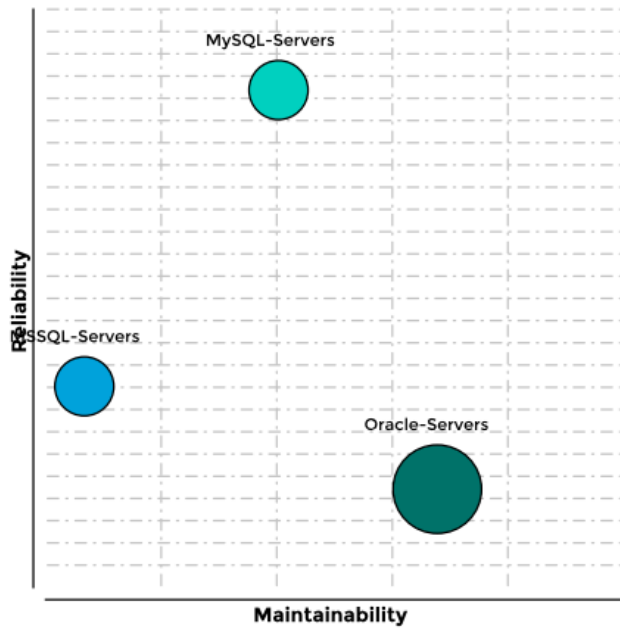
This report allows to analyse the evolution of host triggered exception events (opened) and resolved ones (closed). The performance on exception events resolution can also be measured by different indicators (MTRS, MTBS, MTBSI, ...).

An opened exception event in a specific month or day can be resolved (closed) later on another day or month.

Detail of exception events by group

|                | Opened | Closed |
|----------------|--------|--------|
| Oracle-Servers | 53     | 53     |
| MySQL-Servers  | 25     | 25     |
| MSSQL-Servers  | 23     | 23     |

Best



Worst

Best

#### Graphic Interpretation

Groups in the left bottom corner are the less maintainable and reliable. Their reliability indexes are high and their maintainability indexes are low.

Groups in the top right corner are the most maintainable and reliable. Their reliability indexes are low and their maintainability indexes are high.

The position of the group, related to their reliability and maintainability indexes have to be interpreted regarding to the size of the bubble, corresponding to the number of hosts in the group. For instance, bad index on a group of 2 hosts has not necessarily the same criticality on a group of 50 hosts.

#### Maintainability index (1/MRTS)

A low maintainability index (1/MRTS) means that the host repair delay is high.

#### Reliability index (MTBF)

A high reliability index ( MTBF ) means that exception events are recurrent. The host repair delay is not taken in account in the calculation.

#### Mean time between service incidents (MTBSI)

The mean time between service incidents measure the average time between two exception events.

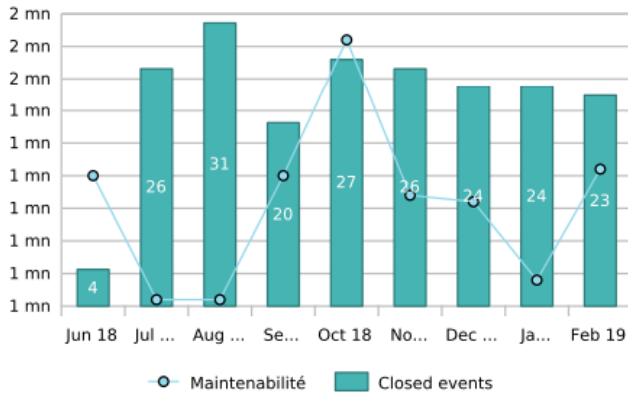
#### Host group size

The size of the bubble corresponds to the number of hosts in the group.

#### Detailed statistics on host maintainability, reliability and exception events

| Host Groups    | Number of hosts | Exception events |            |            |        |        |
|----------------|-----------------|------------------|------------|------------|--------|--------|
|                |                 | MTRS             | MTBF       | MTBSI      | Opened | Closed |
| MSSQL-Servers  | 2               | 1 mn             | 58 h 24 mn | 58 h 26 mn | 23     | 23     |
| MySQL-Servers  | 2               | 1 mn             | 80 h 36 mn | 80 h 38 mn | 25     | 25     |
| Oracle-Servers | 3               | 1 mn             | 50 h 41 mn | 50 h 43 mn | 53     | 53     |

## Mean time to repair by month



## MSSQL-Servers

### MTRS calculation method

The MTRS is the division of the unavailable time of the hosts, within the reporting period and live service, by the total number of exception events detected.

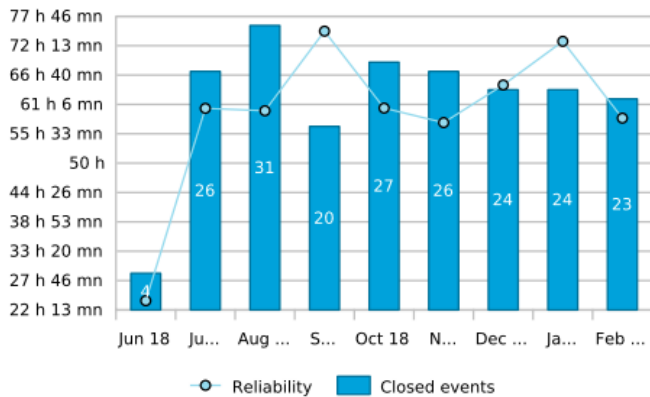
### MTBF calculation method

The MTBF is the division of the available time of the hosts, within the reporting period and live service, by the number of exception events detected.

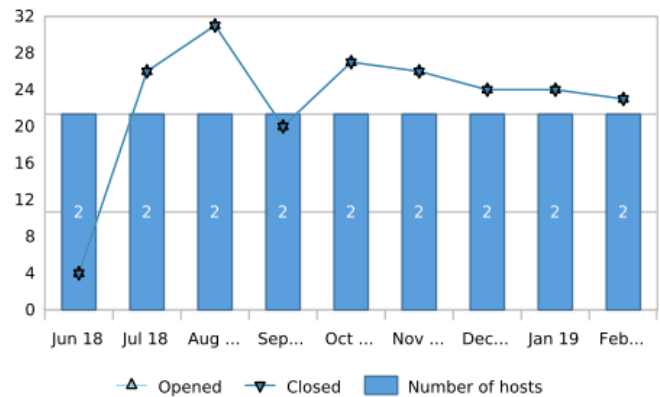
### MTBSI calculation method

The MTBSI is the division of the reporting period duration, within the reporting live service, by the number of exception events detected.

## Mean time between failure by month



## Opened/Closed exception events evolution by month



## Less maintainable hosts

| Hosts        | MTRS |
|--------------|------|
| srv-mssql-02 | 2 mn |
| srv-mssql-01 | 1 mn |

The maintainability index: is the average time to repair services. This indicator measures the service recovery time. For better maintainability, the MTRS should be as small as possible.

## Less reliable hosts

| Hosts        | MTBF       |
|--------------|------------|
| srv-mssql-01 | 55 h 58 mn |
| srv-mssql-02 | 61 h 3 mn  |

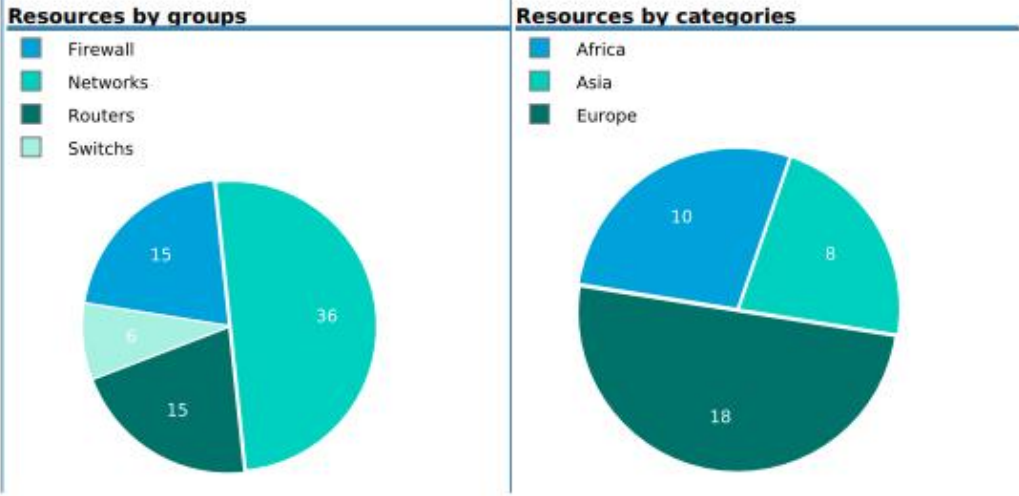
The reliability index: is the average time between failures. This indicator measures the recurrence of failures. For best reliability, the MTBF should be as great as possible.



# Availability of your resources and their services

01 February 19  
01 March 19

Time period : 24x7



## Flops

Host excep. ev. :Networks-Europe

Host unavailability :Firewall-Africa

Serv. excep. ev. :Networks-Europe

Serv. unavailability :Switches-Asia

## Number of resources

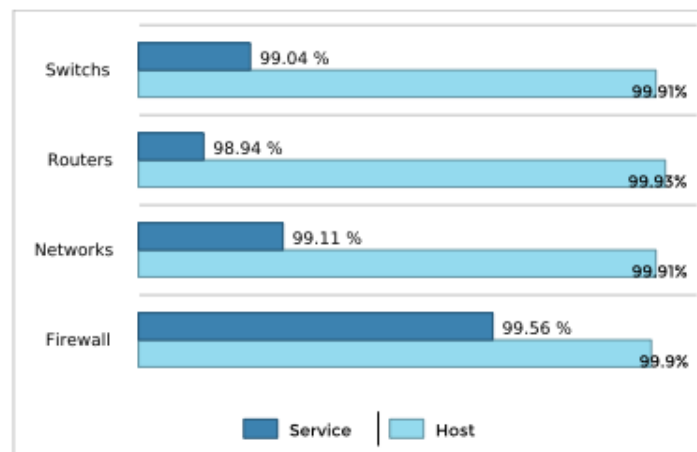
### Host unavailability/ exception events

Host exception events correspond to the addition of host unavailabilities. Unreachable state is not included (most of the time, this state means that a node in the network was unreachable between the monitoring server and monitored resources).

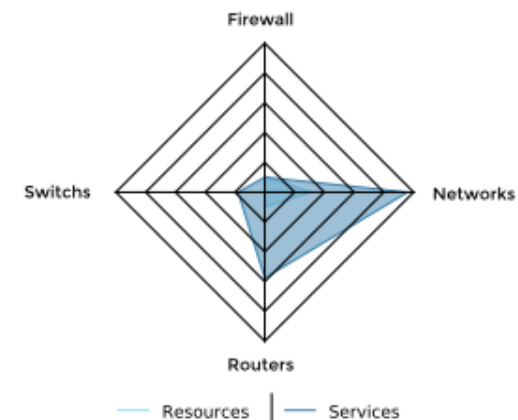
### Service unavailability/Exception events

Service unavailability for an equipment corresponds to a critical state for some or all of its services. Warning events or unknown state are not included in this calculation.

## Average availability of host groups



## Events exception distribution by hostgroups



## Detailed statistics by for hostgroups

| Group             | Number of hosts | Host         |       |            | Service      |       |            |
|-------------------|-----------------|--------------|-------|------------|--------------|-------|------------|
|                   |                 | Availability | Trend | Excep. ev. | Availability | Trend | Excep. ev. |
| Firewall          | 15              | 99.90%       | -     | 184        | 99.56%       | -     | 177        |
| Africa            | 4               | 99.88%       | -     | 53         | 99.56%       | -     | 52         |
| Asia              | 3               | 99.92%       | -     | 35         | 99.48%       | -     | 41         |
| Europe            | 8               | 99.90%       | -     | 96         | 99.63%       | -     | 84         |
| Networks          | 36              | 99.91%       | -     | 423        | 99.11%       | -     | 1174       |
| Africa            | 10              | 99.90%       | -     | 128        | 99.07%       | -     | 348        |
| Asia              | 8               | 99.92%       | -     | 85         | 99.07%       | -     | 274        |
| Europe            | 18              | 99.91%       | -     | 210        | 99.18%       | -     | 552        |
| Routers           | 15              | 99.93%       | -     | 176        | 98.94%       | -     | 729        |
| Africa            | 4               | 99.92%       | -     | 52         | 98.84%       | -     | 208        |
| Asia              | 3               | 99.94%       | -     | 34         | 99.03%       | -     | 129        |
| Europe            | 8               | 99.93%       | -     | 90         | 98.94%       | -     | 392        |
| Switches          | 6               | 99.91%       | -     | 63         | 99.04%       | -     | 268        |
| Africa            | 2               | 99.90%       | -     | 23         | 99.06%       | -     | 88         |
| Asia              | 2               | 99.92%       | -     | 16         | 98.83%       | -     | 104        |
| Europe            | 2               | 99.91%       | -     | 24         | 99.23%       | -     | 76         |
| Global Statistics | 72              | 99.91%       | -     | 846        | 99.16%       | -     | 2348       |

## Firewall

### Host unavailability

53%

of unavailability  
have been detected  
on: **Europe**

### Host exception events

52%

of exception events  
have been detected  
on: **Europe**

| Month  | Unavailability | Excep. ev. |
|--------|----------------|------------|
| Dec 18 | 10 h 31 mn     | 203        |
| Jan 19 | 10 h 21 mn     | 186        |
| Feb 19 | 10 h 22 mn     | 184        |

### Service unavailability

48%

of unavailability  
have been detected  
on: **Europe**

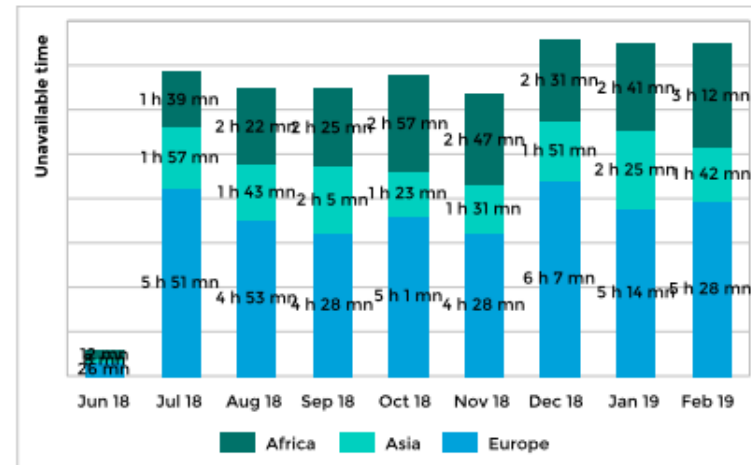
### Service exception events

47%

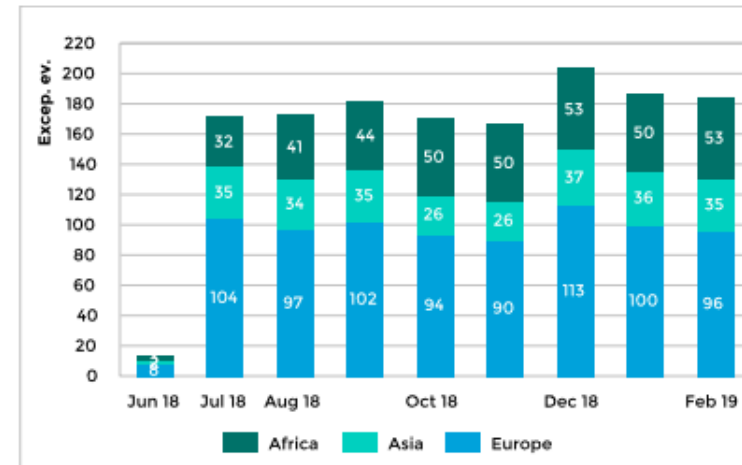
of exception events  
have been detected  
on: **Europe**

| Month  | Unavailability | Excep. ev. |
|--------|----------------|------------|
| Dec 18 | 41 h 5 mn      | 155        |
| Jan 19 | 48 h 14 mn     | 187        |
| Feb 19 | 42 h 17 mn     | 177        |

### Host unavailability evolution

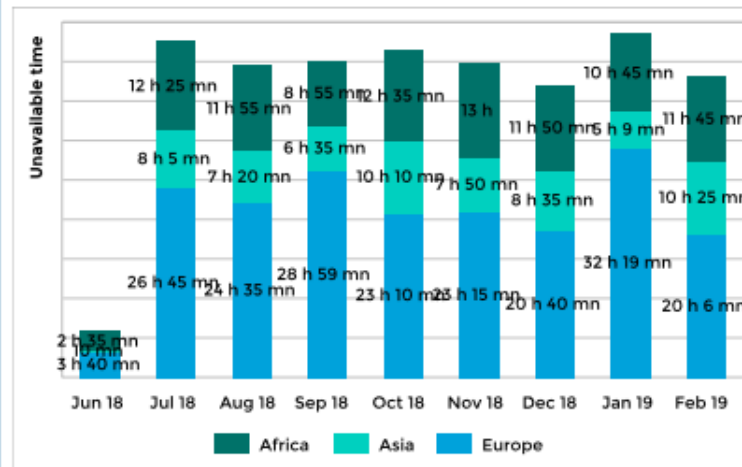


### Host exception events evolution

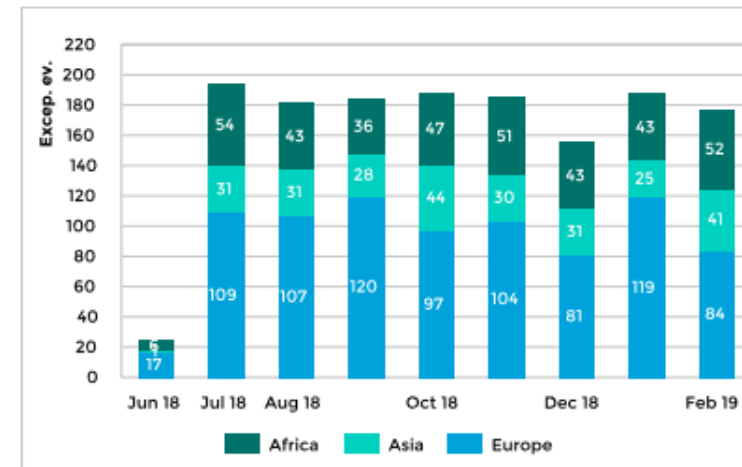


Hosts, service unavailabilities and exception events are distributed by host categories for the current group.

### Evolution of service unavailability by host category



### Evolution of service exception events by host category



## Firewall

### Host unavailability

100%

is the ratio between the cumulative unavailability duration in list 1, and the total unavailability duration detected.

### Host exception events

100%

is the ratio between the sum the exception events in the list 2, and the total of exception events detected.

### Service unavailability

100%

is the ratio between the cumulative unavailability duration in list 3, and the total unavailability duration detected.

### Service exception events

100%

is the ratio between the sum the exception events in the list 4, and the total of exception events detected.

#### 1. TOP 15 of host unavailabilities

|            |               |
|------------|---------------|
| 57 mn 45 s | fw-casablanca |
| 57 mn 15 s | fw-yaounde    |
| 55 mn 55 s | fw-bratislava |
| 54 mn 15 s | fw-berlin     |
| 52 mn 45 s | fw-tokyo      |
| 51 mn 15 s | fw-cape-town  |
| 51 mn 10 s | fw-dublin     |
| 49 mn 55 s | fw-bruxelles  |
| 37 mn 40 s | fw-lisbon     |
| 37 mn 10 s | fw-moscou     |
| 25 mn 50 s | fw-alger      |
| 25 mn 30 s | fw-beijing    |
| 24 mn 10 s | fw-hongkong   |
| 22 mn 10 s | fw-paris      |
| 20 mn 5 s  | fw-london     |

#### 3. TOP 15 service unavailabilities by host

|           |               |
|-----------|---------------|
| 4 h 40 mn | fw-beijing    |
| 4 h 20 mn | fw-cape-town  |
| 4 h 15 mn | fw-tokyo      |
| 3 h 55 mn | fw-lisbon     |
| 3 h 30 mn | fw-alger      |
| 3 h 10 mn | fw-paris      |
| 3 h 7 mn  | fw-bruxelles  |
| 2 h 40 mn | fw-casablanca |
| 2 h 34 mn | fw-berlin     |
| 2 h 5 mn  | fw-london     |
| 2 h 5 mn  | fw-moscou     |
| 1 h 40 mn | fw-dublin     |
| 1 h 30 mn | fw-bratislava |
| 1 h 30 mn | fw-hongkong   |
| 1 h 15 mn | fw-yaounde    |

#### 2. TOP 15 of host exception events

|    |               |
|----|---------------|
| 17 | fw-yaounde    |
| 16 | fw-casablanca |
| 15 | fw-berlin     |
| 15 | fw-dublin     |
| 14 | fw-bruxelles  |
| 14 | fw-tokyo      |
| 13 | fw-moscou     |
| 12 | fw-bratislava |
| 12 | fw-cape-town  |
| 12 | fw-lisbon     |
| 11 | fw-hongkong   |
| 10 | fw-beijing    |
| 8  | fw-alger      |
| 8  | fw-paris      |
| 7  | fw-london     |

#### 4. TOP 15 of service exception events by host

|    |               |
|----|---------------|
| 18 | fw-beijing    |
| 17 | fw-alger      |
| 17 | fw-tokyo      |
| 16 | fw-bruxelles  |
| 15 | fw-cape-town  |
| 13 | fw-casablanca |
| 13 | fw-paris      |
| 12 | fw-lisbon     |
| 11 | fw-berlin     |
| 10 | fw-moscou     |
| 8  | fw-dublin     |
| 7  | fw-bratislava |
| 7  | fw-london     |
| 7  | fw-yaounde    |
| 6  | fw-hongkong   |

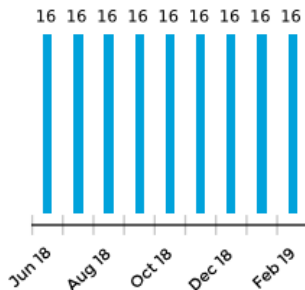
## Hostgroup -Availability-2

This report gives availability and exception events information for one hostgroup

### Host group Windows-Servers



#### Number of resources



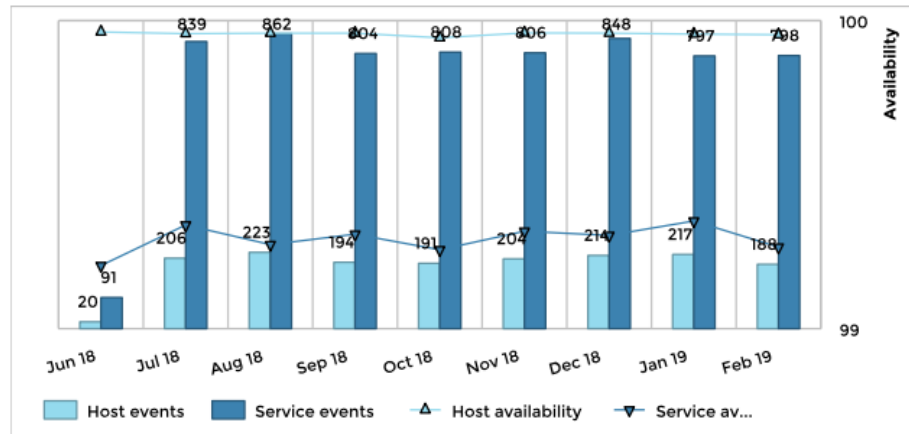
#### Host unavailability/ exception events

Host exception events correspond to the addition of host unavailabilities. Unreachable state is not included (most of the time, this state means that a node in the network was unreachable between the monitoring server and monitored resources).

#### Service unavailability/Exception events

Service unavailability for an equipment corresponds to a critical state for some or all of its services. Warning events or unknown state are not included in this calculation.

#### Availability and exception events evolution



#### Availability and exception events evolution

|                      | 2018   |        |        |        |        |        |
|----------------------|--------|--------|--------|--------|--------|--------|
|                      | Jun    | Jul    | Aug    | Sep    | Oct    | Nov    |
| Host availability    | 99.96% | 99.95% | 99.95% | 99.95% | 99.94% | 99.96% |
| Host events          | 20     | 206    | 223    | 194    | 191    | 204    |
| Service availability | 99.20% | 99.33% | 99.27% | 99.30% | 99.25% | 99.31% |
| Service events       | 91     | 839    | 862    | 804    | 808    | 806    |

#### Availability and exception events evolution

|                      | 2018   | 2019   |        |
|----------------------|--------|--------|--------|
|                      | Dec    | Jan    | Feb    |
| Host availability    | 99.95% | 99.95% | 99.95% |
| Host events          | 214    | 217    | 188    |
| Service availability | 99.30% | 99.34% | 99.26% |
| Service events       | 848    | 797    | 798    |

## Hosts

### Availability / host cat

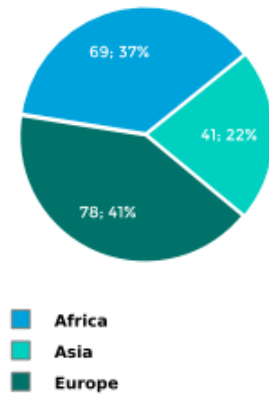


— % Availability

### Sum up

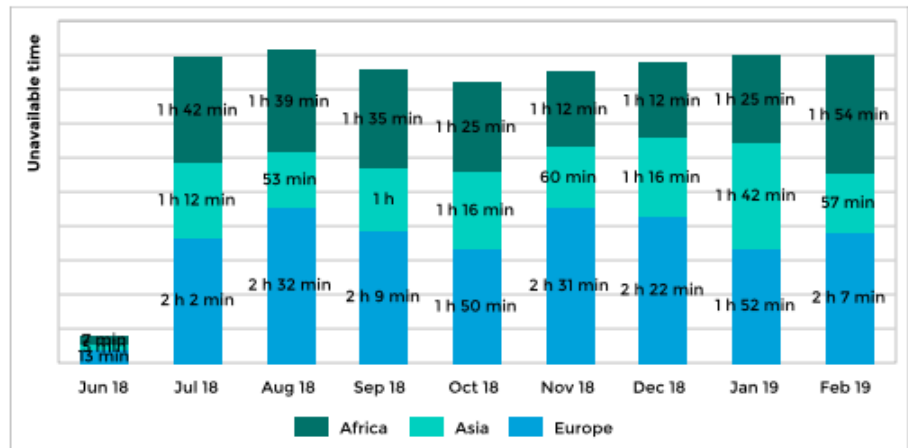
| Host cat. | Avail. | Excep. ev. |
|-----------|--------|------------|
| Africa    | 99.94% | 69         |
| Europe    | 99.95% | 78         |
| Asia      | 99.96% | 41         |

### Host exception events / host cat.



■ Africa  
■ Asia  
■ Europe

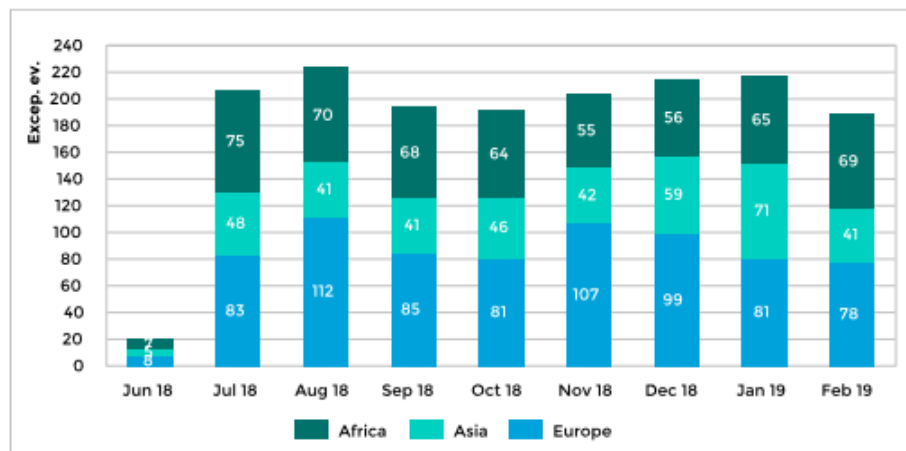
### Host unavailability evolution



### Top 10 - Host unavailability

| Host              | Unavailable | Avail. |
|-------------------|-------------|--------|
| srv-DC-casablanca | 39 min      | 99.90% |
| srv-DC-lisbon     | 23 min      | 99.94% |
| srv-DC-bratislava | 23 min      | 99.94% |
| srv-DC-cape-town  | 22 min      | 99.94% |
| srv-mssql-02      | 22 min      | 99.94% |
| srv-DC-london     | 20 min      | 99.95% |
| srv-DC-alger      | 19 min      | 99.95% |
| srv-DC-dublin     | 18 min      | 99.95% |
| srv-mssql-01      | 18 min      | 99.95% |
| srv-DC-bruxelles  | 16 min      | 99.96% |

### Host exception events evolution



### Top 10 - Host exception events

| Host              | Excep. ev. | Avail. |
|-------------------|------------|--------|
| srv-DC-casablanca | 20         | 99.90% |
| srv-DC-lisbon     | 14         | 99.94% |
| srv-DC-cape-town  | 14         | 99.94% |
| srv-DC-tokyo      | 13         | 99.96% |
| srv-mssql-01      | 12         | 99.95% |
| srv-DC-bruxelles  | 12         | 99.96% |
| srv-DC-dublin     | 12         | 99.95% |
| srv-DC-bratislava | 12         | 99.94% |
| srv-DC-yaounde    | 12         | 99.96% |
| srv-DC-alger      | 11         | 99.95% |

## Services

### Service availability / host cat.

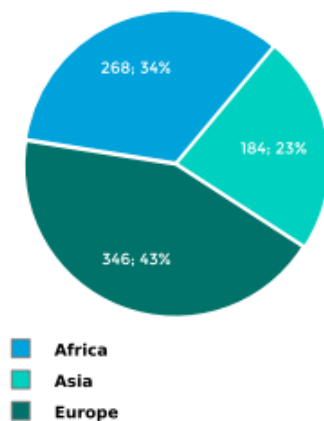


— % Availability

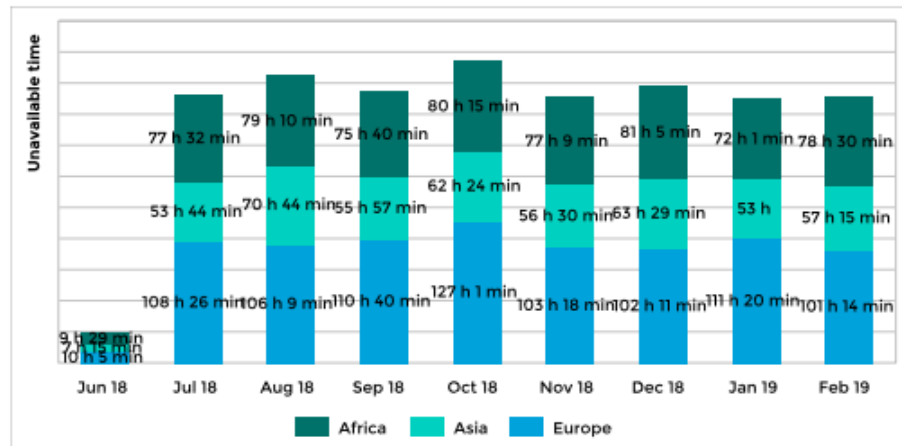
### Sum up

| Host cat. | Avail. | Excep. ev. |
|-----------|--------|------------|
| Africa    | 99.22% | 268        |
| Europe    | 99.28% | 346        |
| Asia      | 99.29% | 184        |

### Service exception events / host cat.



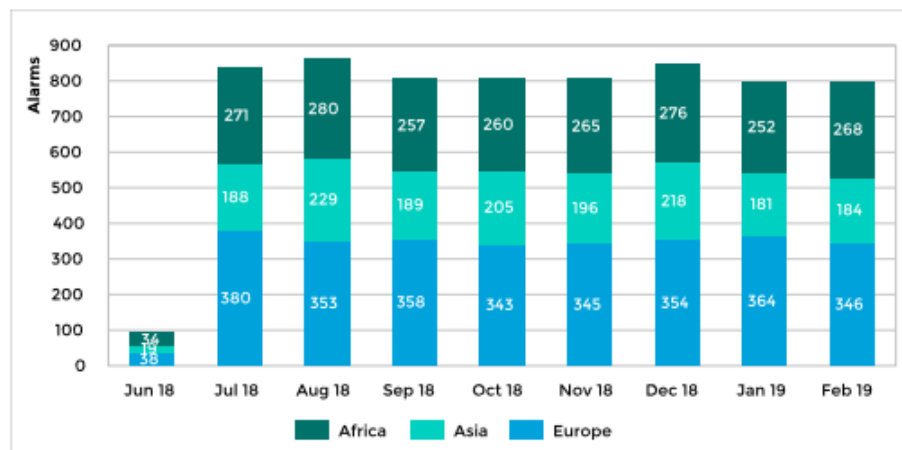
### Evolution of service unavailability by host category



### TOP 15 service exception events

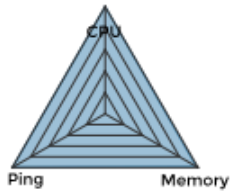
| Host              | Service | Excep. ev. | Avail. |
|-------------------|---------|------------|--------|
| srv-DC-dublin     | memory  | 48         | 97.72% |
| srv-DC-yaounde    | memory  | 46         | 98.03% |
| srv-DC-tokyo      | memory  | 45         | 97.58% |
| srv-DC-paris      | memory  | 44         | 98.14% |
| srv-mssql-01      | memory  | 41         | 98.09% |
| srv-DC-alger      | memory  | 40         | 97.97% |
| srv-DC-cape-town  | memory  | 37         | 98.34% |
| srv-DC-hongkong   | memory  | 36         | 98.10% |
| srv-DC-bratislava | memory  | 36         | 98.24% |
| srv-DC-lisbon     | memory  | 35         | 98.07% |
| srv-DC-berlin     | memory  | 34         | 98.54% |
| srv-DC-bruxelles  | memory  | 34         | 98.55% |
| srv-DC-london     | memory  | 34         | 98.40% |
| srv-DC-casablanca | memory  | 32         | 98.40% |
| srv-DC-beijing    | memory  | 30         | 98.57% |

### Evolution of service exception events by host category



## Services

### Service availability / service cat.

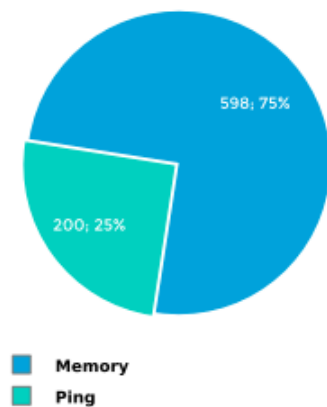


— % Availability

### Sum up

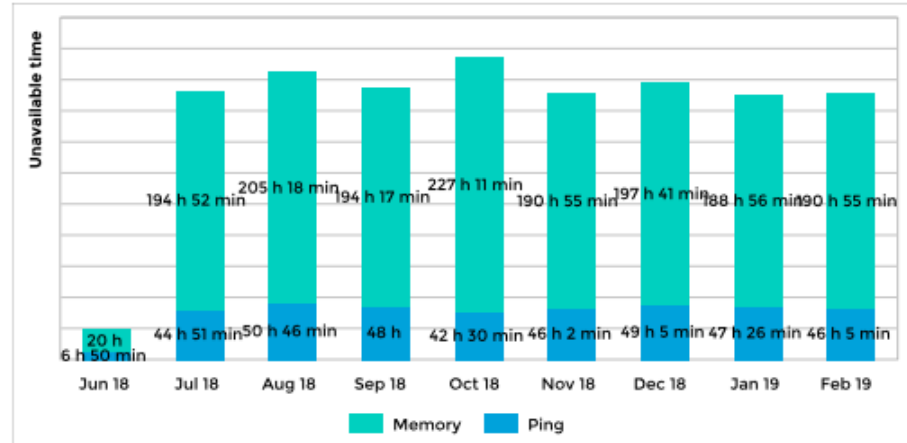
| Services Cat. | Avail.  | Excep. ev. |
|---------------|---------|------------|
| Ping          | 99.57%  | 200        |
| Memory        | 98.22%  | 598        |
| CPU           | 100.00% | 0          |

### Service exception events / service cat.



■ Memory  
■ Ping

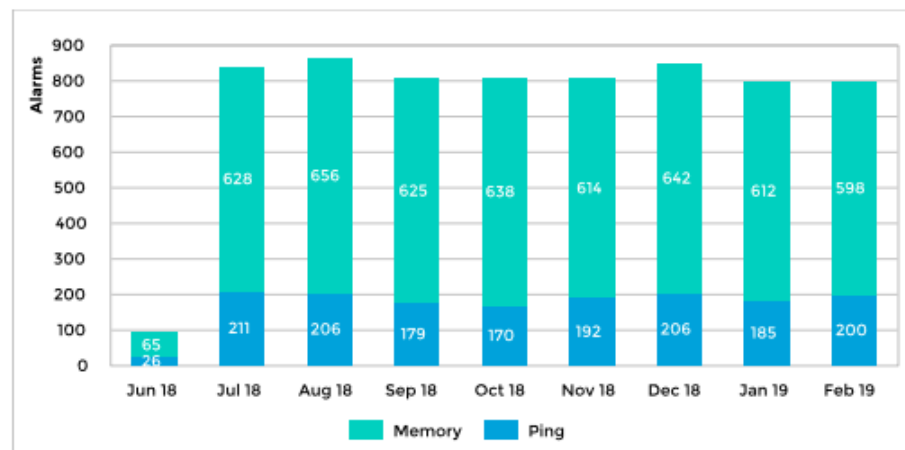
### Evolution of service unavailability



### TOP 15 service unavailability

| Host              | Service | Unavailable | Avail. |
|-------------------|---------|-------------|--------|
| srv-DC-tokyo      | memory  | 16 h 15 min | 97.58% |
| srv-DC-dublin     | memory  | 15 h 20 min | 97.72% |
| srv-DC-alger      | memory  | 13 h 40 min | 97.97% |
| srv-DC-yaounde    | memory  | 13 h 15 min | 98.03% |
| srv-DC-lisbon     | memory  | 13 h        | 98.07% |
| srv-mssql-01      | memory  | 12 h 50 min | 98.09% |
| srv-DC-hongkong   | memory  | 12 h 44 min | 98.10% |
| srv-DC-paris      | memory  | 12 h 30 min | 98.14% |
| srv-DC-bratislava | memory  | 11 h 50 min | 98.24% |
| srv-DC-cape-town  | memory  | 11 h 10 min | 98.34% |
| srv-DC-london     | memory  | 10 h 45 min | 98.40% |
| srv-DC-casablanca | memory  | 10 h 45 min | 98.40% |
| srv-DC-berlin     | memory  | 9 h 50 min  | 98.54% |
| srv-DC-bruxelles  | memory  | 9 h 45 min  | 98.55% |
| srv-DC-beijing    | memory  | 9 h 35 min  | 98.57% |

### Evolution of service exception events by service category



## Hostgroup-Host-Availability-List

This report displays a list of host availability and exception events for a hostgroup.

### Host group Windows-Servers



#### Host availability

| Host cat.     | Host               | Availability |              |        | Unavailable |                | Exception events |       |
|---------------|--------------------|--------------|--------------|--------|-------------|----------------|------------------|-------|
|               |                    | %            | Duration     | Trend  | Duration    | Trend          | Total            | Trend |
| Africa        | srv-DC-casablanca  | 99.90%       | 671 h 21 min | -0.07% | 39 min      | +27 min 30 sec | 20               | 9     |
| Europe        | srv-DC-lisbon      | 99.94%       | 671 h 36 min | -0.02% | 23 min      | +8 min 30 sec  | 14               | 2     |
| Europe        | srv-DC-bratislava  | 99.94%       | 671 h 36 min | -0.02% | 23 min      | +6 min 20 sec  | 12               | 1     |
| North_America | srv-DC-miami       | 99.94%       | 671 h 37 min | -0.02% | 22 min      | +7 min 55 sec  | 17               | 8     |
| Africa        | srv-DC-cape-town   | 99.94%       | 671 h 37 min | -0.03% | 22 min      | +12 min 45 sec | 14               | 6     |
| Oceania       | srv-DC-djakarta    | 99.94%       | 671 h 37 min | 0.00%  | 22 min      | -1 min 19 sec  | 15               | -3    |
| Asia          | srv-mssql-02       | 99.94%       | 671 h 37 min | -0.01% | 22 min      | +3 min 40 sec  | 11               | -4    |
| Europe        | srv-DC-london      | 99.95%       | 671 h 39 min | -0.01% | 20 min      | +3 min 20 sec  | 11               | -2    |
| Africa        | srv-DC-alger       | 99.95%       | 671 h 40 min | 0.03%  | 19 min      | -16 min 31 sec | 11               | -13   |
| Europe        | srv-DC-dublin      | 99.95%       | 671 h 41 min | -0.01% | 18 min      | +40 sec        | 12               | 2     |
| North_America | srv-DC-los-angeles | 99.95%       | 671 h 41 min | -0.02% | 18 min      | +7 min 40 sec  | 11               | 2     |
| North_America | srv-DC-seattle     | 99.95%       | 671 h 41 min | 0.00%  | 18 min      | -1 min 40 sec  | 9                | -6    |
| Oceania       | srv-DC-sydney      | 99.95%       | 671 h 41 min | 0.00%  | 18 min      | -45 sec        | 12               | -2    |
| Africa        | srv-mssql-01       | 99.95%       | 671 h 41 min | -0.02% | 18 min      | +5 min 5 sec   | 12               | 3     |
| Europe        | srv-DC-bruxelles   | 99.96%       | 671 h 43 min | 0.00%  | 16 min      | -3 min 10 sec  | 12               | -2    |
| Asia          | srv-DC-tokyo       | 99.96%       | 671 h 43 min | 0.02%  | 16 min      | -10 min 34 sec | 13               | -6    |
| South_America | srv-DC-brasilia    | 99.96%       | 671 h 44 min | 0.01%  | 15 min      | -5 min 16 sec  | 9                | -5    |
| Africa        | srv-DC-yaounde     | 99.96%       | 671 h 45 min | 0.00%  | 14 min      | +25 sec        | 12               | -1    |
| Europe        | srv-DC-paris       | 99.97%       | 671 h 45 min | -0.01% | 14 min      | +2 min 21 sec  | 9                | 0     |
| North_America | srv-DC-mexico      | 99.97%       | 671 h 45 min | 0.00%  | 14 min      | -1 min 45 sec  | 11               | -3    |
| Oceania       | srv-DC-perth       | 99.97%       | 671 h 48 min | 0.02%  | 11 min      | -8 min         | 9                | -3    |
| Asia          | srv-DC-beijing     | 99.97%       | 671 h 48 min | 0.03%  | 11 min      | -12 min 41 sec | 9                | -6    |
| North_America | srv-DC-toronto     | 99.97%       | 671 h 48 min | 0.00%  | 11 min      | +5 sec         | 9                | -1    |
| Europe        | srv-DC-berlin      | 99.97%       | 671 h 48 min | 0.00%  | 11 min      | -2 min 25 sec  | 8                | -4    |
| Asia          | srv-DC-hongkong    | 99.98%       | 671 h 53 min | 0.06%  | 6 min       | -25 min 30 sec | 8                | -14   |

This report is optimised for XLS generation

#### Calculation

The availability (%) corresponds to the time for a resources in the "UP" status divided by the total time "UP"+"DOWN"

The unavailability duration corresponds to the time spent in the "DOWN" state

The exception events correspond to the number of time the "DOWN" status appeared

## Hostgroup-Service-Availability-List

This report displays a list of services availability and services events for a hostgroup.

|                                                                                                                          |                   |               |         | Availability |              | Exception events |             |              |        |       | Warning events |                |        |       |
|--------------------------------------------------------------------------------------------------------------------------|-------------------|---------------|---------|--------------|--------------|------------------|-------------|--------------|--------|-------|----------------|----------------|--------|-------|
| Host cat.                                                                                                                | Host              | Services Cat. | Service | %            | Duration     | Trend            | Duration    | Trend        | Alarms | Trend | Duration       | Trend          | Alarms | Trend |
| Europe                                                                                                                   | srv-DC-bratislava | Priority 3    | disk-D  | 97,54%       | 655 h 29 min | -1,62            | 16 h 30 min | +10 h 15 min | 38     | 21    | 7 h 20 min     | -1 h 50 min    | 18     | -2    |
| Asia                                                                                                                     | srv-DC-tokyo      | Priority 3    | memory  | 97,58%       | 655 h 44 min | -0,90            | 16 h 15 min | +4 h 59 min  | 45     | 7     | 22 h 15 min    | +1 h 28 min    | 71     | -7    |
| Asia                                                                                                                     | srv-DC-tokyo      | Priority 2    | memory  | 97,58%       | 655 h 44 min | -0,90            | 16 h 15 min | +4 h 59 min  | 45     | 7     | 22 h 15 min    | +1 h 28 min    | 71     | -7    |
| Europe                                                                                                                   | srv-DC-dublin     | Priority 3    | memory  | 97,72%       | 656 h 40 min | -1,02            | 15 h 20 min | +5 h 55 min  | 48     | 19    | 20 h 15 min    | +1 h 40 min    | 65     | 3     |
| Europe                                                                                                                   | srv-DC-dublin     | Priority 2    | memory  | 97,72%       | 656 h 40 min | -1,02            | 15 h 20 min | +5 h 55 min  | 48     | 19    | 20 h 15 min    | +1 h 40 min    | 65     | 3     |
| Africa                                                                                                                   | srv-DC-alger      | Priority 3    | memory  | 97,97%       | 658 h 19 min | -0,42            | 13 h 40 min | +1 h 40 min  | 40     | -1    | 18 h 35 min    | -2 h 45 min    | 58     | -7    |
| Africa                                                                                                                   | srv-DC-alger      | Priority 2    | memory  | 97,97%       | 658 h 19 min | -0,42            | 13 h 40 min | +1 h 40 min  | 40     | -1    | 18 h 35 min    | -2 h 45 min    | 58     | -7    |
| Africa                                                                                                                   | srv-DC-yaounde    | Priority 3    | memory  | 98,03%       | 658 h 45 min | -0,48            | 13 h 15 min | +2 h 10 min  | 46     | 10    | 23 h 45 min    | -40 min 43 sec | 71     | -6    |
| Africa                                                                                                                   | srv-DC-yaounde    | Priority 2    | memory  | 98,03%       | 658 h 45 min | -0,48            | 13 h 15 min | +2 h 10 min  | 46     | 10    | 23 h 45 min    | -40 min 43 sec | 71     | -6    |
| Europe                                                                                                                   | srv-DC-lisbon     | Priority 3    | memory  | 98,07%       | 659 h        | 0,05             | 13 h        | -1 h 45 min  | 35     | -12   | 17 h 50 min    | -8 h 24 min    | 63     | -15   |
| Europe                                                                                                                   | srv-DC-lisbon     | Priority 2    | memory  | 98,07%       | 659 h        | 0,05             | 13 h        | -1 h 45 min  | 35     | -12   | 17 h 50 min    | -8 h 24 min    | 63     | -15   |
| Calculation                                                                                                              |                   |               |         |              |              |                  |             |              |        |       |                |                |        |       |
| The availability corresponds to the time spent in "OK" and "WARNING" state compared to "OK+WARNING+CRITICAL" total time. |                   |               |         |              |              |                  |             |              |        |       |                |                |        |       |
| The exception events correspond to the "CRITICAL" state in Centreon.                                                     |                   |               |         |              |              |                  |             |              |        |       |                |                |        |       |
| The warning events time correspond to the "WARNING" state in Centreon.                                                   |                   |               |         |              |              |                  |             |              |        |       |                |                |        |       |
| Reporting period from 2/1/19 to 3/1/19 , business hours: 24x7                                                            |                   |               |         |              |              |                  |             |              |        |       |                |                |        |       |

## Hostgroup-Host-Event-List

This report displays a list of exception events on equipments

### Host group Windows-Servers



#### Inventory of uninformative host events detected

| Host cat.     | Host               | State | Period                 |                        | Acknowledgement | Performance  |                |
|---------------|--------------------|-------|------------------------|------------------------|-----------------|--------------|----------------|
|               |                    |       | Start                  | End                    |                 | Real MTRS    | Effective MTRS |
| Europe        | srv-DC-bruxelles   | Down  | Feb 28, 2019, 8:41 PM  | Feb 28, 2019, 8:41 PM  | -               | 35 sec       | 35 sec         |
| Asia          | srv-DC-tokyo       | Down  | Feb 28, 2019, 2:49 PM  | Feb 28, 2019, 2:50 PM  | -               | 1 min 10 sec | 1 min 10 sec   |
| North_America | srv-DC-los-angeles | Down  | Feb 28, 2019, 12:56 PM | Feb 28, 2019, 12:59 PM | -               | 3 min 25 sec | 3 min 25 sec   |
| Europe        | srv-DC-london      | Down  | Feb 28, 2019, 10:19 AM | Feb 28, 2019, 10:22 AM | -               | 2 min 35 sec | 2 min 35 sec   |
| North_America | srv-DC-toronto     | Down  | Feb 28, 2019, 10:10 AM | Feb 28, 2019, 10:10 AM | -               | 20 sec       | 20 sec         |
| Europe        | srv-DC-bruxelles   | Down  | Feb 28, 2019, 9:39 AM  | Feb 28, 2019, 9:40 AM  | -               | 60 sec       | 60 sec         |
| North_America | srv-DC-miami       | Down  | Feb 28, 2019, 8:13 AM  | Feb 28, 2019, 8:15 AM  | -               | 2 min 25 sec | 2 min 25 sec   |
| North_America | srv-DC-seattle     | Down  | Feb 28, 2019, 6:50 AM  | Feb 28, 2019, 6:52 AM  | -               | 1 min 50 sec | 1 min 50 sec   |
| Europe        | srv-DC-london      | Down  | Feb 28, 2019, 5:45 AM  | Feb 28, 2019, 5:46 AM  | -               | 45 sec       | 45 sec         |
| Europe        | srv-DC-bratislava  | Down  | Feb 27, 2019, 8:13 PM  | Feb 27, 2019, 8:15 PM  | -               | 1 min 20 sec | 1 min 20 sec   |
| Asia          | srv-DC-beijing     | Down  | Feb 27, 2019, 6:18 PM  | Feb 27, 2019, 6:21 PM  | -               | 3 min 5 sec  | 3 min 5 sec    |
| Asia          | srv-DC-tokyo       | Down  | Feb 27, 2019, 5:19 PM  | Feb 27, 2019, 5:19 PM  | -               | 21 sec       | 21 sec         |
| Asia          | srv-DC-beijing     | Down  | Feb 27, 2019, 9:49 AM  | Feb 27, 2019, 9:50 AM  | -               | 60 sec       | 60 sec         |
| Europe        | srv-DC-paris       | Down  | Feb 27, 2019, 9:26 AM  | Feb 27, 2019, 9:28 AM  | -               | 1 min 45 sec | 1 min 45 sec   |
| Europe        | srv-DC-berlin      | Down  | Feb 27, 2019, 8:02 AM  | Feb 27, 2019, 8:04 AM  | -               | 1 min 45 sec | 1 min 45 sec   |
| Asia          | srv-DC-beijing     | Down  | Feb 27, 2019, 7:40 AM  | Feb 27, 2019, 7:41 AM  | -               | 1 min 5 sec  | 1 min 5 sec    |
| Africa        | srv-DC-casablanca  | Down  | Feb 27, 2019, 7:34 AM  | Feb 27, 2019, 7:35 AM  | -               | 1 min 45 sec | 1 min 45 sec   |
| Europe        | srv-DC-dublin      | Down  | Feb 27, 2019, 7:12 AM  | Feb 27, 2019, 7:14 AM  | -               | 2 min 5 sec  | 2 min 5 sec    |
| Asia          | srv-DC-hongkong    | Down  | Feb 27, 2019, 7:08 AM  | Feb 27, 2019, 7:09 AM  | -               | 45 sec       | 45 sec         |
| North_America | srv-DC-miami       | Down  | Feb 27, 2019, 6:56 AM  | Feb 27, 2019, 6:58 AM  | -               | 2 min 15 sec | 2 min 15 sec   |
| Africa        | srv-DC-cape-town   | Down  | Feb 26, 2019, 8:34 PM  | Feb 26, 2019, 8:36 PM  | -               | 2 min 30 sec | 2 min 30 sec   |
| Europe        | srv-DC-lisbon      | Down  | Feb 26, 2019, 2:17 PM  | Feb 26, 2019, 2:21 PM  | -               | 3 min 15 sec | 3 min 15 sec   |
| North_America | srv-DC-seattle     | Down  | Feb 26, 2019, 7:35 AM  | Feb 26, 2019, 7:36 AM  | -               | 1 min 30 sec | 1 min 30 sec   |

## Hostgroup-Service-Event-List

This report displays the list of uninformative events on services for a hostgroup.

### Host group MSSQL-Servers



#### Inventory of uninformative service events detected

| Host cat. | Host         | Service Cat. | Services           | State    | Period                 |                        | Acknowledgement | Performance |                |
|-----------|--------------|--------------|--------------------|----------|------------------------|------------------------|-----------------|-------------|----------------|
|           |              |              |                    |          | Start                  | End                    |                 | Real MTRS   | Effective MTRS |
| Asia      | srv-mssql-02 | Antivirus    | eventlog-Antivirus | Critical | Feb 28, 2019, 9:29 PM  | Feb 28, 2019, 9:34 PM  | -               | 5 min       | 5 min          |
| Africa    | srv-mssql-01 | Memory       | memory             | Warning  | Feb 28, 2019, 6:20 PM  | Feb 28, 2019, 6:25 PM  | -               | 5 min       | 5 min          |
| Asia      | srv-mssql-02 | Antivirus    | eventlog-Antivirus | Critical | Feb 28, 2019, 6:04 PM  | Feb 28, 2019, 6:09 PM  | -               | 5 min       | 5 min          |
| Africa    | srv-mssql-01 | OS-storage   | disk-C             | Warning  | Feb 28, 2019, 5:03 PM  | Feb 28, 2019, 5:38 PM  | -               | 35 min      | 35 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Critical | Feb 28, 2019, 4:03 PM  | Feb 28, 2019, 4:33 PM  | -               | 30 min      | 30 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Warning  | Feb 28, 2019, 3:58 PM  | Feb 28, 2019, 4:03 PM  | -               | 5 min       | 5 min          |
| Asia      | srv-mssql-02 | Antivirus    | eventlog-Antivirus | Critical | Feb 28, 2019, 3:39 PM  | Feb 28, 2019, 3:44 PM  | -               | 5 min       | 5 min          |
| Africa    | srv-mssql-01 | OS-storage   | disk-C             | Warning  | Feb 28, 2019, 1:46 PM  | Feb 28, 2019, 2:16 PM  | -               | 30 min      | 30 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Critical | Feb 28, 2019, 11:31 AM | Feb 28, 2019, 11:46 AM | -               | 15 min      | 15 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Warning  | Feb 28, 2019, 11:16 AM | Feb 28, 2019, 11:31 AM | -               | 15 min      | 15 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Critical | Feb 28, 2019, 7:14 AM  | Feb 28, 2019, 7:49 AM  | -               | 35 min      | 35 min         |
| Africa    | srv-mssql-01 | Ping         | ping               | Critical | Feb 28, 2019, 6:06 AM  | Feb 28, 2019, 6:21 AM  | -               | 15 min      | 15 min         |
| Africa    | srv-mssql-01 | OS-storage   | disk-C             | Warning  | Feb 28, 2019, 4:19 AM  | Feb 28, 2019, 4:44 AM  | -               | 25 min      | 25 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Critical | Feb 28, 2019, 3:21 AM  | Feb 28, 2019, 3:31 AM  | -               | 10 min      | 10 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Warning  | Feb 28, 2019, 3:06 AM  | Feb 28, 2019, 3:21 AM  | -               | 15 min      | 15 min         |
| Asia      | srv-mssql-02 | Antivirus    | eventlog-Antivirus | Critical | Feb 28, 2019, 1:34 AM  | Feb 28, 2019, 1:39 AM  | -               | 5 min       | 5 min          |
| Asia      | srv-mssql-02 | Antivirus    | eventlog-Antivirus | Critical | Feb 27, 2019, 8:54 PM  | Feb 27, 2019, 8:59 PM  | -               | 5 min       | 5 min          |
| Asia      | srv-mssql-02 | Memory       | memory             | Critical | Feb 27, 2019, 8:46 PM  | Feb 27, 2019, 8:56 PM  | -               | 10 min      | 10 min         |
| Africa    | srv-mssql-01 | Memory       | memory             | Critical | Feb 27, 2019, 7:59 PM  | Feb 27, 2019, 8:19 PM  | -               | 20 min      | 20 min         |
| Asia      | srv-mssql-02 | OS-storage   | disk-C             | Warning  | Feb 27, 2019, 6:13 PM  | Feb 27, 2019, 6:43 PM  | -               | 30 min      | 30 min         |
| Asia      | srv-mssql-02 | Memory       | memory             | Warning  | Feb 27, 2019, 5:44 PM  | Feb 27, 2019, 5:49 PM  | -               | 5 min       | 5 min          |
| Asia      | srv-mssql-02 | Antivirus    | eventlog-Antivirus | Critical | Feb 27, 2019, 3:59 PM  | Feb 27, 2019, 4:04 PM  | -               | 5 min       | 5 min          |
| Africa    | srv-mssql-01 | Memory       | memory             | Warning  | Feb 27, 2019, 2:42 PM  | Feb 27, 2019, 2:47 PM  | -               | 5 min       | 5 min          |

**Hostgroups-Host-Current-Events** This report displays current events on hosts at its generation. The report contains four parts. On each part, it's possible to choose a title and define the perimeter by filtering on hostgroups and hostcategories.

Hosts state on Mar 8, 2019, 5:08 PM

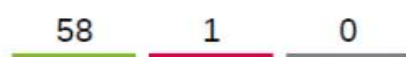


## ESX HOSTS

No event detected



## NETWORK EQUIPMENTS



1.69% of hosts are down

\* The ratio is calculated on UP,Down and unreachable states

Hosts

rt-berlin

Duration

3 min

## STORAGE SERVERS

No event detected



## PRODUCTION DATABASE SERVERS

No event detected



**Hostgroups-Service-Current-Events** This report displays current events on services at its generation. The report contains four parts. On each part, it's possible to choose a title and define the perimeter by filtering on hostgroups, hostcategories and service categories.

Services state on Mar 8, 2019, 5:12 PM



## ESX HOSTS

No event detected



## NETWORK EQUIPMENTS

No event detected



## STORAGE SERVERS



1.2% of services are in critical state

\* The ratio is calculated on OK, Warning, Critical and Unknown states

| Hosts                 | Services   | Duration |
|-----------------------|------------|----------|
| srv-DC-dublin         | disk-C     | 31 min   |
| srv-oracle-accounting | disk-/     | 12 min   |
| srv-oracle-accounting | disk-/     | 12 min   |
| mail-uranus-frontend  | disk-/home | 3 min    |

## PRODUCTION DATABASE SERVERS

No event detected



## Hostgroup-Host-Event-Pareto

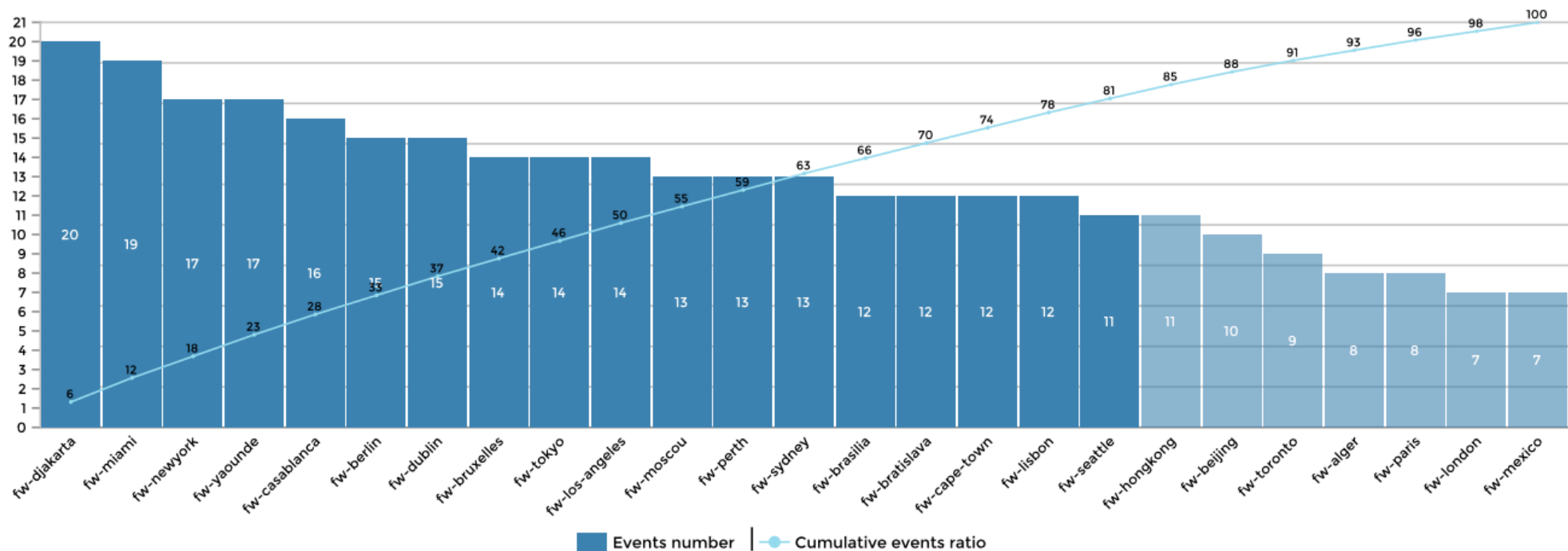
This report allows the identification of hosts responsible of the largest number of event represented in a Pareto diagram

### Firewalls



#### Pareto Chart - Hosts that caused the more events:

18 hosts which corresponds to 72% of hosts on the hostgroup generate more that 80% of total events



The pareto chart is a graph showing the importance of different causes ( hosts ) of a phenomenon ( exception events).

This chart allows to highlight hosts generating the most of exception events (DOWN state) on a hostgroup. By sorting hosts in descending order in terms of events number and displaying the cumulative events ratio, it's possible to highlight that much part of events is based on a small number of hosts.

## Capacity & Performance

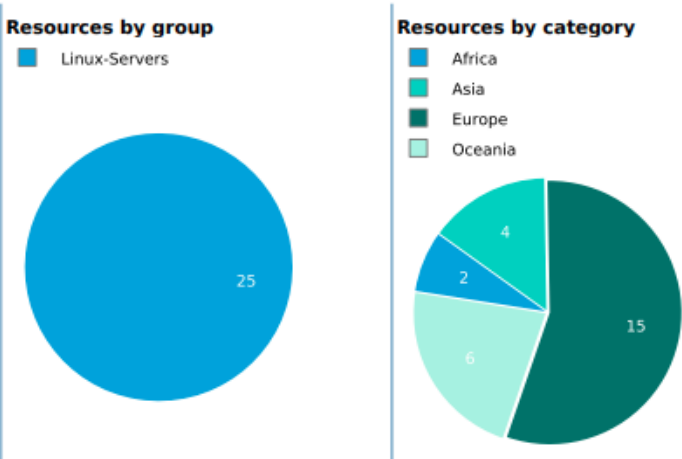


# Capacity provisional report

01 February 19

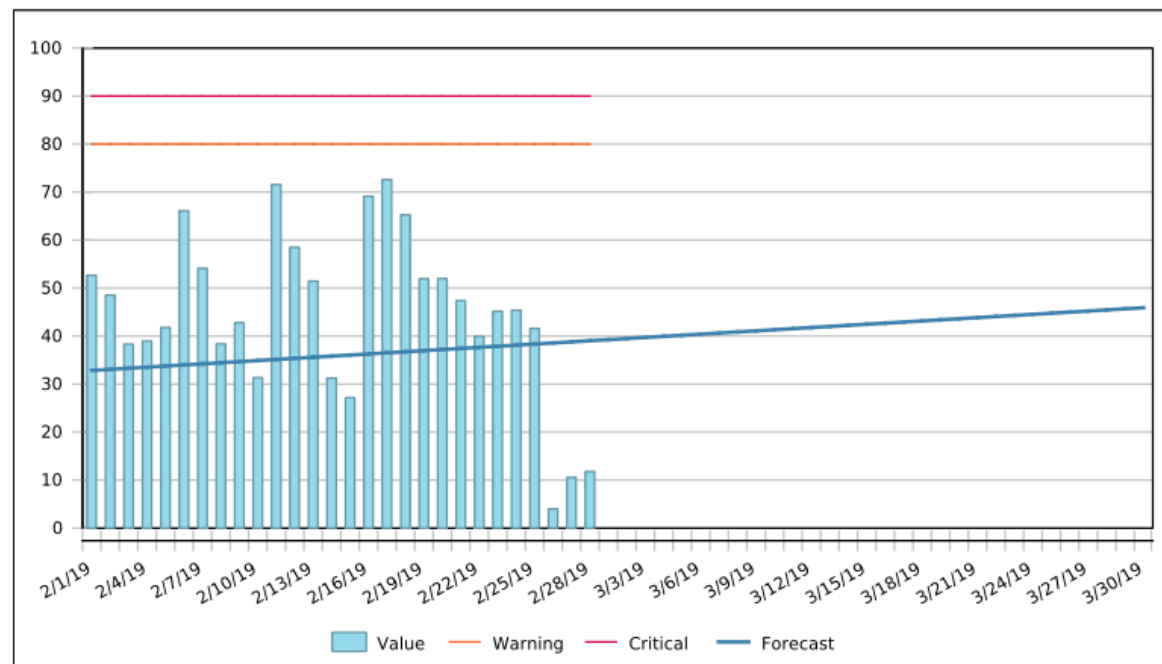
01 March 19

Time period : 24x7



ldap-shelley-master disk-/ (metric: used)

| Date         | Value | Forecast | Error index |
|--------------|-------|----------|-------------|
| Feb 1, 2019  | 52.66 | 32.84    | 19.83       |
| Feb 2, 2019  | 48.54 | 33.07    | 15.47       |
| Feb 3, 2019  | 38.32 | 33.30    | 5.02        |
| Feb 4, 2019  | 38.95 | 33.53    | 5.42        |
| Feb 5, 2019  | 41.80 | 33.75    | 8.04        |
| Feb 6, 2019  | 66.12 | 33.98    | 32.14       |
| Feb 7, 2019  | 54.13 | 34.21    | 19.91       |
| Feb 8, 2019  | 38.37 | 34.44    | 3.92        |
| Feb 9, 2019  | 42.80 | 34.67    | 8.13        |
| Feb 10, 2019 | 31.34 | 34.90    | 3.57        |
| Feb 11, 2019 | 71.57 | 35.13    | 36.44       |
| Feb 12, 2019 | 58.51 | 35.36    | 23.15       |
| Feb 13, 2019 | 51.45 | 35.59    | 15.86       |
| Feb 14, 2019 | 31.24 | 35.82    | 4.57        |
| Feb 15, 2019 | 27.16 | 36.05    | 8.89        |
| Feb 16, 2019 | 69.13 | 36.28    | 32.85       |
| Feb 17, 2019 | 72.59 | 36.51    | 36.09       |
| Feb 18, 2019 | 65.24 | 36.74    | 28.51       |
| Feb 19, 2019 | 51.96 | 36.96    | 15.00       |
| Feb 20, 2019 | 51.97 | 37.19    | 14.78       |
| Feb 21, 2019 | 47.41 | 37.42    | 9.99        |
| Feb 22, 2019 | 39.96 | 37.65    | 2.30        |
| Feb 23, 2019 | 45.17 | 37.88    | 7.29        |
| Feb 24, 2019 | 45.40 | 38.11    | 7.28        |
| Feb 25, 2019 | 41.59 | 38.34    | 3.24        |
| Feb 26, 2019 | 3.99  | 38.57    | 34.58       |
| Feb 27, 2019 | 10.56 | 38.80    | 28.24       |
| Feb 28, 2019 | 11.79 | 39.03    | 27.23       |
| Mar 1, 2019  |       | 39.26    |             |
| Mar 2, 2019  |       | 39.49    |             |
| Mar 3, 2019  |       | 39.72    |             |
| Mar 4, 2019  |       | 39.95    |             |
| Mar 5, 2019  |       | 40.18    |             |
| Mar 6, 2019  |       | 40.40    |             |
| Mar 7, 2019  |       | 40.63    |             |
| Mar 8, 2019  |       | 40.86    |             |
| Mar 9, 2019  |       | 41.09    |             |
| Mar 10, 2019 |       | 41.32    |             |
| Mar 11, 2019 |       | 41.55    |             |
| Mar 12, 2019 |       | 41.78    |             |
| Mar 13, 2019 |       | 42.01    |             |



| Saturation forecast              |        |
|----------------------------------|--------|
| Critical threshold               | 90.00% |
| Number of days before saturation | 222    |

Values are expressed in percentage (%)

Daily based sampling

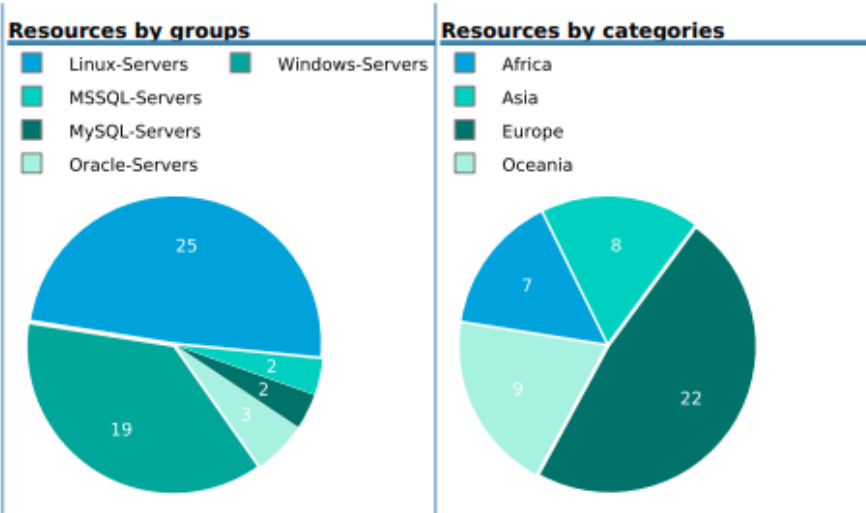
Sampling period to calculate the linear regression: Jan 2, 2019 - Mar 1, 2019

The forecasts are close to reality when the reliability index is less than 1



# Storage Management Report

01 February 19  
01 March 19



Time period : 24x7

## Definition and analysis axes

### Allocated

The allocated space is the total amount of free and used space on the storage systems.

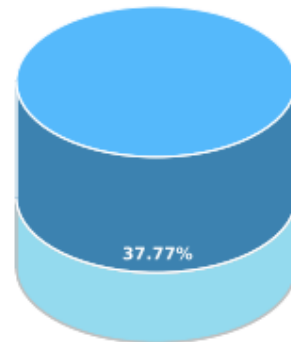
### Used

The used space is the total amount of space occupied on storage systems.

### Analysis axes

- The evolution of used space compared to the allocated space.
- The evolution of allocated space by hosts category.
- The evolution of allocated space by services category.
- The evolution of used and allocated space compared to the previous month.

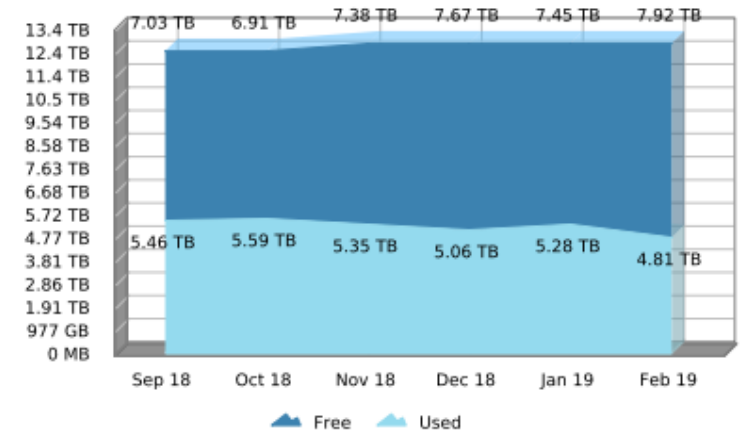
## Global information



**12.7 TB**  
of allocated space

**4.81 TB**  
of used space

## Used and free space evolution



**0.00%** of additional allocated space compared to the previous month

**0 B** of additional allocated space compared to the previous month

**-482 GB** of additional used space compared to the previous month

## Allocated space/host groups

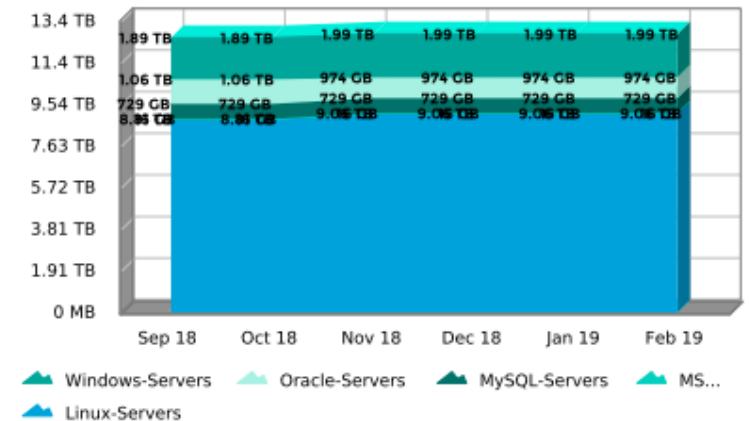


## Detailed statistics by groups

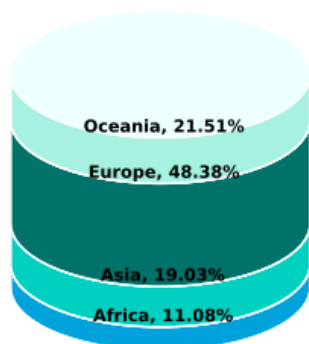
| Group                    | Allocated      | Evolution       | % used        | Evolution               |
|--------------------------|----------------|-----------------|---------------|-------------------------|
| Linux-Servers            | 9.06 TB        | 0% (0 B)        | 39.49%        | -3.93% (-150 GB)        |
| Windows-Servers          | 1.99 TB        | 0% (0 B)        | 38.63%        | 7.82% (57.1 GB)         |
| MSSQL-Servers            | 16 GB          | 0% (0 B)        | 32.39%        | -16.95% (-1.06 GB)      |
| MySQL-Servers            | 729 GB         | 0% (0 B)        | 33.48%        | -41.33% (-172 GB)       |
| Oracle-Servers           | 974 GB         | 0% (0 B)        | 22.93%        | -49.25% (-217 GB)       |
| <b>Global statistics</b> | <b>12.7 TB</b> | <b>0% (0 B)</b> | <b>37.77%</b> | <b>-8.92% (-482 GB)</b> |

Evolution corresponds to the difference for the value between the beginning and the end of the reporting period

## Allocated space evolution by host group



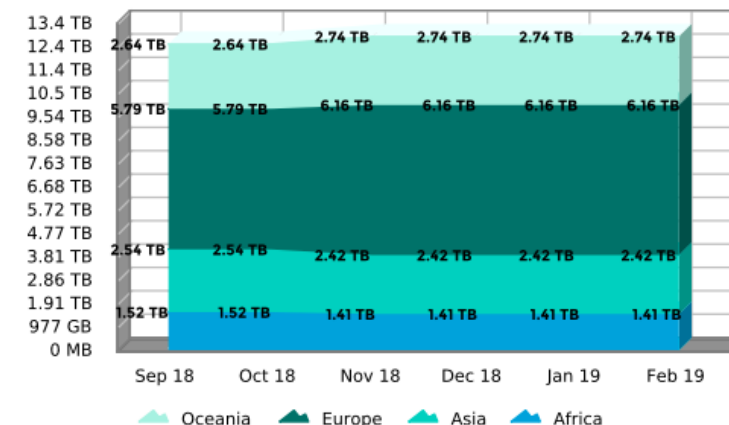
### Allocated space/host cat.



### Detailed Statistics

| Host Categories          | Allocated      | Evolution       | % used        | Evolution               |
|--------------------------|----------------|-----------------|---------------|-------------------------|
| Asia                     | 2.42 TB        | 0% (0 B)        | 28.67%        | -31.55% (-328 GB)       |
| Europe                   | 6.16 TB        | 0% (0 B)        | 42.13%        | 4.15% (106 GB)          |
| Oceania                  | 2.74 TB        | 0% (0 B)        | 38.48%        | -0.69% (-7.45 GB)       |
| Africa                   | 1.41 TB        | 0% (0 B)        | 33.01%        | -34.67% (-253 GB)       |
| <b>Global statistics</b> | <b>12.7 TB</b> | <b>0% (0 B)</b> | <b>37.77%</b> | <b>-8.92% (-482 GB)</b> |

### Allocated space evolution by host categories



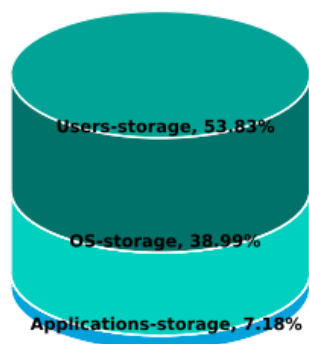
6.16 TB

of additional allocated space compared to the previous month for : **Europe**

6.85 TB

of the storage system is allocated to the service category : **Users-storage**

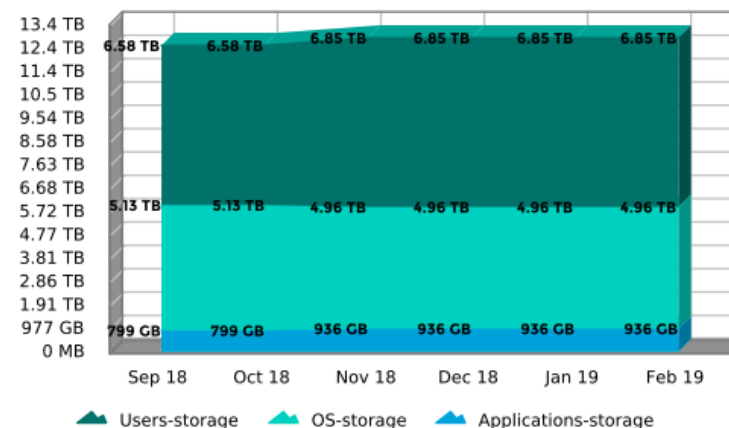
### Allocated space/service cat.



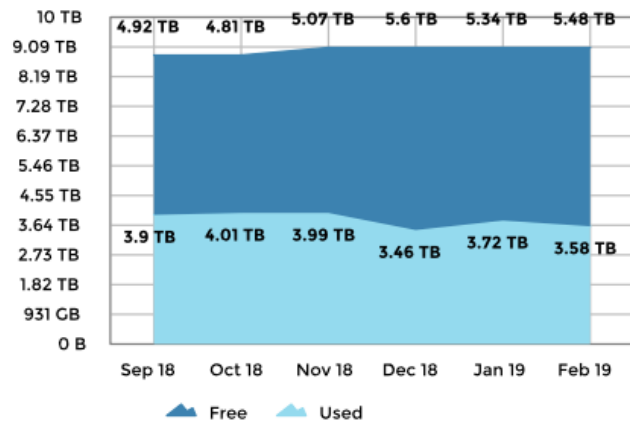
### Detailed statistics by service categories

| Services Categories      | Allocated      | Evolution       | % used        | Evolution               |
|--------------------------|----------------|-----------------|---------------|-------------------------|
| OS-storage               | 4.96 TB        | 0% (0 B)        | 39.58%        | -0.57% (-11.6 GB)       |
| Users-storage            | 6.85 TB        | 0% (0 B)        | 36.74%        | -12.3% (-362 GB)        |
| Applications-storage     | 936 GB         | 0% (0 B)        | 35.68%        | -24.63% (-109 GB)       |
| <b>Global statistics</b> | <b>12.7 TB</b> | <b>0% (0 B)</b> | <b>37.77%</b> | <b>-8.92% (-482 GB)</b> |

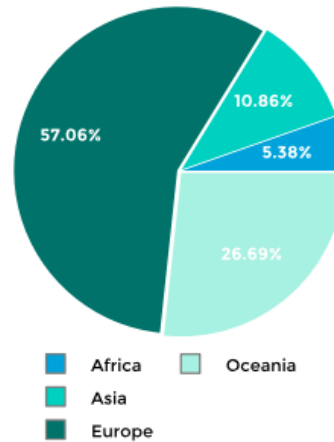
### Allocated space evolution by service categories



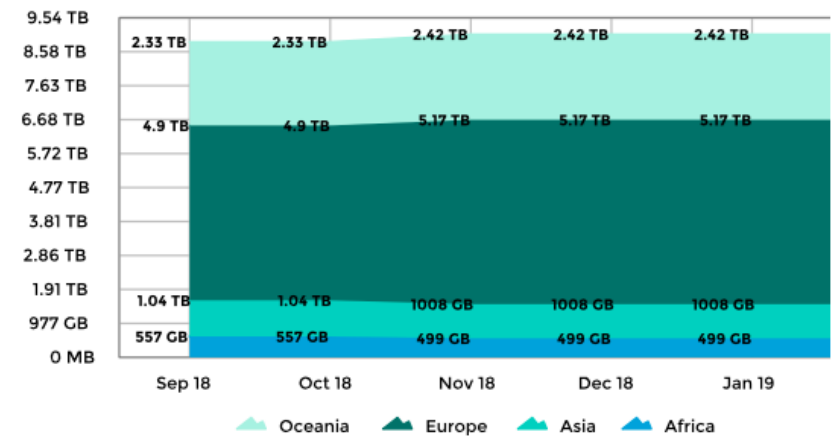
### Used and free space evolution



### Allocated space/host cat.



### Allocated space evolution by host categories



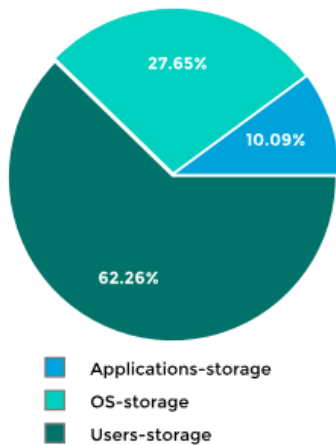
## Linux-Servers

The table on the right presents the evolution in percentage of allocated and used space for all host groups.

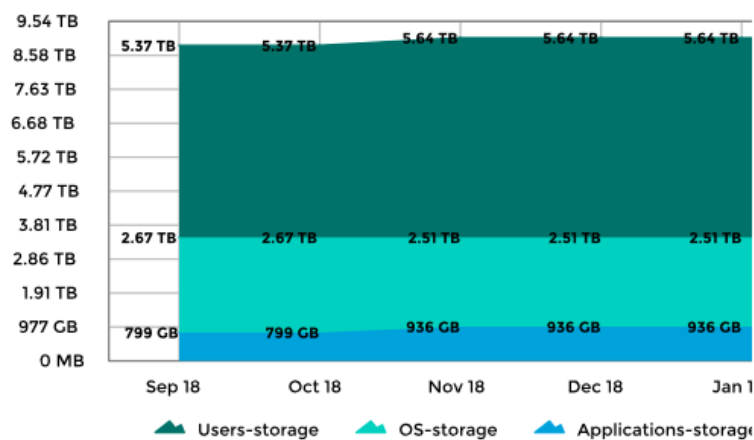
Allocated  
Used

|           | Sep 18 | Oct 18          | Nov 18            | Dec 18            | Jan 19          | Feb 19           |
|-----------|--------|-----------------|-------------------|-------------------|-----------------|------------------|
| Allocated | -      | -               | +2.8% (253 GB)    | -                 | -               | -                |
| Used      | -      | +2.78% (111 GB) | -0.38% (-15.7 GB) | -13.22% (-540 GB) | +7.53% (267 GB) | -3.93% (-150 GB) |

### Allocated space/service cat.



### Allocated space evolution by service categories



### Detailed statistics by host and service categories

|                          | Allocated      | Evolution       | % used        | Evolution               |
|--------------------------|----------------|-----------------|---------------|-------------------------|
| <b>Africa</b>            | 499 GB         | 0% (0 B)        | 30.93%        | -44.89% (-126 GB)       |
| OS-storage               | 167 GB         | 0% (0 B)        | 39.65%        | -38.87% (-42.1 GB)      |
| Users-storage            | 332 GB         | 0% (0 B)        | 26.54%        | -48.69% (-83.6 GB)      |
| <b>Asia</b>              | 1008 GB        | 0% (0 B)        | 25.29%        | -43.19% (-194 GB)       |
| OS-storage               | 221 GB         | 0% (0 B)        | 38.24%        | -29.31% (-35 GB)        |
| Users-storage            | 787 GB         | 0% (0 B)        | 21.65%        | -48.23% (-159 GB)       |
| <b>Europe</b>            | 5.17 TB        | 0% (0 B)        | 43.94%        | 13.64% (279 GB)         |
| OS-storage               | 1.55 TB        | 0% (0 B)        | 41.44%        | 13.09% (76.2 GB)        |
| Users-storage            | 3.27 TB        | 0% (0 B)        | 44.16%        | 12.49% (164 GB)         |
| Applications-storage     | 362 GB         | 0% (0 B)        | 52.89%        | 25.6% (39 GB)           |
| <b>Oceania</b>           | 2.42 TB        | 0% (0 B)        | 37.46%        | -10.55% (-109 GB)       |
| OS-storage               | 590 GB         | 0% (0 B)        | 43.34%        | 25.06% (51.2 GB)        |
| Users-storage            | 1.28 TB        | 0% (0 B)        | 40.34%        | -2.32% (-12.6 GB)       |
| Applications-storage     | 574 GB         | 0% (0 B)        | 24.82%        | -50.98% (-148 GB)       |
| <b>Global statistics</b> | <b>9.06 TB</b> | <b>0% (0 B)</b> | <b>39.49%</b> | <b>-3.93% (-150 GB)</b> |

## Hostgroup-Storage-Capacity-List

This report displays the list of storage spaces usage for a hostgroup.

Host group **Linux-Servers**



### Space allocated/used by partition

| Resource              | Partition             | Allocation |           | Occupation |        |                     |                        |
|-----------------------|-----------------------|------------|-----------|------------|--------|---------------------|------------------------|
|                       |                       | Allocated  | Evolution | Used       | % used | Evolution           | Time before saturation |
| mail-sun-master       | disk-/usr             | 108 GB     | 0 %(0 B)  | 90.7 GB    | 83.95% | 7.59 % (6.4 GB)     | 76 day(s)              |
| mail-mercury-frontend | disk-/home            | 187 GB     | 0 %(0 B)  | 147 GB     | 78.84% | 56.26 % (53.1 GB)   | 21 day(s)              |
| mail-europa-backend   | disk-/var/spool/cyrus | 151 GB     | 0 %(0 B)  | 117 GB     | 77.59% | 30.85 % (27.6 GB)   | 35 day(s)              |
| mail-europa-backend   | disk-/usr             | 191 GB     | 0 %(0 B)  | 148 GB     | 77.24% | 97.74 % (72.9 GB)   | 17 day(s)              |
| mail-mars-frontend    | disk-/                | 165 GB     | 0 %(0 B)  | 127 GB     | 76.83% | -1.41 % (-1.81 GB)  | -                      |
| mail-neptune-frontend | disk-/home            | 134 GB     | 0 %(0 B)  | 97.4 GB    | 72.67% | 92.95 % (46.9 GB)   | 22 day(s)              |
| mail-callisto-backend | disk-/home            | 161 GB     | 0 %(0 B)  | 116 GB     | 72.35% | 17.63 % (17.5 GB)   | 72 day(s)              |
| mail-europa-backend   | disk-/                | 132 GB     | 0 %(0 B)  | 92.2 GB    | 69.83% | 524.24 % (77.4 GB)  | 15 day(s)              |
| mail-venus-frontend   | disk-/                | 129 GB     | 0 %(0 B)  | 88.4 GB    | 68.52% | 43 % (26.6 GB)      | 43 day(s)              |
| mail-saturn-frontend  | disk-/usr             | 195 GB     | 0 %(0 B)  | 129 GB     | 66.41% | 708.68 % (113 GB)   | 17 day(s)              |
| srv-mysql-01          | disk-/usr             | 56 GB      | 0 %(0 B)  | 36.3 GB    | 64.81% | 12.67 % (4.08 GB)   | 3+ months              |
| mail-uranus-frontend  | disk-/                | 169 GB     | 0 %(0 B)  | 102 GB     | 60.13% | 98.54 % (50.4 GB)   | 38 day(s)              |
| mail-io-backend       | disk-/var/spool/cyrus | 87 GB      | 0 %(0 B)  | 51.8 GB    | 59.53% | 40.88 % (15 GB)     | 66 day(s)              |
| mail-mars-frontend    | disk-/home            | 58 GB      | 0 %(0 B)  | 32.9 GB    | 56.80% | -15.32 % (-5.96 GB) | -                      |
| mail-earth-frontend   | disk-/home            | 18 GB      | 0 %(0 B)  | 9.87 GB    | 54.85% | 6570.29 % (9.72 GB) | 24 day(s)              |
| mail-io-backend       | disk-/usr             | 199 GB     | 0 %(0 B)  | 108 GB     | 54.31% | 77.41 % (47.2 GB)   | 54 day(s)              |
| mail-ganymede-backend | disk-/home            | 112 GB     | 0 %(0 B)  | 59 GB      | 52.69% | 118.36 % (32 GB)    | 47 day(s)              |
| mail-earth-frontend   | disk-/                | 12 GB      | 0 %(0 B)  | 6.29 GB    | 52.44% | 1661.35 % (5.94 GB) | 27 day(s)              |
| mail-mars-frontend    | disk-/usr             | 29 GB      | 0 %(0 B)  | 14.9 GB    | 51.54% | 46.57 % (4.75 GB)   | 83 day(s)              |
| srv-mysql-02          | disk-/                | 36 GB      | 0 %(0 B)  | 18.2 GB    | 50.67% | 72.95 % (7.69 GB)   | 65 day(s)              |
| mail-neptune-frontend | disk-/                | 8 GB       | 0 %(0 B)  | 4.05 GB    | 50.57% | 280.55 % (2.98 GB)  | 38 day(s)              |
| srv-mysql-02          | disk-/home            | 159 GB     | 0 %(0 B)  | 76.2 GB    | 47.89% | -25.86 % (-26.6 GB) | -                      |
| srv-oracle-crm        | disk-/home            | 115 GB     | 0 %(0 B)  | 53.5 GB    | 46.49% | -31.27 % (-24.3 GB) | -                      |
| srv-oracle-accounting | disk-/                | 192 GB     | 0 %(0 B)  | 87.7 GB    | 45.67% | -42.66 % (-65.2 GB) | -                      |
| mail-io-backend       | disk-/                | 84 GB      | 0 %(0 B)  | 38 GB      | 45.23% | 105.97 % (19.5 GB)  | 66 day(s)              |
| mail-uranus-frontend  | disk-/home            | 192 GB     | 0 %(0 B)  | 86.3 GB    | 44.96% | -39.84 % (-57.2 GB) | -                      |
| mail-uranus-frontend  | disk-/usr             | 83 GB      | 0 %(0 B)  | 36.7 GB    | 44.23% | 15.83 % (5.02 GB)   | 3+ months              |
| mail-saturn-frontend  | disk-/home            | 16 GB      | 0 %(0 B)  | 6.53 GB    | 40.82% | 5.83 % (368 MB)     | 3+ months              |
| mail-venus-frontend   | disk-/usr             | 139 GB     | 0 %(0 B)  | 54.5 GB    | 39.17% | 477.31 % (45 GB)    | 53 day(s)              |
| mail-neptune-frontend | disk-/usr             | 20 GB      | 0 %(0 B)  | 7.66 GB    | 38.32% | -37.98 % (-4.69 GB) | -                      |
| mail-earth-frontend   | disk-/usr             | 79 GB      | 0 %(0 B)  | 27.7 GB    | 35.12% | -49.15 % (-26.8 GB) | -                      |
| mail-saturn-frontend  | disk-/                | 123 GB     | 0 %(0 B)  | 43.1 GB    | 35.00% | -17.71 % (-9.26 GB) | -                      |
| mail-callisto-backend | disk-/                | 115 GB     | 0 %(0 B)  | 40 GB      | 34.79% | -15.6 % (-7.39 GB)  | -                      |
| mail-mercury-frontend | disk-/                | 113 GB     | 0 %(0 B)  | 36.3 GB    | 32.14% | 578.59 % (31 GB)    | 70 day(s)              |

## Hostgroup-Storage-Capacity-2 This report gives detailed storage statistics and the storage space evolution of a hostgroup.

### Host group Linux-Servers



#### Definition and axis analysis

##### Allocated

The allocated space is the total amount of free and used space on the storage systems.

##### Used

The used space is the total amount of space occupied on storage systems.

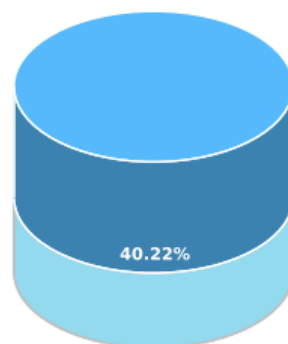
##### Evolution

Evolution corresponds to the difference for the value between the beginning and the end of the reporting period

##### Time before saturation

The saturation delay is calculated assuming that the evolution will be the same throughout a same reporting period.

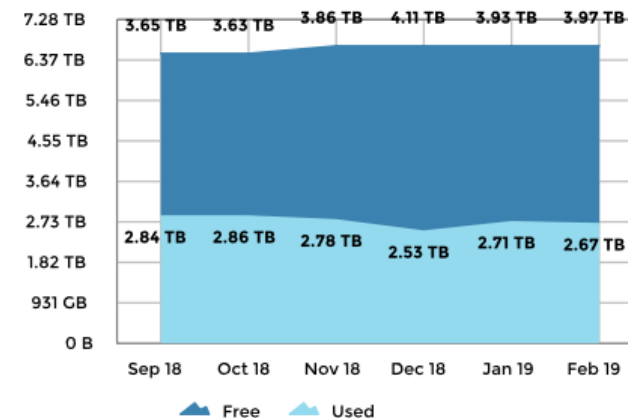
#### Global information



**6.64 TB**  
of allocated space

**2.67 TB**  
of used space

#### Used and free space evolution



On the right, the evolution in percentage of the used and allocated space for the group. The evolution is calculated relative to the values of the previous month. This allows to show if the increase of the allocated storage space is consistent compared to the used storage space.

|           | Dec 2018 |                  |                   | Feb 2019         |                 |                   |
|-----------|----------|------------------|-------------------|------------------|-----------------|-------------------|
| Allocated | -        | -                | +2.36% (157 GB)   | -                | -               | -                 |
| Used      | -        | +0.97% (28.1 GB) | -2.85% (-83.6 GB) | -9.03% (-257 GB) | +7.14% (185 GB) | -1.45% (-40.3 GB) |

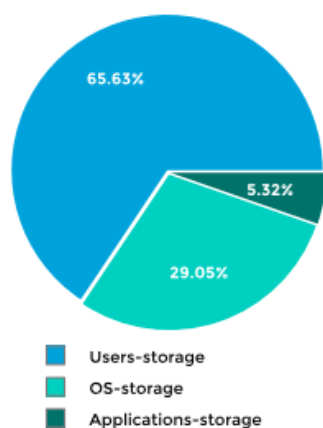
#### Top 10 - time before saturation

| Resource              | Partition             | Allocated | Occupation |           | Time before saturation |
|-----------------------|-----------------------|-----------|------------|-----------|------------------------|
|                       |                       |           | % used     | Evolution |                        |
| mail-europa-backend   | disk-/                | 132 GB    | 69.83%     | 77.4 GB   | 15 day(s)              |
| mail-saturn-frontend  | disk-/usr             | 195 GB    | 66.41%     | 113 GB    | 17 day(s)              |
| mail-europa-backend   | disk-/usr             | 191 GB    | 77.24%     | 72.9 GB   | 17 day(s)              |
| mail-mercury-frontend | disk-/home            | 187 GB    | 78.84%     | 53.1 GB   | 21 day(s)              |
| mail-neptune-frontend | disk-/home            | 134 GB    | 72.67%     | 46.9 GB   | 22 day(s)              |
| mail-earth-frontend   | disk-/home            | 18 GB     | 54.85%     | 9.72 GB   | 24 day(s)              |
| mail-earth-frontend   | disk-/                | 12 GB     | 52.44%     | 5.94 GB   | 27 day(s)              |
| mail-europa-backend   | disk-/var/spool/cyrus | 151 GB    | 77.59%     | 27.6 GB   | 35 day(s)              |
| mail-uranus-frontend  | disk-/                | 169 GB    | 60.13%     | 50.4 GB   | 38 day(s)              |
| mail-neptune-frontend | disk-/                | 8 GB      | 50.57%     | 2.98 GB   | 38 day(s)              |

#### Top 10 - storage space usage

| Resource              | Partition             | Allocated | Occupation |        |           |
|-----------------------|-----------------------|-----------|------------|--------|-----------|
|                       |                       |           | Used       | % used | Evolution |
| mail-sun-master       | disk-/usr             | 108 GB    | 90.7 GB    | 83.95% | 7.59 %    |
| mail-mercury-frontend | disk-/home            | 187 GB    | 147 GB     | 78.84% | 56.26 %   |
| mail-europa-backend   | disk-/var/spool/cyrus | 151 GB    | 117 GB     | 77.59% | 30.85 %   |
| mail-europa-backend   | disk-/usr             | 191 GB    | 148 GB     | 77.24% | 97.74 %   |
| mail-mars-frontend    | disk-/                | 165 GB    | 127 GB     | 76.83% | -1.41 %   |
| mail-neptune-frontend | disk-/home            | 134 GB    | 97.4 GB    | 72.67% | 92.95 %   |
| mail-callisto-backend | disk-/home            | 161 GB    | 116 GB     | 72.35% | 17.63 %   |
| mail-europa-backend   | disk-/                | 132 GB    | 92.2 GB    | 69.83% | 524.24 %  |
| mail-venus-frontend   | disk-/                | 129 GB    | 88.4 GB    | 68.52% | 43 %      |
| mail-saturn-frontend  | disk-/usr             | 195 GB    | 129 GB     | 66.41% | 708.68 %  |

## Allocated space/service cat.



## Key Numbers

65.63%

of the total space is allocated to the service category **Users-storage**

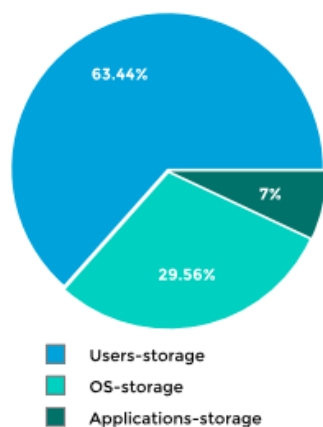
0 B

of the storage system is allocated to the service category **OS-storage** which is the highest increase during this period.

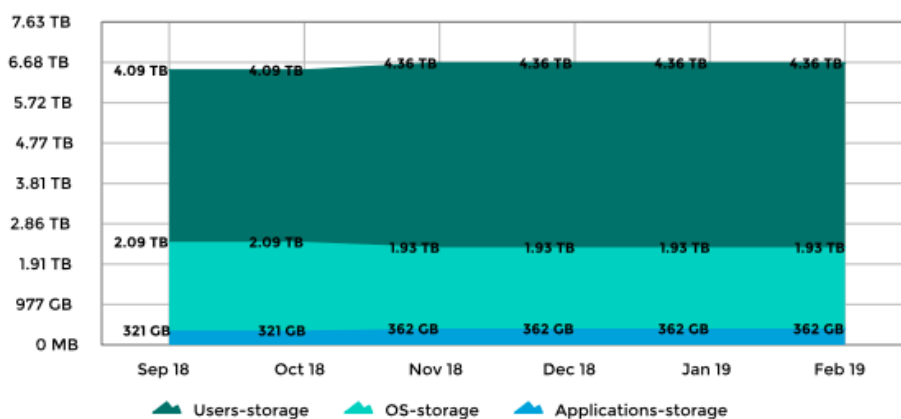
+ 39 GB

of additional used space compared to the previous month for **Applications-storage** which disk used percentage is the highest.

## Used space/service cat.



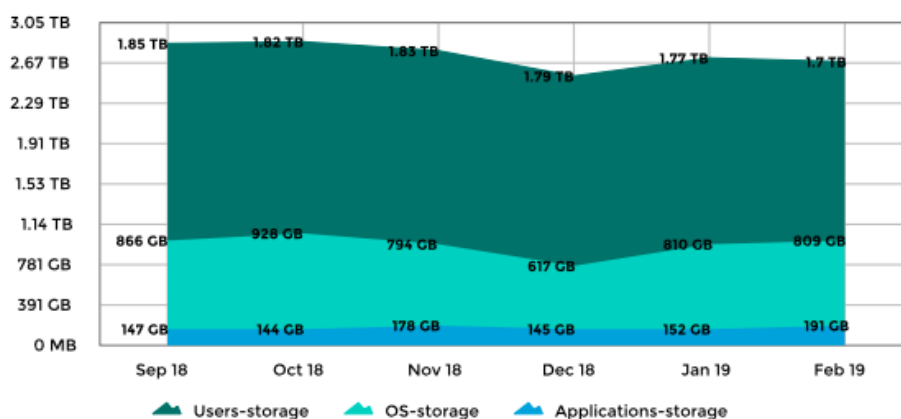
## Allocated space evolution by service categories



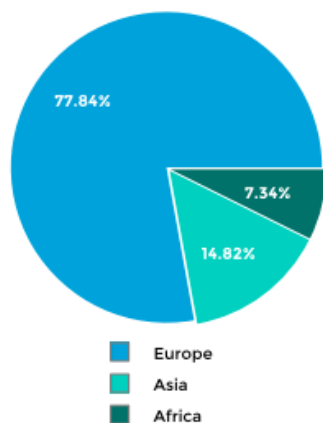
## Detailed statistics by service categories

| Services Categories      | Allocated      |             | Evolution       | Used           |               | Evolution                |
|--------------------------|----------------|-------------|-----------------|----------------|---------------|--------------------------|
|                          | Allocated      | % allocated |                 | Used           | % used        |                          |
| OS-storage               | 1.93 TB        | 29.05%      | 0% (0 B)        | 809 GB         | 40.93%        | -0.12% (-1024 MB)        |
| Users-storage            | 4.36 TB        | 65.63%      | 0% (0 B)        | 1.7 TB         | 38.88%        | -4.32% (-78.4 GB)        |
| Applications-storage     | 362 GB         | 5.32%       | 0% (0 B)        | 191 GB         | 52.89%        | 25.6% (39 GB)            |
| <b>Global statistics</b> | <b>6.64 TB</b> |             | <b>0% (0 B)</b> | <b>2.67 TB</b> | <b>40.22%</b> | <b>-1.45% (-40.3 GB)</b> |

## Used space evolution by service category



## Allocated space/host cat.



## Key Numbers

# 77.84%

of the total space is allocated to the host category **Europe**

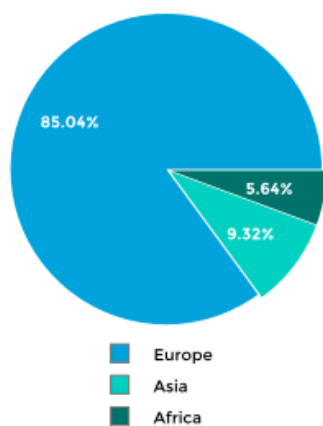
# 0 B

of additionnal allocated space compared to the previous month for **Asia** which is the highest increase during this period.

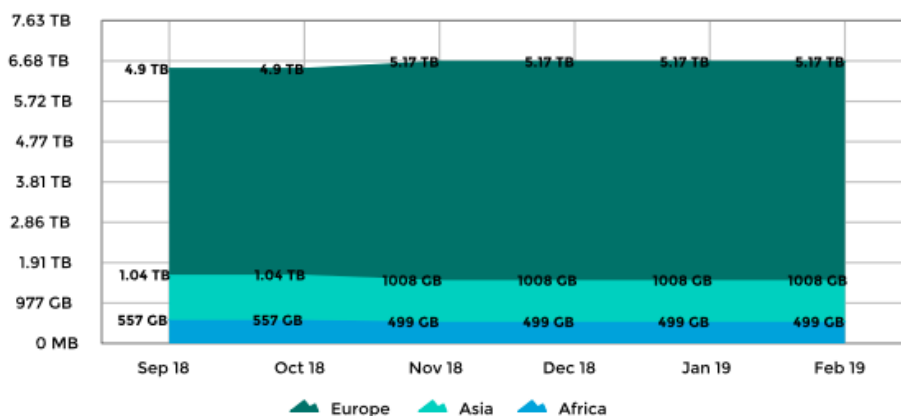
# + 279 GB

of additionnal used space compared to the previous month for **Europe** which disk used percentage is the highest.

## Used space/host cat.



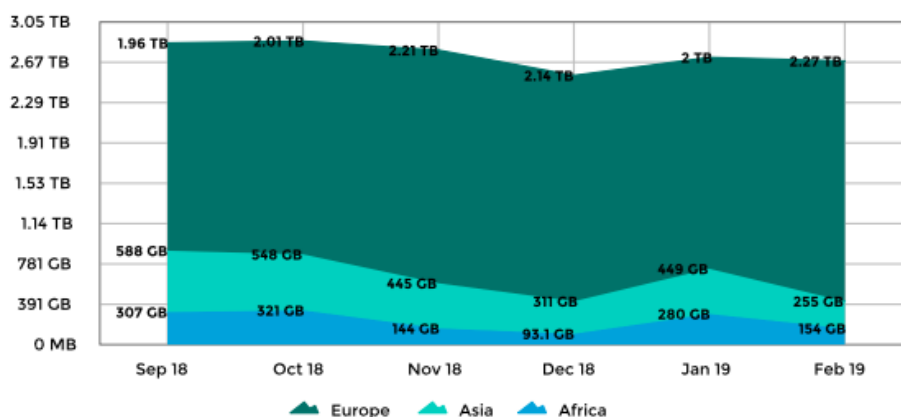
## Allocated space evolution by host categories



## Detailed statistics by host category

| Host Categories          | Allocated      |             | Evolution       | Used           |               | Evolution                |
|--------------------------|----------------|-------------|-----------------|----------------|---------------|--------------------------|
|                          | Allocated      | % allocated |                 | Used           | % used        |                          |
| Asia                     | 1008 GB        | 14.82%      | 0% (0 B)        | 255 GB         | 25.29%        | -43.19% (-194 GB)        |
| Europe                   | 5.17 TB        | 77.84%      | 0% (0 B)        | 2.27 TB        | 43.94%        | 13.64% (279 GB)          |
| Africa                   | 499 GB         | 7.34%       | 0% (0 B)        | 154 GB         | 30.93%        | -44.89% (-126 GB)        |
| <b>Global statistics</b> | <b>6.64 TB</b> |             | <b>0% (0 B)</b> | <b>2.67 TB</b> | <b>40.22%</b> | <b>-1.45% (-40.3 GB)</b> |

## Used space evolution by host category



## Space allocated/used by partition

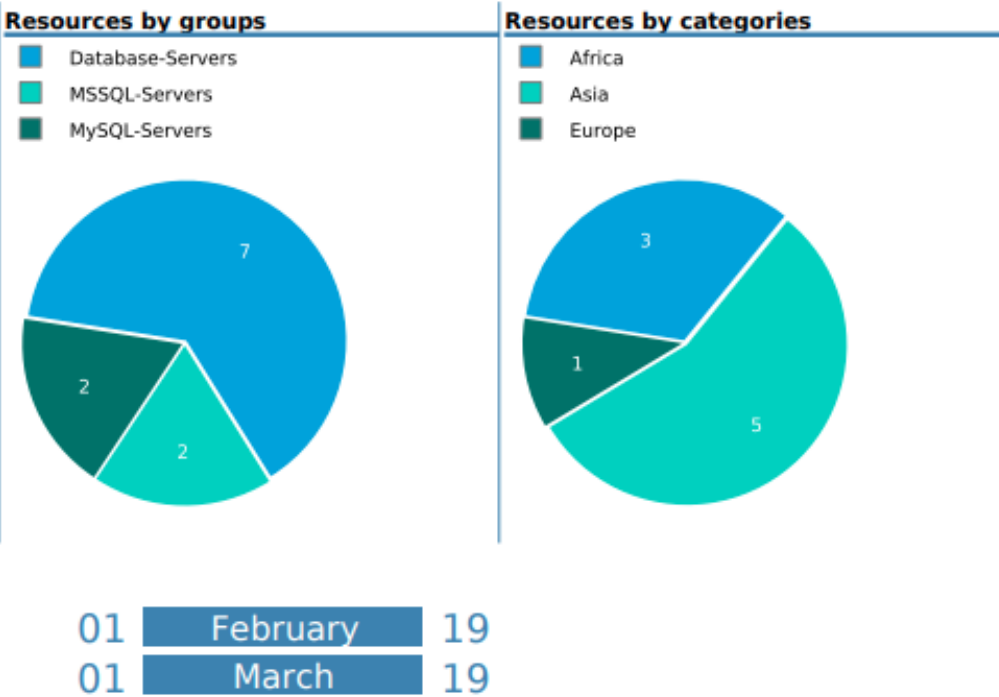
| Resource              | Partition             | Allocation |           | Occupation |        |                     |                        |
|-----------------------|-----------------------|------------|-----------|------------|--------|---------------------|------------------------|
|                       |                       | Allocated  | Evolution | Used       | % used | Evolution           | Time before saturation |
| srv-oracle-users      | disk-/                | 18 GB      | 0 % (0 B) | 43.5 MB    | 0.24%  | -93.65 % (-641 MB)  | -                      |
| mail-callisto-backend | disk-/usr             | 185 GB     | 0 % (0 B) | 51.6 GB    | 27.91% | -9.06 % (-5.14 GB)  | -                      |
| mail-jupiter-frontend | disk-/usr             | 193 GB     | 0 % (0 B) | 33.7 GB    | 17.47% | -17.4 % (-7.1 GB)   | -                      |
| mail-mars-frontend    | disk-/                | 165 GB     | 0 % (0 B) | 127 GB     | 76.83% | -1.41 % (-1.81 GB)  | -                      |
| srv-mysql-02          | disk-/usr             | 46 GB      | 0 % (0 B) | 6.15 GB    | 13.37% | -23.58 % (-1.9 GB)  | -                      |
| mail-sun-master       | disk-/home            | 194 GB     | 0 % (0 B) | 52.1 GB    | 26.84% | -12.57 % (-7.49 GB) | -                      |
| mail-venus-frontend   | disk-/home            | 122 GB     | 0 % (0 B) | 3.32 GB    | 2.72%  | -67.74 % (-6.98 GB) | -                      |
| mail-titan-gateway    | disk-/                | 85 GB      | 0 % (0 B) | 17 GB      | 19.99% | -26.08 % (-5.99 GB) | -                      |
| mail-callisto-backend | disk-/                | 115 GB     | 0 % (0 B) | 40 GB      | 34.79% | -15.6 % (-7.39 GB)  | -                      |
| mail-saturn-frontend  | disk-/                | 123 GB     | 0 % (0 B) | 43.1 GB    | 35.00% | -17.71 % (-9.26 GB) | -                      |
| srv-oracle-users      | disk-/usr             | 141 GB     | 0 % (0 B) | 633 MB     | 0.44%  | -97.35 % (-22.8 GB) | -                      |
| mail-ganymede-backend | disk-/var/spool/cyrus | 48 GB      | 0 % (0 B) | 6.21 GB    | 12.93% | -53.32 % (-7.09 GB) | -                      |
| mail-titan-gateway    | disk-/usr             | 123 GB     | 0 % (0 B) | 20.1 GB    | 16.31% | -25.86 % (-17.7 GB) | -                      |
| srv-mysql-01          | disk-/                | 142 GB     | 0 % (0 B) | 44.8 GB    | 31.52% | -29.78 % (-19 GB)   | -                      |
| srv-oracle-users      | disk-/home            | 109 GB     | 0 % (0 B) | -665 MB    | -0.60% | -102.8 % (-23.9 GB) | -                      |
| mail-mars-frontend    | disk-/home            | 58 GB      | 0 % (0 B) | 32.9 GB    | 56.80% | -15.32 % (-5.96 GB) | -                      |
| srv-mysql-02          | disk-/home            | 159 GB     | 0 % (0 B) | 76.2 GB    | 47.89% | -26.6 % (-26.6 GB)  | -                      |
| srv-oracle-accounting | disk-/usr             | 170 GB     | 0 % (0 B) | 51.7 GB    | 30.43% | -42.53 % (-38.3 GB) | -                      |
| mail-io-backend       | disk-/home            | 29 GB      | 0 % (0 B) | 29.1 MB    | 0.10%  | -99.72 % (-10 GB)   | -                      |
| mail-neptune-frontend | disk-/usr             | 20 GB      | 0 % (0 B) | 7.66 GB    | 38.32% | -37.98 % (-4.69 GB) | -                      |
| mail-mercury-frontend | disk-/usr             | 170 GB     | 0 % (0 B) | 26 GB      | 15.31% | -68.74 % (-57.2 GB) | -                      |
| srv-oracle-crm        | disk-/home            | 115 GB     | 0 % (0 B) | 53.5 GB    | 46.49% | -31.27 % (-24.3 GB) | -                      |
| mail-titan-gateway    | disk-/home            | 8 GB       | 0 % (0 B) | 1.97 GB    | 24.59% | -57 % (-2.61 GB)    | -                      |
| mail-jupiter-frontend | disk-/home            | 149 GB     | 0 % (0 B) | 39.4 GB    | 26.48% | -58.14 % (-54.8 GB) | -                      |
| mail-earth-frontend   | disk-/usr             | 79 GB      | 0 % (0 B) | 27.7 GB    | 35.12% | -49.15 % (-26.8 GB) | -                      |
| mail-sun-master       | disk-/                | 134 GB     | 0 % (0 B) | 18.6 GB    | 13.86% | -76.94 % (-62 GB)   | -                      |
| mail-ganymede-backend | disk-/                | 45 GB      | 0 % (0 B) | 12.1 GB    | 26.95% | -59.2 % (-17.6 GB)  | -                      |
| mail-uranus-frontend  | disk-/home            | 192 GB     | 0 % (0 B) | 86.3 GB    | 44.96% | -39.84 % (-57.2 GB) | -                      |
| srv-oracle-crm        | disk-/                | 75 GB      | 0 % (0 B) | 4.15 GB    | 5.53%  | -90.75 % (-40.7 GB) | -                      |
| srv-mysql-01          | disk-/home            | 290 GB     | 0 % (0 B) | 62.5 GB    | 21.54% | -68.56 % (-136 GB)  | -                      |
| srv-oracle-accounting | disk-/                | 192 GB     | 0 % (0 B) | 87.7 GB    | 45.67% | -42.66 % (-65.2 GB) | -                      |
| srv-oracle-crm        | disk-/usr             | 6 GB       | 0 % (0 B) | 503 MB     | 8.19%  | -89.2 % (-4.06 GB)  | -                      |
| mail-europa-backend   | disk-/                | 132 GB     | 0 % (0 B) | 92.2 GB    | 69.83% | 524.24 % (77.4 GB)  | 15 day(s)              |
| mail-saturn-frontend  | disk-/usr             | 195 GB     | 0 % (0 B) | 129 GB     | 66.41% | 708.68 % (113 GB)   | 17 day(s)              |
| mail-europa-backend   | disk-/usr             | 191 GB     | 0 % (0 B) | 148 GB     | 77.24% | 97.74 % (72.9 GB)   | 17 day(s)              |
| mail-mercury-frontend | disk-/home            | 187 GB     | 0 % (0 B) | 147 GB     | 78.84% | 56.26 % (53.1 GB)   | 21 day(s)              |
| mail-neptune-frontend | disk-/home            | 134 GB     | 0 % (0 B) | 97.4 GB    | 72.67% | 92.95 % (46.9 GB)   | 22 day(s)              |
| mail-earth-frontend   | disk-/home            | 18 GB      | 0 % (0 B) | 9.87 GB    | 54.85% | 6570.29 % (9.72 GB) | 24 day(s)              |
| mail-earth-frontend   | disk-/                | 12 GB      | 0 % (0 B) | 6.29 GB    | 52.44% | 1661.35 % (5.94 GB) | 27 day(s)              |
| mail-europa-backend   | disk-/var/spool/cyrus | 151 GB     | 0 % (0 B) | 117 GB     | 77.59% | 30.85 % (27.6 GB)   | 35 day(s)              |
| mail-uranus-frontend  | disk-/                | 169 GB     | 0 % (0 B) | 102 GB     | 60.13% | 98.54 % (50.4 GB)   | 38 day(s)              |
| mail-neptune-frontend | disk-/                | 8 GB       | 0 % (0 B) | 4.05 GB    | 50.57% | 280.55 % (2.98 GB)  | 38 day(s)              |
| mail-venus-frontend   | disk-/                | 129 GB     | 0 % (0 B) | 88.4 GB    | 68.52% | 43 % (26.6 GB)      | 43 day(s)              |
| mail-ganymede-backend | disk-/home            | 112 GB     | 0 % (0 B) | 59 GB      | 52.69% | 118.36 % (32 GB)    | 47 day(s)              |
| mail-venus-frontend   | disk-/usr             | 139 GB     | 0 % (0 B) | 54.5 GB    | 39.17% | 477.31 % (45 GB)    | 53 day(s)              |
| mail-io-backend       | disk-/usr             | 199 GB     | 0 % (0 B) | 108 GB     | 54.31% | 77.41 % (47.2 GB)   | 54 day(s)              |
| srv-mysql-02          | disk-/                | 36 GB      | 0 % (0 B) | 18.2 GB    | 50.67% | 72.95 % (7.69 GB)   | 65 day(s)              |
| mail-io-backend       | disk-/                | 84 GB      | 0 % (0 B) | 38 GB      | 45.23% | 105.97 % (19.5 GB)  | 66 day(s)              |
| mail-io-backend       | disk-/var/spool/cyrus | 87 GB      | 0 % (0 B) | 51.8 GB    | 59.53% | 40.88 % (15 GB)     | 66 day(s)              |
| mail-mercury-frontend | disk-/                | 113 GB     | 0 % (0 B) | 36.3 GB    | 32.14% | 578.59 % (31 GB)    | 70 day(s)              |
| mail-callisto-backend | disk-/home            | 161 GB     | 0 % (0 B) | 116 GB     | 72.35% | 17.63 % (17.5 GB)   | 72 day(s)              |
| mail-sun-master       | disk-/usr             | 108 GB     | 0 % (0 B) | 90.7 GB    | 83.95% | 7.59 % (6.4 GB)     | 76 day(s)              |
| mail-mars-frontend    | disk-/usr             | 29 GB      | 0 % (0 B) | 14.9 GB    | 51.54% | 46.57 % (4.75 GB)   | 83 day(s)              |
| srv-mysql-01          | disk-/usr             | 56 GB      | 0 % (0 B) | 36.3 GB    | 64.81% | 12.67 % (4.08 GB)   | 3+ months              |
| mail-uranus-frontend  | disk-/usr             | 83 GB      | 0 % (0 B) | 36.7 GB    | 44.23% | 15.83 % (5.02 GB)   | 3+ months              |
| mail-callisto-backend | disk-/var/spool/cyrus | 76 GB      | 0 % (0 B) | 16.3 GB    | 21.45% | 27 % (3.47 GB)      | 3+ months              |
| mail-jupiter-frontend | disk-/                | 199 GB     | 0 % (0 B) | 29.5 GB    | 14.85% | 31.32 % (7.05 GB)   | 3+ months              |
| mail-saturn-frontend  | disk-/home            | 16 GB      | 0 % (0 B) | 6.53 GB    | 40.82% | 5.83 % (368 MB)     | 3+ months              |
| mail-ganymede-backend | disk-/usr             | 7 GB       | 0 % (0 B) | 743 MB     | 10.37% | 42.1 % (220 MB)     | 3+ months              |

**Hostgroups-Rationalization-Of-Resources-1** This report gives a global view of resources usage by hostgroups and displays hosts and hostgroups that are overloaded or underused.



## Resources rationalization

Time period : 24x7



### Underused host (-)

A host is considered as underused if the average value of the **-Memory-** indicator, for a time period is below the underuse threshold

### Stable host <>

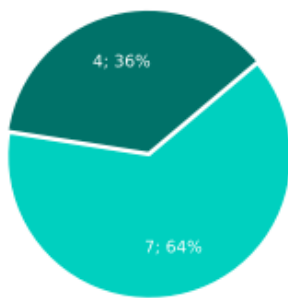
A host is considered as stable if the average value of the **-Memory-** indicator, for a time period is between the underuse and the overload thresholds

### Overloaded host (+)

A host is considered as overloaded if the average value of the **-Memory-** indicator, for a time period is above the overload threshold

### Global Distribution of hosts

■ (-) ■ <>



### Trend

0.00%

of overloaded hosts compared to previous period.

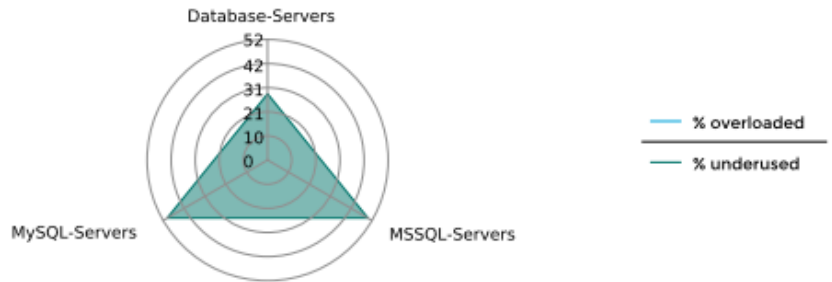
+ 0.00%

of underused hosts compared to previous period.

-

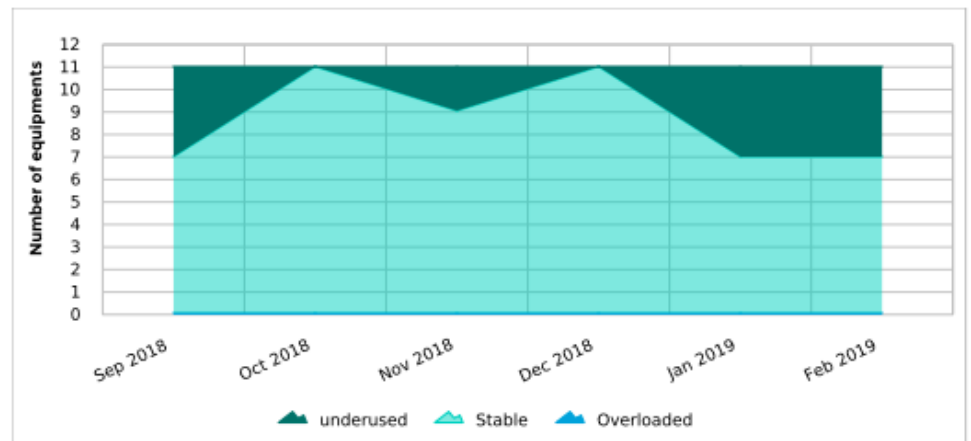
The number of hosts has not evolved compared to previous period.

### Number of overloaded/underused/stable hosts by groups



| Groups            | Hosts |            |            |            |  |
|-------------------|-------|------------|------------|------------|--|
|                   | Total | underused  | Overloaded | Stable     |  |
| Database-Servers  | 7     | 28.57% (2) | 0.00% (0)  | 71.43% (5) |  |
| MSSQL-Servers     | 2     | 50.00% (1) | 0.00% (0)  | 50.00% (1) |  |
| MySQL-Servers     | 2     | 50.00% (1) | 0.00% (0)  | 50.00% (1) |  |
| Global Statistics | 11    | 36.36% (4) | 0.00% (0)  | 63.64% (7) |  |

### Overloaded/underused/stable hosts evolution



|     | 2018       |              |            |              |
|-----|------------|--------------|------------|--------------|
|     | September  | October      | November   | December     |
| (-) | 36.36% (4) | 0.00%        | 18.18% (2) | 0.00%        |
| <>  | 63.64% (7) | 100.00% (11) | 81.82% (9) | 100.00% (11) |

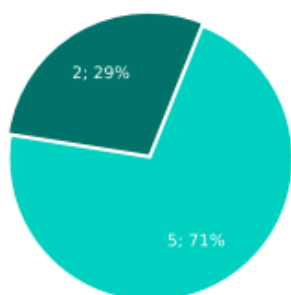
  

|     | 2018         | 2019       |            |
|-----|--------------|------------|------------|
|     | December     | January    | February   |
| (-) | 0.00%        | 36.36% (4) | 36.36% (4) |
| <>  | 100.00% (11) | 63.64% (7) | 63.64% (7) |

## Database-Servers

### Host distribution

■ (-) ■ <>



### Overloaded hosts

Overloaded hosts of this group represent

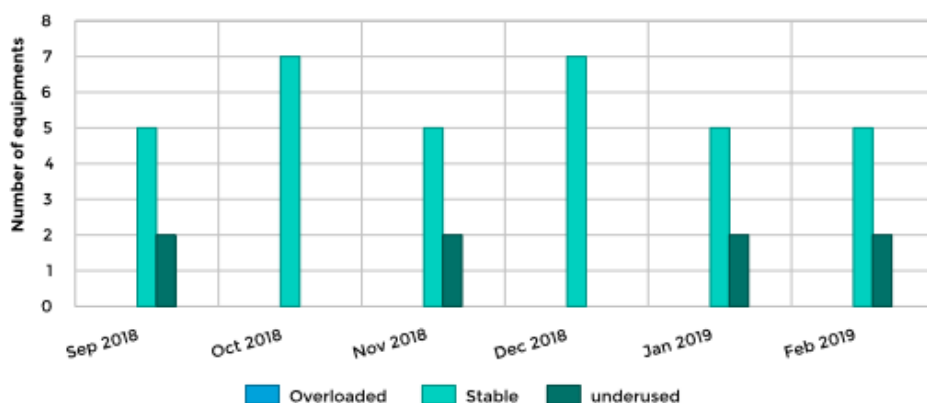
**0.00%**  
of all host groups

### Underused hosts

Underused hosts of this group represent

**50.00%**  
of all host groups

### Overloaded/underused/stable hosts evolution



### The most overloaded hosts

| Hosts | Average | Deviation |
|-------|---------|-----------|
|-------|---------|-----------|

### The most underused hosts

| Hosts        | Average | Deviation |
|--------------|---------|-----------|
| srv-mssql-02 | 39.54   | 7.16      |
| srv-mysql-02 | 39.80   | 8.17      |

The standard deviation is the average distribution of measured values in relation to the presented indicator average value. A low deviation indicates that the value varies slightly over time

**Hostgroup-Service-Metric-Performance-List** This report displays a list of average performances data for a list of services. It also gives the minimum and the maximum value reached of the period, the warning and the critical thresholds

## Host group Firewall



### Performance data by metric

| Host cat. | Hosts       | Service cat. | Service          | Metric      | Average | Value     |             |               | Threshold |          |
|-----------|-------------|--------------|------------------|-------------|---------|-----------|-------------|---------------|-----------|----------|
|           |             |              |                  |             |         | Min value | Max reached | Max reachable | Warning   | Critical |
| Asia      | fw-hongkong | Traffic      | traffic-external | traffic_in  | 3.48    | 0.01      | 15.26       | 100000000     |           |          |
| Asia      | fw-hongkong | Traffic      | traffic-external | traffic_out | 3.39    | 0.00      | 14.58       | 100000000     |           |          |
| Asia      | fw-hongkong | Traffic      | traffic-internal | traffic_in  | 0.34    | 0.00      | 1.54        | 1000000000    |           |          |
| Asia      | fw-hongkong | Traffic      | traffic-internal | traffic_out | 0.33    | 0.00      | 1.50        | 1000000000    |           |          |
| Asia      | fw-tokyo    | Traffic      | traffic-external | traffic_in  | 3.52    | 0.01      | 15.50       | 100000000     |           |          |
| Asia      | fw-tokyo    | Traffic      | traffic-external | traffic_out | 3.46    | 0.01      | 15.29       | 100000000     |           |          |
| Asia      | fw-tokyo    | Traffic      | traffic-internal | traffic_in  | 0.35    | 0.00      | 1.56        | 1000000000    |           |          |
| Asia      | fw-tokyo    | Traffic      | traffic-internal | traffic_out | 0.35    | 0.00      | 1.51        | 1000000000    |           |          |
| Asia      | fw-beijing  | Traffic      | traffic-external | traffic_in  | 3.46    | 0.01      | 15.56       | 100000000     |           |          |
| Asia      | fw-beijing  | Traffic      | traffic-external | traffic_out | 3.35    | 0.00      | 14.62       | 100000000     |           |          |
| Asia      | fw-beijing  | Traffic      | traffic-internal | traffic_in  | 0.36    | 0.00      | 1.52        | 1000000000    |           |          |
| Asia      | fw-beijing  | Traffic      | traffic-internal | traffic_out | 0.36    | 0.00      | 1.56        | 1000000000    |           |          |
| Europe    | fw-berlin   | Traffic      | traffic-external | traffic_in  | 3.54    | 0.00      | 15.47       | 100000000     |           |          |
| Europe    | fw-berlin   | Traffic      | traffic-external | traffic_out | 3.42    | 0.01      | 14.89       | 100000000     |           |          |
| Europe    | fw-berlin   | Traffic      | traffic-internal | traffic_in  | 0.33    | 0.00      | 1.47        | 1000000000    |           |          |
| Europe    | fw-berlin   | Traffic      | traffic-internal | traffic_out | 0.35    | 0.00      | 1.47        | 1000000000    |           |          |
| Europe    | fw-paris    | Traffic      | traffic-external | traffic_in  | 7.18    | 0.01      | 31.49       | 100000000     |           |          |
| Europe    | fw-paris    | Traffic      | traffic-external | traffic_out | 6.94    | 0.01      | 29.91       | 100000000     |           |          |
| Europe    | fw-paris    | Traffic      | traffic-internal | traffic_in  | 0.36    | 0.00      | 1.53        | 1000000000    |           |          |
| Europe    | fw-paris    | Traffic      | traffic-internal | traffic_out | 0.35    | 0.00      | 1.47        | 1000000000    |           |          |
| Europe    | fw-moscou   | Traffic      | traffic-external | traffic_in  | 6.77    | 0.01      | 30.04       | 100000000     |           |          |
| Europe    | fw-moscou   | Traffic      | traffic-external | traffic_out | 7.13    | 0.01      | 30.68       | 100000000     |           |          |

**Hostgroups-Categories-Performance-List** This report displays a list of average performances data for a list of host groups, host categories and service categories. It gives also the minimum and the maximum value reached on the period.

## Global performance analysis by category



Performance average list by host groups, host categories and services categories

| Groups           | Host categories | Service categories   | Average        | Max reached  | Min value   |
|------------------|-----------------|----------------------|----------------|--------------|-------------|
| Linux-Servers    | Asia            | OS-storage           | 23920254541.71 | 102563000000 | 26279000    |
| Linux-Servers    | Asia            | CPU                  | 42.06          | 96.98        | 0.4         |
| Linux-Servers    | Asia            | Load                 | 0.93           | 4.32         | 0           |
| Linux-Servers    | Asia            | Users-storage        | 41157985054.57 | 170043000000 | -697707000  |
| Linux-Servers    | Europe          | OS-storage           | 46723638492.65 | 213673000000 | -332694000  |
| Linux-Servers    | Europe          | CPU                  | 42.13          | 97.41        | 0.13        |
| Linux-Servers    | Europe          | Load                 | 0.94           | 4.94         | 0           |
| Linux-Servers    | Europe          | Users-storage        | 50036421289.50 | 213292000000 | -1460440000 |
| Linux-Servers    | Europe          | Applications-storage | 37980474309.71 | 161461000000 | -12694400   |
| Linux-Servers    | Africa          | OS-storage           | 34193008973.71 | 102563000000 | 232727000   |
| Linux-Servers    | Africa          | CPU                  | 41.80          | 96.98        | 0.4         |
| Linux-Servers    | Africa          | Load                 | 0.92           | 4.21         | 0           |
| Linux-Servers    | Africa          | Users-storage        | 34295412000.29 | 155497000000 | -379746000  |
| Database-Servers | Asia            | OS-storage           | 19657446064.91 | 102563000000 | 26279000    |
| Database-Servers | Asia            | CPU                  | 49.14          | 96.98        | 0.4         |
| Database-Servers | Asia            | Load                 | 0.93           | 4.32         | 0           |
| Database-Servers | Asia            | Users-storage        | 41157985054.57 | 170043000000 | -697707000  |
| Database-Servers | Europe          | OS-storage           | 30488711332.57 | 79942500000  | 703997000   |
| Database-Servers | Europe          | CPU                  | 41.73          | 91.04        | 1.9         |
| Database-Servers | Europe          | Load                 | 0.93           | 4.28         | 0           |
| Database-Servers | Europe          | Users-storage        | 30194589800.00 | 122121000000 | -4727130    |
| Database-Servers | Africa          | OS-storage           | 24282932249.90 | 102563000000 | 98820800    |
| Database-Servers | Africa          | CPU                  | 51.13          | 96.98        | 0.4         |
| Database-Servers | Africa          | Load                 | 0.92           | 4.21         | 0           |
| Database-Servers | Africa          | Users-storage        | 34295412000.29 | 155497000000 | -379746000  |

# Network

Hostgroup-Traffic-average-By-Interface This report displays the average usage of network interfaces bandwidth for a hostgroup.



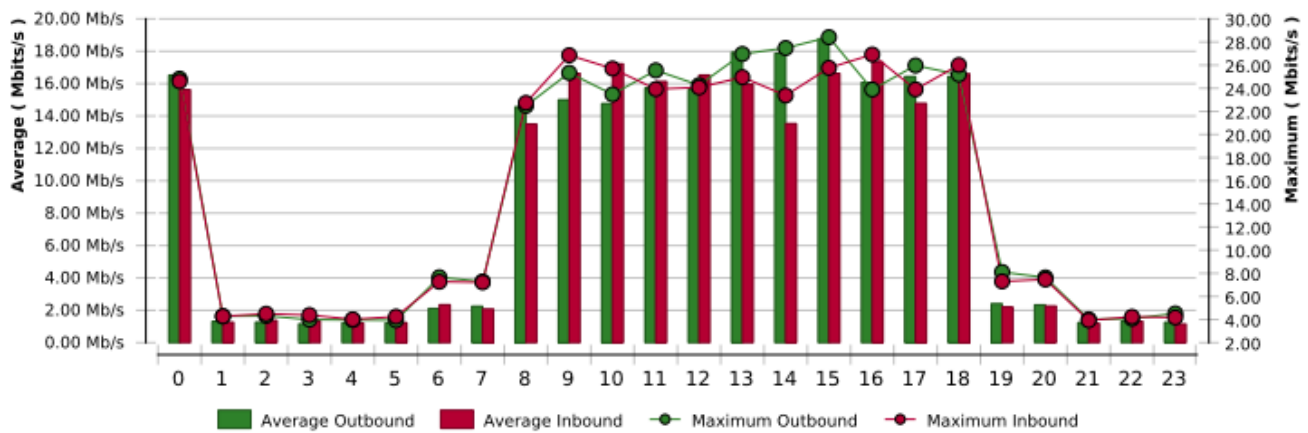
Host group Routers

The following histograms show the distribution of the bandwidth usage by network link.

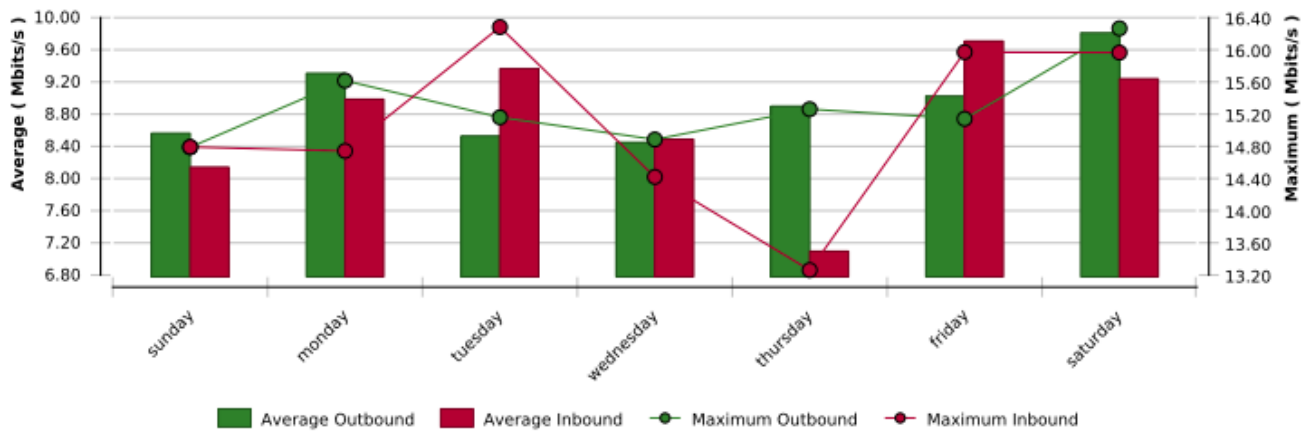


## traffic-primary of rt-berlin

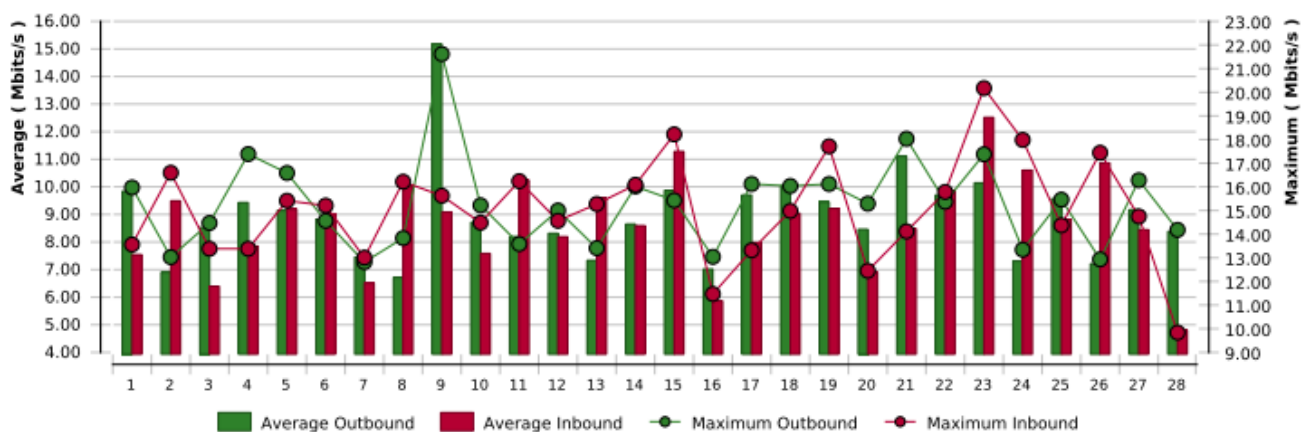
Distribution per hours on the interface



Distribution per days of week on the interface



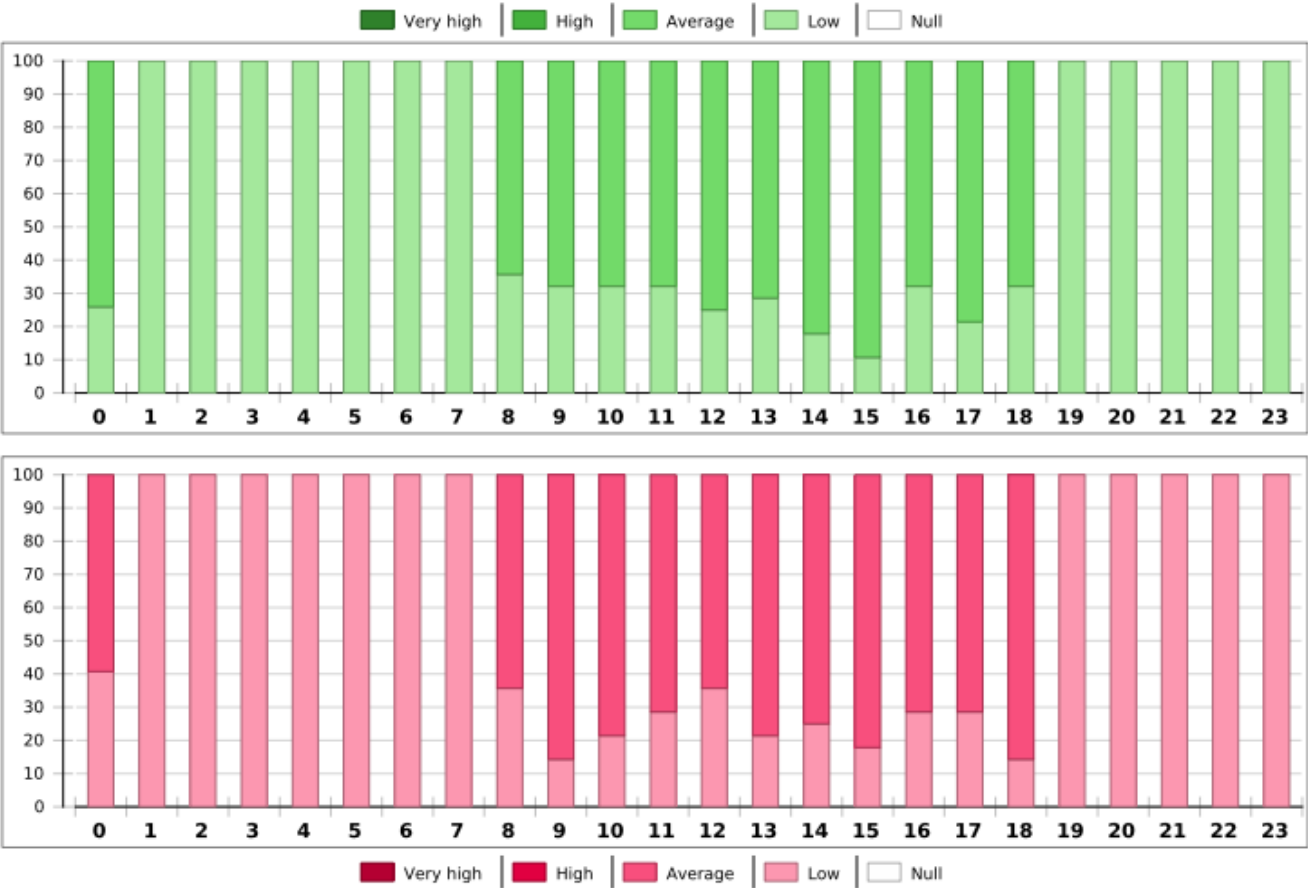
Distribution per days of month on the interface



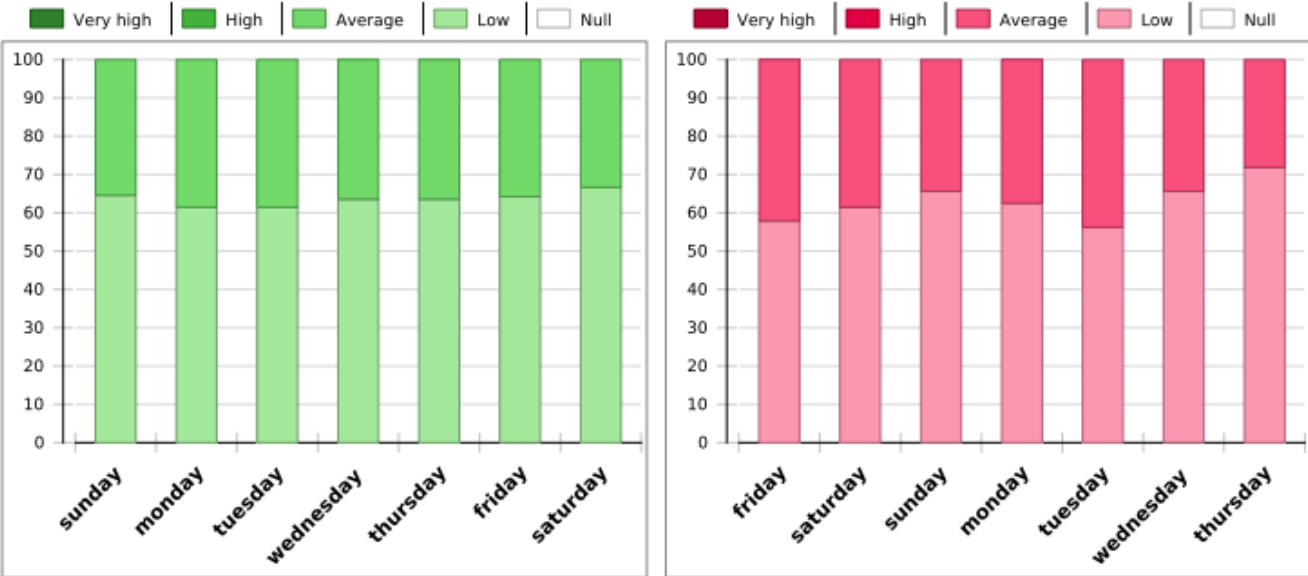
Host group **Routers**



Distribution per hours on the interface traffic-primary of rt-berlin



Distribution per days of week on the interface traffic-primary of rt-berlin



**Distribution per days of month on the interface traffic-primary of rt-berlin**

**Hostgroup-Monthly-Network-Centile** This report displays statistics about the centile and the average usage of the inbound and outbound bandwidth by interface.

## TRAFFIC REPORT AVERAGE AND CENTILE

February 2019

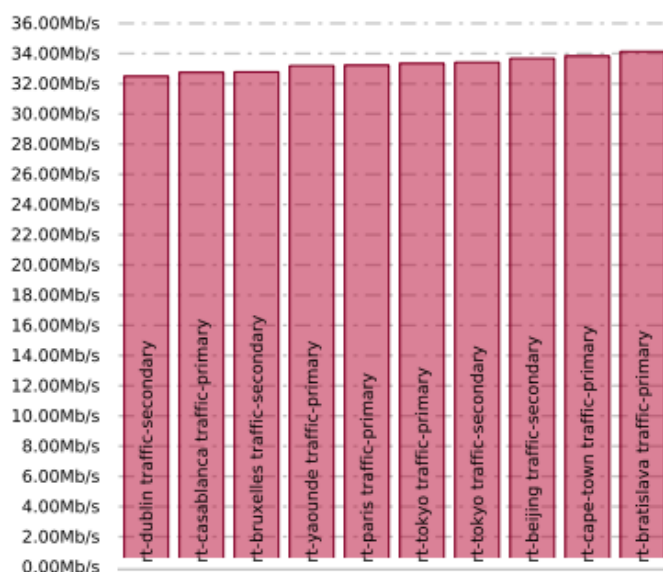


### NETWORKS

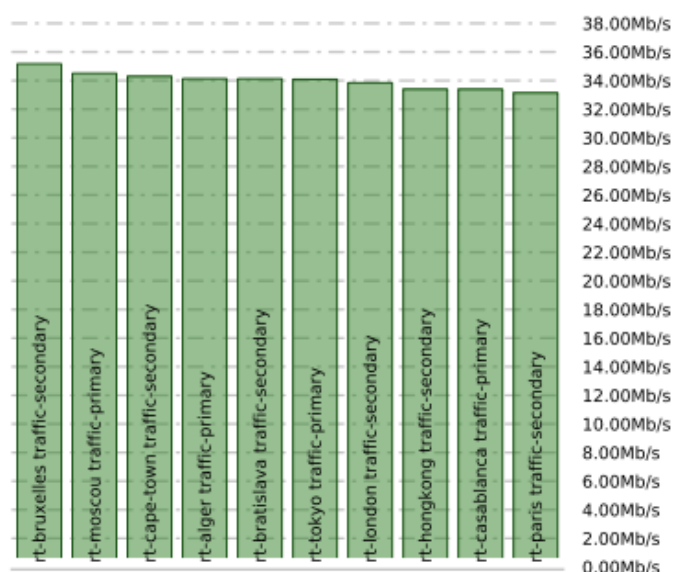
All the centile values are calculated for the following combination: 95.0000 (24x7)

#### TOP 10 CENTILE BY INTERFACE

##### Inbound



##### Outbound



#### TOP 10 OF THE MOST USED INTERFACES - INBOUND

| Interface                      | Avg.% | Avg.      | Centile   | Max.reached | Max.     |
|--------------------------------|-------|-----------|-----------|-------------|----------|
| fw-paris traffic-external      | 3.59% | 3.59 Mb/s | 25.5 Mb/s | 45.1 Mb/s   | 100 Mb/s |
| fw-lisbon traffic-external     | 3.41% | 3.41 Mb/s | 23.5 Mb/s | 41.6 Mb/s   | 100 Mb/s |
| fw-london traffic-external     | 3.39% | 3.39 Mb/s | 23.8 Mb/s | 36.7 Mb/s   | 100 Mb/s |
| fw-moscou traffic-external     | 3.38% | 3.38 Mb/s | 24.3 Mb/s | 39.6 Mb/s   | 100 Mb/s |
| fw-cape-town traffic-external  | 2.88% | 2.88 Mb/s | 21 Mb/s   | 35.4 Mb/s   | 100 Mb/s |
| fw-casablanca traffic-external | 1.79% | 1.79 Mb/s | 12.7 Mb/s | 24.2 Mb/s   | 100 Mb/s |
| fw-dublin traffic-external     | 1.79% | 1.79 Mb/s | 12.4 Mb/s | 21.1 Mb/s   | 100 Mb/s |
| fw-yaounde traffic-external    | 1.79% | 1.79 Mb/s | 12.8 Mb/s | 20.9 Mb/s   | 100 Mb/s |
| fw-berlin traffic-external     | 1.77% | 1.77 Mb/s | 12.2 Mb/s | 22.2 Mb/s   | 100 Mb/s |
| fw-alger traffic-external      | 1.77% | 1.77 Mb/s | 12.6 Mb/s | 22.1 Mb/s   | 100 Mb/s |

#### TOP 10 OF THE MOST USED INTERFACES - OUTBOUND

| Interface                      | Avg.% | Avg.      | Centile   | Max.reached | Max.     |
|--------------------------------|-------|-----------|-----------|-------------|----------|
| fw-lisbon traffic-external     | 3.67% | 3.67 Mb/s | 25.3 Mb/s | 52.6 Mb/s   | 100 Mb/s |
| fw-moscou traffic-external     | 3.57% | 3.57 Mb/s | 24.9 Mb/s | 46.4 Mb/s   | 100 Mb/s |
| fw-paris traffic-external      | 3.47% | 3.47 Mb/s | 23.9 Mb/s | 48 Mb/s     | 100 Mb/s |
| fw-london traffic-external     | 3.43% | 3.43 Mb/s | 24.6 Mb/s | 51.6 Mb/s   | 100 Mb/s |
| fw-cape-town traffic-external  | 2.90% | 2.9 Mb/s  | 19.6 Mb/s | 31.8 Mb/s   | 100 Mb/s |
| fw-tokyo traffic-external      | 1.73% | 1.73 Mb/s | 11.9 Mb/s | 18.3 Mb/s   | 100 Mb/s |
| fw-bratislava traffic-external | 1.72% | 1.72 Mb/s | 11.7 Mb/s | 25.4 Mb/s   | 100 Mb/s |
| fw-alger traffic-external      | 1.72% | 1.72 Mb/s | 11.8 Mb/s | 22.7 Mb/s   | 100 Mb/s |
| fw-casablanca traffic-external | 1.71% | 1.71 Mb/s | 11.6 Mb/s | 23 Mb/s     | 100 Mb/s |
| fw-berlin traffic-external     | 1.71% | 1.71 Mb/s | 12.1 Mb/s | 20.6 Mb/s   | 100 Mb/s |

| Interfaces                      | Max.     | Inbound |           |           |             | Outbound |           |           |             |
|---------------------------------|----------|---------|-----------|-----------|-------------|----------|-----------|-----------|-------------|
|                                 |          | Avg.%   | Avg.      | Centile   | Max.reached | Avg.%    | Avg.      | Centile   | Max.reached |
| fw-alger traffic-external       | 100 Mb/s | 1.77%   | 1.77 Mb/s | 12.6 Mb/s | 22.1 Mb/s   | 1.72%    | 1.72 Mb/s | 11.8 Mb/s | 22.7 Mb/s   |
| fw-alger traffic-internal       | 1 Gb/s   | 0.19%   | 1.87 Mb/s | 12.8 Mb/s | 22.2 Mb/s   | 0.18%    | 1.79 Mb/s | 12.4 Mb/s | 26.1 Mb/s   |
| fw-beijing traffic-external     | 100 Mb/s | 1.73%   | 1.73 Mb/s | 12.2 Mb/s | 25.3 Mb/s   | 1.68%    | 1.68 Mb/s | 11.6 Mb/s | 24.9 Mb/s   |
| fw-beijing traffic-internal     | 1 Gb/s   | 0.18%   | 1.79 Mb/s | 12.4 Mb/s | 23.1 Mb/s   | 0.18%    | 1.78 Mb/s | 12.3 Mb/s | 27.1 Mb/s   |
| fw-berlin traffic-external      | 100 Mb/s | 1.77%   | 1.77 Mb/s | 12.2 Mb/s | 22.2 Mb/s   | 1.71%    | 1.71 Mb/s | 12.1 Mb/s | 20.6 Mb/s   |
| fw-berlin traffic-internal      | 1 Gb/s   | 0.17%   | 1.67 Mb/s | 11.9 Mb/s | 22.8 Mb/s   | 0.17%    | 1.73 Mb/s | 12.5 Mb/s | 20.1 Mb/s   |
| fw-bratislava traffic-external  | 100 Mb/s | 1.68%   | 1.68 Mb/s | 11.6 Mb/s | 22.4 Mb/s   | 1.72%    | 1.72 Mb/s | 11.7 Mb/s | 25.4 Mb/s   |
| fw-bratislava traffic-internal  | 1 Gb/s   | 0.17%   | 1.72 Mb/s | 11.7 Mb/s | 20.4 Mb/s   | 0.17%    | 1.7 Mb/s  | 12.1 Mb/s | 21.5 Mb/s   |
| fw-bruxelles traffic-external   | 100 Mb/s | 1.64%   | 1.64 Mb/s | 11.7 Mb/s | 19.5 Mb/s   | 1.68%    | 1.68 Mb/s | 11.5 Mb/s | 21 Mb/s     |
| fw-bruxelles traffic-internal   | 1 Gb/s   | 0.17%   | 1.74 Mb/s | 11.8 Mb/s | 18.7 Mb/s   | 0.18%    | 1.77 Mb/s | 12.2 Mb/s | 22.4 Mb/s   |
| fw-cape-town traffic-external   | 100 Mb/s | 2.88%   | 2.88 Mb/s | 21 Mb/s   | 35.4 Mb/s   | 2.90%    | 2.9 Mb/s  | 19.6 Mb/s | 31.8 Mb/s   |
| fw-cape-town traffic-internal   | 1 Gb/s   | 0.18%   | 1.76 Mb/s | 12.6 Mb/s | 21.3 Mb/s   | 0.17%    | 1.68 Mb/s | 11.6 Mb/s | 18 Mb/s     |
| fw-casablanca traffic-external  | 100 Mb/s | 1.79%   | 1.79 Mb/s | 12.7 Mb/s | 24.2 Mb/s   | 1.71%    | 1.71 Mb/s | 11.6 Mb/s | 23 Mb/s     |
| fw-casablanca traffic-internal  | 1 Gb/s   | 0.18%   | 1.81 Mb/s | 12.6 Mb/s | 29 Mb/s     | 0.17%    | 1.71 Mb/s | 11.9 Mb/s | 18.6 Mb/s   |
| fw-dublin traffic-external      | 100 Mb/s | 1.79%   | 1.79 Mb/s | 12.4 Mb/s | 21.1 Mb/s   | 1.69%    | 1.69 Mb/s | 11.9 Mb/s | 18 Mb/s     |
| fw-dublin traffic-internal      | 1 Gb/s   | 0.19%   | 1.9 Mb/s  | 13 Mb/s   | 21.5 Mb/s   | 0.17%    | 1.74 Mb/s | 12.2 Mb/s | 18.5 Mb/s   |
| fw-hongkong traffic-external    | 100 Mb/s | 1.74%   | 1.74 Mb/s | 12.3 Mb/s | 21.7 Mb/s   | 1.70%    | 1.7 Mb/s  | 11.5 Mb/s | 19.3 Mb/s   |
| fw-hongkong traffic-internal    | 1 Gb/s   | 0.17%   | 1.68 Mb/s | 11.7 Mb/s | 20.3 Mb/s   | 0.17%    | 1.67 Mb/s | 12 Mb/s   | 19.8 Mb/s   |
| fw-lisbon traffic-external      | 100 Mb/s | 3.41%   | 3.41 Mb/s | 23.5 Mb/s | 41.6 Mb/s   | 3.67%    | 3.67 Mb/s | 25.3 Mb/s | 52.6 Mb/s   |
| fw-lisbon traffic-internal      | 1 Gb/s   | 0.17%   | 1.71 Mb/s | 11.9 Mb/s | 20.2 Mb/s   | 0.18%    | 1.76 Mb/s | 12 Mb/s   | 21.2 Mb/s   |
| fw-london traffic-external      | 100 Mb/s | 3.39%   | 3.39 Mb/s | 23.8 Mb/s | 36.7 Mb/s   | 3.43%    | 3.43 Mb/s | 24.6 Mb/s | 51.6 Mb/s   |
| fw-london traffic-internal      | 1 Gb/s   | 0.17%   | 1.71 Mb/s | 11.5 Mb/s | 19.5 Mb/s   | 0.18%    | 1.81 Mb/s | 12.5 Mb/s | 20.5 Mb/s   |
| fw-moscou traffic-external      | 100 Mb/s | 3.38%   | 3.38 Mb/s | 24.3 Mb/s | 39.6 Mb/s   | 3.57%    | 3.57 Mb/s | 24.9 Mb/s | 46.4 Mb/s   |
| fw-moscou traffic-internal      | 1 Gb/s   | 0.17%   | 1.75 Mb/s | 12.7 Mb/s | 23.6 Mb/s   | 0.17%    | 1.68 Mb/s | 11.8 Mb/s | 19.5 Mb/s   |
| fw-paris traffic-external       | 100 Mb/s | 3.59%   | 3.59 Mb/s | 25.5 Mb/s | 45.1 Mb/s   | 3.47%    | 3.47 Mb/s | 23.9 Mb/s | 48 Mb/s     |
| fw-paris traffic-internal       | 1 Gb/s   | 0.18%   | 1.79 Mb/s | 12.4 Mb/s | 20.9 Mb/s   | 0.17%    | 1.73 Mb/s | 12.2 Mb/s | 22.1 Mb/s   |
| fw-tokyo traffic-external       | 100 Mb/s | 1.76%   | 1.76 Mb/s | 12.4 Mb/s | 21.8 Mb/s   | 1.73%    | 1.73 Mb/s | 11.9 Mb/s | 18.3 Mb/s   |
| fw-tokyo traffic-internal       | 1 Gb/s   | 0.17%   | 1.73 Mb/s | 12.5 Mb/s | 20.6 Mb/s   | 0.18%    | 1.75 Mb/s | 12.3 Mb/s | 23.6 Mb/s   |
| fw-yaounde traffic-external     | 100 Mb/s | 1.79%   | 1.79 Mb/s | 12.8 Mb/s | 20.9 Mb/s   | 1.67%    | 1.67 Mb/s | 12 Mb/s   | 21 Mb/s     |
| fw-yaounde traffic-internal     | 1 Gb/s   | 0.18%   | 1.75 Mb/s | 12.4 Mb/s | 22.7 Mb/s   | 0.16%    | 1.64 Mb/s | 11.5 Mb/s | 22.2 Mb/s   |
| rt-alger traffic-primary        | 1 Gb/s   | 0.45%   | 4.46 Mb/s | 30.5 Mb/s | 55.7 Mb/s   | 0.49%    | 4.9 Mb/s  | 34.1 Mb/s | 56.8 Mb/s   |
| rt-alger traffic-secondary      | 1 Gb/s   | 0.48%   | 4.77 Mb/s | 32.5 Mb/s | 52.6 Mb/s   | 0.45%    | 4.45 Mb/s | 31.8 Mb/s | 45.6 Mb/s   |
| rt-beijing traffic-primary      | 1 Gb/s   | 0.46%   | 4.64 Mb/s | 31.7 Mb/s | 58.3 Mb/s   | 0.46%    | 4.64 Mb/s | 32.5 Mb/s | 57.4 Mb/s   |
| rt-beijing traffic-secondary    | 1 Gb/s   | 0.50%   | 4.96 Mb/s | 33.7 Mb/s | 55.3 Mb/s   | 0.47%    | 4.7 Mb/s  | 32 Mb/s   | 57.9 Mb/s   |
| rt-berlin traffic-primary       | 1 Gb/s   | 0.44%   | 4.37 Mb/s | 30.5 Mb/s | 53.1 Mb/s   | 0.45%    | 4.48 Mb/s | 31.1 Mb/s | 58.8 Mb/s   |
| rt-berlin traffic-secondary     | 1 Gb/s   | 0.45%   | 4.51 Mb/s | 30.8 Mb/s | 55.8 Mb/s   | 0.43%    | 4.34 Mb/s | 30.3 Mb/s | 61.8 Mb/s   |
| rt-bratislava traffic-primary   | 1 Gb/s   | 0.47%   | 4.67 Mb/s | 34.1 Mb/s | 57 Mb/s     | 0.45%    | 4.46 Mb/s | 31.4 Mb/s | 62.9 Mb/s   |
| rt-bratislava traffic-secondary | 1 Gb/s   | 0.44%   | 4.37 Mb/s | 31 Mb/s   | 49.5 Mb/s   | 0.50%    | 4.95 Mb/s | 34.1 Mb/s | 62.2 Mb/s   |
| rt-bruxelles traffic-primary    | 1 Gb/s   | 0.45%   | 4.45 Mb/s | 30.3 Mb/s | 48.2 Mb/s   | 0.47%    | 4.74 Mb/s | 33 Mb/s   | 57.5 Mb/s   |
| rt-bruxelles traffic-secondary  | 1 Gb/s   | 0.47%   | 4.65 Mb/s | 32.8 Mb/s | 59.7 Mb/s   | 0.51%    | 5.15 Mb/s | 35.2 Mb/s | 58.2 Mb/s   |
| rt-cape-town traffic-primary    | 1 Gb/s   | 0.49%   | 4.85 Mb/s | 33.8 Mb/s | 70.1 Mb/s   | 0.44%    | 4.41 Mb/s | 30.1 Mb/s | 46 Mb/s     |
| rt-cape-town traffic-secondary  | 1 Gb/s   | 0.45%   | 4.52 Mb/s | 31.4 Mb/s | 50.2 Mb/s   | 0.49%    | 4.87 Mb/s | 34.3 Mb/s | 56.6 Mb/s   |
| rt-casablanca traffic-primary   | 1 Gb/s   | 0.46%   | 4.64 Mb/s | 32.7 Mb/s | 51.4 Mb/s   | 0.50%    | 4.98 Mb/s | 33.4 Mb/s | 58 Mb/s     |
| rt-casablanca traffic-secondary | 1 Gb/s   | 0.44%   | 4.38 Mb/s | 29.9 Mb/s | 55.9 Mb/s   | 0.45%    | 4.48 Mb/s | 31.7 Mb/s | 59 Mb/s     |
| rt-dublin traffic-primary       | 1 Gb/s   | 0.44%   | 4.36 Mb/s | 29.8 Mb/s | 52.9 Mb/s   | 0.46%    | 4.59 Mb/s | 31.5 Mb/s | 57.5 Mb/s   |
| rt-dublin traffic-secondary     | 1 Gb/s   | 0.46%   | 4.59 Mb/s | 32.5 Mb/s | 55.1 Mb/s   | 0.47%    | 4.67 Mb/s | 32.1 Mb/s | 52 Mb/s     |
| rt-hongkong traffic-primary     | 1 Gb/s   | 0.43%   | 4.25 Mb/s | 30.2 Mb/s | 59.9 Mb/s   | 0.47%    | 4.68 Mb/s | 32.6 Mb/s | 50.9 Mb/s   |
| rt-hongkong traffic-secondary   | 1 Gb/s   | 0.46%   | 4.59 Mb/s | 31.2 Mb/s | 51.3 Mb/s   | 0.48%    | 4.84 Mb/s | 33.4 Mb/s | 63.7 Mb/s   |

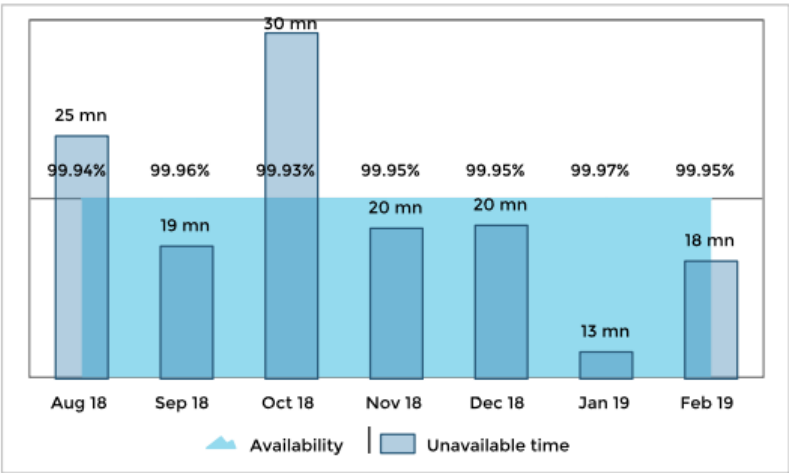
# Profiling

Host-Detail-3 This report gives detailed statistics on availability, events, storage usage, memory, CPU and traffic for equipment. (Host).

Host **srv-mssql-01**



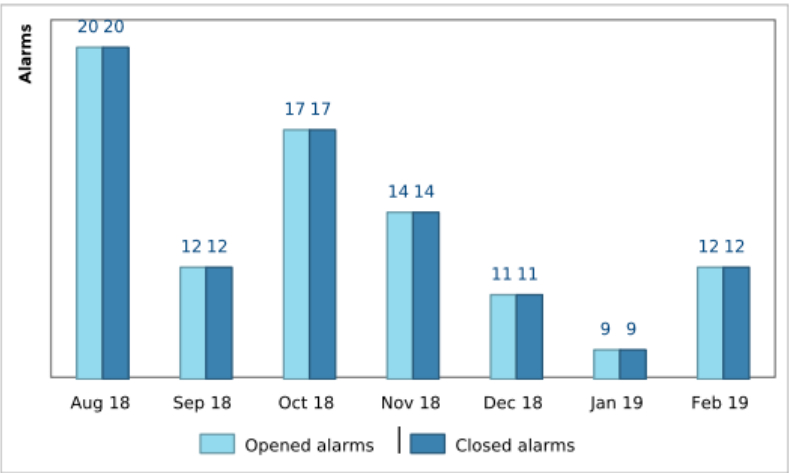
Host availability evolution



Current month

% of availability  
**99.95%**  
Unavailable time  
**18 mn**  
Unknown time  
-

Host exception events evolution



**55 h 58 mn** is the average time between two events

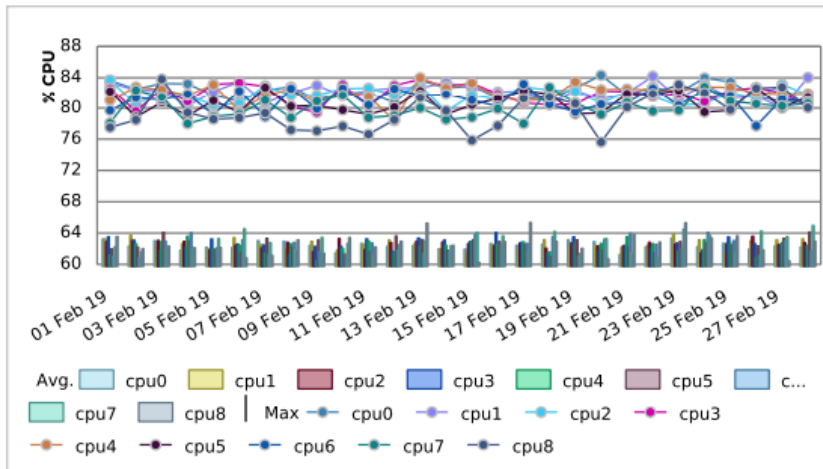
**1 mn** is the average events resolution time

**12** events have been opened

**12** events have been closed

Host availability evolution detailed

|                   | Aug 18     |         | Sep 18     |         | Oct 18     |         | Nov 18     |         | Dec 18     |        | Jan 19     |         | Feb 19     |         |
|-------------------|------------|---------|------------|---------|------------|---------|------------|---------|------------|--------|------------|---------|------------|---------|
|                   | Value      | Trend   | Value      | Trend   | Value      | Trend   | Value      | Trend   | Value      | Trend  | Value      | Trend   | Value      | Trend   |
| % of availability | 99.94%     | 0.00%   | 99.96%     | 0.01%   | 99.93%     | -0.03%  | 99.95%     | 0.02%   | 99.95%     | 0.00%  | 99.97%     | 0.02%   | 99.95%     | -0.02%  |
| Unavailable time  | 25 mn      | 4.86%   | 19 mn      | -24.50% | 30 mn      | 62.81%  | 20 mn      | -35.34% | 20 mn      | 0.83%  | 13 mn      | -35.12% | 18 mn      | 38.85%  |
| Unknown time      | -          | -       | -          | -       | -          | -       | -          | -       | -          | -      | -          | -       | -          | -       |
| MTRS              | 1 mn       | -21.35% | 1 mn       | 25.83%  | 1 mn       | 14.92%  | 1 mn       | -21.49% | 1 mn       | 28.33% | 1 mn       | -20.71% | 1 mn       | 4.14%   |
| MTBF              | 37 h 10 mn | -25.00% | 59 h 58 mn | 61.31%  | 43 h 44 mn | -27.08% | 51 h 24 mn | 17.54%  | 67 h 36 mn | 31.52% | 82 h 38 mn | 22.24%  | 55 h 58 mn | -32.27% |
| Opened alarms     | 20         | 5       | 12         | -8      | 17         | 5       | 14         | -3      | 11         | -3     | 9          | -2      | 12         | 3       |
| Closed alarms     | 20         | 5       | 12         | -8      | 17         | 5       | 14         | -3      | 11         | -3     | 9          | -2      | 12         | 3       |

**CPU evolution within the reporting period****Current Month**

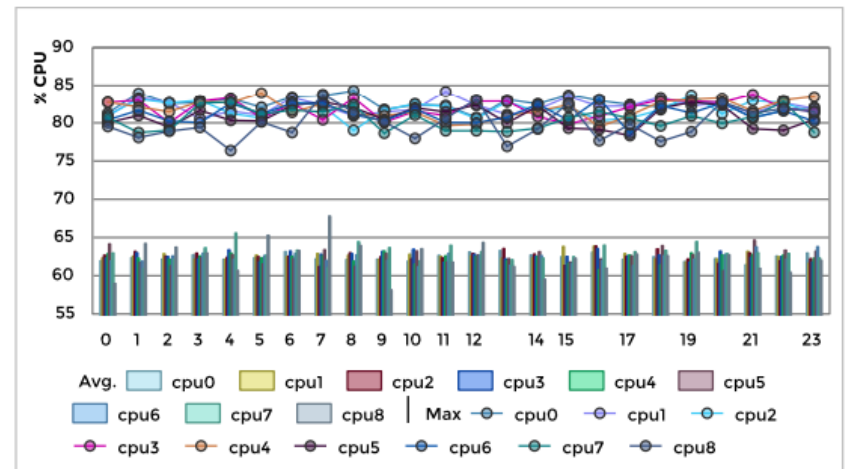
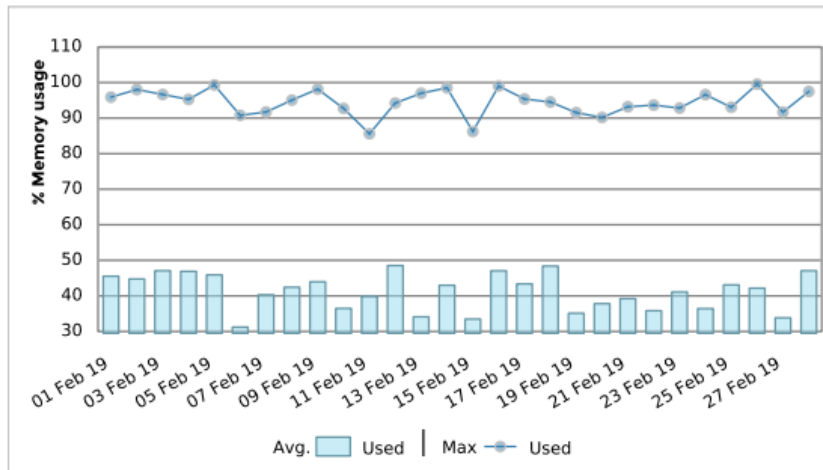
Average CPU usage

**62.54%**

Value of deviation :

**0.819**

Max value reached by the CPU :

**84.31%****CPU evolution by hour of the day****Memory evolution within the reporting period****Current Month**

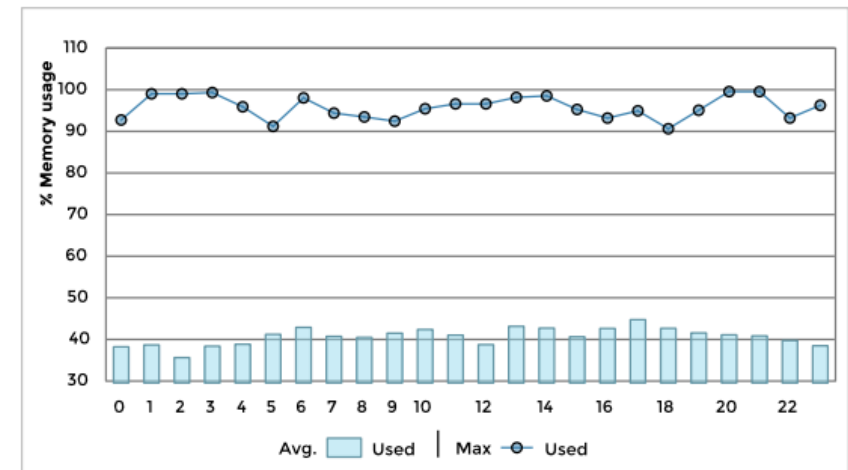
Average memory usage

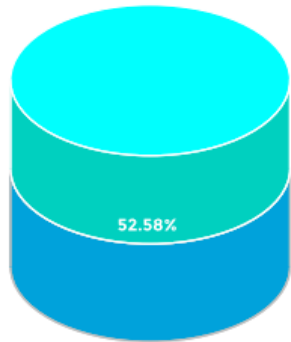
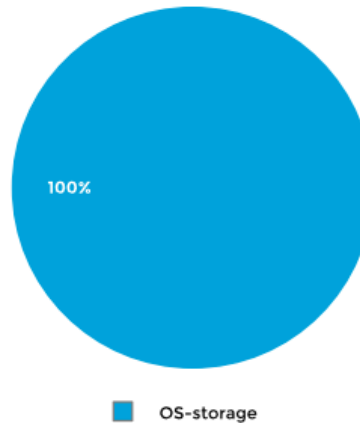
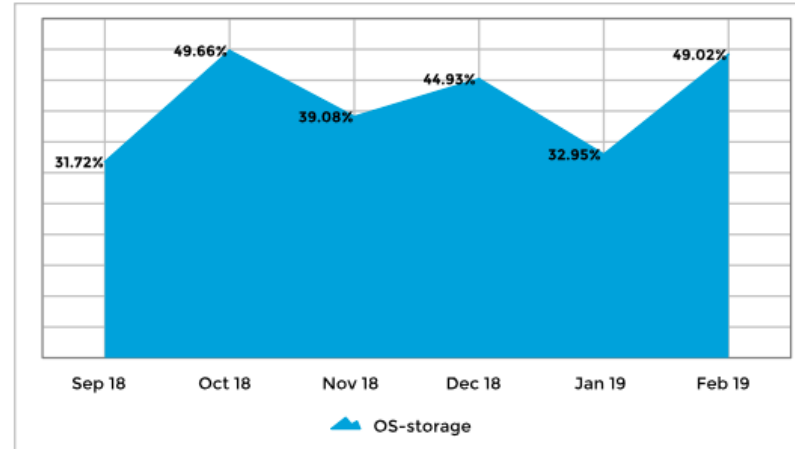
**41.22%**

Value of deviation :

**5.03**

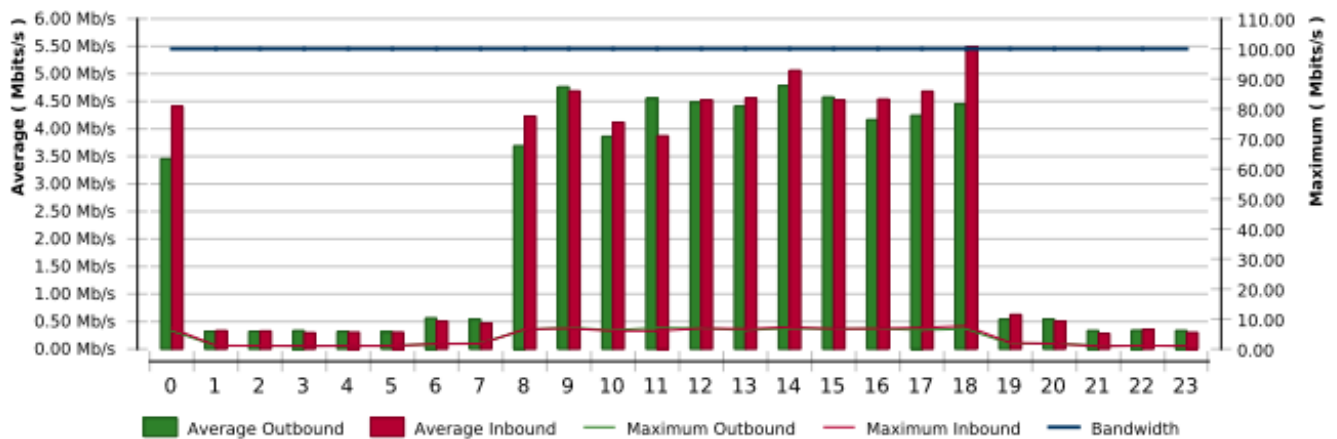
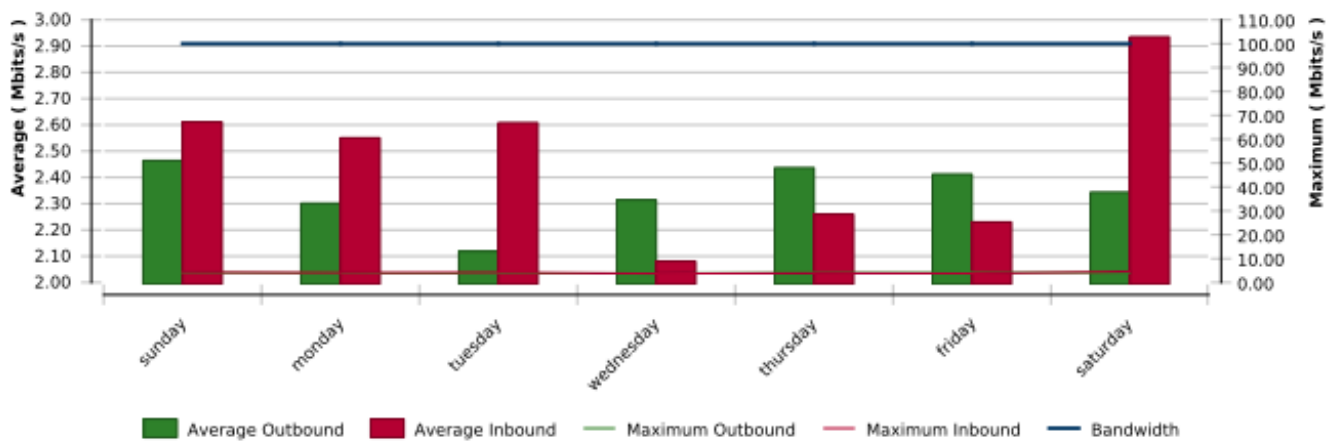
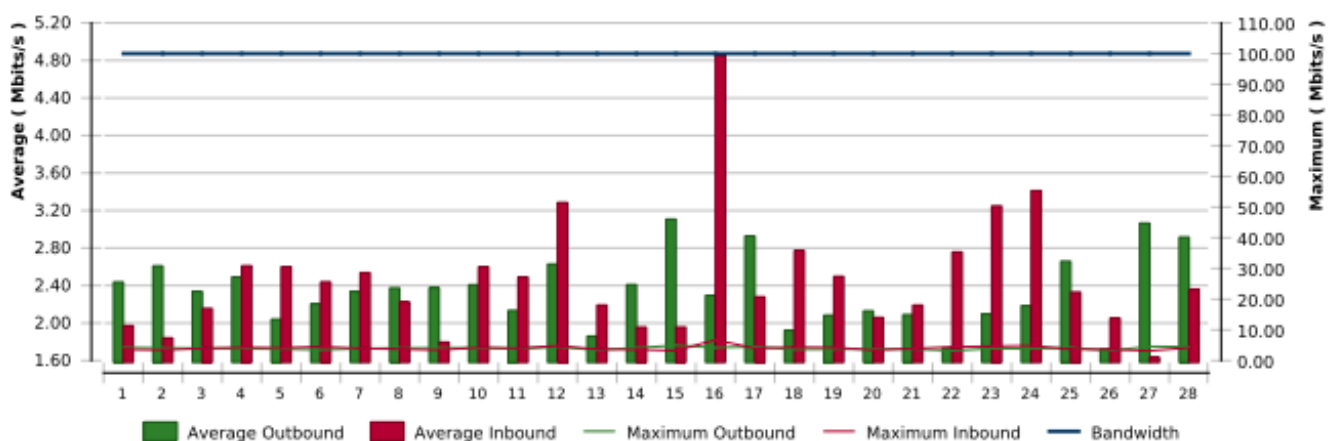
Max value reached by the memory :

**99.55%****Memory evolution by hour of the day**

**Global information****Allocated space/service cat.****Used space evolution by service category****Storage capacity detailed**

| Storage space | Allocated |           | Used    |        |                |  | Time before saturation |
|---------------|-----------|-----------|---------|--------|----------------|--|------------------------|
|               | Allocated | Evolution | Used    | % used | Evolution      |  |                        |
| disk-C        | 9 GB      | 0.00%     | 4.73 GB | 52.58% | 1.31%(2.69 GB) |  | 44 days                |

traffic-card0 of srv-mssql-01

**Distribution per hours on the interface****Distribution per days of week on the interface****Distribution per days of month on the interface**

## Host events

| Date                  |                       | Delay           |            |
|-----------------------|-----------------------|-----------------|------------|
| Start                 | End                   | Acknowledgement | Resolution |
| Down                  |                       |                 | Down       |
| Feb 22, 2019, 8:56 AM | Feb 22, 2019, 8:57 AM | -               | -          |
| Feb 21, 2019, 6:18 PM | Feb 21, 2019, 6:21 PM | -               | 2 mn       |
| Feb 20, 2019, 3:18 AM | Feb 20, 2019, 3:20 AM | -               | 2 mn       |
| Feb 18, 2019, 4:50 AM | Feb 18, 2019, 4:50 AM | -               | -          |
| Feb 17, 2019, 2:34 AM | Feb 17, 2019, 2:35 AM | -               | -          |
| Feb 9, 2019, 11:25 PM | Feb 9, 2019, 11:26 PM | -               | 1 mn       |
| Feb 8, 2019, 11:25 AM | Feb 8, 2019, 11:28 AM | -               | 3 mn       |
| Feb 5, 2019, 12:41 PM | Feb 5, 2019, 12:44 PM | -               | 3 mn       |
| Feb 3, 2019, 5:20 AM  | Feb 3, 2019, 5:21 AM  | -               | -          |
| Feb 1, 2019, 4:28 PM  | Feb 1, 2019, 4:30 PM  | -               | 1 mn       |
| Feb 1, 2019, 2:38 PM  | Feb 1, 2019, 2:39 PM  | -               | -          |
| Feb 1, 2019, 11:01 AM | Feb 1, 2019, 11:02 AM | -               | -          |

## Events on services

## Priority 3

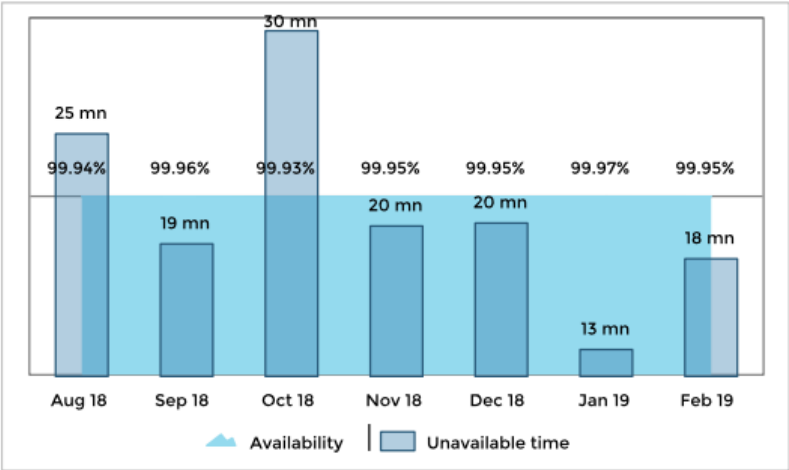
| Services | Date                   |                        | Delay           |                |
|----------|------------------------|------------------------|-----------------|----------------|
|          | Start                  | End                    | Acknowledgement | Effective MTRS |
| Warning  |                        |                        |                 | Warning        |
| memory   | Feb 18, 2019, 12:42 PM | Feb 18, 2019, 1:22 PM  | -               | 40 mn          |
| memory   | Feb 1, 2019, 3:40 PM   | Feb 1, 2019, 4:15 PM   | -               | 35 mn          |
| memory   | Feb 1, 2019, 6:09 PM   | Feb 1, 2019, 6:44 PM   | -               | 35 mn          |
| memory   | Feb 3, 2019, 10:05 PM  | Feb 3, 2019, 10:40 PM  | -               | 35 mn          |
| memory   | Feb 9, 2019, 7:12 AM   | Feb 9, 2019, 7:47 AM   | -               | 35 mn          |
| memory   | Feb 10, 2019, 4:57 PM  | Feb 10, 2019, 5:32 PM  | -               | 35 mn          |
| memory   | Feb 10, 2019, 9:06 PM  | Feb 10, 2019, 9:41 PM  | -               | 35 mn          |
| memory   | Feb 24, 2019, 7:10 AM  | Feb 24, 2019, 7:45 AM  | -               | 35 mn          |
| memory   | Feb 1, 2019, 4:22 PM   | Feb 1, 2019, 4:52 PM   | -               | 30 mn          |
| memory   | Feb 4, 2019, 8:27 PM   | Feb 4, 2019, 8:57 PM   | -               | 30 mn          |
| memory   | Feb 5, 2019, 12:25 PM  | Feb 5, 2019, 12:55 PM  | -               | 30 mn          |
| memory   | Feb 6, 2019, 6:08 AM   | Feb 6, 2019, 6:38 AM   | -               | 30 mn          |
| memory   | Feb 7, 2019, 9:17 PM   | Feb 7, 2019, 9:47 PM   | -               | 30 mn          |
| memory   | Feb 12, 2019, 6:58 AM  | Feb 12, 2019, 7:28 AM  | -               | 30 mn          |
| memory   | Feb 16, 2019, 9:34 AM  | Feb 16, 2019, 10:04 AM | -               | 30 mn          |
| memory   | Feb 17, 2019, 5:12 PM  | Feb 17, 2019, 5:42 PM  | -               | 30 mn          |
| memory   | Feb 20, 2019, 9:04 PM  | Feb 20, 2019, 9:34 PM  | -               | 30 mn          |
| memory   | Feb 20, 2019, 3:18 AM  | Feb 20, 2019, 3:45 AM  | -               | 27 mn          |
| memory   | Feb 2, 2019, 10:37 PM  | Feb 2, 2019, 11:02 PM  | -               | 25 mn          |
| memory   | Feb 5, 2019, 4:03 AM   | Feb 5, 2019, 4:28 AM   | -               | 25 mn          |
| memory   | Feb 12, 2019, 12:59 AM | Feb 12, 2019, 1:24 AM  | -               | 25 mn          |
| memory   | Feb 13, 2019, 12:53 AM | Feb 13, 2019, 1:18 AM  | -               | 25 mn          |
| memory   | Feb 16, 2019, 2:47 AM  | Feb 16, 2019, 3:12 AM  | -               | 25 mn          |
| memory   | Feb 18, 2019, 4:36 PM  | Feb 18, 2019, 5:01 PM  | -               | 25 mn          |
| memory   | Feb 20, 2019, 2:38 AM  | Feb 20, 2019, 3:03 AM  | -               | 25 mn          |
| memory   | Feb 4, 2019, 6:00 PM   | Feb 4, 2019, 6:20 PM   | -               | 20 mn          |
| memory   | Feb 8, 2019, 3:24 AM   | Feb 8, 2019, 3:44 AM   | -               | 20 mn          |
| memory   | Feb 10, 2019, 6:09 PM  | Feb 10, 2019, 6:29 PM  | -               | 20 mn          |
| memory   | Feb 14, 2019, 8:21 AM  | Feb 14, 2019, 8:41 AM  | -               | 20 mn          |
| memory   | Feb 15, 2019, 2:29 AM  | Feb 15, 2019, 2:49 AM  | -               | 20 mn          |
| memory   | Feb 17, 2019, 7:21 PM  | Feb 17, 2019, 7:41 PM  | -               | 20 mn          |
| memory   | Feb 21, 2019, 6:08 PM  | Feb 21, 2019, 6:28 PM  | -               | 20 mn          |
| memory   | Feb 22, 2019, 1:29 PM  | Feb 22, 2019, 1:49 PM  | -               | 20 mn          |
| memory   | Feb 22, 2019, 10:43 PM | Feb 22, 2019, 11:03 PM | -               | 20 mn          |
| memory   | Feb 23, 2019, 7:23 PM  | Feb 23, 2019, 7:43 PM  | -               | 20 mn          |

Hostgroups-Host-Details-1 The report gives detailed statistics on availability, events, storage usage, memory, CPU for all equipments of a hostgroup given in parameter.

Host **srv-mssql-01**



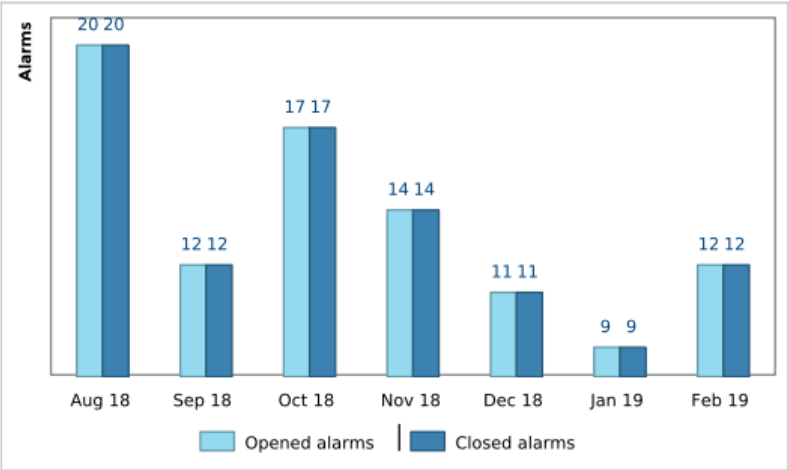
Host availability evolution



Current month

% of availability  
**99.95%**  
Unavailable time  
**18 mn**  
Unknown time  
-

Host exception events evolution



**55 h 58 mn** is the average time between two events

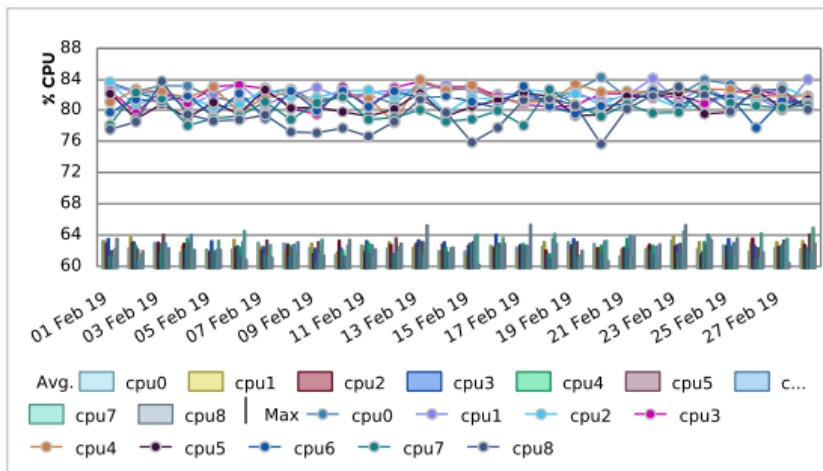
**1 mn** is the average events resolution time

**12** events have been opened

**12** events have been closed

Host availability evolution detailed

|                   | Aug 18     |         | Sep 18     |         | Oct 18     |         | Nov 18     |         | Dec 18     |        | Jan 19     |         | Feb 19     |         |
|-------------------|------------|---------|------------|---------|------------|---------|------------|---------|------------|--------|------------|---------|------------|---------|
|                   | Value      | Trend   | Value      | Trend   | Value      | Trend   | Value      | Trend   | Value      | Trend  | Value      | Trend   | Value      | Trend   |
| % of availability | 99.94%     | 0.00%   | 99.96%     | 0.01%   | 99.93%     | -0.03%  | 99.95%     | 0.02%   | 99.95%     | 0.00%  | 99.97%     | 0.02%   | 99.95%     | -0.02%  |
| Unavailable time  | 25 mn      | 4.86%   | 19 mn      | -24.50% | 30 mn      | 62.81%  | 20 mn      | -35.34% | 20 mn      | 0.83%  | 13 mn      | -35.12% | 18 mn      | 38.85%  |
| Unknown time      | -          | -       | -          | -       | -          | -       | -          | -       | -          | -      | -          | -       | -          | -       |
| MTRS              | 1 mn       | -21.35% | 1 mn       | 25.83%  | 1 mn       | 14.92%  | 1 mn       | -21.49% | 1 mn       | 28.33% | 1 mn       | -20.71% | 1 mn       | 4.14%   |
| MTBF              | 37 h 10 mn | -25.00% | 59 h 58 mn | 61.31%  | 43 h 44 mn | -27.08% | 51 h 24 mn | 17.54%  | 67 h 36 mn | 31.52% | 82 h 38 mn | 22.24%  | 55 h 58 mn | -32.27% |
| Opened alarms     | 20         | 5       | 12         | -8      | 17         | 5       | 14         | -3      | 11         | -3     | 9          | -2      | 12         | 3       |
| Closed alarms     | 20         | 5       | 12         | -8      | 17         | 5       | 14         | -3      | 11         | -3     | 9          | -2      | 12         | 3       |

**CPU evolution within the reporting period****Current Month**

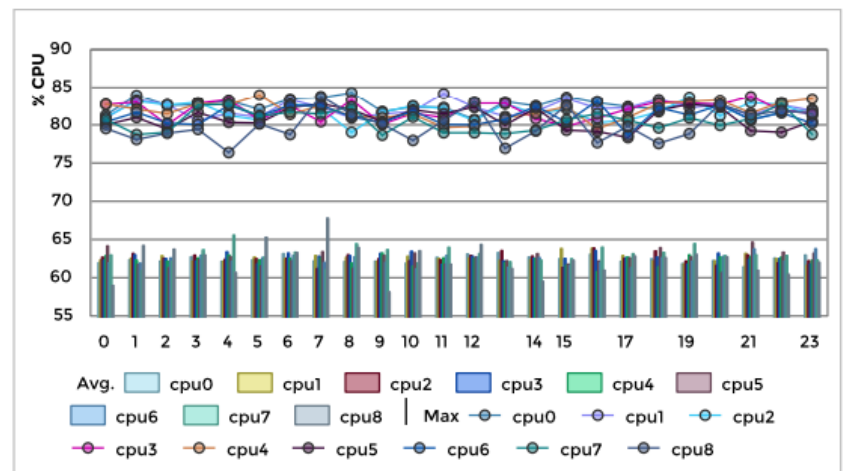
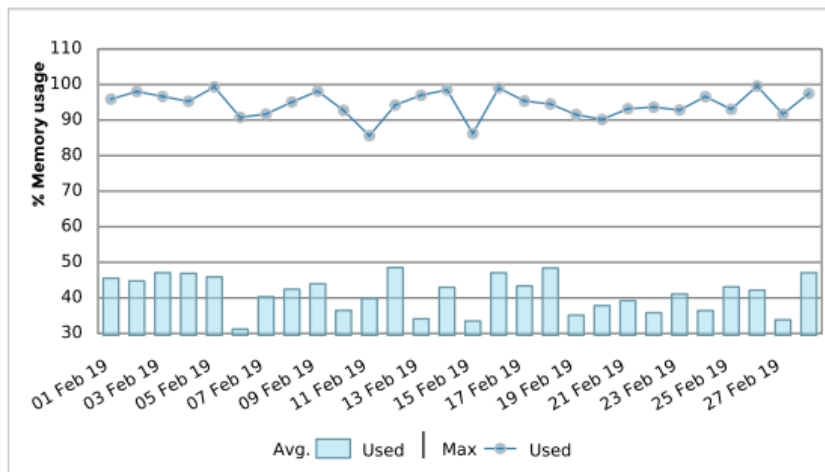
Average CPU usage

**62.54%**

Value of deviation :

**0.819**

Max value reached by the CPU :

**84.31%****CPU evolution by hour of the day****Memory evolution within the reporting period****Current Month**

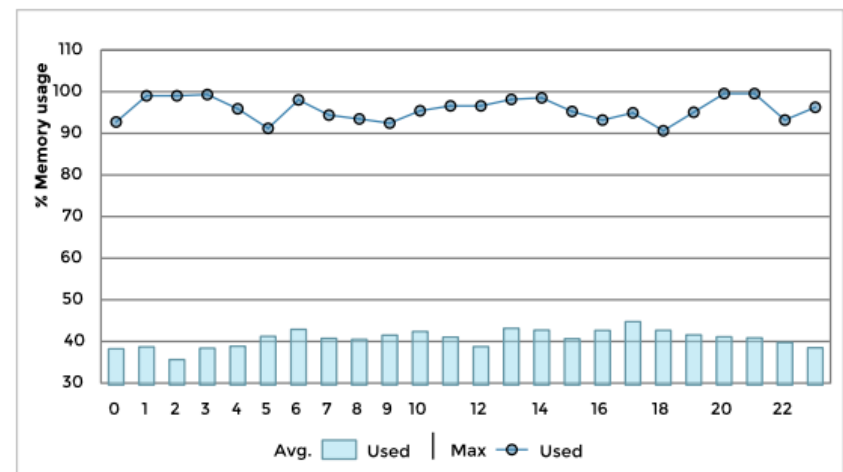
Average memory usage

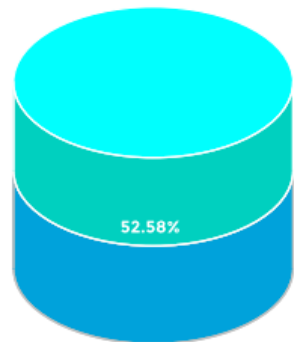
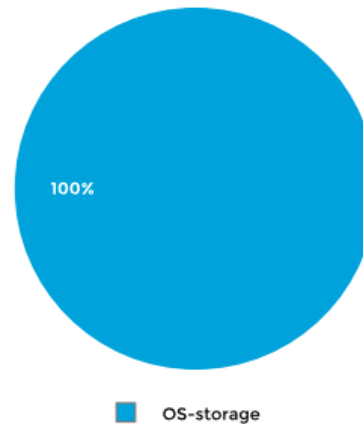
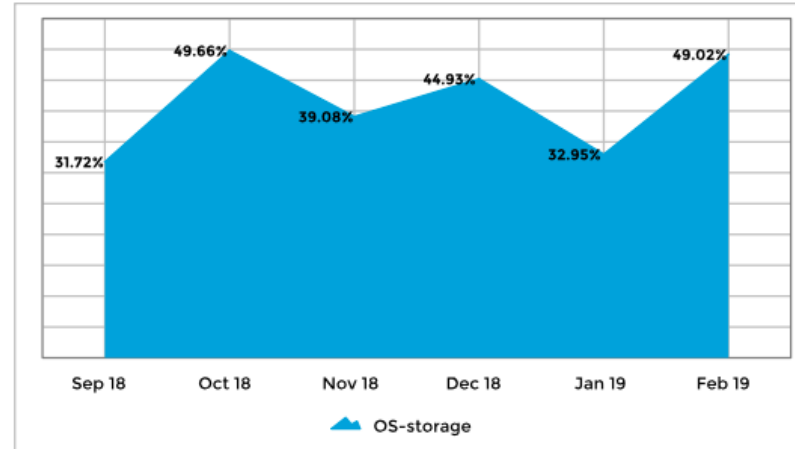
**41.22%**

Value of deviation :

**5.03**

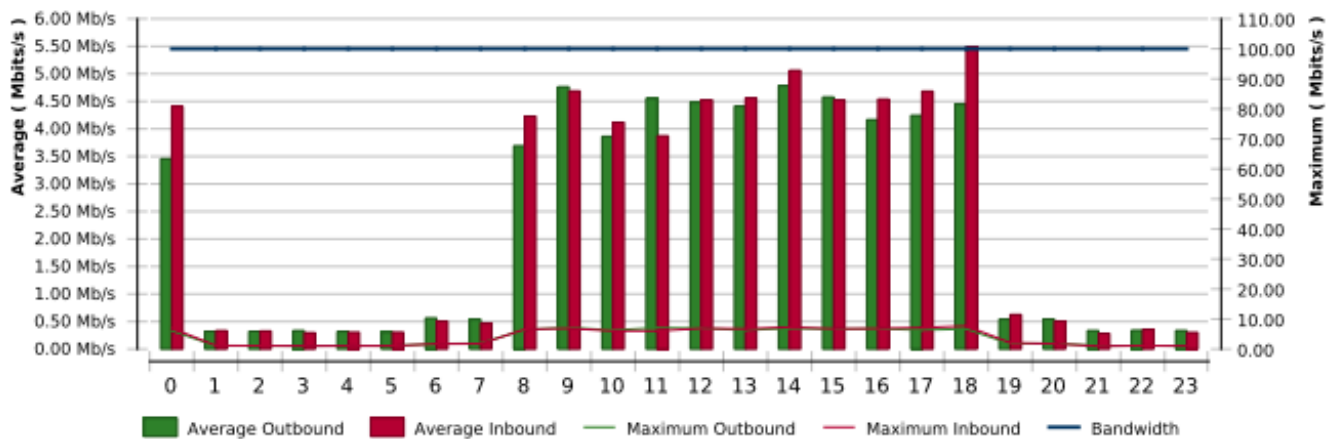
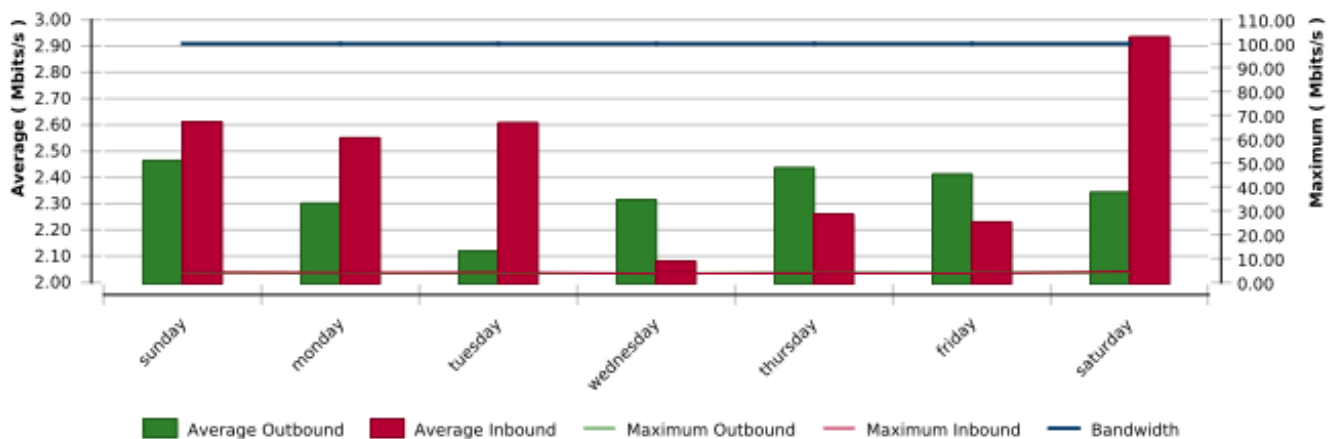
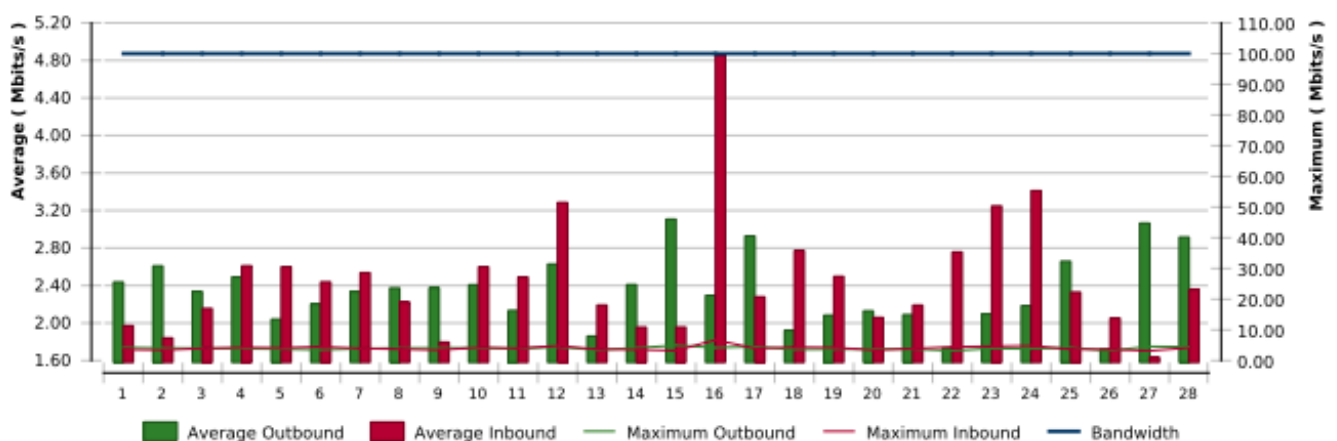
Max value reached by the memory :

**99.55%****Memory evolution by hour of the day**

**Global information****Allocated space/service cat.****Used space evolution by service category****Storage capacity detailed**

| Storage space | Allocated |           | Used    |        |                |  | Time before saturation |
|---------------|-----------|-----------|---------|--------|----------------|--|------------------------|
|               | Allocated | Evolution | Used    | % used | Evolution      |  |                        |
| disk-C        | 9 GB      | 0.00%     | 4.73 GB | 52.58% | 1.31%(2.69 GB) |  | 44 days                |

traffic-card0 of srv-mssql-01

**Distribution per hours on the interface****Distribution per days of week on the interface****Distribution per days of month on the interface**

## Host events

| Date                  |                       | Delay           |            |
|-----------------------|-----------------------|-----------------|------------|
| Start                 | End                   | Acknowledgement | Resolution |
| Down                  |                       |                 | Down       |
| Feb 22, 2019, 8:56 AM | Feb 22, 2019, 8:57 AM | -               | -          |
| Feb 21, 2019, 6:18 PM | Feb 21, 2019, 6:21 PM | -               | 2 mn       |
| Feb 20, 2019, 3:18 AM | Feb 20, 2019, 3:20 AM | -               | 2 mn       |
| Feb 18, 2019, 4:50 AM | Feb 18, 2019, 4:50 AM | -               | -          |
| Feb 17, 2019, 2:34 AM | Feb 17, 2019, 2:35 AM | -               | -          |
| Feb 9, 2019, 11:25 PM | Feb 9, 2019, 11:26 PM | -               | 1 mn       |
| Feb 8, 2019, 11:25 AM | Feb 8, 2019, 11:28 AM | -               | 3 mn       |
| Feb 5, 2019, 12:41 PM | Feb 5, 2019, 12:44 PM | -               | 3 mn       |
| Feb 3, 2019, 5:20 AM  | Feb 3, 2019, 5:21 AM  | -               | -          |
| Feb 1, 2019, 4:28 PM  | Feb 1, 2019, 4:30 PM  | -               | 1 mn       |
| Feb 1, 2019, 2:38 PM  | Feb 1, 2019, 2:39 PM  | -               | -          |
| Feb 1, 2019, 11:01 AM | Feb 1, 2019, 11:02 AM | -               | -          |

## Events on services

## Priority 3

| Services | Date                   |                        | Delay           |                |
|----------|------------------------|------------------------|-----------------|----------------|
|          | Start                  | End                    | Acknowledgement | Effective MTRS |
| Warning  |                        |                        |                 | Warning        |
| memory   | Feb 18, 2019, 12:42 PM | Feb 18, 2019, 1:22 PM  | -               | 40 mn          |
| memory   | Feb 1, 2019, 3:40 PM   | Feb 1, 2019, 4:15 PM   | -               | 35 mn          |
| memory   | Feb 1, 2019, 6:09 PM   | Feb 1, 2019, 6:44 PM   | -               | 35 mn          |
| memory   | Feb 3, 2019, 10:05 PM  | Feb 3, 2019, 10:40 PM  | -               | 35 mn          |
| memory   | Feb 9, 2019, 7:12 AM   | Feb 9, 2019, 7:47 AM   | -               | 35 mn          |
| memory   | Feb 10, 2019, 4:57 PM  | Feb 10, 2019, 5:32 PM  | -               | 35 mn          |
| memory   | Feb 10, 2019, 9:06 PM  | Feb 10, 2019, 9:41 PM  | -               | 35 mn          |
| memory   | Feb 24, 2019, 7:10 AM  | Feb 24, 2019, 7:45 AM  | -               | 35 mn          |
| memory   | Feb 1, 2019, 4:22 PM   | Feb 1, 2019, 4:52 PM   | -               | 30 mn          |
| memory   | Feb 4, 2019, 8:27 PM   | Feb 4, 2019, 8:57 PM   | -               | 30 mn          |
| memory   | Feb 5, 2019, 12:25 PM  | Feb 5, 2019, 12:55 PM  | -               | 30 mn          |
| memory   | Feb 6, 2019, 6:08 AM   | Feb 6, 2019, 6:38 AM   | -               | 30 mn          |
| memory   | Feb 7, 2019, 9:17 PM   | Feb 7, 2019, 9:47 PM   | -               | 30 mn          |
| memory   | Feb 12, 2019, 6:58 AM  | Feb 12, 2019, 7:28 AM  | -               | 30 mn          |
| memory   | Feb 16, 2019, 9:34 AM  | Feb 16, 2019, 10:04 AM | -               | 30 mn          |
| memory   | Feb 17, 2019, 5:12 PM  | Feb 17, 2019, 5:42 PM  | -               | 30 mn          |
| memory   | Feb 20, 2019, 9:04 PM  | Feb 20, 2019, 9:34 PM  | -               | 30 mn          |
| memory   | Feb 20, 2019, 3:18 AM  | Feb 20, 2019, 3:45 AM  | -               | 27 mn          |
| memory   | Feb 2, 2019, 10:37 PM  | Feb 2, 2019, 11:02 PM  | -               | 25 mn          |
| memory   | Feb 5, 2019, 4:03 AM   | Feb 5, 2019, 4:28 AM   | -               | 25 mn          |
| memory   | Feb 12, 2019, 12:59 AM | Feb 12, 2019, 1:24 AM  | -               | 25 mn          |
| memory   | Feb 13, 2019, 12:53 AM | Feb 13, 2019, 1:18 AM  | -               | 25 mn          |
| memory   | Feb 16, 2019, 2:47 AM  | Feb 16, 2019, 3:12 AM  | -               | 25 mn          |
| memory   | Feb 18, 2019, 4:36 PM  | Feb 18, 2019, 5:01 PM  | -               | 25 mn          |
| memory   | Feb 20, 2019, 2:38 AM  | Feb 20, 2019, 3:03 AM  | -               | 25 mn          |
| memory   | Feb 4, 2019, 6:00 PM   | Feb 4, 2019, 6:20 PM   | -               | 20 mn          |
| memory   | Feb 8, 2019, 3:24 AM   | Feb 8, 2019, 3:44 AM   | -               | 20 mn          |
| memory   | Feb 10, 2019, 6:09 PM  | Feb 10, 2019, 6:29 PM  | -               | 20 mn          |
| memory   | Feb 14, 2019, 8:21 AM  | Feb 14, 2019, 8:41 AM  | -               | 20 mn          |
| memory   | Feb 15, 2019, 2:29 AM  | Feb 15, 2019, 2:49 AM  | -               | 20 mn          |
| memory   | Feb 17, 2019, 7:21 PM  | Feb 17, 2019, 7:41 PM  | -               | 20 mn          |
| memory   | Feb 21, 2019, 6:08 PM  | Feb 21, 2019, 6:28 PM  | -               | 20 mn          |
| memory   | Feb 22, 2019, 1:29 PM  | Feb 22, 2019, 1:49 PM  | -               | 20 mn          |
| memory   | Feb 22, 2019, 10:43 PM | Feb 22, 2019, 11:03 PM | -               | 20 mn          |
| memory   | Feb 23, 2019, 7:23 PM  | Feb 23, 2019, 7:43 PM  | -               | 20 mn          |

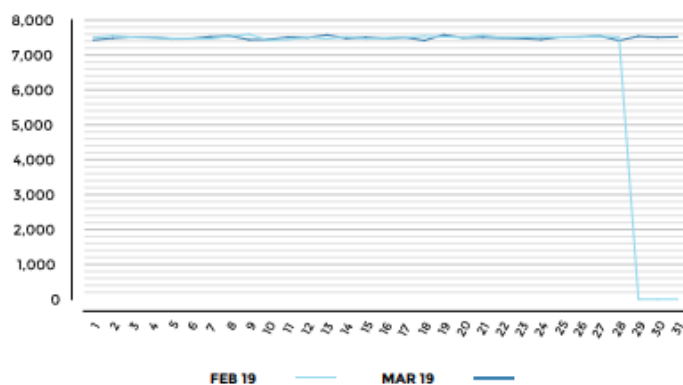
# Consumption

**Hostgroup-Electricity-Consumption-1** This report displays statistics of the electricity consumption of your equipments plugged into a UPS.

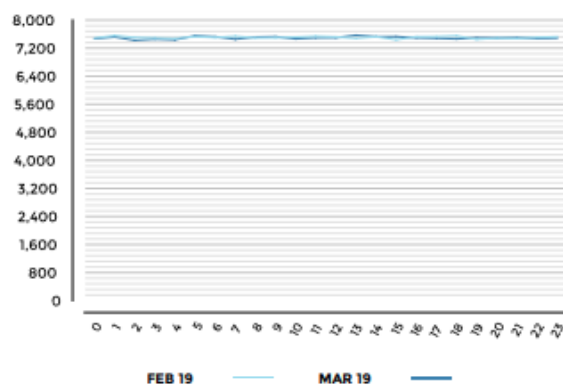


| <i>0.16 \$ the KWh</i> | Cost            | Consumption     | Average power   | Maximal power   |
|------------------------|-----------------|-----------------|-----------------|-----------------|
| <b>MAR 2019</b>        | <b>892.8 \$</b> | <b>5.58 MWh</b> | <b>7.494 KW</b> | <b>9.999 KW</b> |
| FEB 2019               | 806.4 \$        | 5.04 MWh        | 7.507 KW        | 10 KW           |
| Evolution              | +86.4 \$        | +540 KWh        | -12.654 W       | -0.11 W         |

### DAILY AVERAGE (W)



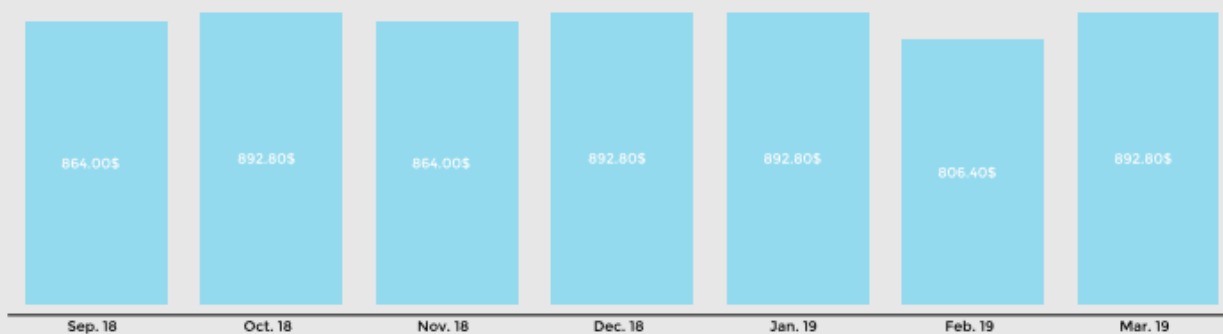
### HOURLY AVERAGE (W)



### THE MOST ELECTRICITY-CONSUMING UPS

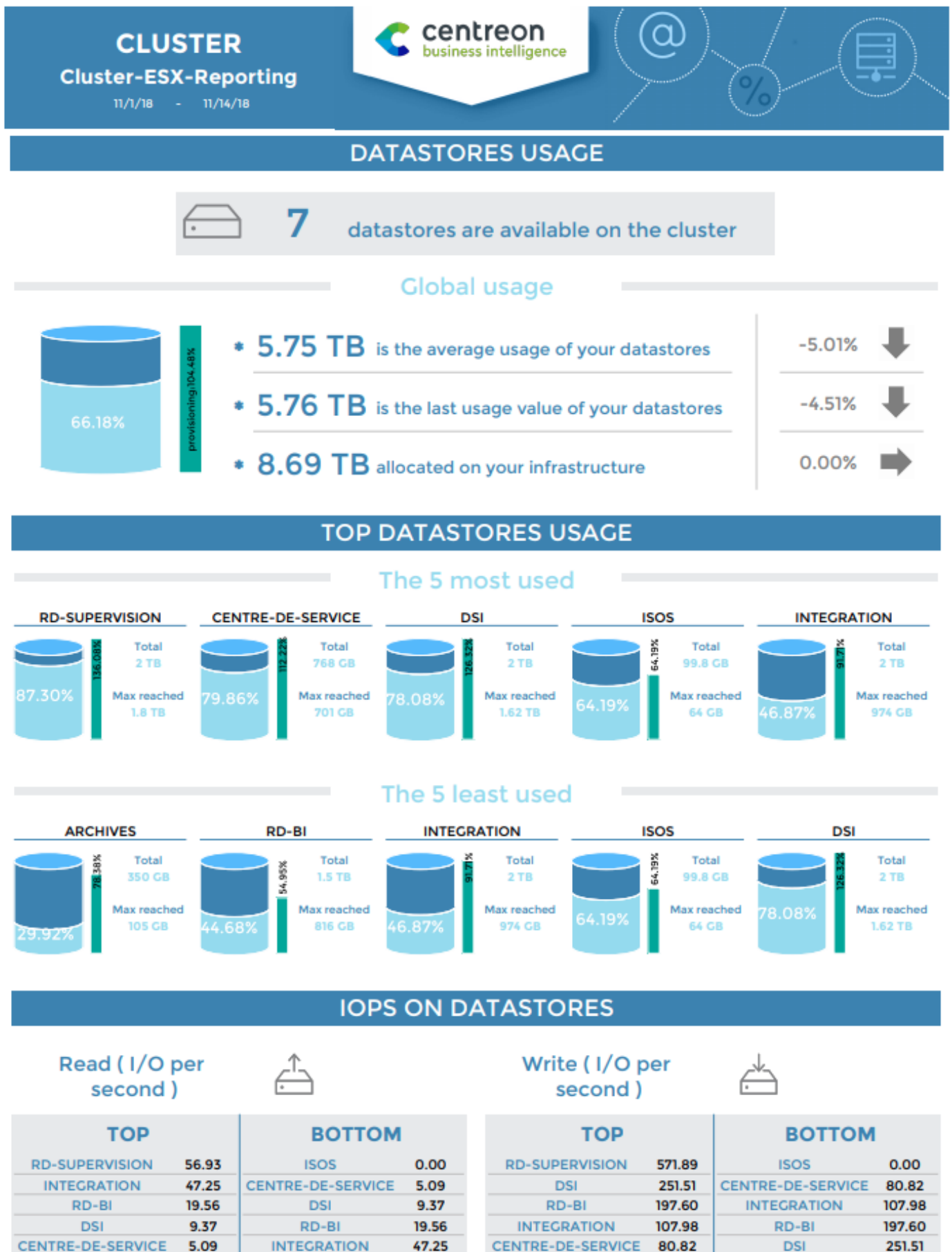
| UPS             | Average consumption | Cost      | Representing |
|-----------------|---------------------|-----------|--------------|
| ups-berlin-01   | 1.12 MWh            | 178.96 \$ | 20.06%       |
| ups-sydney-01   | 1.12 MWh            | 178.51 \$ | 20.01%       |
| ups-newyork-01  | 1.12 MWh            | 178.47 \$ | 20.00%       |
| ups-alger-01    | 1.11 MWh            | 178.21 \$ | 19.98%       |
| ups-hongkong-01 | 1.11 MWh            | 177.99 \$ | 19.95%       |

### MONTHLY COST YOY



# Virtualization

**VMware-Cluster-Performances-1** This report displays datastores usage information on an ESX cluster and make a focus on the most used ESX ( CPU, Memory and virtual machines) .



# CLUSTER

## Cluster-ESX-Reporting

11/1/18 - 11/14/18



## CPU USAGE STATISTICS

**16.25%** is the average CPU usage on the cluster's ESXs

↓  
-2.31 %

### The 5 most used

| SRVI-CLUS-ESX-N1... |             | SRVI-CLUS-ESX-N2... |             | SRVI-CLUS-ESX-N4... |             | SRVI-CLUS-ESX-N3... |             | SRVI-CLUS-ESX-TL... |             |
|---------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|
| Average             | Max reached | Average             | Max reached | Average             | Max reached | Average             | Max reached | Average             | Max reached |
| 28.46 %             | 42.17 %     | 19.43 %             | 33.7 %      | 18.79 %             | 29.88 %     | 10.01 %             | 22.15 %     | 4.57 %              | 21.57 %     |

### The 5 least used

| SRVI-CLUS-ESX-TL... |             | SRVI-CLUS-ESX-N3... |             | SRVI-CLUS-ESX-N4... |             | SRVI-CLUS-ESX-N2... |             | SRVI-CLUS-ESX-N1... |             |
|---------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|---------------------|-------------|
| Average             | Max reached | Average             | Max reached | Average             | Max reached | Average             | Max reached | Average             | Max reached |
| 4.57 %              | 21.57 %     | 10.01 %             | 22.15 %     | 18.79 %             | 29.88 %     | 19.43 %             | 33.7 %      | 28.46 %             | 42.17 %     |

## MEMORY STATISTICS

### Global usage

**328 GB** is the average usage  
↓  
-0.51%

**81.91%**

**392 GB** is allocated memory  
→  
0.00%

### The 5 most used

| SRVI-CLUS-ESX-N1... |        |        | SRVI-CLUS-ESX-N3... |       |         | SRVI-CLUS-ESX-N4... |       |         | SRVI-CLUS-ESX-N2... |        |        | SRVI-CLUS-ESX-TL... |        |        |
|---------------------|--------|--------|---------------------|-------|---------|---------------------|-------|---------|---------------------|--------|--------|---------------------|--------|--------|
| Usage               | Total  | Max    | Usage               | Total | Max     | Usage               | Total | Max     | Usage               | Total  | Max    | Usage               | Total  | Max    |
| 91.09%              | 128 GB | 122 GB | 84.93%              | 64 GB | 56.6 GB | 83.15%              | 64 GB | 58.8 GB | 76.33%              | 128 GB | 106 GB | 74.04%              | 7.9 GB | 5.9 GB |

### The 5 least used

| SRVI-CLUS-ESX-TL... |        |        | SRVI-CLUS-ESX-N2... |        |        | SRVI-CLUS-ESX-N4... |       |         | SRVI-CLUS-ESX-N3... |       |         | SRVI-CLUS-ESX-N1... |        |        |
|---------------------|--------|--------|---------------------|--------|--------|---------------------|-------|---------|---------------------|-------|---------|---------------------|--------|--------|
| Usage               | Total  | Max    | Usage               | Total  | Max    | Usage               | Total | Max     | Usage               | Total | Max     | Usage               | Total  | Max    |
| 74.04%              | 7.9 GB | 5.9 GB | 76.33%              | 128 GB | 106 GB | 83.15%              | 64 GB | 58.8 GB | 84.93%              | 64 GB | 56.6 GB | 91.09%              | 128 GB | 122 GB |

## VMs HOSTING

Average powered on and powered off virtual machines on the cluster



154 virtual machine(s) powered on



132 virtual machine(s) powered off

Average powered on and powered off virtual machines by ESX

Powered On



Powered Off



| TOP                 |    | BOTTOM              |    | TOP                 |    | BOTTOM              |    |
|---------------------|----|---------------------|----|---------------------|----|---------------------|----|
| SRVI-CLUS-ESX-N1... | 58 | SRVI-CLUS-ESX-TL... | 3  | SRVI-CLUS-ESX-N1... | 46 | SRVI-CLUS-ESX-TL... | 1  |
| SRVI-CLUS-ESX-N2... | 40 | SRVI-CLUS-ESX-N3... | 22 | SRVI-CLUS-ESX-N4... | 31 | SRVI-CLUS-ESX-N3... | 23 |
| SRVI-CLUS-ESX-N4... | 30 | SRVI-CLUS-ESX-N4... | 30 | SRVI-CLUS-ESX-N2... | 30 | SRVI-CLUS-ESX-N2... | 30 |
| SRVI-CLUS-ESX-N3... | 22 | SRVI-CLUS-ESX-N2... | 40 | SRVI-CLUS-ESX-N3... | 23 | SRVI-CLUS-ESX-N4... | 31 |
| SRVI-CLUS-ESX-TL... | 3  | SRVI-CLUS-ESX-N1... | 58 | SRVI-CLUS-ESX-TL... | 1  | SRVI-CLUS-ESX-N1... | 46 |

## Configuration & Monitoring

**Poller-Performances** This report displays information about configuration and performances of Centreon Engine on a poller

## Performances and configuration of Centreon Engine on Dec 6, 2016, 11:56 AM

| Poller  | IP address | Version | State   | Last start                 |
|---------|------------|---------|---------|----------------------------|
| Central | 127.0.0.1  | 1.6.2   | Running | 1 Dec 2016 14:53 GMT+01:00 |

| Hosts                                                               |       |              |       | Services                                                                             |       |                    |       |
|---------------------------------------------------------------------|-------|--------------|-------|--------------------------------------------------------------------------------------|-------|--------------------|-------|
| Status: <span>6</span> <span>0</span> <span>0</span> <span>6</span> |       |              |       | Status: <span>53</span> <span>1</span> <span>2</span> <span>2</span> <span>56</span> |       |                    |       |
| Hosts performances                                                  |       |              |       | Services performances                                                                |       |                    |       |
|                                                                     | Min   | Avg          | Max   |                                                                                      | Min   | Avg                | Max   |
| Execution time (s)                                                  | 0.000 | 0.120        | 0.179 | Execution time (s)                                                                   | 0.044 | 0.292              | 5.762 |
| Latency (s)                                                         | 0.000 | 0.751        | 0.999 | Latency (s)                                                                          | 0.002 | 0.572              | 1.000 |
| The longest execution time                                          |       |              |       | The longest execution time                                                           |       |                    |       |
| Host                                                                |       | Service      |       |                                                                                      |       | Execution time (s) |       |
| srvi-poller-gso                                                     |       | Disk-io-sda2 |       |                                                                                      |       | 5.762 s            |       |

No host exceed 2 second(s) of execution time



The worst latency

The worst latency

No host exceed 2 second(s) of latency



No service exceed 2 second(s) of latency



## Current configuration and tips for optimization

| Current load average | CPU's number | Max concurrent checks | Host check timeout | Service check timeout |
|----------------------|--------------|-----------------------|--------------------|-----------------------|
| 3.85   3.97   3.76   | 2            | 200                   | 10                 | 60                    |

An efficient poller is a poller which have a little or no latency. The indicators that have a direct impact on the latency of a poller are: the execution time of hosts and services checks, the maximum number of concurrent check the hardware configuration of the poller.

In case of latency, gradually increase the maximum number of concurrent check. The load average of the poller will increase without being overloaded. In case of overload, latency increases instead of decrease.

If many hosts and services end up on a timeout, the poller will make latency. To optimize performances, you have to lower the timeout values and gradually increase the max check concurrent, while checking that the server is not overloaded.

If with all these tips the server remains overloaded, it may be that it is not enough efficient to take the load. You must therefore increase server performance.

The parameters below may also affect the performance of the poller. In case of incorrect configuration, the recommended value is proposed.

| Option                        | Value   | State                                | Comment                                                                                                                                                                                      |
|-------------------------------|---------|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sleep time                    | 1       | <span style="color: green;">■</span> | The number of seconds that centengine will sleep before checking to see if the next controls in the scheduling queue should be executed. This option should be always less or equal to 1 sec |
| Service interleave factor     | s       | <span style="color: green;">■</span> | This variable determines how service checks are interleaved. Interleaving allows for a more even distribution of service checks, reduced load on remote hosts, should be set to 's' ( smart) |
| Use large installation tweaks | Default | <span style="color: green;">■</span> | This option determines whether or not the centengine daemon will take several shortcuts to improve performance. It should be set to 'yes'                                                    |
| State Retention Option        | Yes     | <span style="color: green;">■</span> | This setting determines how often (in minutes) that centengine will automatically save retention data during normal operation. Need to be define in case of centengine crash.                |

# Themes

Below the default 7 color themes provided by Centreon MBI.

*They cannot be used with Centreon BAM reports*

 Orange

 Blue

 Maroon

 Green

 Ice

 Multicolor-1

 Multicolor-2

Exemple:

