



# centreon

**The Power Of Knowing**

## CENTREON MBI 3.1 samples reports

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English version

## Table of content

Business Activity Monitoring ( BAM ) .....	4
BV-BA-Availabilities-1.....	5
BV-BA-Availabilities-Calendar .....	7
BA-Availability-1.....	9
BV-BA-Availabilities-List .....	10
BA-Event-List.....	11
BV-BA-Current-Health-VS-Past .....	12
Availability & Events.....	13
Hostgroup-Service-Incident-Resolution-2 .....	14
Hostgroups-Incidents-1.....	16
Hostgroups-Availability-1.....	20
Hostgroup -Availability-2 .....	24
Hostgroup-Host-Availability-List .....	28
Hostgroup-Service-Availability-List.....	29
Hostgroup-Host-Event-List.....	30
Hostgroup-Service-Event-List.....	31
Hostgroups-Host-Current-Events.....	32
Hostgroups-Service-Current-Events.....	33
Hostgroup-Host-Event-Pareto .....	34
Capacity & Performance .....	35
Hostgroup-Capacity-Planning-Linear-Regression .....	36
Hostgroups-Storage-Capacity-1 .....	38
Hostgroup-Storage-Capacity-List .....	42
Hostgroup-Storage-Capacity-2.....	43
Hostgroups-Rationalization-Of-Resources-1 .....	47
Hostgroup-Service-Metric-Performance-List.....	50
Hostgroups-Categories-Performance-List.....	51
Network .....	52
Hostgroup-Traffic-average-By-Interface .....	53
Hostgroup-Traffic-By-Interface-And-Bandwith-Ranges.....	55
Hostgroup-Monthly-Network-Centile.....	58
Profiling .....	60
Host-Detail-3 .....	61
Hostgroups-Host-Details-1.....	66
Consumption.....	70

Hostgroup-Electricity-Consumption-1 .....	71
Virtualization.....	72
VMware-Cluster-Performances-1 .....	73
Configuration & monitoring.....	75
Poller-Performances .....	76
Themes.....	77



*All details concerning report parameters and pre-requisites are available on the « Reports » chapter of the documentation.*

# **Business Activity Monitoring ( BAM )**

**BV-BA-Availabilities-1** This report displays availability and incidents statistics of business activities belonging to a business view. From page 2 of this report, the availability detail of each business activity is displayed on a full page.



## FOCUS ON APPLICATION AVAILABILITY



Applications are sorted by descending availability. Applications with 100% availability are displayed on an alphabetic order.

## FOCUS ON UNAVAILABILITY TIME AND EXCEPTION EVENTS

	1. Global DB Oracle Integrity	<b>33 h 28 min</b>	<b>99 exceptions</b>
	2. DB-Oracle-CRM	<b>16 h 47 min</b>	<b>53 exceptions</b>
	3. DB-Oracle-Users	<b>11 h 21 min</b>	<b>28 exceptions</b>
	4. DB-Oracle-Accounting	<b>5 h 20 min</b>	<b>18 exceptions</b>

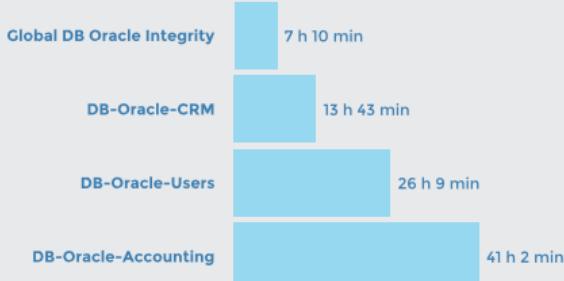
Applications are sorted by descending unavailability time and failures. Applications without an unavailability time are displayed on an alphabetic order.

## PERFORMANCE

### Reliability

#### or MEAN TIME BETWEEN FAILURE (MTBF)

*It's the average time between exception events. This indicator enables you to analyze the recurrence of exception events on the applications. If the application is not available or no exception events have been detected, the MTBF cannot be calculated.*



### Maintenability

#### or MEAN TIME TO REPAIR SERVICE (MTRS)

*It's the average time of the exception events resolution. This indicator enables you to analyze the time to repair the service after an exception. If no exception event have been detected, the MTRS cannot be calculated.*



# AVAILABILITY

of your APPLICATION

Jan, 01 17 - Feb, 01 17

24x7



## DB-Oracle-Accounting

### THE AVAILABILITY

Corresponds to the time when the application is working even in a degraded state.



**99.28%**  
AVAILABILITY



1.21

### THE UNAVAILABILITY

Corresponds to the time when the application was not accessible at all.



**5 h 20 min**  
UNAVAILABLE TIME



-9 h

### DOWNTIME

Corresponds to the maintenance time programmed on the application. This time is not taken into statistics calculation.



- DOWNTIME



### THE PERFORMANCE

Corresponds to the time when the application was available but not degraded.

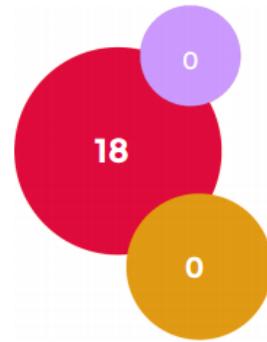


**99.28%**  
performance



1.21

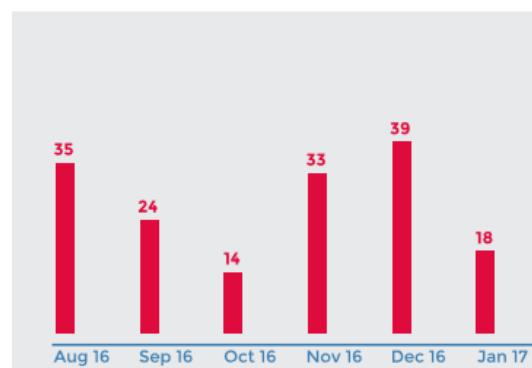
### Events on your application



### EVOLUTION REGARDING THE AVAILABILITY AND PERFORMANCE



### EVOLUTION CONCERNING DEGRADED EVENTS, EXCEPTION EVENTS, AND SCHEDULED DOWNTIME

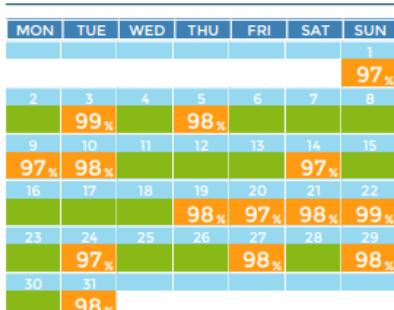


If the availability is a good indicator to know the quality of service, the number of events is a relevant indicator concerning the application reliability.

### AVAILABILITY CALENDAR



### EXCEPTION EVENTS LIST



[ 0,100 ] ■ = 100 □ No data

The following table displays a listing of exception events triggered on this application. For each event, all the KPI related to it are displayed.

Exception #1	Start	End	Duration
srv-oracle-accounting disk-/var	1/1/17 18:06:14	1/1/17 18:36:14	30 min
Exception #2	Start	End	Duration
srv-oracle-accounting disk-/var	3/1/17 12:20:15	3/1/17 12:25:15	5 min
Exception #3	Start	End	Duration
srv-oracle-accounting disk-/var	5/1/17 08:49:16	5/1/17 09:14:16	25 min
Exception #4	Start	End	Duration
srv-oracle-accounting	9/1/17 16:35:18	9/1/17 17:10:18	35 min

**BV-BA-Availabilities-Calendar** This report displays statistics about business activities availability and incidents. Statistics are displayed by month and by day in calendars



### AVAILABILITY AND INCIDENTS BY APPLICATION BY MONTH

% < Critical SLA SLA Crit. < % < SLA Warn.	2015												2016													
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar													
Global DB Oracle Integrity	96.28%	86	98.62%	37	95.72%	94	96.18%	89	96.78%	70	95.98%	88	96.15%	87	96.24%	89	95.70%	90	95.68%	100	95.49%	99	94.69%	108		
Global Offices Availability	97.91%	2	99.71%	13	99.95%	2	99.54%	11	99.68%	10	99.77%	8	99.39%	18	99.39%	17	99.47%	11	99.74%	8	99.40%	15	99.60%	13	99.75%	8
LDAP-IDF	91.89%	5	94.92%	112	99.03%	47	94.44%	110	94.52%	131	93.87%	133	93.74%	123	94.56%	129	94.29%	133	93.73%	151	94.34%	132	93.94%	140	93.88%	151
Mail-IDF	58.52%	25	63.81%	631	85.73%	218	64.91%	617	58.60%	566	61.64%	642	63.77%	574	62.42%	663	60.72%	600	64.68%	603	62.31%	595	63.09%	578	62.14%	616

### UNAVAILABLE TIME BY BUSINESS ACTIVITY BY MONTH

Time < Critical SLA SLA Warn. < Time < SLA Crti.	2015												2016			
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar			
Global DB Oracle Integrity	26 h 42 min	10 h 15 min	30 h 28 min	27 h 54 min	23 h 55 min	28 h 56 min	28 h 34 min	27 h 1 min	31 h 56 min	32 h 7 min	31 h 21 min	31 h 20 min				
Global Offices Availability	30 min	2 h 5 min	20 min	3 h 18 min	2 h 20 min	1 h 40 min	4 h 20 min	4 h 30 min	3 h 45 min	1 h 55 min	4 h 25 min	2 h 47 min	1 h 50 min			
LDAP-IDF	1 h 56 min	36 h 30 min	11 h 39 min	41 h 11 min	42 h 34 min	45 h 31 min	45 h 2 min	40 h 27 min	41 h 2 min	46 h 33 min	42 h 5 min	42 h 8 min	44 h 10 min			
Mail-IDF	9 h 57 min	260 h 26 min	106 h 7 min	256 h 37 min	321 h 36 min	285 h 5 min	260 h 47 min	279 h 20 min	282 h 11 min	262 h 28 min	280 h 24 min	256 h 52 min	273 h 59 min			

## AVAILABILITY BY APPLICATION BY DAY

Unavailable time between

[ 0 , 10 min ] [ 10 min ,30 min ] [ 30 min , 60 min ] [ 60 min , 2 h ] [ 2 h , 24h ]

Only the last 6 months are displayed on that calendar due to layout limitations

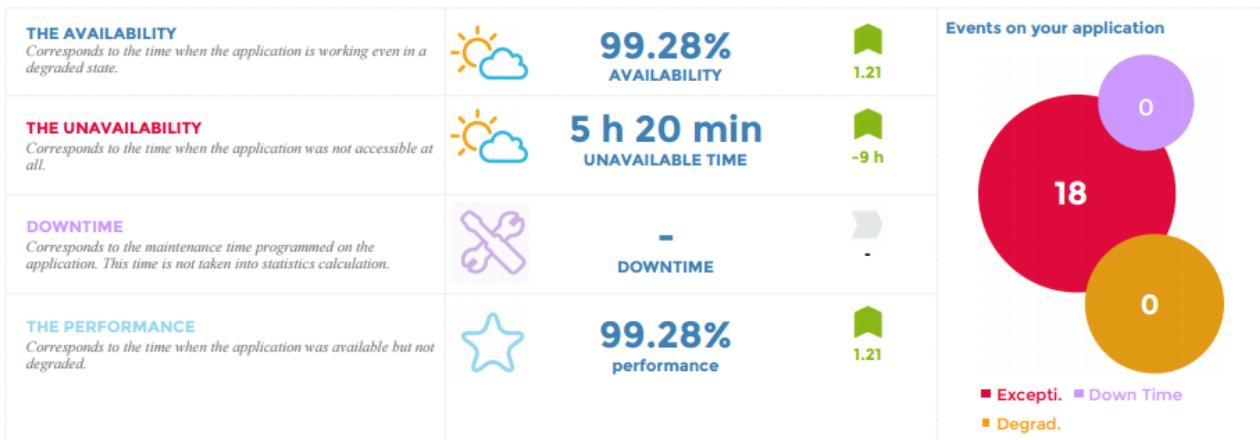
	2015												2016																																	
	Oct				Nov				Dec				Jan				Feb				Mar																									
	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S																		
Global DB Oracle Integrity					1	2	3	4				1	2	3	4	5	6					1	2	3	4	5	6																			
					86%	98%	97%	92%				95%	97%	96%	-	96%	96%	95%				93%	-	95%	98%	95%	99%	96%																		
	5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10																		
	99%	95%	92%	97%	99%	97%	98%	99%	98%	98%	95%	96%	94%	98%	91%	92%	96%	88%	97%	94%	99%	99%	95%	93%	92%	95%	93%	91%	92%	92%																
	12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17	18	19	20															
	99%	96%	97%	96%	97%	93%	97%	95%	94%	95%	97%	94%	98%	96%	96%	92%	96%	95%	96%	93%	97%	94%	96%	93%	94%	95%	93%	88%	98%	95%	99%	96%	95%													
	19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24	25	26	27	28														
	95%	93%	96%	95%	98%	97%	94%	97%	97%	91%	93%	-	95%	97%	95%	97%	93%	94%	95%	99%	94%	99%	94%	95%	94%	95%	94%	94%	97%	99%	97%	92%	-													
	26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31			25	26	27	28	29	30	31			28	29	30	31													
	94%	95%	92%	92%	98%	99%		96%	94%	96%	92%	94%	97%	98%	97%	-	93%	92%			96%	94%	96%	95%	95%	95%	95%			98%	94%	95%	96%													
					30																																									
Global Offices Availability					1	2	3	4				1	2	3	4	5	6					1	2	3	4	5	6			1	2	3	4	5	6											
					-	-	-	99%				-	-	-	-	-	-	96%	-			-	97%	98%	-	98%	-	97%	-	-	98%	-	-	-	-											
	5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20								
	-	-	97%	-	-	-	98%	-	97%	98%	-	-	-	-	-	-	-	98%	-	-	98%	-	98%	-	-	98%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
	12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17	18	19	20	21	14	15	16	17	18	19	20							
	98%	97%	-	97%	98%	-	-	-	-	-	-	-	-	-	-	-	-	99%	-	-	-	-	97%	98%	-	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-					
	19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24	25	26	27	28	21	22	23	24	25	26	27							
	-	-	97%	99%	98%	-	-	99%	-	-	-	-	-	-	-	-	-	98%	-	-	-	-	98%	98%	97%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-					
	26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31			25	26	27	28	29	30	31			28	29	30	31													
	-	-	98%	-	-	98%		-	-	-	-	-	-	-	-	-	-	98%	-	-	-	-	99%	99%	-	98%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
LDAP-IDF					1	2	3	4				1	2	3	4	5	6					1	2	3	4	5	6	7			1	2	3	4	5	6										
					92%	99%	98%	92%				93%	96%	-	97%	83%	95%	97%					91%	97%	94%	98%	92%	96%	97%			97%	94%	96%	96%	97%	81%									
	5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10	11	12	13	14	7	8	9	10	11	12	13							
	93%	95%	93%	94%	96%	97%	95%	95%	98%	95%	82%	94%	95%	95%	91%	92%	94%	85%	81%	97%	96%	93%	85%	94%	95%	88%	92%	89%	96%	94%	94%	90%	98%	92%	92%	98%	99%	91%	96%							
	12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17	18	19	20	21	14	15	16	17	18	19	20							
	96%	88%	91%	87%	99%	95%	85%	97%	88%	92%	98%	98%	86%	-	91%	88%	92%	97%	90%	94%	95%	92%	96%	94%	92%	95%	94%	98%	95%	99%	91%	97%	95%	94%	94%	88%	98%	91%	97%	-						
	19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24	25	26	27	28	21	22	23	24	25	26	27							
	95%	98%	95%	96%	99%	87%	94%	94%	97%	89%	95%	95%	95%	97%	94%	98%	90%	96%	97%	91%	91%	91%	92%	97%	99%	98%	92%	95%	86%	98%	85%	95%	33%	28	29	30	31									
	26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31			25	26	27	28	29	30	31			28	29	30	31													
	-	-	87%	92%	92%	98%	97%	99%	98%	82%	96%	97%	97%	93%	97%	95%	97%	95%	96%	90%	91%	90%	88%	94%	93%	97%	92%	91%	93%	97%	92%	91%	92%	91%	93%	97%	92%	91%	92%	91%	93%	97%	92%			
			30																																											
Mail-IDF					1	2	3	4				1	2	3	4	5	6					1	2	3	4	5	6	7			1	2	3	4	5	6	7			1	2	3	4	5	6	
					61%	64%	67%	60%				62%	67%	68%	64%	60%	49%	64%					57%	56%	45%	80%	65%	62%	63%	65%	59%	57%			55%	67%	61%	68%	70%	62%						
	5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10	8	9	10	11	12	13	14	7	8	9	10	11	12	13				
	65%	60%	66%	53%	51%	65%	70%	56%	64%	70%	72%	67%	70%	61%	78%	60%	59%	57%	55%	49%	57%	51%	62%	57%	59%	55%	49%	74%	55%	59%	64%	62%	66%	55%	71%	61%	66%	63%	50%	62%	62%					
	12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17	18	19	20	21	14	15	16	17	18	19	20							
	66%	65%	61%	62%	74%	52%	60%	60%	63%	67%	53%	75%	49%	62%	63%	56%	58%	58%	58%	63%	63%	68%	60%	46%	49%	60%	63%	68%	66%	64%	60%	67%	60%	49%	61%	59%	56%	68%	68%	64%	59%					
	59%	60%	65%	69%	54%	64%	51%	42%	39%	68%	68%	58%	66%	68%	46%	70%	73%	61%	69%	64%	66%	60%	71%	69%	60%	62%	62%	53%	57%	49%	69%	62%	63%	64%	65%	65%	59%	56%	67%	47%	56%	65%	59%			
	26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31			25	26	27	28	29	30	31			28	29	30	31				</									

## BA-Availability-1

This report displays availability and events statistics for a business activity



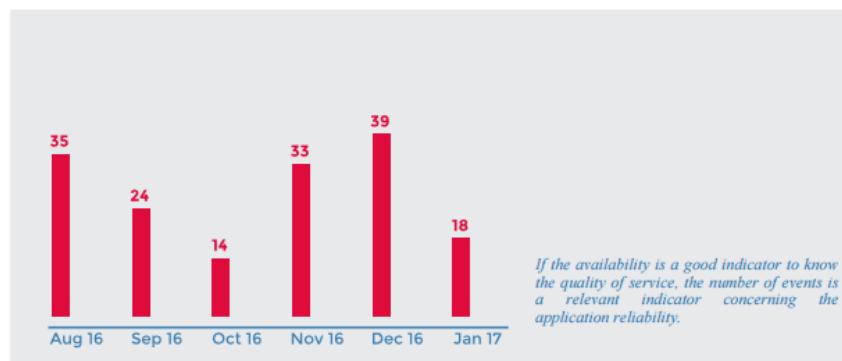
### DB-Oracle-Accounting



#### EVOLUTION REGARDING THE AVAILABILITY AND PERFORMANCE



#### EVOLUTION CONCERNING DEGRADED EVENTS, EXCEPTION EVENTS, AND SCHEDULED DOWNTIME



#### AVAILABILITY CALENDAR



#### EXCEPTION EVENTS LIST

The following table display a listing of exception events triggered on this application. For each event, all the KPI related to it are displayed.

Exception #1	Start	End	Duration
srv-oracle-accounting	1/1/17 18:06:14	1/1/17 18:36:14	30 min
disk-/var			
Exception #2	Start	End	Duration
srv-oracle-accounting	3/1/17 12:20:15	3/1/17 12:25:15	5 min
disk-/var			
Exception #3	Start	End	Duration
srv-oracle-accounting	5/1/17 08:49:16	5/1/17 09:14:16	25 min
disk-/var			
Exception #4	Start	End	Duration
srv-oracle-accounting	9/1/17 16:35:18	9/1/17 17:10:18	35 min
disk-/var			

[ 0,100 ]    ■ = 100    □ No data

**BV-BA-Availabilities-List** This report lists statistics of availability, unavailability time, degraded time and alarms of business activities.

## APPLICATIONS AVAILABILITIES

BA-LDAP-View  
FROM 3/21/16 TO 3/27/16



### AVAILABILITY, UNAVAILABILITY AND ALARMS

Application	Availability		Unavailability				Degraded			
	Avail.	Evol.	Unav.	Evol.	Alerts	Evol.	Degrad.	Evol.	Alerts	Evol.
LDAP-IDF 24x7	91.32%	-2.41 %	12 h 40 min	+ 2 h 7 min	31	-7	32 h 54 min	- 7 h 51 min	108	-40
LDAP-Masters 24x7	99.59%	-0.30 %	36 min	+ 25 min	5	+ 3	18 h 3 min	- 5 h 59 min	53	-9
LDAP-Scenarios 24x7	94.74%	-2.58 %	8 h	+ 3 h 30 min	7	+ 2	3 h 47 min	+ 38 min	4	0
LDAP-Slaves 24x7	97.36%	0.08 %	3 h 51 min	- 42 min	23	-7	32 h 22 min	- 8 h 29 min	104	-39
LDAP-baudelaire-slave 24x7	95.59%	3.61 %	6 h 35 min	- 6 h 53 min	20	-17	3 h 41 min	- 2 h 1 min	14	-3
LDAP-byron-slave 24x7	93.61%	-0.01 %	9 h 20 min	- 1 h 23 min	23	-12	5 h 14 min	- 33 min	15	-8
LDAP-keats-master 24x7	93.23%	-0.47 %	9 h 57 min	- 37 min	25	-1	4 h 48 min	- 25 min	14	-2
LDAP-rilke-slave 24x7	90.88%	-1.68 %	13 h 21 min	+ 51 min	34	0	6 h 34 min	- 13 min	21	-1
LDAP-shelley-master 24x7	93.95%	1.00 %	8 h 50 min	- 4 h 40 min	27	-9	5 h 13 min	+ 10 min	18	-2
LDAP-tseliot-slave 24x7	93.48%	0.62 %	9 h 54 min	- 2 h 6 min	25	-8	7 h 2 min	+ 19 min	20	-1
Load-Balancer-LDAP-IDF 24x7	95.14%	-0.94 %	7 h 15 min	+ 40 min	16	-1	5 h 25 min	+ 35 min	17	-1

## BA-Event-List

This report displays a list of events appeared on a business activity.

**EVENTS LIST**

of your **APPLICATION**

Apr, 01 16 - Apr, 04 16      24x7




## LDAP-KEATS-MASTER

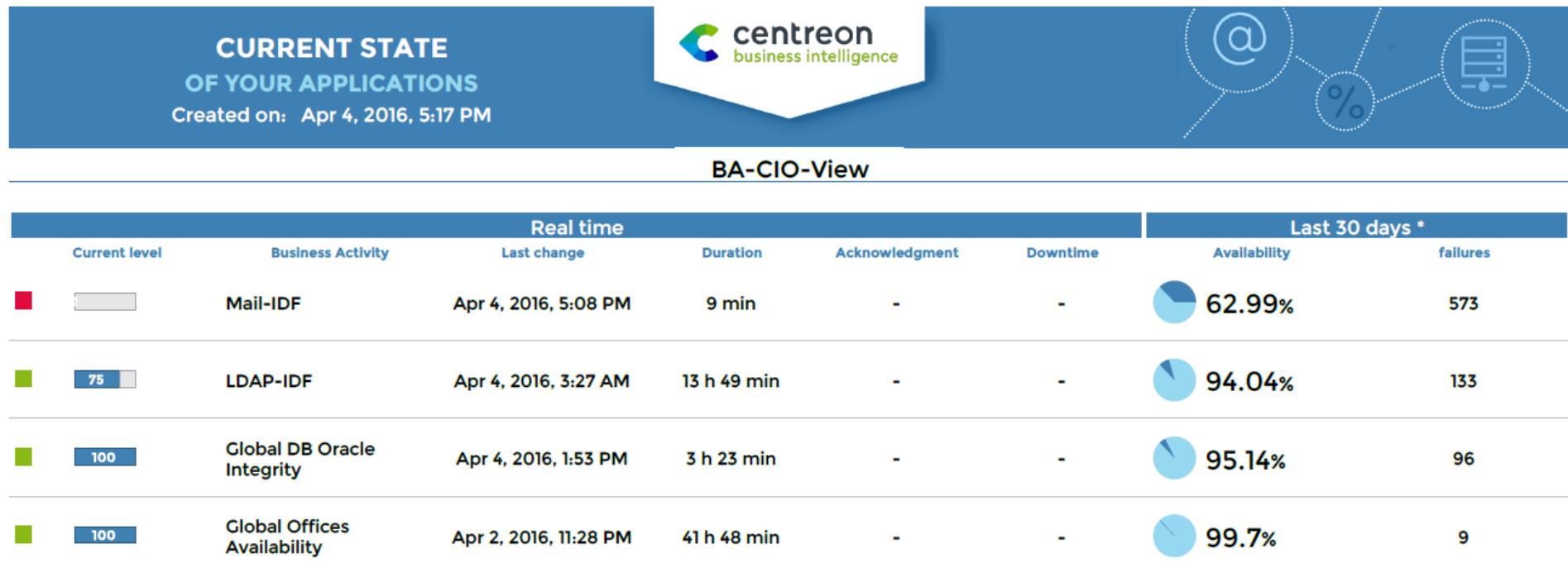


**UNAVAILABILITY**  
**EVENTS LIST**

The following table display a listing of unavailable event on this application. For each application event, all the KPI events related to it are displayed.

Event #	Start	Duration	End
Event #1 ldap-keats-master disk-/var/lib/ldap	1/4/16 04:35:27	35 min	1/4/16 05:10:27
Event #2 ldap-keats-master ping	1/4/16 06:57:55	10 min	1/4/16 07:07:55
Event #3 ldap-keats-master ldap-connect	1/4/16 09:12:57	10 min	1/4/16 09:22:57
Event #4 ldap-keats-master ldap-connect	1/4/16 10:42:57	40 min	1/4/16 11:22:57
Event #5 ldap-keats-master disk-/var	1/4/16 13:40:55	15 min	1/4/16 13:55:55
Event #6 ldap-keats-master ldap-connect	1/4/16 21:43:01	30 min 1 sec	1/4/16 22:13:02
Event #7 ldap-keats-master ldap-connect	2/4/16 06:28:02	30 min	2/4/16 06:58:02
Event #8 ldap-keats-master ldap-connect	2/4/16 10:23:02	35 min	2/4/16 10:58:02
Event #9 ldap-keats-master ldap-connect	2/4/16 12:43:02	20 min	2/4/16 13:03:02
Event #10 ldap-keats-master ldap-connect	2/4/16 17:08:02	45 min	2/4/16 17:53:02
Event #11 ldap-keats-master ldap-connect	3/4/16 07:03:02	45 min	3/4/16 07:48:02
Event #12 ldap-keats-master memory	3/4/16 12:10:00	35 min	3/4/16 12:45:00
Event #13 ldap-keats-master ldap-connect	3/4/16 12:13:02	45 min	3/4/16 12:58:02
ldap-keats-master load	3/4/16 12:20:30	15 min	3/4/16 12:35:30
Event #14 ldap-keats-master ldap-connect	3/4/16 15:58:02	40 min	3/4/16 16:38:02
ldap-keats-master disk-/var	3/4/16 16:02:01	10 min	3/4/16 16:12:01

**BV-BA-Current-Health-VS-Past** This report displays the global health of business activities at its generation and compares it with the availability of a previous period.



## Availability & Events

## Hostgroup-Service-Incident-Resolution-2

This report displays the rate of acknowledgment and solved events, the longest events, the least reliable indicators and equipments generating the most events for a hostgroup



### DATABASE-SERVERS

<b>ACKNOWLEDGMENT TIME</b> <i>It's the duration between a hard state of an event and its acknowledgment. Events that have duration less than the acknowledgment SLA are excluded from the calculation.</i>	<b>EVENTS ACKNOWLEDGMENT CRITICAL</b> 0 % (0/994) ACKNOWLEDGED WITHIN 5 MIN	<b>EVENTS ACKNOWLEDGMENT WARNING</b> 0% (0/1662) ACKNOWLEDGED WITHIN 10 MIN
<b>RESOLUTION TIME</b> <i>It's the duration between a hard state of an event and its resolution (state = OK). Events that have duration less than the resolution SLA are included on the calculation.</i>	<b>EVENTS RESOLUTION CRITICAL</b> 50% (497/994) SOLVED WITHIN 15 MIN	<b>EVENTS RESOLUTION WARNING</b> 62.69% (1260/2010) SOLVED WITHIN 20 MIN

### TOP 10 OF LONGEST EVENTS

Host	Service	Start	End	Resolution
srv-oracle-crm	disk-/usr	Feb 28, 2016, 12:27 AM	Feb 28, 2016, 2:22 AM	1 h 55 min
srv-oracle-users	load	Feb 10, 2016, 11:59 PM	Feb 11, 2016, 1:29 AM	1 h 30 min
srv-oracle-crm	cpu	Feb 20, 2016, 6:54 AM	Feb 20, 2016, 8:19 AM	1 h 25 min
srv-oracle-crm	disk-/home	Feb 10, 2016, 7:15 PM	Feb 10, 2016, 8:35 PM	1 h 20 min
srv-oracle-crm	load	Feb 17, 2016, 11:43 PM	Feb 18, 2016, 1:03 AM	1 h 20 min
srv-oracle-users	cpu-stats	Feb 23, 2016, 10:35 PM	Feb 23, 2016, 11:55 PM	1 h 20 min
srv-mysql-01	disk-/usr	Feb 6, 2016, 12:06 PM	Feb 6, 2016, 1:16 PM	1 h 10 min
srv-mysql-01	disk-/usr	Feb 11, 2016, 12:54 PM	Feb 11, 2016, 2:04 PM	1 h 10 min
srv-mysql-01	disk-/usr	Feb 6, 2016, 12:06 PM	Feb 6, 2016, 1:16 PM	1 h 10 min
srv-mysql-01	disk-/usr	Feb 11, 2016, 12:54 PM	Feb 11, 2016, 2:04 PM	1 h 10 min

### TOP 10 OF THE LEAST RELIABLE INDICATORS

Host	Service	MTBF
srv-oracle-accounting	memory	14 h 48 min
srv-oracle-accounting	memory-stats	14 h 48 min
srv-mysql-01	memory	17 h 59 min
srv-mysql-01	memory-stats	17 h 59 min
srv-oracle-crm	memory	18 h 29 min
srv-oracle-crm	memory-stats	18 h 29 min
srv-mssql-01	memory	18 h 58 min
srv-oracle-users	memory	19 h 33 min
srv-oracle-users	memory-stats	19 h 33 min
srv-mysql-02	memory	20 h 46 min

The MTBF is the division of the available time of the hosts, within the reporting period and live service, by the number of exception events opened.

## TOP 10 OF EQUIPMENTS GENERATING THE MOST EVENTS

Host	Warning event	Critical event
srv-oracle-accounting	548	304
srv-mysql-01	516	238
srv-oracle-users	284	128
srv-oracle-crm	246	124
srv-mysql-02	287	114
srv-mssql-01	51	47
srv-mssql-02	78	39

**Hostgroups-Incidents-1** This report gives you an overview of host exception events and unavailability for one or several hostgroups.



## Incidents management reports

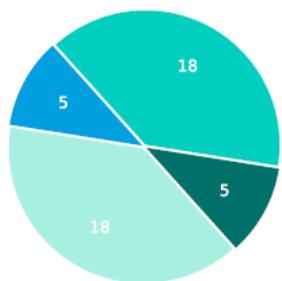
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**Time period :** 24x7

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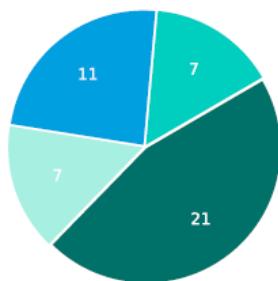
**Resources by group**

- [Blue square] ESX-Servers
- [Teal square] Firewall
- [Dark Teal square] Onduleur
- [Light Teal square] Routers



**Resources by categorie**

- [Blue square] Africa
- [Teal square] Asia
- [Dark Teal square] Europe
- [Light Teal square] Oceania



01 February 2016

01 March 2016

### Current month exception events evolution



**40.75%** of these events concern **Routers**

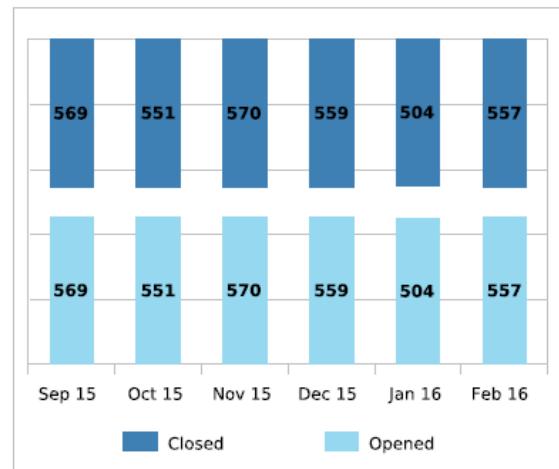
**34.83%** of these events concern **Firewall**

**13.64%** of these events concern **ESX-Servers**

**10.77%** of these events concern **Onduleur**

There were as many opened as closed events

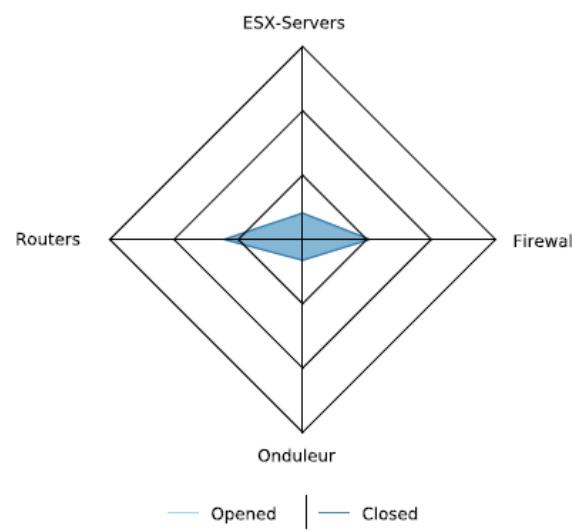
### Exception events evolution by month



This report allows to analyse the evolution of host triggered exception events (opened) and resolved ones (closed). The performance on exception events resolution can also be measured by different indicators (MTRS, MTBS, MTBSI, ...).

An opened exception event in a specific month or day can be resolved (closed) later on another day or month.

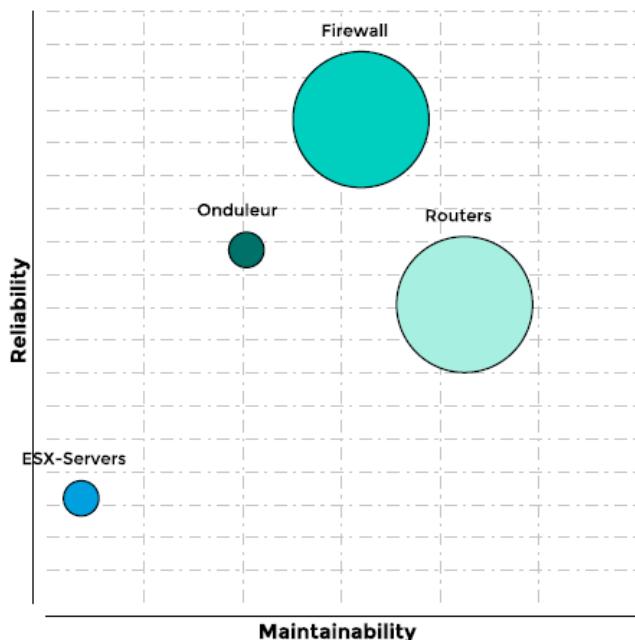
### Exception events distribution by group



### Detail of exception events by group

	Opened	Closed
Routers	227	227
Firewall	194	194
ESX-Servers	76	76
Onduleur	60	60

Best



Worst

Best

#### Maintainability index (1/MRTS)

A low maintainability index (1/MTRS) means that the host repair delay is high.

#### Reliability index (MTBF)

A high reliability index ( MTBF ) means that exception events are recurrent. The host repair delay is not taken in account in the calculation.

#### Mean time between service incidents (MTBSI)

The mean time between service incidents measure the average time between two exception events.

#### Host group size

The size of the bubble corresponds to the number of hosts in the group.

#### Graphic Interpretation

Groups in the left bottom corner are the less maintainable and reliable. Their reliability indexes are high and their maintainability indexes are low.

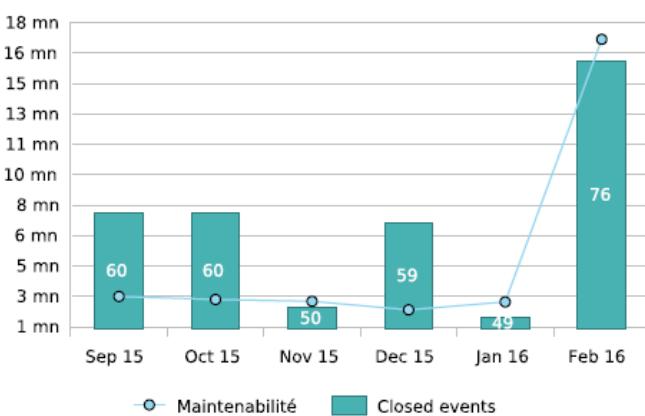
Groups in the top right corner are the most maintainable and reliable. Their reliability indexes are low and their maintainability indexes are high.

The position of the group, related to their reliability and maintainability indexes have to be interpreted regarding to the size of the bubble, corresponding to the number of hosts in the group. For instance, low indexes on a group made of 2 hosts is not as critical as medium indexes of a 50 hosts group.

#### Detailed statistics on host maintainability, reliability and exception events

Host Groups	Number of hosts	Exception events				
		MTRS	MTBF	MTBSI	Opened	Closed
ESX-Servers	5	27 mn	45 h 19 mn	45 h 47 mn	76	76
Firewall	18	3 mn	64 h 31 mn	64 h 34 mn	194	194
Onduleur	5	4 mn	57 h 55 mn	58 h	60	60
Routers	18	2 mn	55 h 9 mn	55 h 11 mn	227	227

## Mean time to repair by month



## ESX-Servers

### MTRS calculation method

The MTRS is the division of the unavailable time of the hosts, within the reporting period and live service, by the total number of exception events opened.

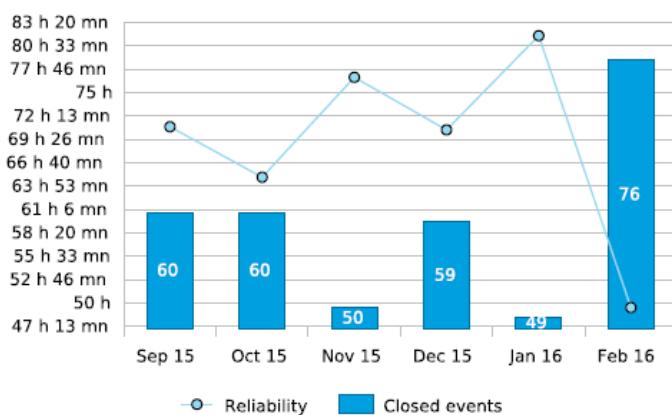
### MTBF calculation method

The MTBF is the division of the available time of the hosts, within the reporting period and live service, by the number of exception events opened.

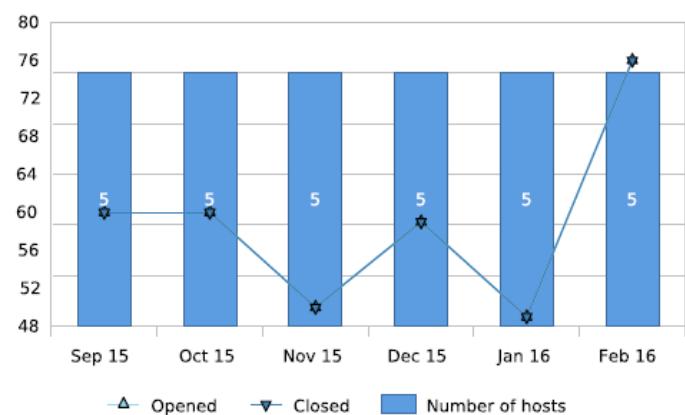
### MTBSI calculation method

The MTBSI is the division of the reporting period duration, within the reporting live service, by the number of exception events opened.

## Mean time between failure by month



## Opened/Closed exception events evolution by month



## Less maintainable hosts

Hosts	MTRS
VCenter	2 h 27 mn
esx-sydney-01	3 mn
esx-hongkong-01	3 mn
esx-berlin-01	2 mn
esx-alger-01	2 mn

## Less reliable hosts

Hosts	MTBF
esx-berlin-01	33 h 5 mn
esx-hongkong-01	46 h 20 mn
esx-sydney-01	49 h 39 mn
VCenter	51 h 4 mn
esx-alger-01	53 h 30 mn

**Hostgroups-Availability-1** This report shows availability and events exception distribution on multiple hostgroups.



## Availability of your resources and their services

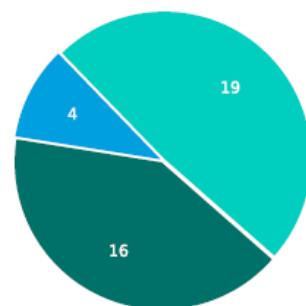
01 February 16

01 March 16

Time period : 24x7

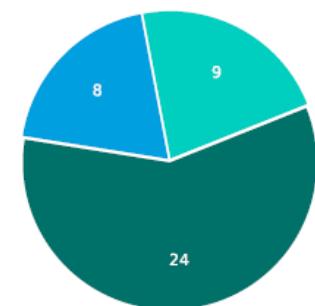
**Resources by group**

ESX-Servers  
Linux-Servers  
Windows-Servers



**Resources by categorie**

Africa  
Asia  
Europe



## Flops

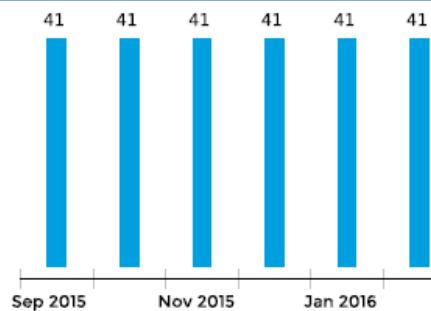
Host exce. ev. :Linux-Servers-Europe

Host unavailability :ESX-Servers-Europe

Serv. exce. ev. :Linux-Servers-Europe

Serv. unavailability :Linux-Servers-Africa

### Number of resources



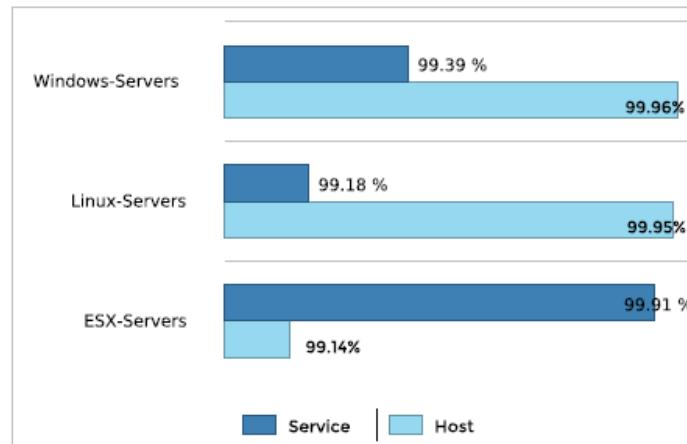
### Host unavailability/ exception events

Host exception events correspond to the addition of host unavailabilities. Unreachable state is not included (most of the time, this state means that a node in the network was unreachable between the monitoring server and monitored resources).

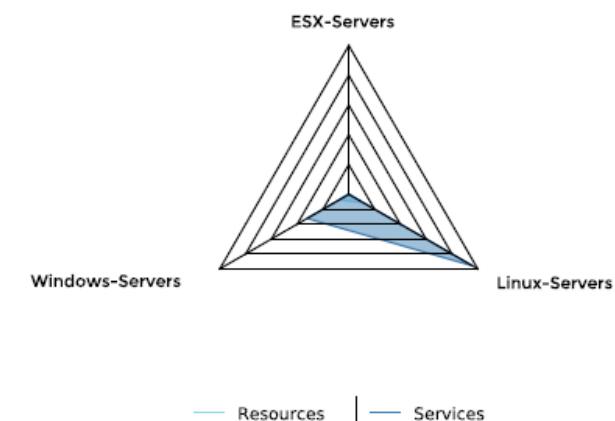
### Service unavailability/Exception events

Service unavailability for an equipment corresponds to a critical state for some or all of its services. Warning events or unknown state are not included in this calculation.

### Average availability of host groups



### Events exception distribution by host group



### Detailed statistics by for host groups

Group	Number of hosts	Host			Service		
		Availability	Trend	Excep. ev.	Availability	Trend	Excep. ev.
ESX-Servers	4	99.14%	-0.80	62	99.91%	0.00	55
Africa	1	99.93%	-0.02	13	99.87%	-0.05	13
Asia	1	99.88%	-0.06	15	99.92%	0.06	9
Europe	2	97.63%	-2.33	34	99.95%	-0.01	33
Linux-Servers	21	99.95%	0.00	269	99.18%	-0.10	1938
Africa	2	99.95%	0.01	32	99.11%	-0.16	195
Asia	4	99.95%	0.00	59	99.18%	-0.11	363
Europe	15	99.95%	-0.01	178	99.24%	-0.02	1380
Windows-Servers	16	99.96%	-0.01	200	99.39%	-0.05	687
Africa	5	99.95%	0.00	68	99.31%	-0.14	224
Asia	4	99.96%	-0.01	51	99.45%	0.08	167
Europe	7	99.96%	-0.01	81	99.39%	-0.09	296
Global Statistics	41	99.68%	-0.27	531	99.49%	-0.05	2680

## Linux-Servers

### Host unavailability

**70%**

of unavailability have been detected on : Europe

### Host exception events

**66%**

of exception events have been detected on: Europe

Month	Unavailability	Excep. ev.
Jan 16	6 h 26 mn	260
Feb 16	6 h 45 mn	269
Mar 16	6 h 19 mn	259

### Service unavailability

**70%**

of unavailability have been detected on: Europe

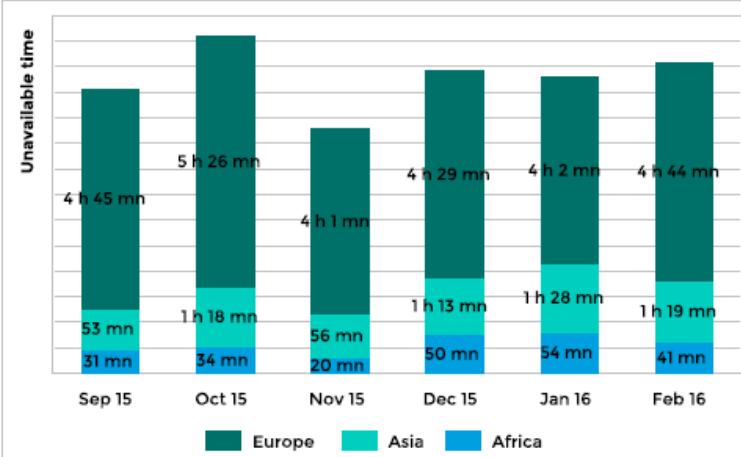
### Service exception events

**71%**

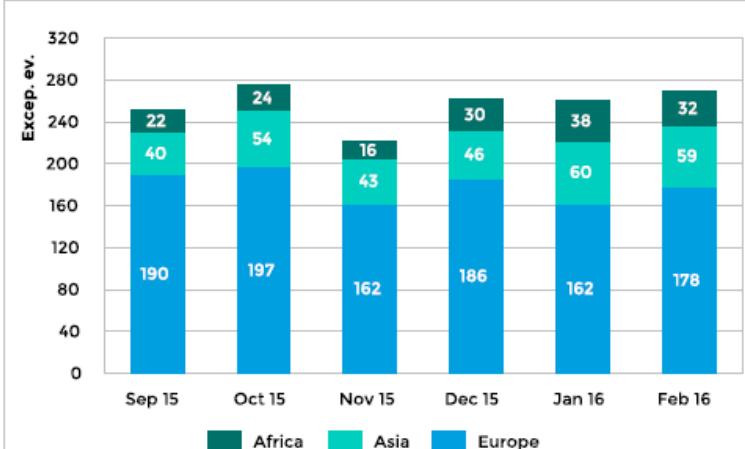
of exception events have been detected on: Europe

Month	Unavailability	Excep. ev.
Jan 16	590 h 41 mn	1904
Feb 16	591 h 8 mn	1938
Mar 16	598 h	1961

### Host unavailability evolution

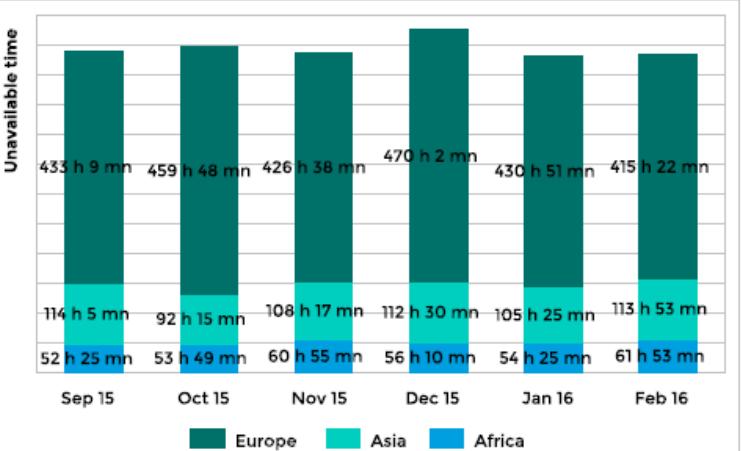


### Host exception events evolution

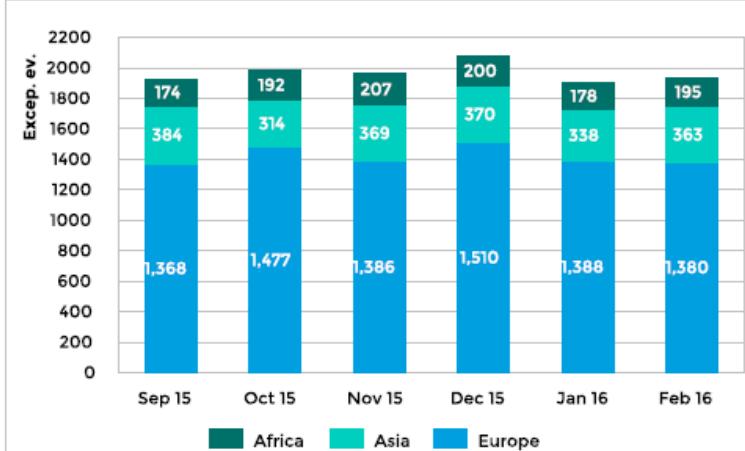


Hosts, service unavailabilities and exception events are calculated by host category for the current group.

### Evolution of service unavailability by host category



### Evolution of service exception events by host category



## Linux-Servers

### Host unavailability

Host unavailability displayed on this page correspond to:

**86%** of all host unavailability.

### Host exception events

Host exception events displayed on this page correspond to:

**86%** of all host exception events.

### Service unavailability

Service unavailability displayed on this page correspond to:

**84%** of all service unavailabilities detected.

### Service exception events

Service exception events displayed on this page correspond to:

**84%** of all services exception events.

### TOP 15 of host unavailabilities

31 mn 10 s	mail-neptune-frontend
27 mn 29 s	mail-mercury-frontend
26 mn 15 s	mail-saturn-frontend
23 mn 40 s	srv-mysql-01
22 mn 50 s	mail-io-backend
22 mn 45 s	mail-europa-backend
20 mn	mail-venus-frontend
19 mn 55 s	srv-mysql-02
19 mn 45 s	srv-oracle-crm
19 mn	srv-oracle-users
18 mn	mail-mars-frontend
17 mn 20 s	srv-oracle-accounting
16 mn 15 s	mail-earth-frontend

### TOP 15 of host exception events

18	mail-neptune-frontend
18	srv-mysql-01
17	mail-saturn-frontend
15	mail-europa-backend
15	mail-mercury-frontend
15	srv-mysql-02
14	srv-oracle-accounting
13	mail-io-backend
13	mail-jupiter-frontend
13	srv-oracle-crm
12	mail-mars-frontend
12	srv-oracle-users
11	mail-venus-frontend
10	mail-ganymede-backend
9	mail-earth-frontend

### TOP 15 service unavailabilities

37 h 50 mn	mail-ganymede-backend
33 h 12 mn	mail-io-backend
32 h 53 mn	srv-oracle-accounting
32 h 25 mn	mail-callisto-backend
31 h 50 mn	mail-earth-frontend
30 h 22 mn	mail-europa-backend
30 h 14 mn	mail-titan-gateway
29 h	srv-mysql-01
28 h 39 mn	srv-oracle-crm
28 h 39 mn	mail-mars-frontend
28 h	mail-mercury-frontend
26 h 15 mn	srv-oracle-users
25 h 55 mn	mail-saturn-frontend
25 h 44 mn	srv-mysql-02
24 h 50 mn	mail-jupiter-frontend

### TOP 15 of service exception events

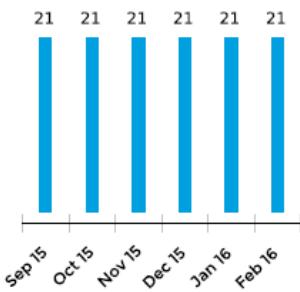
113	mail-mars-frontend
112	mail-europa-backend
109	mail-earth-frontend
108	mail-callisto-backend
106	mail-ganymede-backend
104	srv-oracle-accounting
98	mail-io-backend
91	mail-mercury-frontend
91	srv-mysql-01
90	mail-jupiter-frontend
90	mail-titan-gateway
89	mail-neptune-frontend
89	srv-oracle-crm
84	srv-mysql-02
84	srv-oracle-users

## Hostgroup -Availability-2

This report gives availability and exception events information for one hostgroup

### Host group Linux-Servers

#### Number of resources



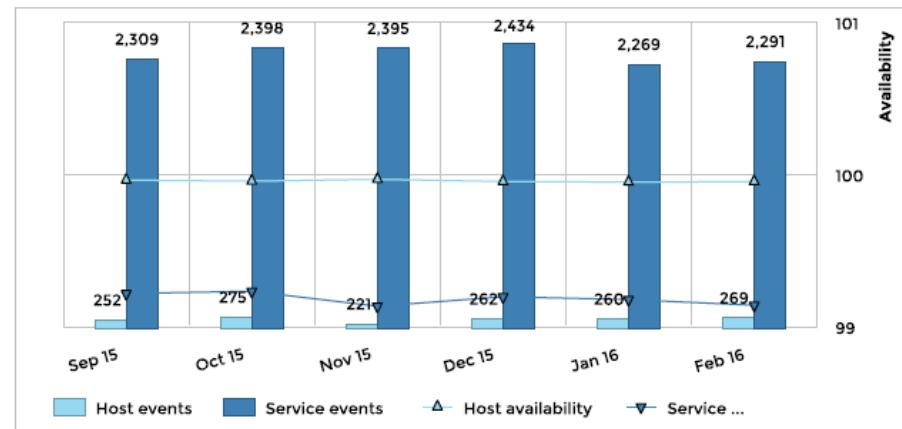
#### Host unavailability/ exception events

Host exception events correspond to the addition of host unavailabilities. Unreachable state is not included (most of the time, this state means that a node in the network was unreachable between the monitoring server and monitored resources).

#### Service unavailability/Exception events

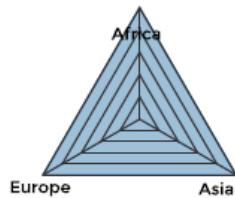
Service unavailability for an equipment corresponds to a critical state for some or all of its services. Warning events or unknown state are not included in this calculation.

#### Availability and exception events evolution

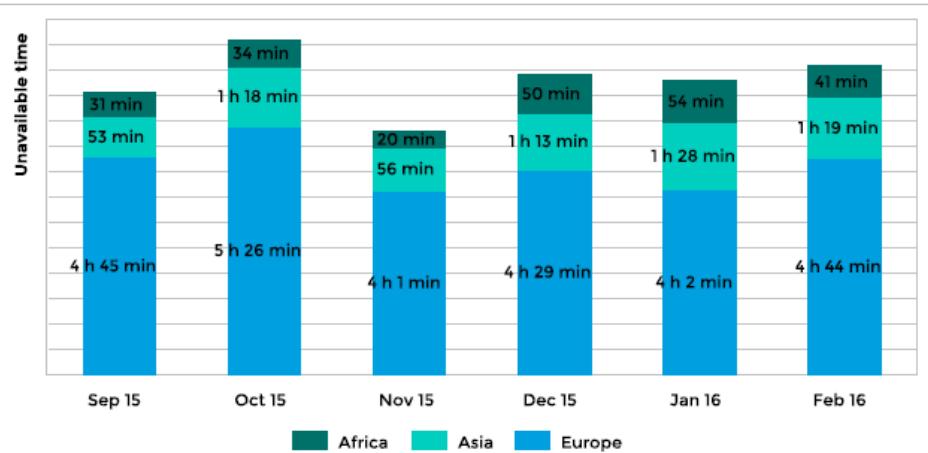


#### Availability and exception events evolution

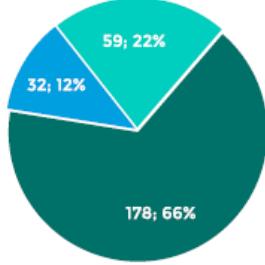
	2015				2016	
	Sep	Oct	Nov	Dec	Jan	Feb
Host availability	99.96%	99.95%	99.96%	99.95%	99.95%	99.95%
Host events	252	275	221	262	260	269
Service availability	99.21%	99.23%	99.13%	99.19%	99.17%	99.14%
Service events	2309	2398	2395	2434	2269	2291

**Hosts**Availability / host cat

— % Availability

**Host unavailability evolution****Sum up**

Host cat.	Avall.	Excep. ev.
Africa	99.95%	269
Asia	99.95%	269
Europe	99.95%	269

Host exception events / host cat.

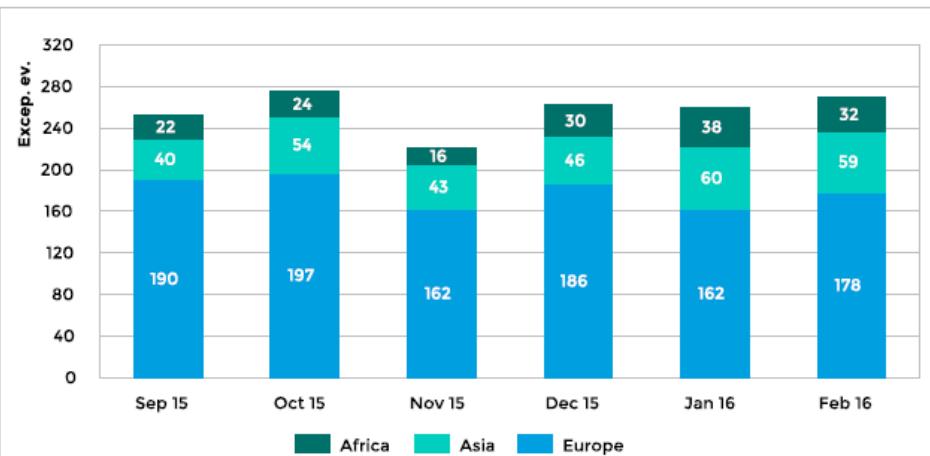
Africa
Asia
Europe

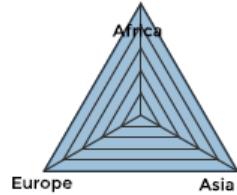
**Top 15 - Host unavailability**

Host	Unavailable	Avail.
mail-neptune-frontend	31 min	99.93%
mail-mercury-frontend	27 min	99.93%
mail-saturn-frontend	26 min	99.94%
srv-mysql-01	23 min	99.94%
mail-io-backend	22 min	99.95%
mail-europa-backend	22 min	99.95%
mail-venus-frontend	20 min	99.95%
srv-mysql-02	19 min	99.95%
srv-oracle-crm	19 min	99.95%
srv-oracle-users	19 min	99.95%
mail-mars-frontend	18 min	99.96%
srv-oracle-accounting	17 min	99.96%
mail-earth-frontend	16 min	99.96%
mail-jupiter-frontend	15 min	99.96%
mail-ganymede-backend	14 min	99.97%

**Top 15 - Host exception events**

Host	Excep. ev.	Avail.
mail-neptune-frontend	18	99.93%
srv-mysql-01	18	99.94%
mail-saturn-frontend	17	99.94%
mail-mercury-frontend	15	99.93%
mail-europa-backend	15	99.95%
srv-mysql-02	15	99.95%
srv-oracle-accounting	14	99.96%
mail-jupiter-frontend	13	99.96%
mail-io-backend	13	99.95%
srv-oracle-crm	13	99.95%
mail-mars-frontend	12	99.96%
srv-oracle-users	12	99.95%
mail-venus-frontend	11	99.95%
mail-ganymede-backend	10	99.97%
mail-earth-frontend	9	99.96%

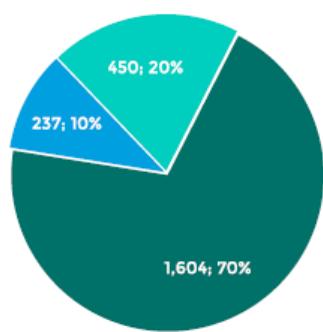
**Host exception events evolution**

**Services**Service availability / host cat.

— % Availability

Sum up

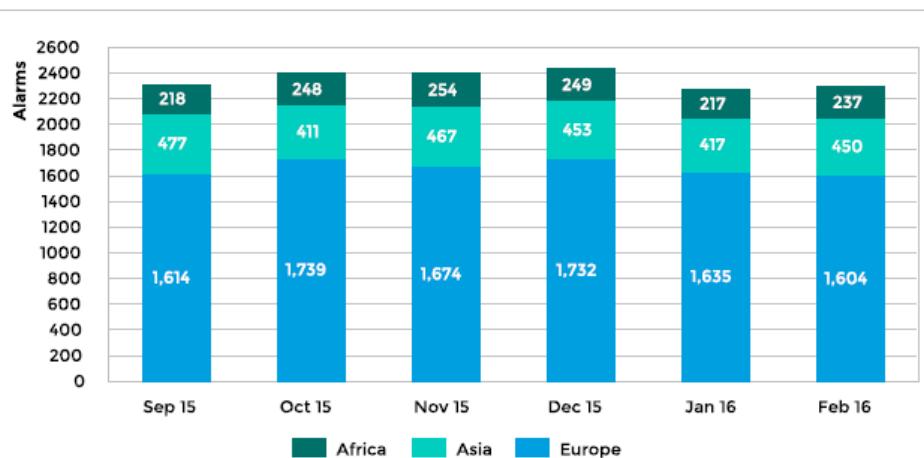
Host cat.	Avail.	Excep. ev.
Africa	98.88%	237
Asia	98.96%	450
Europe	99.03%	1604

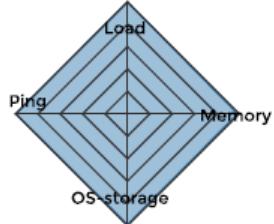
Service exception events / host cat.

- Africa
- Asia
- Europe

**Evolution of service unavailability by host category****TOP 15 service exception events**

Host	Service	Excep. ev.	Avail.
mail-mars-frontend	memory	52	98.10%
mail-mars-frontend	memory-stats	52	98.10%
mail-earth-frontend	memory	48	97.96%
mail-earth-frontend	memory-stats	48	97.96%
srv-oracle-accounting	memory	46	97.82%
srv-oracle-accounting	memory-stats	46	97.82%
mail-mercury-frontend	memory	40	98.29%
mail-mercury-frontend	memory-stats	40	98.29%
mail-titan-gateway	memory	40	98.06%
mail-titan-gateway	memory-stats	40	98.06%
mail-jupiter-frontend	memory	39	98.40%
mail-jupiter-frontend	memory-stats	39	98.40%
mail-neptune-frontend	memory	38	98.48%
mail-neptune-frontend	memory-stats	38	98.48%
srv-mysql-01	memory	38	98.26%

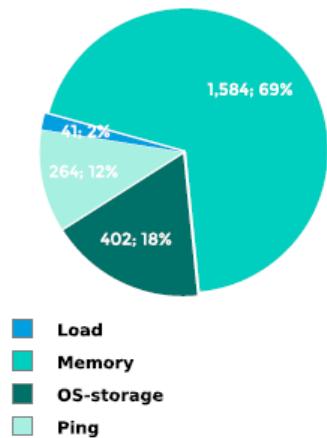
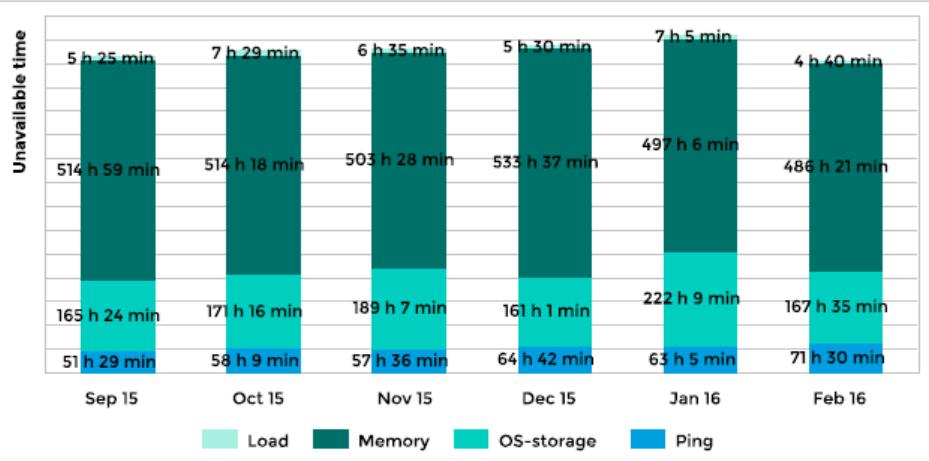
**Evolution of service exception events by host category**

**Services****Service availability / service cat.**

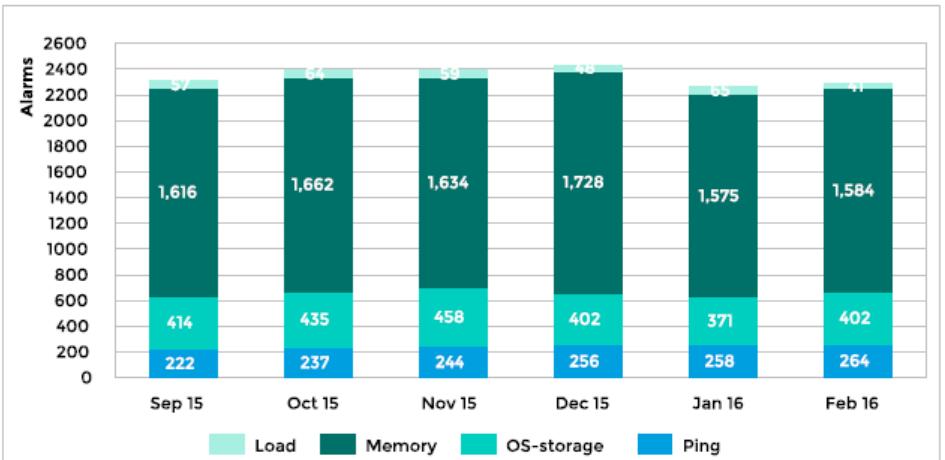
— % Availability

**Sum up**

Services Cat.	Avail.	Excep. ev.
Ping	99.51%	264
OS-storage	98.85%	402
Memory	98.34%	1584
Load	99.97%	41

**Service exception events / service cat.****Evolution of service unavailability****TOP 15 service unavailability**

Host	Service	Unavailable	Avail.
mail-mercury-frontend	disk-/	19 h 14 min	97.24%
srv-oracle-accounting	memory-stats	15 h 9 min	97.82%
srv-oracle-accounting	memory	15 h 9 min	97.82%
mail-earth-frontend	memory-stats	14 h 10 min	97.96%
mail-earth-frontend	memory	14 h 10 min	97.96%
mail-titan-gateway	memory	13 h 30 min	98.06%
mail-titan-gateway	memory-stats	13 h 29 min	98.06%
mail-mars-frontend	memory	13 h 15 min	98.10%
mail-mars-frontend	memory-stats	13 h 14 min	98.10%
mail-ganymede-backend	memory	12 h 50 min	98.15%
mail-ganymede-backend	memory-stats	12 h 50 min	98.15%
srv-mysql-01	memory	12 h 5 min	98.26%
srv-mysql-01	memory-stats	12 h 5 min	98.26%
srv-oracle-crm	memory-stats	12 h	98.28%
srv-oracle-crm	memory	11 h 59 min	98.28%

**Evolution of service exception events by service category**

## Hostgroup-Host-Availability-List

This report displays a list of host availability and exception events for a hostgroup.



### Host group Windows-Servers

#### Host availability

Host cat.	Host	Availability			Unavailable		Exception events	
		%	Duration	Trend	Duration	Trend	Total	Trend
Africa	srv-DC-cape-town	99.93%	695 h 29 min	-0.05%	30 min	+22 min 15 sec	19	11
Africa	srv-mssql-01	99.93%	695 h 31 min	-0.04%	28 min	+15 min	18	7
Asia	srv-mssql-02	99.94%	695 h 33 min	-0.02%	26 min	+8 min 24 sec	18	5
Europe	srv-DC-paris	99.95%	695 h 40 min	-0.02%	19 min	+5 min 40 sec	12	4
Asia	srv-DC-tokyo	99.95%	695 h 40 min	-0.01%	19 min	+3 min 20 sec	13	1
Europe	srv-DC-london	99.95%	695 h 40 min	-0.01%	19 min	+3 min 35 sec	12	1
Europe	srv-DC-bratislava	99.96%	695 h 42 min	-0.01%	17 min	+1 min 16 sec	16	8
Africa	srv-DC-alger	99.96%	695 h 42 min	0.03%	17 min	-12 min 25 sec	14	-4
Europe	srv-DC-bruxelles	99.96%	695 h 42 min	-0.03%	17 min	+10 min 35 sec	13	7
Africa	srv-DC-casablanca	99.96%	695 h 44 min	0.02%	15 min	-12 min	11	-6
Europe	srv-DC-dublin	99.97%	695 h 45 min	0.00%	14 min	-2 min 10 sec	9	-1
Asia	srv-DC-hongkong	99.97%	695 h 46 min	-0.03%	13 min	+10 min 30 sec	11	6
Europe	srv-DC-lisbon	99.97%	695 h 46 min	-0.01%	13 min	+3 min 35 sec	10	-1
Europe	srv-DC-berlin	99.98%	695 h 49 min	0.02%	10 min	-8 min 5 sec	9	-4
Asia	srv-DC-beijing	99.98%	695 h 48 min	0.02%	9 min	-10 min 15 sec	9	-8
Africa	srv-DC-yaounde	99.98%	695 h 51 min	0.04%	8 min	-17 min 50 sec	6	-10

This report is optimised for XLS generation

#### Calculation

The availability (%) corresponds to the time for a resources in the "UP" status divided by the total time "UP"+"DOWN"

The unavailability duration corresponds to the time spent in the "DOWN" state

The exception events correspond to the number of time the "DOWN" status appeared

## Hostgroup-Service-Availability-List

This report displays a list of services availability and services events for a hostgroup.

This report is optimised for XLS generation															
				Availability				Exception events				Warning events			
Host cat.	Host	Services Cat.	Service	%	Duration	Trend	Duration	Trend	Alarms	Trend	Duration	Trend	Alarms	Trend	
Asia	fw-hongkong	Ping	ping	99,49%	692 h 25 min	-0,06	3 h 35 min	+10 min	15	5	25 min	+15 min	5	3	
Asia	rt-tokyo	Ping	ping	99,50%	692 h 30 min	0,15	3 h 30 min	-1 h 20 min	11	-7	30 min	-5 min	6	-1	
Asia	sw-hongkong-1	Ping	ping	99,59%	693 h 10 min	0,03	2 h 50 min	-25 min	11	1	35 min	+20 min	4	2	
Asia	sw-hongkong-1	Ping	ping	99,60%	693 h 15 min	-0,10	2 h 45 min	+35 min	12	3	30 min	+15 min	6	3	
Asia	rt-hongkong	Ping	ping	99,62%	693 h 20 min	-0,20	2 h 40 min	+1 h 20 min	10	4	10 min	-	2	1	
Asia	fw-beijing	Ping	ping	99,68%	693 h 45 min	-0,14	2 h 15 min	+55 min	8	4	10 min	+5 min	2	1	
Asia	fw-tokyo	Ping	ping	99,72%	694 h 5 min	0,12	1 h 55 min	-60 min	10	-4	30 min	-	5	-1	
Asia	rt-beijing	Ping	ping	99,77%	694 h 25 min	0,02	1 h 35 min	-15 min	7	1	15 min	-	3	0	
Asia	rt-beijing	CPU	cpu	100,00%	696 h	0,00	-	-	0	0	-	-	0	0	
Asia	rt-hongkong	CPU	cpu	100,00%	696 h	0,00	-	-	0	0	-	-	0	0	
Asia	rt-tokyo	CPU	cpu	100,00%	696 h	0,00	-	-	0	0	-	-	0	0	
Asia	sw-hongkong-1	CPU	cpu	100,00%	696 h	0,00	-	-	0	0	-	-	0	0	
Asia	sw-hongkong-1	CPU	cpu	100,00%	696 h	0,00	-	-	0	0	-	-	0	0	
<b>Calculation</b>															
The availability corresponds to the time spent in "OK" and "WARNING" state compared to "OK+WARNING+CRITICAL" total time.															
The exception events correspond to the "CRITICAL" state in Centreon.															
The warning events time correspond to the "WARNING" state in Centreon.															

## Hostgroup-Host-Event-List

This report displays a list of exception events on equipments



### Host group Networks

#### Inventory of uninformative host events detected

Host cat.	Host	State	Period		Acknowledgement	Performance	
			Start	End		Real MTRS	Effective MTRS
Asia	rt-hongkong	Down	Apr 3, 2016, 9:12 AM	Apr 3, 2016, 9:16 AM	-	3 min 40 sec	3 min 40 sec
Asia	rt-hongkong	Down	Apr 3, 2016, 2:59 AM	Apr 3, 2016, 3:04 AM	-	5 min	5 min
Africa	fw-casablanca	Down	Apr 2, 2016, 11:03 PM	Apr 2, 2016, 11:06 PM	-	3 min 25 sec	3 min 25 sec
Africa	fw-cape-town	Down	Apr 2, 2016, 3:21 PM	Apr 2, 2016, 3:24 PM	-	3 min 30 sec	3 min 30 sec
Africa	fw-yaounde	Down	Apr 2, 2016, 2:48 PM	Apr 2, 2016, 2:54 PM	-	5 min 30 sec	5 min 30 sec
Africa	sw-alger-01	Down	Apr 2, 2016, 2:32 PM	Apr 2, 2016, 2:35 PM	-	3 min 5 sec	3 min 5 sec
Africa	fw-yaounde	Down	Apr 2, 2016, 1:46 PM	Apr 2, 2016, 1:49 PM	-	3 min 5 sec	3 min 5 sec
Asia	fw-hongkong	Down	Apr 2, 2016, 11:50 AM	Apr 2, 2016, 11:50 AM	-	10 sec	10 sec
Africa	sw-alger-01	Down	Apr 2, 2016, 9:59 AM	Apr 2, 2016, 10:02 AM	-	2 min 55 sec	2 min 55 sec
Africa	fw-cape-town	Down	Apr 2, 2016, 8:49 AM	Apr 2, 2016, 8:54 AM	-	5 min 15 sec	5 min 15 sec
Africa	sw-alger-02	Down	Apr 2, 2016, 8:27 AM	Apr 2, 2016, 8:30 AM	-	3 min 5 sec	3 min 5 sec
Africa	rt-cape-town	Down	Apr 2, 2016, 3:19 AM	Apr 2, 2016, 3:19 AM	-	25 sec	25 sec
Asia	fw-hongkong	Down	Apr 2, 2016, 1:45 AM	Apr 2, 2016, 1:48 AM	-	2 min 20 sec	2 min 20 sec
Africa	rt-casablanca	Down	Apr 2, 2016, 12:26 AM	Apr 2, 2016, 12:27 AM	-	50 sec	50 sec
Africa	rt-cape-town	Down	Apr 1, 2016, 11:53 PM	Apr 1, 2016, 11:56 PM	-	3 min 25 sec	3 min 25 sec
Africa	sw-alger-01	Down	Apr 1, 2016, 10:38 PM	Apr 1, 2016, 10:42 PM	-	4 min 30 sec	4 min 30 sec
Asia	sw-hongkong-02	Down	Apr 1, 2016, 7:31 AM	Apr 1, 2016, 7:35 AM	-	3 min 25 sec	3 min 25 sec
Asia	fw-hongkong	Down	Apr 1, 2016, 6:19 AM	Apr 1, 2016, 6:22 AM	-	2 min 50 sec	2 min 50 sec
Africa	rt-yaounde	Down	Apr 1, 2016, 4:39 AM	Apr 1, 2016, 4:44 AM	-	4 min 35 sec	4 min 35 sec
Asia	rt-tokyo	Down	Apr 1, 2016, 3:57 AM	Apr 1, 2016, 3:58 AM	-	1 min 30 sec	1 min 30 sec

The acknowledgment column content corresponds to the delay between the event start time and its acknowledgment on Centreon web interface.

The effective MTRS is the duration of the event strictly within the chosen timeperiod, it highlights the impact of the event in the business hours.

The real MTRS is the total time taken to repair the event. If an event is triggered outside the selected timeperiod, the time between the onset of the event and its first detection in an operating time range is excluded from the calculation of the real MTRS.

This report is optimised for XLS export format.

## Hostgroup-Service-Event-List

This report displays the list of uninformative events on services for a hostgroup.



### Host group Routers

#### Inventory of uninformative service events detected

Host cat.	Host	Service Cat.	Services	State	Period		Acknowledgement	Performance	
					Start	End		Real MTRS	Effective MTRS
Africa	rt-alger	Memory	memory	Warning	Apr 3, 2016, 11:34 PM	Apr 3, 2016, 11:49 PM	-	15 min	15 min
Europe	rt-london	Memory	memory	Critical	Apr 3, 2016, 10:02 PM	Apr 3, 2016, 10:12 PM	-	10 min	10 min
Europe	rt-bruxelles	Memory	memory	Warning	Apr 3, 2016, 9:52 PM	Apr 3, 2016, 10:02 PM	-	10 min	10 min
Europe	rt-paris	Memory	memory	Critical	Apr 3, 2016, 5:46 PM	Apr 3, 2016, 6:01 PM	-	15 min	15 min
Europe	rt-bratislava	Memory	memory	Critical	Apr 3, 2016, 5:27 PM	Apr 3, 2016, 5:52 PM	-	25 min	25 min
Europe	rt-london	Memory	memory	Warning	Apr 3, 2016, 5:13 PM	Apr 3, 2016, 5:48 PM	-	35 min	35 min
Europe	rt-paris	Memory	memory	Critical	Apr 3, 2016, 4:59 PM	Apr 3, 2016, 5:04 PM	-	5 min	5 min
Europe	rt-paris	Memory	memory	Warning	Apr 3, 2016, 4:49 PM	Apr 3, 2016, 4:59 PM	-	10 min	10 min
Africa	rt-alger	Memory	memory	Warning	Apr 3, 2016, 4:52 PM	Apr 3, 2016, 4:57 PM	-	5 min	5 min
Africa	rt-alger	Memory	memory	Critical	Apr 3, 2016, 3:50 PM	Apr 3, 2016, 3:55 PM	-	5 min	5 min
Africa	rt-casablanca	Memory	memory	Warning	Apr 3, 2016, 3:17 PM	Apr 3, 2016, 3:52 PM	-	35 min	35 min
Europe	rt-moscou	Memory	memory	Critical	Apr 3, 2016, 2:35 PM	Apr 3, 2016, 3:05 PM	-	30 min	30 min
Africa	rt-cape-town	Memory	memory	Warning	Apr 3, 2016, 12:52 PM	Apr 3, 2016, 1:27 PM	-	35 min	35 min
Europe	rt-bratislava	Memory	memory	Warning	Apr 3, 2016, 11:50 AM	Apr 3, 2016, 12:15 PM	-	25 min	25 min
Europe	rt-bruxelles	Memory	memory	Warning	Apr 3, 2016, 11:38 AM	Apr 3, 2016, 11:58 AM	-	20 min	20 min
Europe	rt-moscou	Memory	memory	Critical	Apr 3, 2016, 10:53 AM	Apr 3, 2016, 11:13 AM	-	20 min	20 min
Europe	rt-bruxelles	Memory	memory	Warning	Apr 3, 2016, 10:21 AM	Apr 3, 2016, 10:46 AM	-	25 min	25 min
Europe	rt-bruxelles	Memory	memory	Critical	Apr 3, 2016, 9:34 AM	Apr 3, 2016, 9:54 AM	-	20 min	20 min
Europe	rt-lisbon	Memory	memory	Warning	Apr 3, 2016, 8:10 AM	Apr 3, 2016, 8:45 AM	-	35 min	35 min
Europe	rt-bratislava	Ping	ping	Critical	Apr 3, 2016, 8:03 AM	Apr 3, 2016, 8:28 AM	-	25 min	25 min
Europe	rt-moscou	Memory	memory	Warning	Apr 3, 2016, 7:31 AM	Apr 3, 2016, 7:41 AM	-	10 min	10 min
Europe	rt-moscou	Memory	memory	Warning	Apr 3, 2016, 7:09 AM	Apr 3, 2016, 7:24 AM	-	15 min	15 min
Europe	rt-paris	Memory	memory	Warning	Apr 3, 2016, 6:32 AM	Apr 3, 2016, 6:42 AM	-	10 min	10 min
Europe	rt-lisbon	Memory	memory	Warning	Apr 3, 2016, 6:28 AM	Apr 3, 2016, 6:38 AM	-	10 min	10 min
Europe	rt-lisbon	Memory	memory	Warning	Apr 3, 2016, 4:21 AM	Apr 3, 2016, 4:36 AM	-	15 min	15 min
Europe	rt-paris	Memory	memory	Warning	Apr 3, 2016, 4:10 AM	Apr 3, 2016, 4:25 AM	-	15 min	15 min
Europe	rt-lisbon	Ping	ping	Critical	Apr 3, 2016, 3:12 AM	Apr 3, 2016, 3:27 AM	-	15 min	15 min
Africa	rt-cape-town	Memory	memory	Critical	Apr 3, 2016, 1:25 AM	Apr 3, 2016, 1:30 AM	-	5 min	5 min
Africa	rt-cape-town	Memory	memory	Warning	Apr 3, 2016, 1:15 AM	Apr 3, 2016, 1:25 AM	-	10 min	10 min
Europe	rt-bratislava	Memory	memory	Warning	Apr 3, 2016, 12:21 AM	Apr 3, 2016, 12:56 AM	-	35 min	35 min

The acknowledgment column content corresponds to the delay between the event start time and its acknowledgment on Centreon web interface.

The effective MTRS is the duration of the event strictly within the chosen timeperiod, it highlights the impact of the event in the business hours.

The real MTRS is the total time taken to repair the event. If an event is triggered outside the selected timeperiod, the time between the onset of the event and its first detection in an operating time range is excluded from the calculation of the real MTRS.

This report is optimised for XLS export format.

**Hostgroups-Host-Current-Events** This report displays current events on hosts at its generation. The report contains four parts. On each part, it's possible to choose a title and restrict the data perimeter by filtering on hostgroups and hostcategories.

Hosts state on Apr 1, 2016, 5:55 PM



## ESX HOSTS

No event detected



## NETWORK EQUIPMENTS

58      1      0

1.69% of hosts are down

\* The ratio is calculated on UP, Down and unreachable states

Hosts  
rt-berlin

Duration  
3 min

## STORAGE SERVERS

No event detected



## PRODUCTION DATABASE SERVERS

No event detected



**Hostgroups-Service-Current-Events** This report displays current events on services at its generation. The report contains four parts. On each part, it's possible to choose a title and restrict the data perimeter by filtering on hostgroups, hostcategories and service categories.

Services state on Apr 1, 2016, 5:26 PM



## DATASTORES STATE



6.25% of services are in critical state

\* The ratio is calculated on OK, Warning, Critical and Unknown states

### Hosts

VCenter

### Services

Datastore-Usage-LUN-ISO

### Duration

1 min

## ESX MEMORY STATE

No event detected



## NETWORK INTERFACES STATE

No event detected



## BACKUP STATE

No event detected



1. All confirmed states are displayed
2. Alarms are sorted by state

3. Acknowledged alarms are displayed
3. Downtimes are displayed

1 / 1

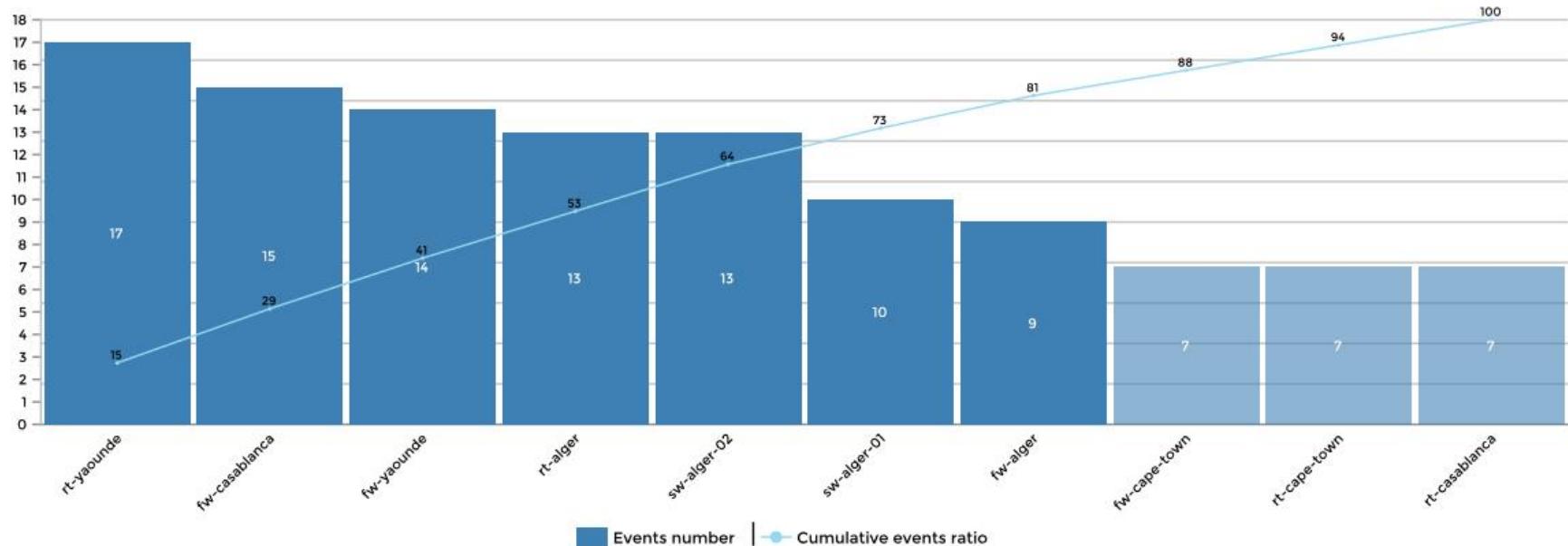
**Hostgroup-Host-Event-Pareto** This report allows the identification of hosts responsible of the largest number of event represented in a Pareto diagram

## Network equipments



### Pareto Chart - Hosts that caused the more events:

7 hosts which corresponds to 70% of hosts on the hostgroup generate more than 80% of total events



The pareto chart is a graph showing the importance of different causes ( hosts ) of a phenomenon ( exception events).  
This chart allows to highlight hosts generating the most of exception events (DOWN state) on a hostgroup. By sorting hosts in descending order in terms of events number and displaying the cumulative events ratio, it's possible to highlight that much part of events is based on a small number of hosts.

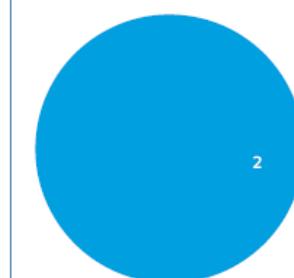
## Capacity & Performance

## Capacity provisional report

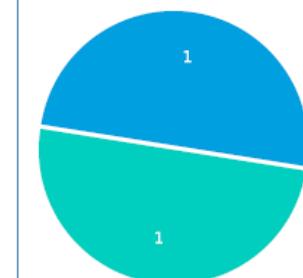
01 **February** 16  
01 **March** 16

**Time period :** 24x7

**Groups of hosts**  
■ Oracle-Servers

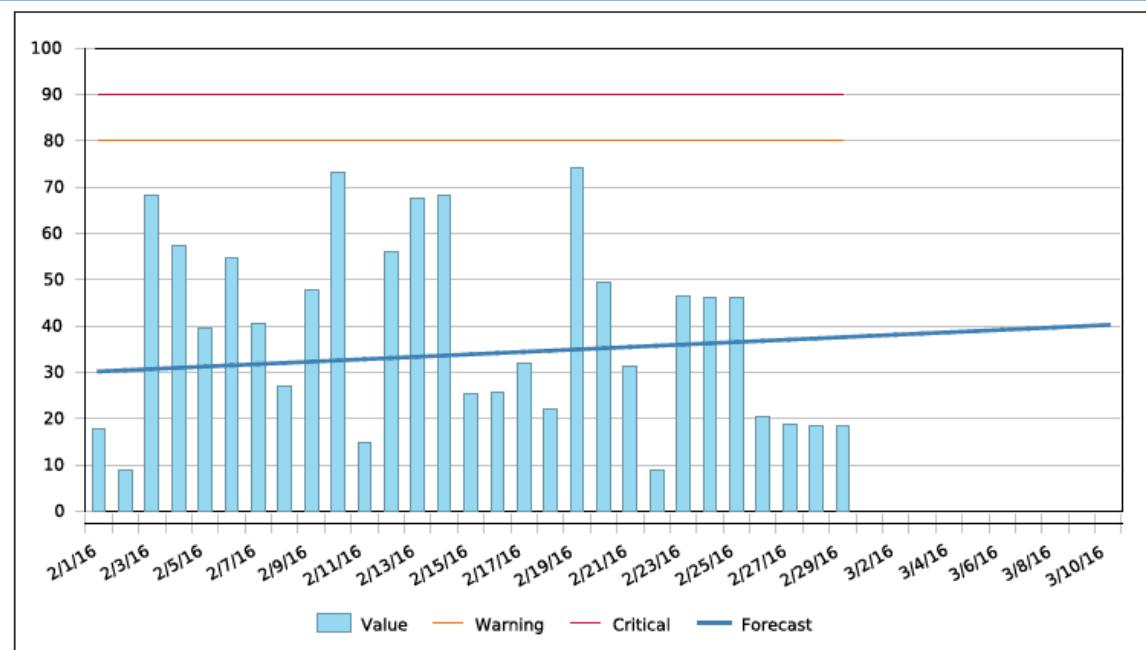


**Types of hosts**  
■ Africa  
■ Europe



**srv-oracle-accounting disk- / (metric: used)**

Date	Value	Forecast	Error index
Feb 1, 2016	17.65	30.16	12.52
Feb 2, 2016	8.78	30.43	21.65
Feb 3, 2016	68.18	30.69	37.49
Feb 4, 2016	57.24	30.96	26.28
Feb 5, 2016	39.58	31.22	8.36
Feb 6, 2016	54.59	31.48	23.10
Feb 7, 2016	40.64	31.75	8.90
Feb 8, 2016	27.14	32.01	4.87
Feb 9, 2016	47.66	32.28	15.39
Feb 10, 2016	73.27	32.54	40.73
Feb 11, 2016	14.68	32.80	18.12
Feb 12, 2016	55.89	33.07	22.82
Feb 13, 2016	67.71	33.33	34.38
Feb 14, 2016	68.21	33.60	34.61
Feb 15, 2016	25.47	33.86	8.40
Feb 16, 2016	25.67	34.13	8.46
Feb 17, 2016	32.05	34.39	2.34
Feb 18, 2016	22.05	34.65	12.60
Feb 19, 2016	74.21	34.92	39.29
Feb 20, 2016	49.45	35.18	14.27
Feb 21, 2016	31.38	35.45	4.06
Feb 22, 2016	8.71	35.71	27.00
Feb 23, 2016	46.37	35.98	10.39
Feb 24, 2016	46.07	36.24	9.83
Feb 25, 2016	46.07	36.50	9.56
Feb 26, 2016	20.37	36.77	16.40
Feb 27, 2016	18.78	37.03	18.25
Feb 28, 2016	18.28	37.30	19.01
Feb 29, 2016	18.48	37.56	19.08
Mar 1, 2016	37.83		
Mar 2, 2016	38.09		
Mar 3, 2016	38.35		
Mar 4, 2016	38.62		
Mar 5, 2016	38.88		
Mar 6, 2016	39.15		
Mar 7, 2016	39.41		
Mar 8, 2016	39.68		
Mar 9, 2016	39.94		
Mar 10, 2016	40.20		
	<b>Reliability index</b>	<b>18.21</b>	



Saturation forecast	
Critical threshold	90.00%
Number of days before saturation	198

Values are expressed in percentage (%)

Daily based sampling

Sampling period to calculate the linear regression: Jan 12, 2016 - Mar 1, 2016

The forecasts are close to reality when the reliability index is less than 1

**Hostgroups-Storage-Capacity-1** This report displays statistics on allocated and used storage space for multiple hostgroups.



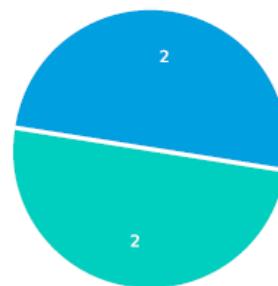
## Storage Management Report

01 March 16  
01 April 16

Time period : 24x7

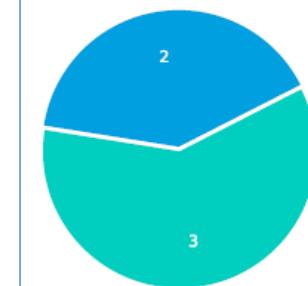
Resources by group

MSSQL-Servers  
MySQL-Servers



Resources by categorie

Africa  
Asia



## Definition and analysis axes

### Allocated

The allocated space is the total amount of free and used space on the storage systems.

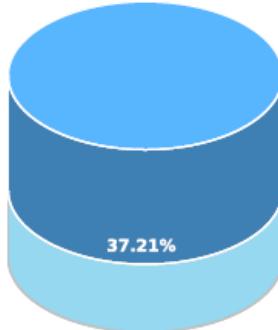
### Used

The used space is the total amount of space occupied on storage systems.

### Analysis axes

- The evolution of used space compared to the allocated space.
- The evolution of allocated space by hosts category.
- The evolution of allocated space by services category.
- The evolution of used and allocated space compared to the previous month.

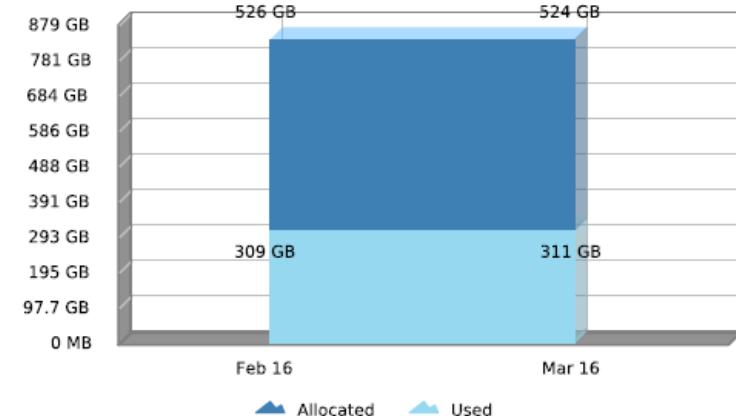
## Global information



**835 GB**  
of allocated space

**311 GB**  
of used space

## Allocated and used space evolution

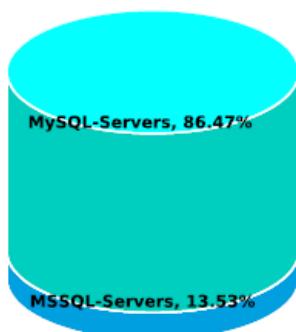


**0.00%** of additional allocated space  
compared to the previous month

**0 B** of additional allocated space  
compared to the previous month

**2.18 GB** of additional used space  
compared to the previous month  
for

## Allocated space/host group

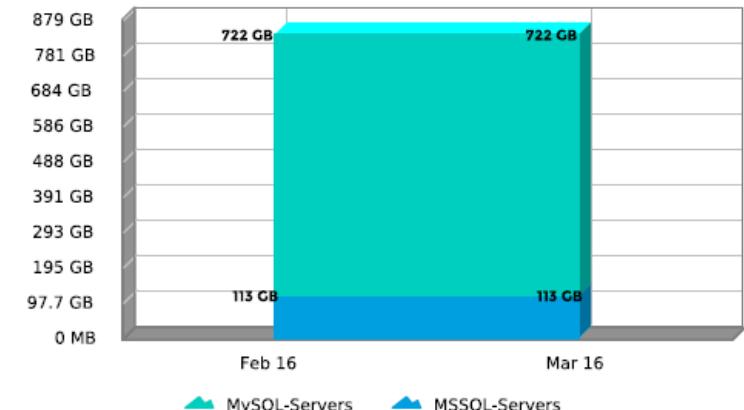


## Detailed statistics by group

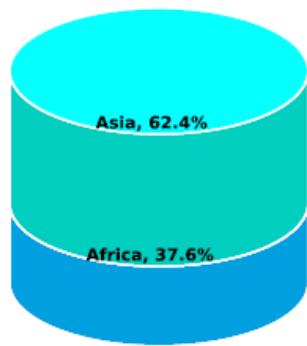
Group	Allocated	Evolution	% used	Evolution
MSSQL-Servers	113 GB	0% (0 B)	4.34%	-94.17% (-79.2 GB)
MySQL-Servers	722 GB	0% (0 B)	42.36%	36.26% (81.4 GB)
Global statistics	<b>835 GB</b>	<b>0% (0 B)</b>	<b>37.21%</b>	<b>0.71% (2.18 GB)</b>

Evolution corresponds to the difference for the value between the beginning and the end of the reporting period

## Allocated space evolution by host group



### Allocated space/host cat.



### Detailed Statistics

Host Categories	Allocated	Evolution	% used	Evolution
Asia	521 GB	0% (0 B)	39.97%	35.74% (54.8 GB)
Africa	314 GB	0% (0 B)	32.63%	-33.94% (-52.7 GB)
<b>Global statistics</b>	<b>835 GB</b>	<b>0% (0 B)</b>	<b>37.21%</b>	<b>0.71% (2.18 GB)</b>

### Allocated space evolution by host category



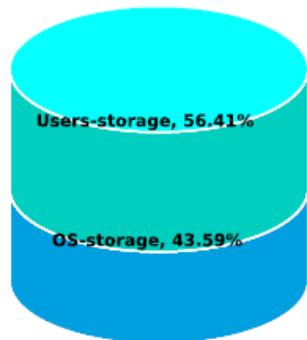
**521 GB**

of additional allocated space compared  
to the previous month for : Asia

**471 GB**

of the storage system is allocated to the  
service category : Users-storage

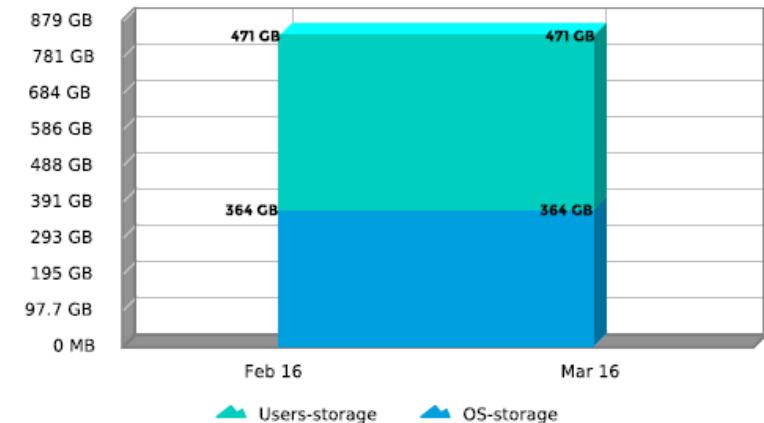
### Allocated space/service cat.



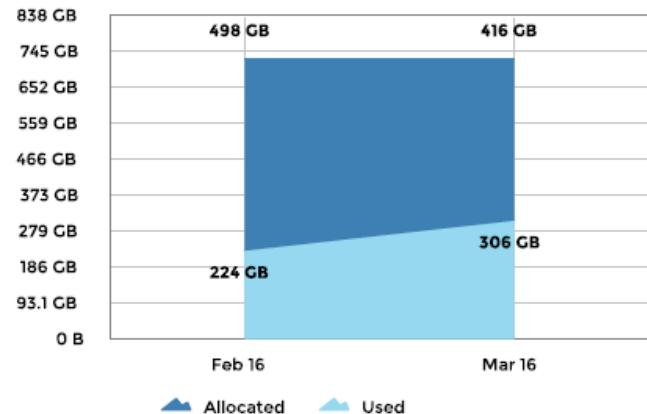
### Detailed statistics by service category

Services Categories	Allocated	Evolution	% used	Evolution
OS-storage	364 GB	0% (0 B)	49.14%	40.64% (51.7 GB)
Users-storage	471 GB	0% (0 B)	27.99%	-27.3% (-49.5 GB)
<b>Global statistics</b>	<b>835 GB</b>	<b>0% (0 B)</b>	<b>37.21%</b>	<b>0.71% (2.18 GB)</b>

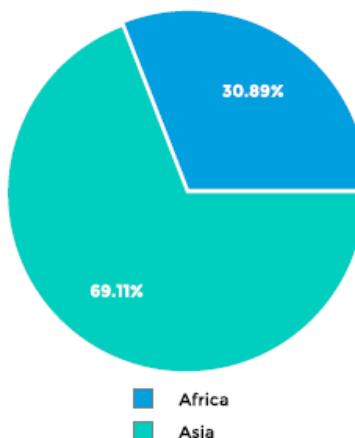
### Allocated space evolution by service category



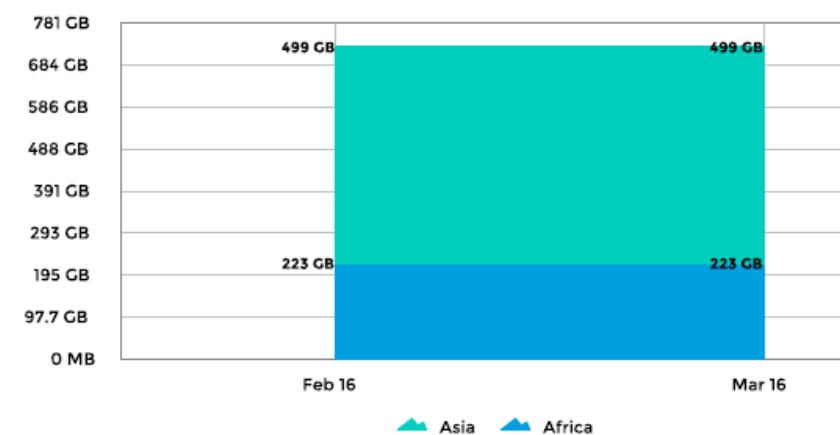
### Allocated and used space evolution



### Allocated space/host cat.



### Allocated space evolution by host category



### MySQL-Servers

The table on the right presents the evolution in percentage of allocated and used space for all host groups.

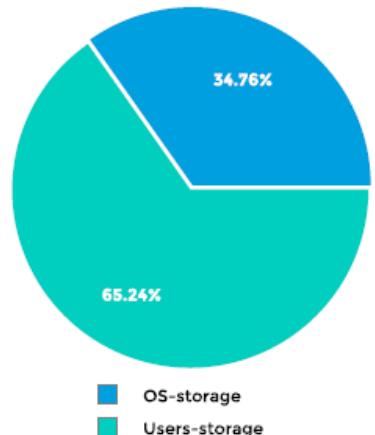
Allocated  
Used

Feb 16

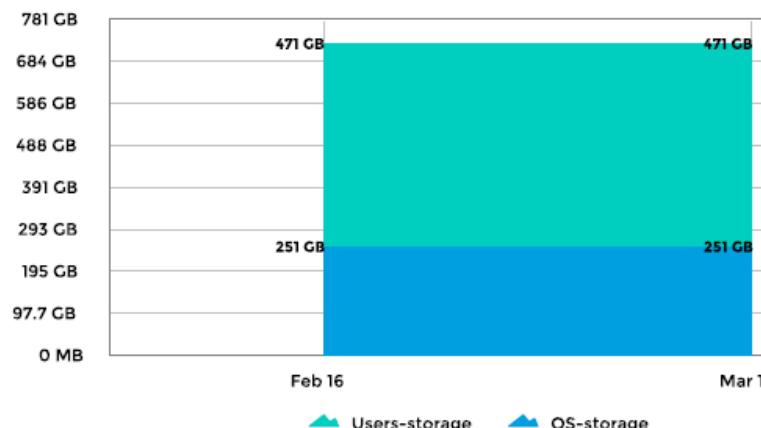
Mar 16

+36.26% (81.4 GB)

### Allocated space/service cat.



### Allocated space evolution by service category



### Detailed statistics by host and service category

	Allocated	Evolution	% used	Evolution
Africa	223 GB	0% (0 B)	45.74%	24.31% (19.9 GB)
OS-storage	57 GB	0% (0 B)	77.62%	121.77% (24.3 GB)
Users-storage	166 GB	0% (0 B)	34.79%	-7% (-4.35 GB)
Asia	499 GB	0% (0 B)	40.84%	43.15% (61.4 GB)
OS-storage	194 GB	0% (0 B)	66.87%	461.03% (107 GB)
Users-storage	305 GB	0% (0 B)	24.29%	-37.87% (-45.2 GB)
Global statistics	722 GB	0% (0 B)	42.36%	36.26% (81.4 GB)

## Hostgroup-Storage-Capacity-List

This report displays the list of storage spaces usage for a hostgroup.



### Host group Database-Servers

#### Space allocated/used by host

Resource	Partition	Allocation		Occupation			
		Allocated	Evolution	Used	% used	Evolution	Time before saturation
srv-oracle-accounting	disk- /	286 GB	0 %(0 B)	148 GB	51.80%	-37.97 % (-90.7 GB)	-
srv-mssql-01	disk-C	91 GB	0 %(0 B)	44.4 GB	48.80%	17.1 % (6.48 GB)	44 day(s)
srv-mysql-01	disk- /usr	180 GB	0 %(0 B)	84.2 GB	46.75%	-34.5 % (-44.3 GB)	-
srv-mysql-02	disk- /usr	124 GB	0 %(0 B)	55 GB	44.35%	-30.3 % (-23.9 GB)	-
srv-oracle-users	disk- /	89 GB	0 %(0 B)	36.9 GB	41.44%	-29.37 % (-15.3 GB)	-
srv-oracle-users	disk- /usr	52 GB	0 %(0 B)	19.1 GB	36.68%	-26.61 % (-6.92 GB)	-
srv-oracle-crm	disk- /	18 GB	0 %(0 B)	6.49 GB	36.05%	37.16 % (1.76 GB)	40 day(s)
srv-oracle-crm	disk- /usr	148 GB	0 %(0 B)	52.7 GB	35.62%	31.07 % (12.5 GB)	46 day(s)
srv-mysql-01	disk- /	114 GB	0 %(0 B)	39.7 GB	34.80%	-36.34 % (-22.6 GB)	-
srv-oracle-accounting	disk- /usr	346 GB	0 %(0 B)	116 GB	33.43%	-44.34 % (-92.1 GB)	-
srv-mysql-02	disk- /	137 GB	0 %(0 B)	43.2 GB	31.55%	191.82 % (28.4 GB)	20 day(s)
srv-mssql-02	disk-C	22 GB	0 %(0 B)	5.95 GB	27.03%	592.16 % (5.09 GB)	19 day(s)
srv-oracle-accounting	disk- /home	312 GB	0 %(0 B)	75.1 GB	24.07%	10.35 % (7.05 GB)	3+ months
srv-oracle-crm	disk- /home	6 GB	0 %(0 B)	1.19 GB	19.86%	-71.36 % (-2.97 GB)	-
srv-mysql-02	disk- /home	15 GB	0 %(0 B)	1.89 GB	12.60%	62.94 % (747 MB)	3+ months
srv-mysql-01	disk- /home	152 GB	0 %(0 B)	19.1 GB	12.60%	-29.49 % (-8.01 GB)	-
srv-oracle-users	disk- /home	39 GB	0 %(0 B)	2.59 GB	6.65%	-44.55 % (-2.08 GB)	-

## Hostgroup-Storage-Capacity-2

This report gives detailed storage statistics and the storage space evolution of a hostgroup.

### Host group Linux-Servers

#### Definition and axis analysis

##### Allocated

The allocated space is the total amount of free and used space on the storage systems.

##### Used

The used space is the total amount of space occupied on storage systems.

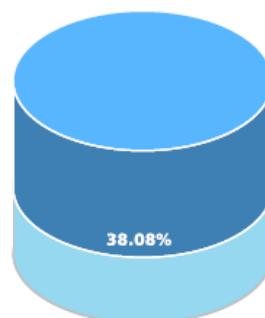
##### Evolution

Evolution corresponds to the difference for the value between the beginning and the end of the reporting period

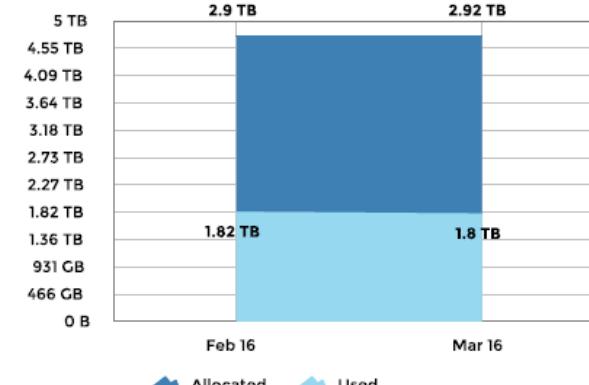
##### Time before saturation

The saturation delay is calculated assuming that the evolution will be the same throughout a same reporting period.

#### Global information



#### Allocated and used space evolution



On the right, the evolution in percentage of the used and allocated space for the group. The evolution is calculated relative to the values of the previous month. This allows to show if the increase of the allocated storage space is consistent compared to the used storage space.

Allocated  
Used

Mar 2016

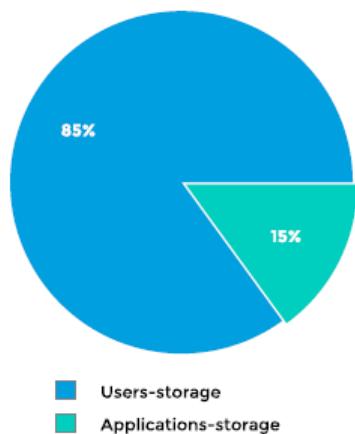
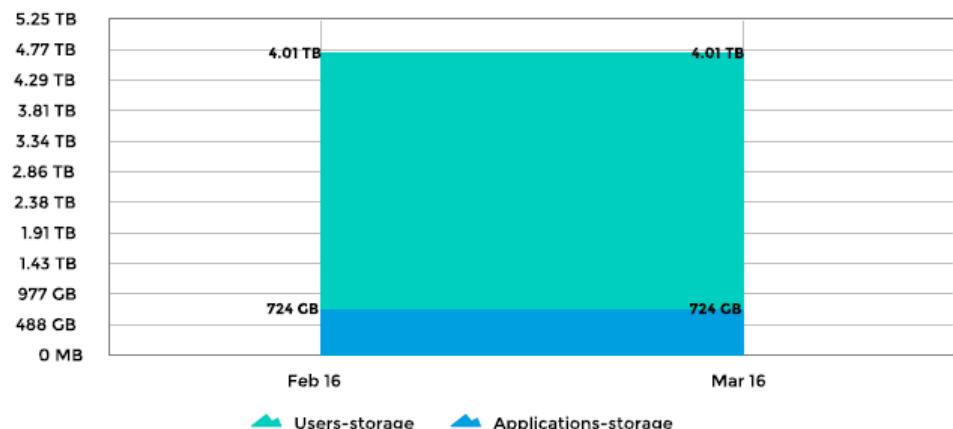
-1.14% (-21.2 GB)

#### Top 10 - time before saturation

Resource	Partition	Occupation			
		Allocated	% used	Evolution	Time before saturation
mail-ganymede-backend	disk-/var/spool/cyrus	192 GB	97.04%	181 GB	1 day(s)
srv-oracle-crm	disk-/usr	148 GB	99.27%	25.5 GB	2 day(s)
mail-jupiter-frontend	disk-/usr	112 GB	95.71%	58.8 GB	3 day(s)
mail-venus-frontend	disk-/usr	88 GB	66.69%	51 GB	18 day(s)
mail-mars-frontend	disk-/home	44 GB	71.44%	22.5 GB	18 day(s)
mail-titan-gateway	disk-/home	134 GB	76.96%	37.7 GB	26 day(s)
mail-mars-frontend	disk-/usr	5 GB	73.16%	870 MB	49 day(s)
mail-titan-gateway	disk-/usr	182 GB	42.51%	57.6 GB	57 day(s)
mail-uranus-frontend	disk-/home	41 GB	31.97%	12.7 GB	69 day(s)
srv-oracle-crm	disk-/home	6 GB	44.10%	1.2 GB	87 day(s)

#### Top 10 - storage space usage

Resource	Partition	Occupation			
		Allocated	Used	% used	Evolution
srv-oracle-crm	disk-/usr	148 GB	147 GB	99.27%	20.98 %
mail-ganymede-backend	disk-/var/spool/cyrus	192 GB	186 GB	97.04%	3699.4 %
mail-jupiter-frontend	disk-/usr	112 GB	107 GB	95.71%	121.46 %
mail-titan-gateway	disk-/home	134 GB	103 GB	76.96%	57.56 %
mail-europa-backend	disk-/home	54 GB	40.1 GB	74.25%	11.46 %
mail-mars-frontend	disk-/usr	5 GB	3.66 GB	73.16%	30.25 %
mail-mars-frontend	disk-/home	44 GB	31.4 GB	71.44%	252.98 %
mail-venus-frontend	disk-/usr	88 GB	58.7 GB	66.69%	658.97 %
mail-saturn-frontend	disk-/usr	22 GB	13.5 GB	61.36%	-37.8 %
mail-ganymede-backend	disk-/usr	106 GB	61.9 GB	58.38%	1.69 %

Allocated space/service cat.Allocated space evolution by service categoryKey Numbers**85.00%**

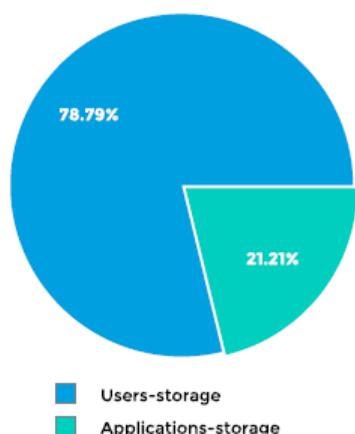
of the total space is allocated to the service category **Users-storage**

**0 B**

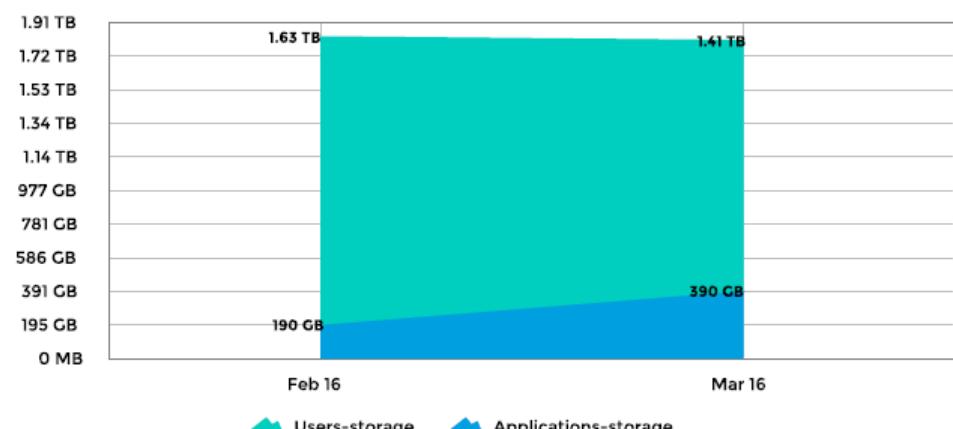
of the storage system is allocated to the service category **Users-storage** which is the highest increase during this period.

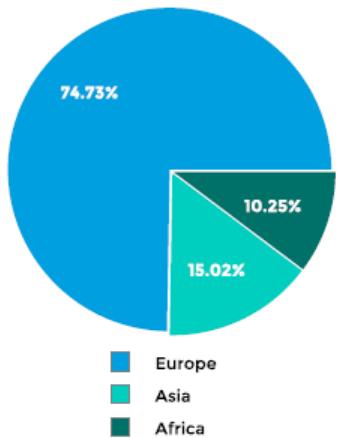
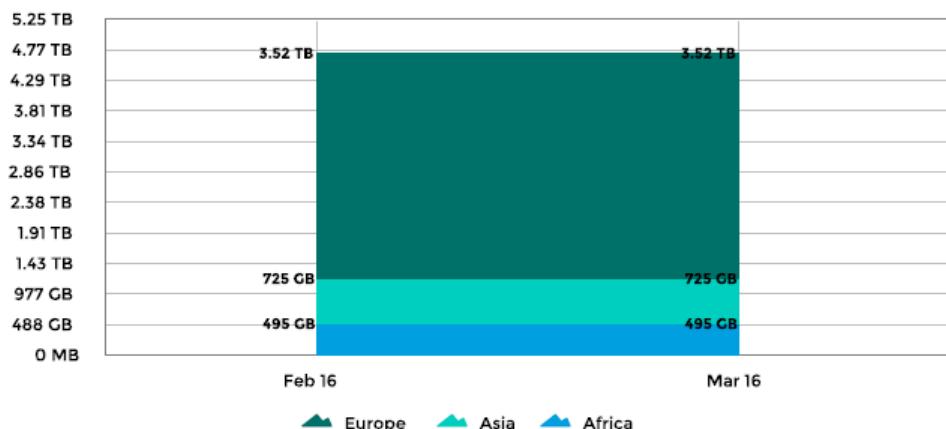
**+ 200 GB**

of additional used space compared to the previous month for **Applications-storage** which disk used percentage is the highest.

Used space/service cat.Detailed statistics by service category

Services Categories	Allocated		Used		
	Allocated	% allocated	Evolution	Used	% used
Users-storage	4.01 TB	85.00%	0% (0 B)	1.41 TB	35.30% -13.25% (-221 GB)
Applications-storage	724 GB	15.00%	0% (0 B)	390 GB	53.85% 105.37% (200 GB)
<b>Global statistics</b>	<b>4.71 TB</b>		<b>0% (0 B)</b>	<b>1.8 TB</b>	<b>38.08% -1.14% (-21.2 GB)</b>

Used space evolution by service category

Allocated space/host cat.Allocated space evolution by host categoryKey Numbers**74.73%**

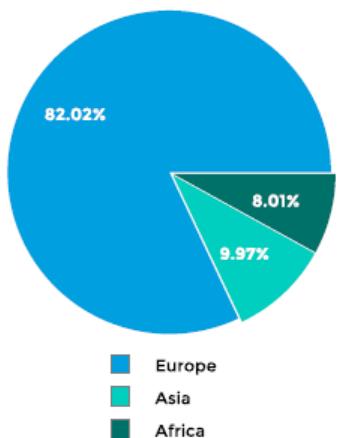
of the total space is allocated to the host category **Europe**

**0 B**

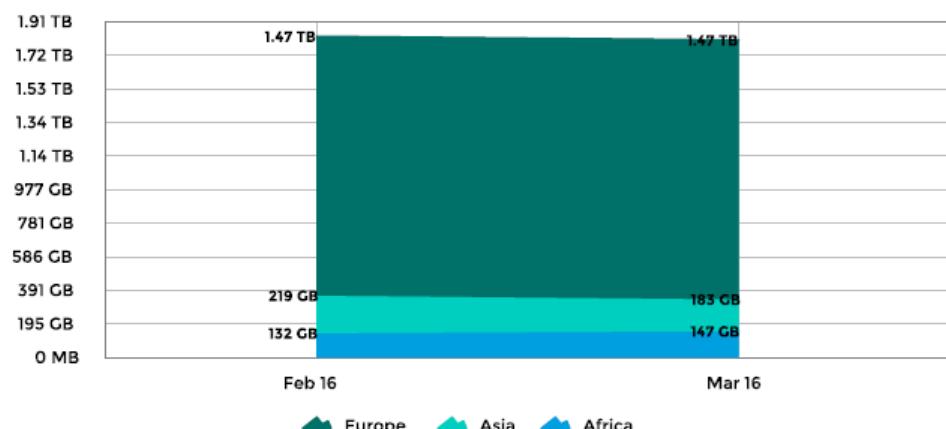
of additional allocated space compared to the previous month for **Asia** which is the highest increase during this period.

**+ 15.1 GB**

of additional used space compared to the previous month for **Africa** which disk used percentage is the highest.

Used space/host cat.Detailed statistics by host category

Host Categories	Allocated		Used		
	Allocated	% allocated	Evolution	Used	% used
Asia	725 GB	15.02%	0% (0 B)	183 GB	25.28%-16.24% (-35.6 GB)
Europe	3.52 TB	74.73%	0% (0 B)	1.47 TB	41.80% -0.05% (-771 MB)
Africa	495 GB	10.25%	0% (0 B)	147 GB	29.76% 11.4% (15.1 GB)
<b>Global statistics</b>	<b>4.71 TB</b>		<b>0% (0 B)</b>	<b>1.8 TB</b>	<b>38.08% -1.14% (-21.2 GB)</b>

Used space evolution by host category

**Space allocated/used by host**

Resource	Partition	Allocation		Occupation			Time before saturation
		Allocated	Evolution	Used	% used	Evolution	
mail-callisto-backend	disk-/usr	37 GB	0 %(0 B)	8.66 GB	23.39%	-6.83 % (-650 MB)	-
srv-oracle-accounting	disk-/home	312 GB	0 %(0 B)	49.6 GB	15.89%	-11.15 % (-6.22 GB)	-
mail-io-backend	disk-/var/spool/cyrus	184 GB	0 %(0 B)	51 GB	27.70%	-6.25 % (-3.4 GB)	-
mail-mercury-frontend	disk-/usr	159 GB	0 %(0 B)	36.8 GB	23.15%	-20.38 % (-9.42 GB)	-
srv-mysql-02	disk-/home	15 GB	0 %(0 B)	4.2 GB	28.03%	-25.72 % (-1.46 GB)	-
mail-europa-backend	disk-/usr	34 GB	0 %(0 B)	7.51 GB	22.09%	-34.19 % (-3.9 GB)	-
mail-europa-backend	disk-/var/spool/cyrus	148 GB	0 %(0 B)	73.5 GB	49.65%	-18.09 % (-16.2 GB)	-
mail-jupiter-frontend	disk-/home	54 GB	0 %(0 B)	24.7 GB	45.75%	-20.61 % (-6.41 GB)	-
srv-oracle-users	disk-/usr	52 GB	0 %(0 B)	7.26 GB	13.96%	-60.63 % (-11.2 GB)	-
mail-earth-frontend	disk-/home	112 GB	0 %(0 B)	24.3 GB	21.66%	-54.6 % (-29.2 GB)	-
srv-mysql-02	disk-/usr	124 GB	0 %(0 B)	12.1 GB	9.78%	-76.45 % (-39.4 GB)	-
srv-mysql-01	disk-/usr	180 GB	0 %(0 B)	70.1 GB	38.92%	-36.41 % (-40.1 GB)	-
mail-earth-frontend	disk-/usr	94 GB	0 %(0 B)	45.7 GB	48.66%	-29.68 % (-19.3 GB)	-
mail-callisto-backend	disk-/home	29 GB	0 %(0 B)	12.9 GB	44.60%	-34.33 % (-6.76 GB)	-
mail-saturn-frontend	disk-/home	200 GB	0 %(0 B)	99.6 GB	49.78%	-31.18 % (-45.1 GB)	-
mail-venus-frontend	disk-/home	191 GB	0 %(0 B)	22.6 GB	11.84%	-77.37 % (-77.3 GB)	-
mail-sun-master	disk-/home	170 GB	0 %(0 B)	9.73 GB	5.73%	-89.01 % (-78.8 GB)	-
mail-sun-master	disk-/usr	68 GB	0 %(0 B)	25.9 GB	38.09%	-46.18 % (-22.2 GB)	-
mail-neptune-frontend	disk-/home	132 GB	0 %(0 B)	8.5 GB	6.44%	-88.76 % (-67.1 GB)	-
mail-neptune-frontend	disk-/usr	118 GB	0 %(0 B)	16.6 GB	14.10%	-78.55 % (-60.9 GB)	-
mail-io-backend	disk-/usr	123 GB	0 %(0 B)	9.32 GB	7.58%	-88.56 % (-72.2 GB)	-
mail-saturn-frontend	disk-/usr	22 GB	0 %(0 B)	13.5 GB	61.36%	-37.8 % (-8.2 GB)	-
mail-ganymede-backend	disk-/var/spool/cyrus	192 GB	0 %(0 B)	186 GB	97.04%	3699.4 % (181 GB)	1 day(s)
srv-oracle-crm	disk-/usr	148 GB	0 %(0 B)	147 GB	99.27%	20.98 % (25.5 GB)	2 day(s)
mail-jupiter-frontend	disk-/usr	112 GB	0 %(0 B)	107 GB	95.71%	121.46 % (58.8 GB)	3 day(s)
mail-venus-frontend	disk-/usr	88 GB	0 %(0 B)	58.7 GB	66.69%	658.97 % (51 GB)	18 day(s)
mail-mars-frontend	disk-/home	44 GB	0 %(0 B)	31.4 GB	71.44%	252.98 % (22.5 GB)	18 day(s)
mail-titan-gateway	disk-/home	134 GB	0 %(0 B)	103 GB	76.96%	57.56 % (37.7 GB)	26 day(s)
mail-mars-frontend	disk-/usr	5 GB	0 %(0 B)	3.66 GB	73.16%	30.25 % (870 MB)	49 day(s)
mail-titan-gateway	disk-/usr	182 GB	0 %(0 B)	77.4 GB	42.51%	291.35 % (57.6 GB)	57 day(s)
mail-uranus-frontend	disk-/home	41 GB	0 %(0 B)	13.1 GB	31.97%	3171.19 % (12.7 GB)	69 day(s)
srv-oracle-crm	disk-/home	6 GB	0 %(0 B)	2.65 GB	44.10%	82.97 % (1.2 GB)	87 day(s)
mail-callisto-backend	disk-/var/spool/cyrus	200 GB	0 %(0 B)	79.1 GB	39.56%	93.62 % (38.3 GB)	3+ months
mail-europa-backend	disk-/home	54 GB	0 %(0 B)	40.1 GB	74.25%	11.46 % (4.12 GB)	3+ months
srv-mysql-01	disk-/home	152 GB	0 %(0 B)	45.5 GB	29.90%	223.89 % (31.4 GB)	3+ months
srv-oracle-accounting	disk-/usr	346 GB	0 %(0 B)	130 GB	37.44%	53.35 % (45.1 GB)	3+ months
mail-uranus-frontend	disk-/usr	105 GB	0 %(0 B)	42.9 GB	40.88%	29.93 % (9.89 GB)	3+ months
mail-io-backend	disk-/home	177 GB	0 %(0 B)	47.3 GB	26.73%	67.52 % (19.1 GB)	3+ months
srv-oracle-users	disk-/home	39 GB	0 %(0 B)	12.4 GB	31.84%	12.39 % (1.37 GB)	3+ months
mail-ganymede-backend	disk-/home	99 GB	0 %(0 B)	11.7 GB	11.77%	54.55 % (4.11 GB)	3+ months
mail-ganymede-backend	disk-/usr	106 GB	0 %(0 B)	61.9 GB	58.38%	1.69 % (1.03 GB)	3+ months
mail-mercury-frontend	disk-/home	39 GB	0 %(0 B)	3.42 GB	8.78%	24.28 % (685 MB)	3+ months

**Hostgroups-Rationalization-Of-Resources-1** This report gives a global view of resources usage by hostgroups and displays hosts and hostgroups that are overloaded or underused.

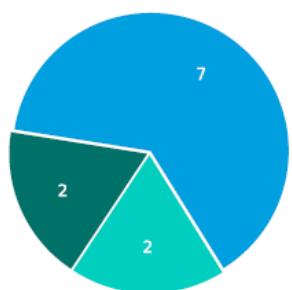


## Resources rationalization

Time period : 24x7

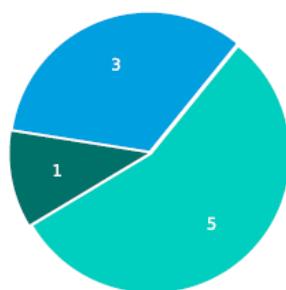
**Resources by group**

- [Blue square] Database-Servers
- [Teal square] MSSQL-Servers
- [Dark Teal square] MySQL-Servers



**Resources by categorie**

- [Blue square] Africa
- [Teal square] Asia
- [Dark Teal square] Europe



01 March 16  
01 April 16

### Underused host (-)

A host is considered as underused if the average value of the **-Memory-** indicator, for a time period is below the underuse threshold

### Stable host <>

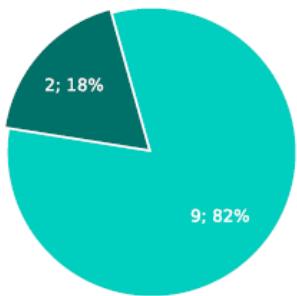
A host is considered as stable if the average value of the **-Memory-** indicator, for a time period is between the underuse and the overload thresholds

### Overloaded host (+)

A host is considered as overloaded if the average value of the **-Memory-** indicator, for a time period is above the overload threshold

### Global Distribution of hosts

■ (-) ■ <>



### Trend

**0.00%**

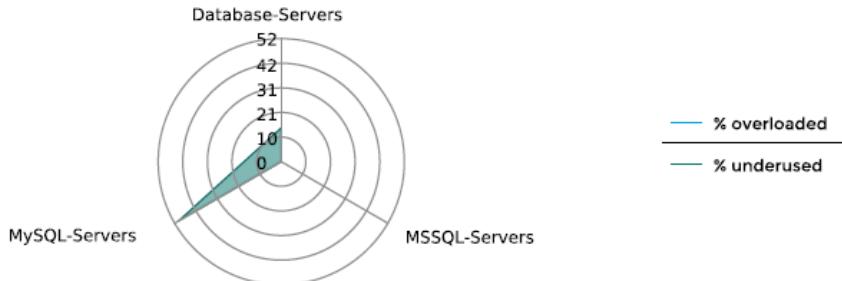
of overloaded hosts compared to previous period.

**-33.33%**

of underused hosts compared to previous period.

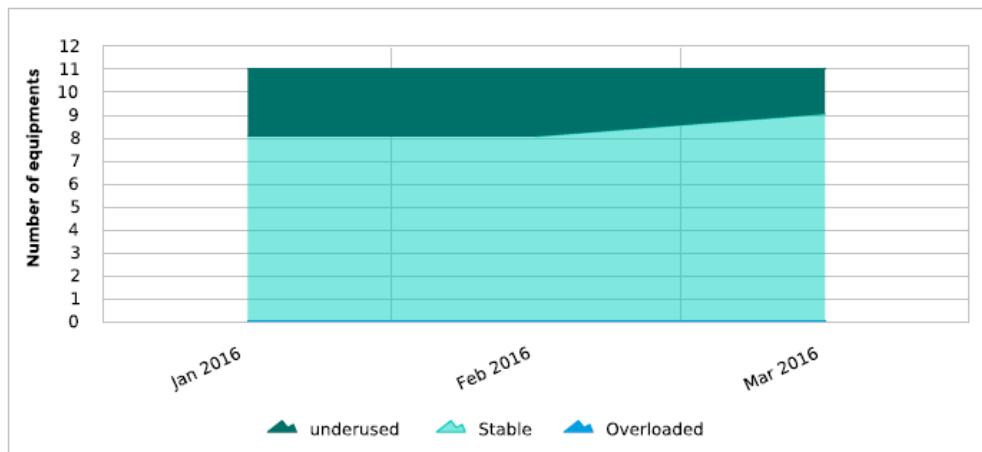
The number of hosts has not evolved compared to previous period

### Number of overloaded/underused/stable hosts by group



Groups	Total	Hosts				
		underused	Overloaded	Stable		
Database-Servers	7	14.29% (1)	0.00% (0)	85.71% (6)		
MSSQL-Servers	2	0.00% (0)	0.00% (0)	100.00% (2)		
MySQL-Servers	2	50.00% (1)	0.00% (0)	50.00% (1)		
Global Statistics	11	18.18% (2)	0.00% (0)	81.82% (9)		

### Overloaded/underused/stable hosts evolution

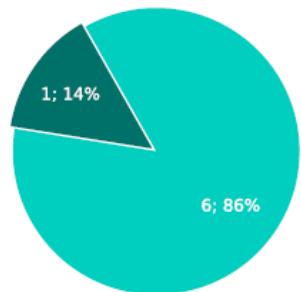


	2016		
	January	February	March
(-)	27.27% (3)	27.27% (3)	18.18% (2)
<>	72.73% (8)	72.73% (8)	81.82% (9)

## Database-Servers

### Host distribution

(-) <>



### Overloaded hosts

Overloaded hosts of this group represent

**0.00%**

of all host groups

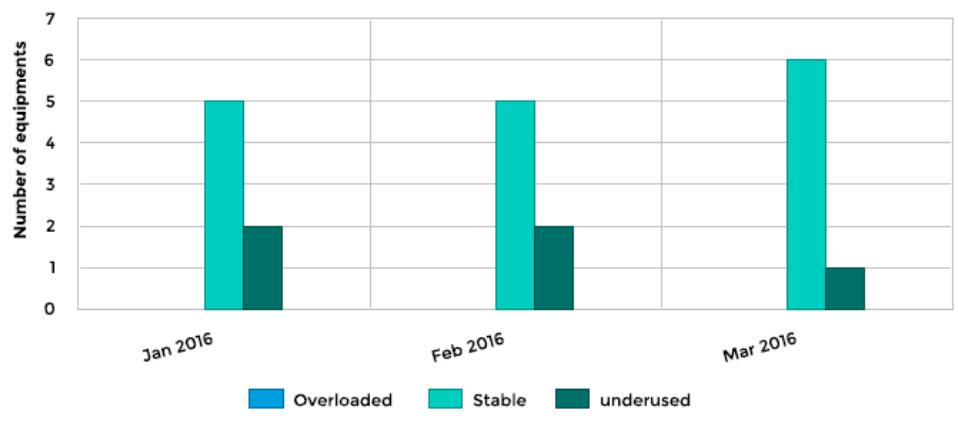
### Underused hosts

Underused hosts of this group represent

**50.00%**

of all host groups

### Overloaded/underused/stable hosts evolution



### The most overloaded hosts

Hosts

Average

Deviation

### The most underused hosts

Hosts

Average

Deviation

srv-mysql-02

39.08

7.84

The standard deviation is the average distribution of measured values in relation to the presented indicator average value. A low deviation indicates that the value varies slightly over time

**Hostgroup-Service-Metric-Performance-List** This report displays a list of average performances data for a list of services. It also gives the minimum and the maximum value reached of the period, the warning and the critical thresholds.

## Host group Database-Servers



### Performance data by metric

Host cat.	Hosts	Service cat.	Service	Metric	Average	Value		Threshold		
						Min value	Max reached	Max reachable	Warning	Critical
Asia	srv-mssql-02	Memory	memory	used	39.68	2.87	93.63	2147480000	80	90
Asia	srv-mysql-01	Memory	memory	used	40.17	2.59	93.59	17179900000	80	90
Asia	srv-mysql-02	Memory	memory	used	43.29	3.70	92.27	2147480000	80	90
Asia	srv-oracle-accounting	Memory	memory	used	39.80	1.90	94.73	1073740000	80	90
Asia	srv-oracle-users	Memory	memory	used	40.68	2.10	91.98	13958600000	80	90
Europe	srv-oracle-crm	Memory	memory	used	40.51	3.06	93.04	10737400000	80	90
Africa	srv-mssql-01	Memory	memory	used	40.62	2.55	93.87	2147480000	80	90
Africa	srv-mysql-01	Memory	memory	used	40.17	2.59	93.59	17179900000	80	90
Africa	srv-oracle-accounting	Memory	memory	used	39.80	1.90	94.73	1073740000	80	90

**Hostgroups-Categories-Performance-List** This report displays a list of average performances data for a list of host groups, host categories and service categories. It gives also the minimum and the maximum value reached on the period.



## CPU usage

Performance average list by host groups, host categories and services categories

Groups	Host cat.	Service cat.	Average	Max reached	Min value
Windows-Servers	Asia	CPU	62.50	84.6	40.4
Windows-Servers	Europe	CPU	62.50	84.82	40.26
Windows-Servers	Africa	CPU	62.47	84.61	40.13

# **Network**

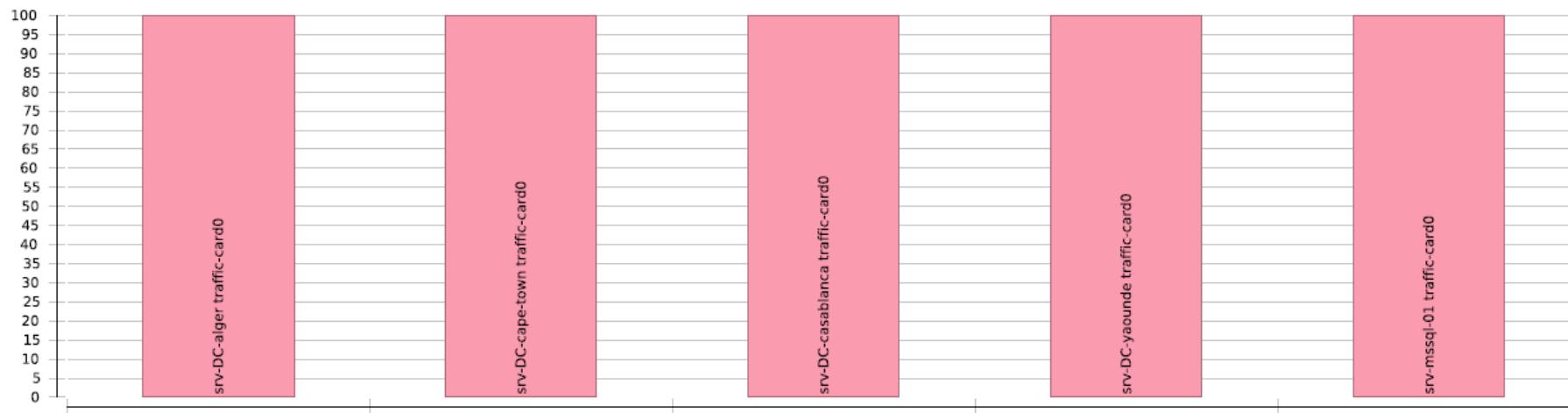
## Hostgroup-Traffic-average-By-Interface

This report displays the average usage of network interfaces bandwidth for a hostgroup.

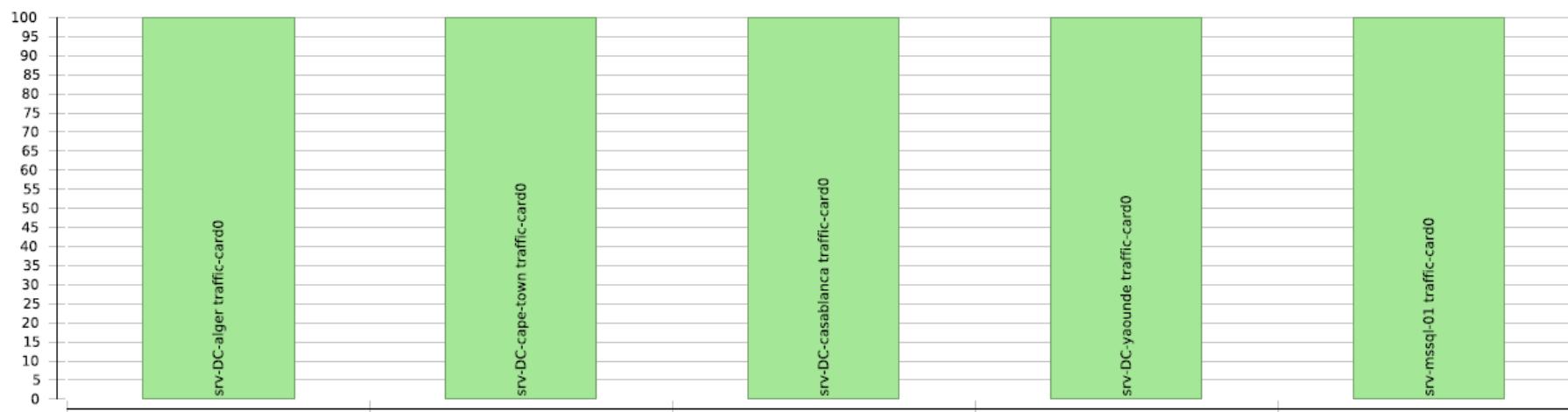
### Host group Windows-Servers

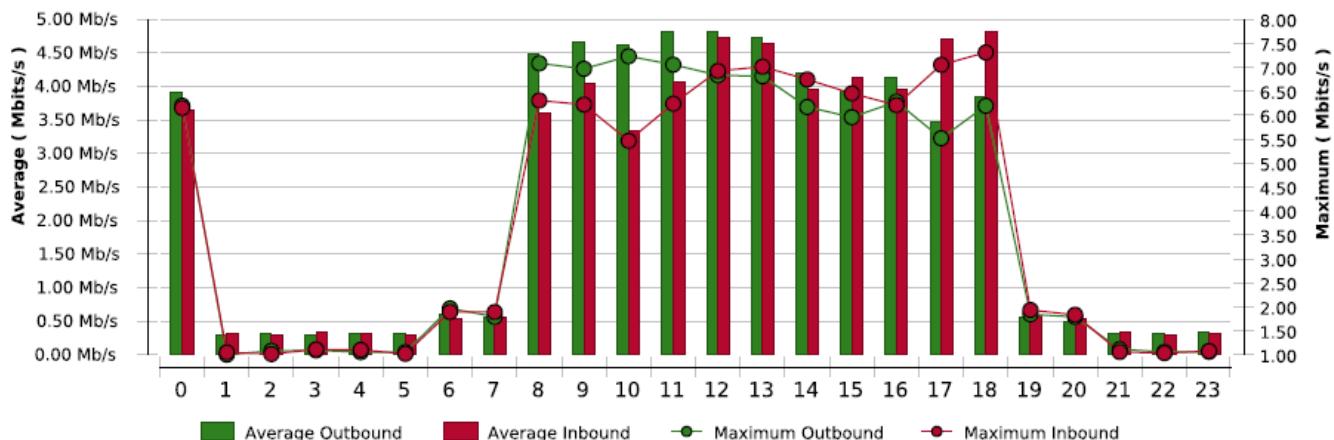
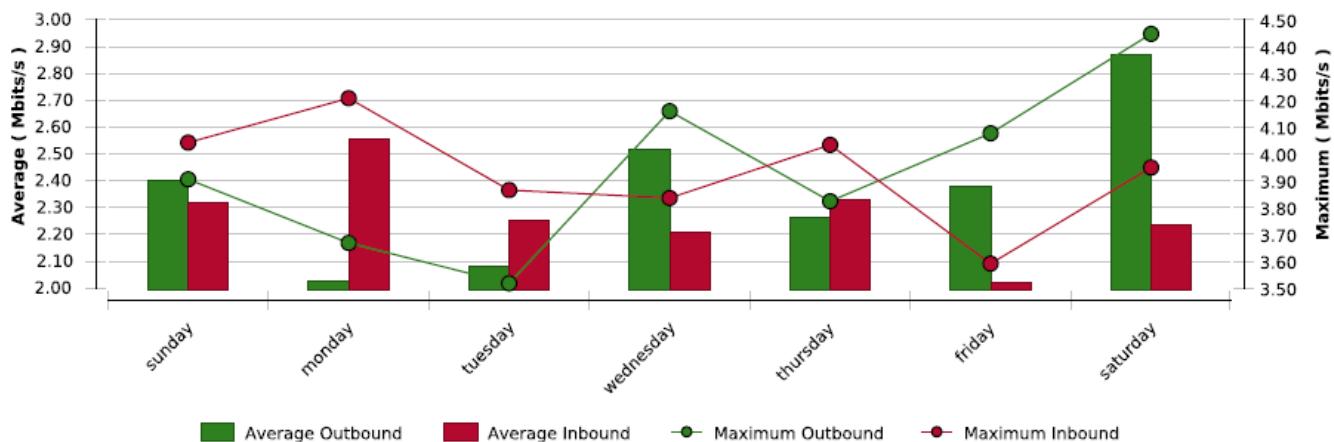
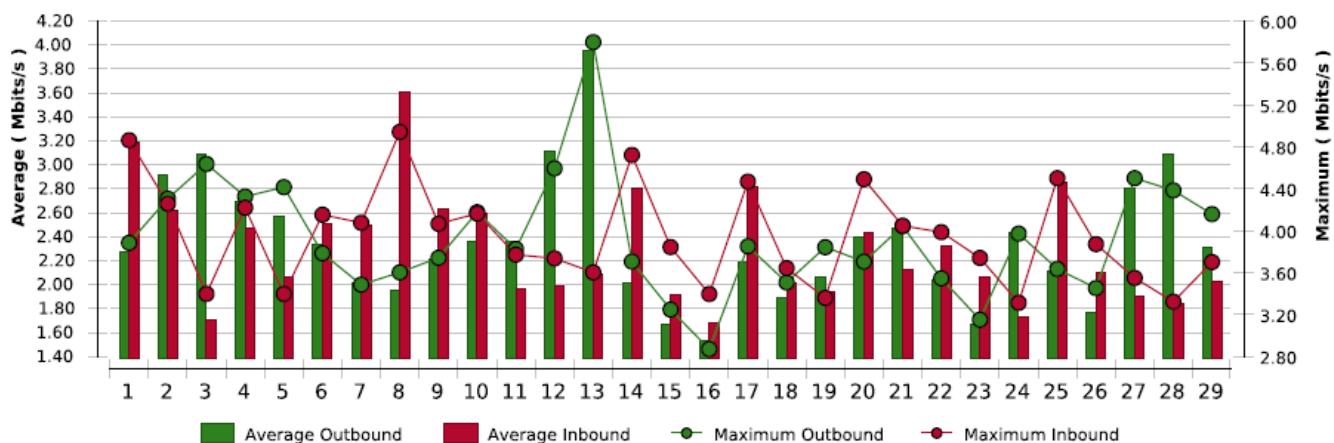
The following histograms show the distribution of the bandwidth usage by network link.

**Inbound**



**Outbound**



**traffic-card0 of srv-DC-alger**Distribution per hour on the interfaceDistribution per day of week on the interfaceDistribution per day of month on the interface

## Hostgroup-Traffic-By-Interface-And-Bandwidth-Ranges

This report shows the average bandwidth usage distribution of network interfaces for a hostgroup

Host group **Routers**



The following histograms show the distribution of the bandwidth usage by network link.  
Five levels of usage are defined

**Null**

**Low** lower than 0.1%

**Average** between 0.1% and 0.2%

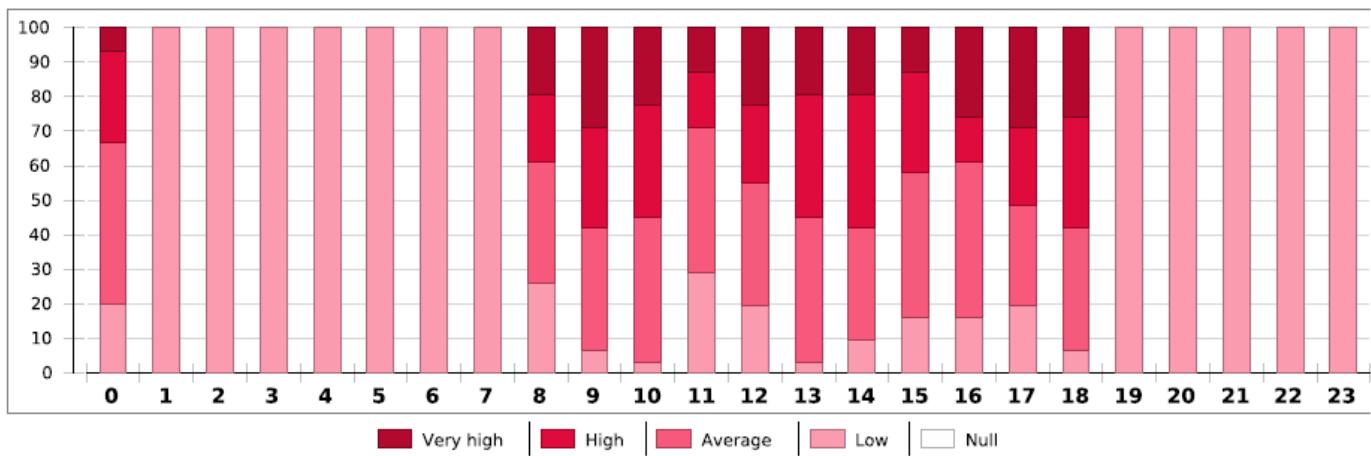
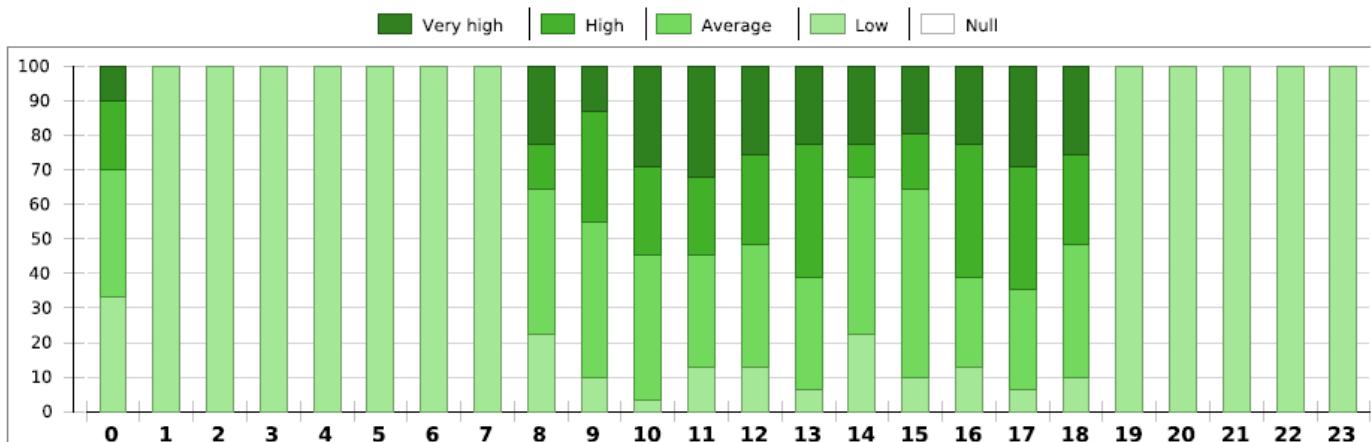
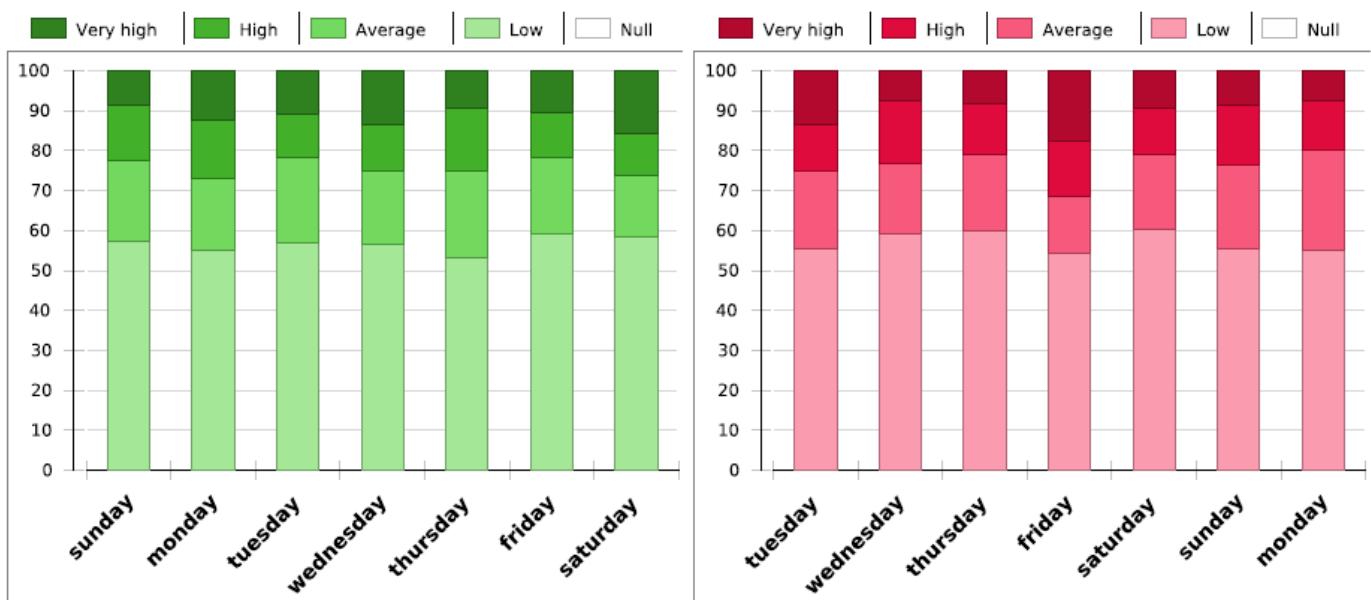
**High** between 0.2% and 0.3%

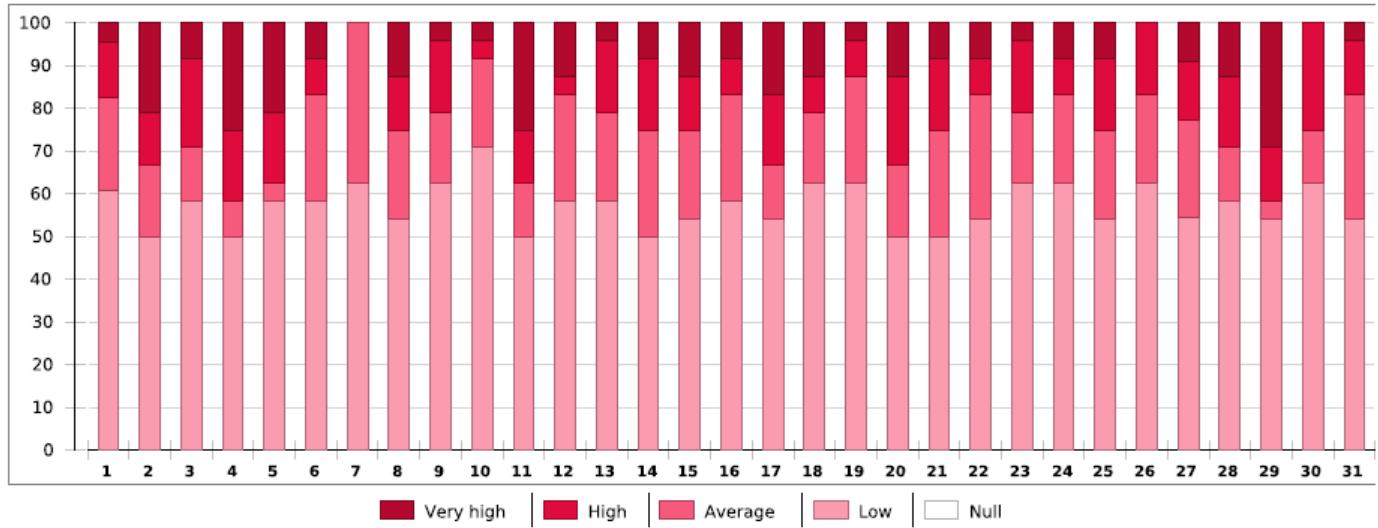
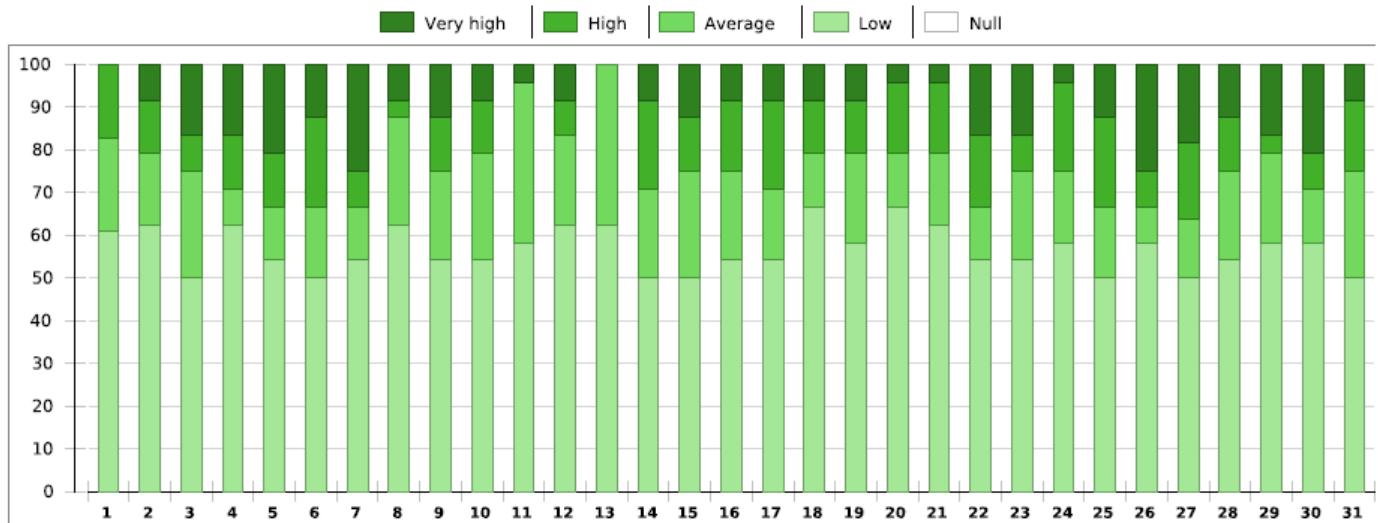
**Very high** higher than 0.3%

The data has been defined on full days for the selected period.

Outgoing traffic is shown by **green**.

Incoming traffic is shown in **red**.

**Distribution per hour on the interface traffic-primary of rt-beijing****Distribution per day of week on the interface traffic-primary of rt-beijing**

**Distribution per day of month on the interface traffic-primary of rt-beijing**

## Hostgroup-Monthly-Network-Centile

This report displays statistics about the centile and the average usag of the inbound and outbound bandwith by interface.

### TRAFFIC REPORT AVERAGE AND CENTILE

March 2016

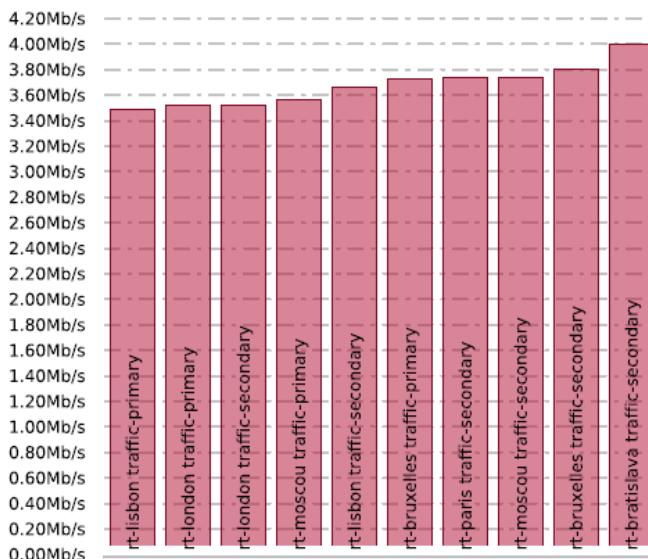


### ROUTERS

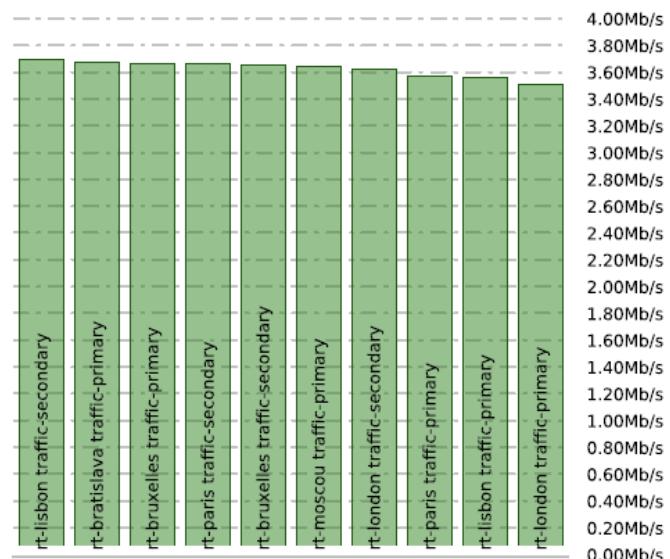
All the centile values are calculated for the following combination: 92.5000 (24x7)

#### TOP 10 CENTILE BY INTERFACE

##### Inbound



##### Outbound



#### TOP 10 OF THE MOST USED INTERFACES - INBOUND

Interface
rt-bratislava traffic-secondary
rt-bruxelles traffic-secondary
rt-bruxelles traffic-primary
rt-moscou traffic-secondary
rt-paris traffic-secondary
rt-lisbon traffic-secondary
rt-london traffic-secondary
rt-moscou traffic-primary
rt-london traffic-primary
rt-bratislava traffic-primary

Avg.%	Avg.	Centile	Max.reached	Max.
0.06%	619 Kb/s	4 Mb/s	7.32 Mb/s	1Gb/s
0.06%	594 Kb/s	3.8 Mb/s	6.1 Mb/s	1Gb/s
0.06%	587 Kb/s	3.72 Mb/s	8.93 Mb/s	1Gb/s
0.06%	581 Kb/s	3.74 Mb/s	8.65 Mb/s	1Gb/s
0.06%	576 Kb/s	3.73 Mb/s	7.81 Mb/s	1Gb/s
0.06%	575 Kb/s	3.66 Mb/s	7.56 Mb/s	1Gb/s
0.06%	569 Kb/s	3.52 Mb/s	6.27 Mb/s	1Gb/s
0.06%	563 Kb/s	3.56 Mb/s	6.53 Mb/s	1Gb/s
0.06%	557 Kb/s	3.52 Mb/s	5.85 Mb/s	1Gb/s
0.06%	552 Kb/s	3.46 Mb/s	6.7 Mb/s	1Gb/s

#### TOP 10 OF THE MOST USED INTERFACES - OUTBOUND

Interface
rt-bruxelles traffic-primary
rt-paris traffic-secondary
rt-lisbon traffic-secondary
rt-moscou traffic-primary
rt-london traffic-secondary
rt-lisbon traffic-primary
rt-bruxelles traffic-secondary
rt-london traffic-primary
rt-bratislava traffic-secondary
rt-paris traffic-primary

Avg.%	Avg.	Centile	Max.reached	Max.
0.06%	600 Kb/s	3.67 Mb/s	8.34 Mb/s	1Gb/s
0.06%	596 Kb/s	3.66 Mb/s	6.71 Mb/s	1Gb/s
0.06%	589 Kb/s	3.69 Mb/s	6.86 Mb/s	1Gb/s
0.06%	585 Kb/s	3.64 Mb/s	6.53 Mb/s	1Gb/s
0.06%	577 Kb/s	3.63 Mb/s	6.45 Mb/s	1Gb/s
0.06%	574 Kb/s	3.56 Mb/s	6.51 Mb/s	1Gb/s
0.06%	569 Kb/s	3.65 Mb/s	8.03 Mb/s	1Gb/s
0.06%	566 Kb/s	3.5 Mb/s	7.03 Mb/s	1Gb/s
0.06%	565 Kb/s	3.45 Mb/s	6.45 Mb/s	1Gb/s
0.06%	563 Kb/s	3.57 Mb/s	7.07 Mb/s	1Gb/s

Inbound and outbound statistics for all interfaces

Interface	Inbound					Outbound			
	Max.	Avg.%	Avg.	Centile	Max.reached	Avg.%	Avg.	Centile	Max.reached
rt-bratislava traffic-primary	1 Gb/s	0.06%	552 Kb/s	3.46 Mb/s	6.7 Mb/s	0.06%	561 Kb/s	3.67 Mb/s	7.41 Mb/s
rt-bratislava traffic-secondary	1 Gb/s	0.06%	619 Kb/s	4 Mb/s	7.32 Mb/s	0.06%	565 Kb/s	3.45 Mb/s	6.45 Mb/s
rt-bruxelles traffic-primary	1 Gb/s	0.06%	587 Kb/s	3.72 Mb/s	8.93 Mb/s	0.06%	600 Kb/s	3.67 Mb/s	8.34 Mb/s
rt-bruxelles traffic-secondary	1 Gb/s	0.06%	594 Kb/s	3.8 Mb/s	6.1 Mb/s	0.06%	569 Kb/s	3.65 Mb/s	8.03 Mb/s
rt-lisbon traffic-primary	1 Gb/s	0.06%	550 Kb/s	3.49 Mb/s	6.58 Mb/s	0.06%	574 Kb/s	3.56 Mb/s	6.51 Mb/s
rt-lisbon traffic-secondary	1 Gb/s	0.06%	575 Kb/s	3.66 Mb/s	7.56 Mb/s	0.06%	589 Kb/s	3.69 Mb/s	6.86 Mb/s
rt-london traffic-primary	1 Gb/s	0.06%	557 Kb/s	3.52 Mb/s	5.85 Mb/s	0.06%	566 Kb/s	3.5 Mb/s	7.03 Mb/s
rt-london traffic-secondary	1 Gb/s	0.06%	569 Kb/s	3.52 Mb/s	6.27 Mb/s	0.06%	577 Kb/s	3.63 Mb/s	6.45 Mb/s
rt-moscou traffic-primary	1 Gb/s	0.06%	563 Kb/s	3.56 Mb/s	6.53 Mb/s	0.06%	585 Kb/s	3.64 Mb/s	6.53 Mb/s
rt-moscou traffic-secondary	1 Gb/s	0.06%	581 Kb/s	3.74 Mb/s	8.65 Mb/s	0.05%	527 Kb/s	3.32 Mb/s	6.41 Mb/s
rt-paris traffic-primary	1 Gb/s	0.05%	540 Kb/s	3.42 Mb/s	5.92 Mb/s	0.06%	563 Kb/s	3.57 Mb/s	7.07 Mb/s
rt-paris traffic-secondary	1 Gb/s	0.06%	576 Kb/s	3.73 Mb/s	7.81 Mb/s	0.06%	596 Kb/s	3.66 Mb/s	6.71 Mb/s

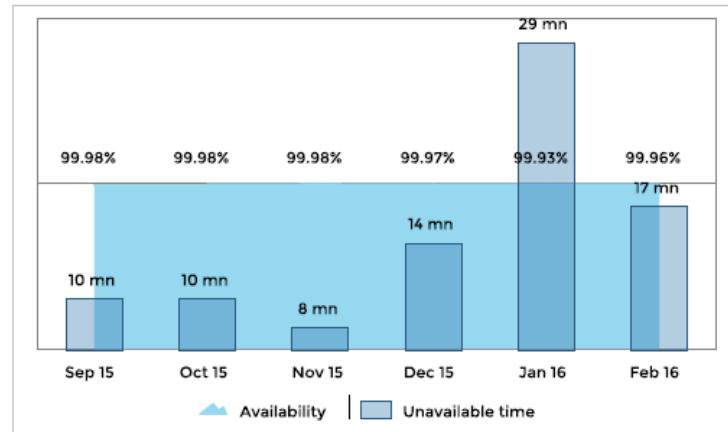
# Profiling

## Host-Detail-3

This report gives detailed statistics on availability, events, storage usage, memory, CPU and traffic for equipment. (Host).

### Host srv-DC-alger

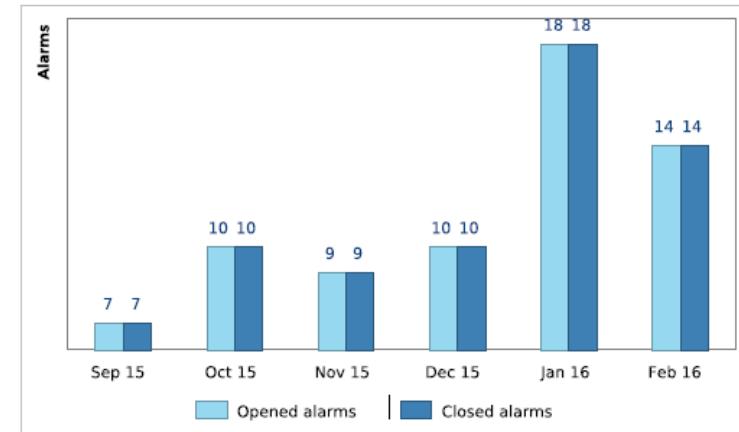
#### Host availability evolution



#### Current month

% of availability  
**99.96%**  
Unavailable time  
**17 mn**  
Unknown time  
—

#### Host exception events evolution



**49 h 41 mn** is the average time between two events

**1 mn** is the average events resolution time

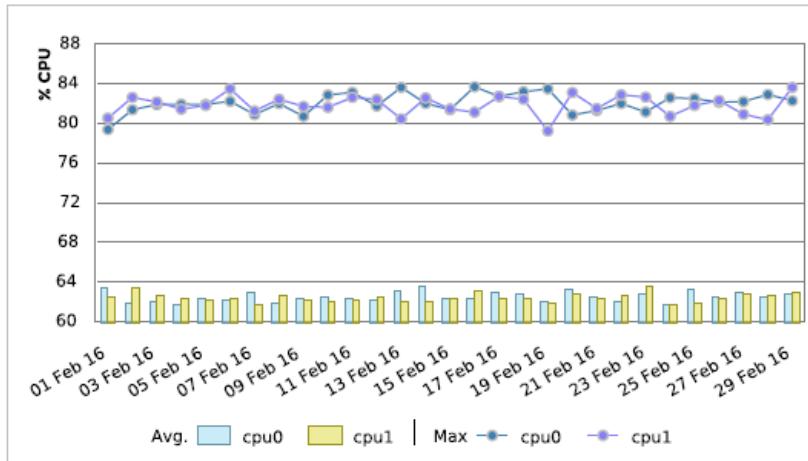
**14** events have been opened

**14** events have been closed

#### Host availability evolution detailed

	Sep 15		Oct 15		Nov 15		Dec 15		Jan 16		Feb 16	
	Value	Trend	Value	Trend	Value	Trend	Value	Trend	Value	Trend	Value	Trend
% of availability	99.98%	0.01%	99.98%	0.00%	99.98%	0.00%	99.97%	-0.01%	99.93%	-0.03%	99.96%	0.03%
Unavailable time	10 mn	-35.23%	10 mn	0.00%	8 mn	-20.80%	14 mn	77.78%	29 mn	103.41%	17 mn	-41.62%
Unknown time	-	-	-	-	-	-	-	-	-	-	-	-
MTRS	1 mn	-	1 mn	-	-	-	1 mn	-	1 mn	-	1 mn	-
MTBF	102 h 49 mn	0.521	74 h 22 mn	-0.277	79 h 59 mn	0.075	74 h 22 mn	-0.07	41 h 18 mn	-0.445	49 h 41 mn	0.203
Opened alarms	7	-4	10	3	9	-1	10	1	18	8	14	-4
Closed alarms	7	-4	10	3	9	-1	10	1	18	8	14	-4

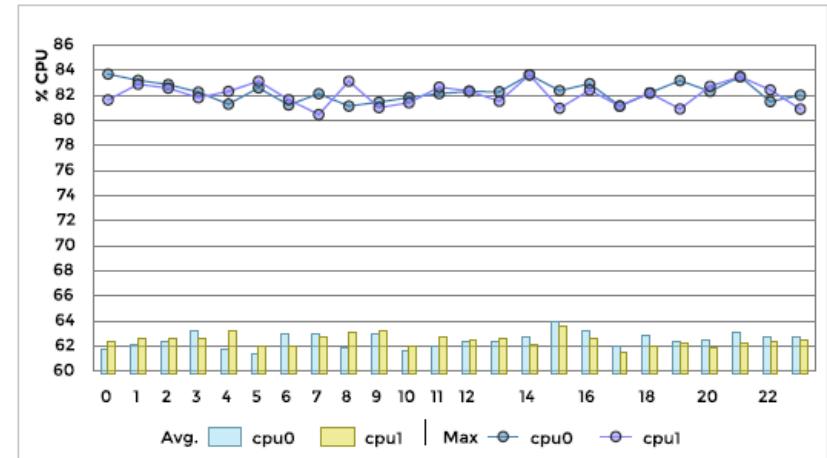
## CPU evolution within the reporting period



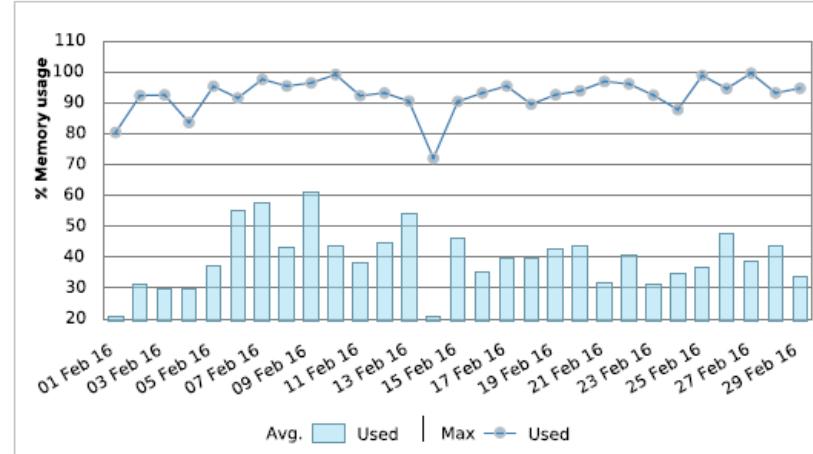
## Current Month

Average CPU usage  
**62.48%**  
Value of deviation :  
**0.483**  
Max value reached by the CPU :  
**83.70%**

## CPU evolution by hour of the day



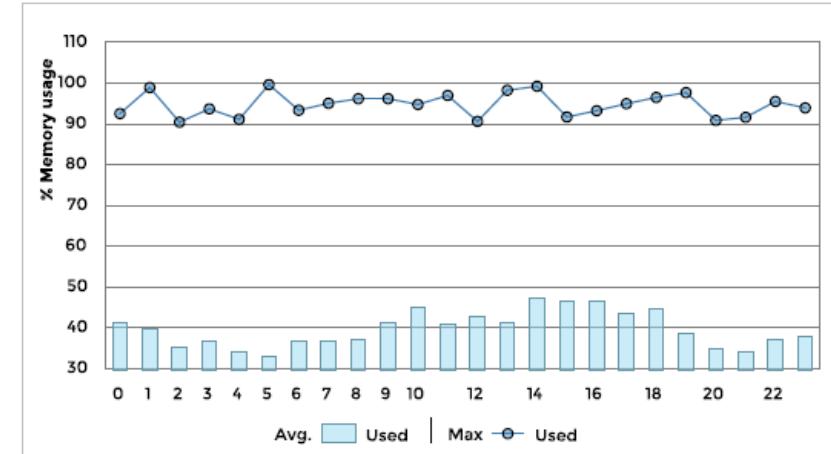
## Memory evolution within the reporting period

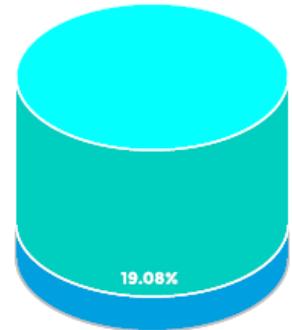
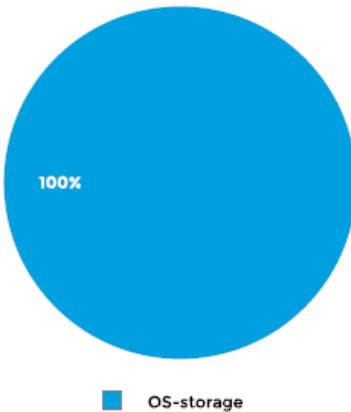


## Current Month

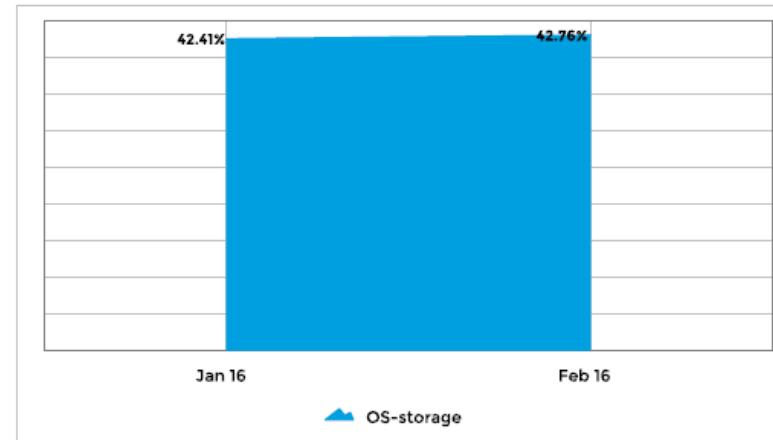
Average memory usage  
**39.81%**  
Value of deviation :  
**9.57**  
Max value reached by the memory :  
**99.64%**

## Memory evolution by hour of the day



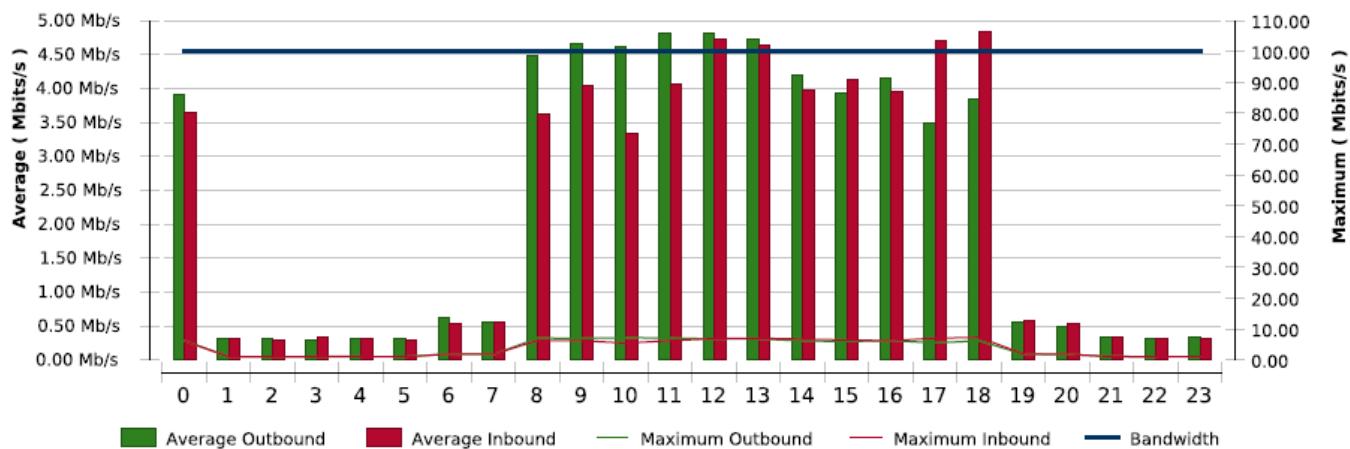
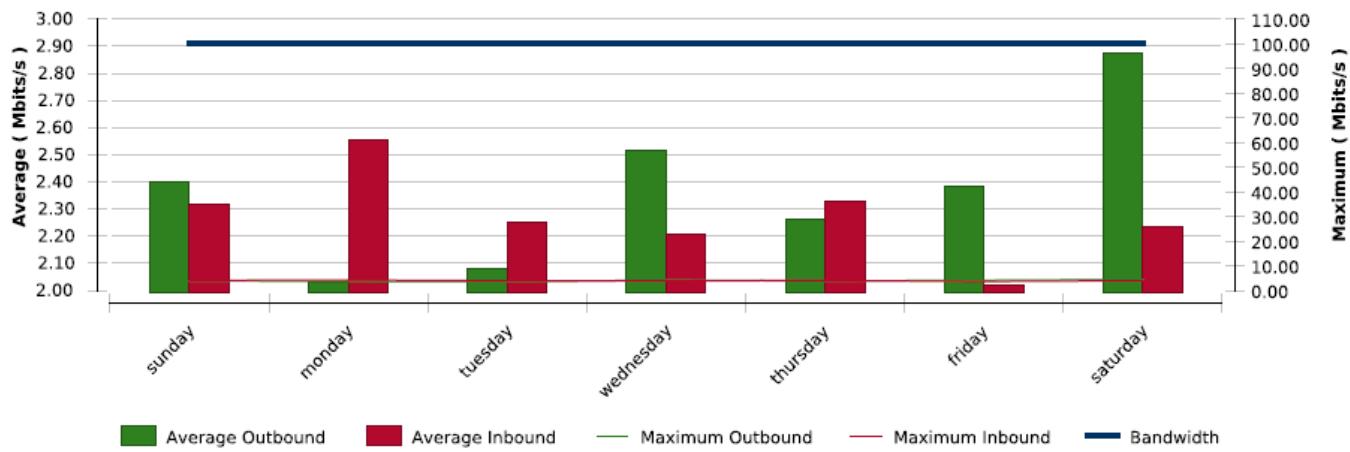
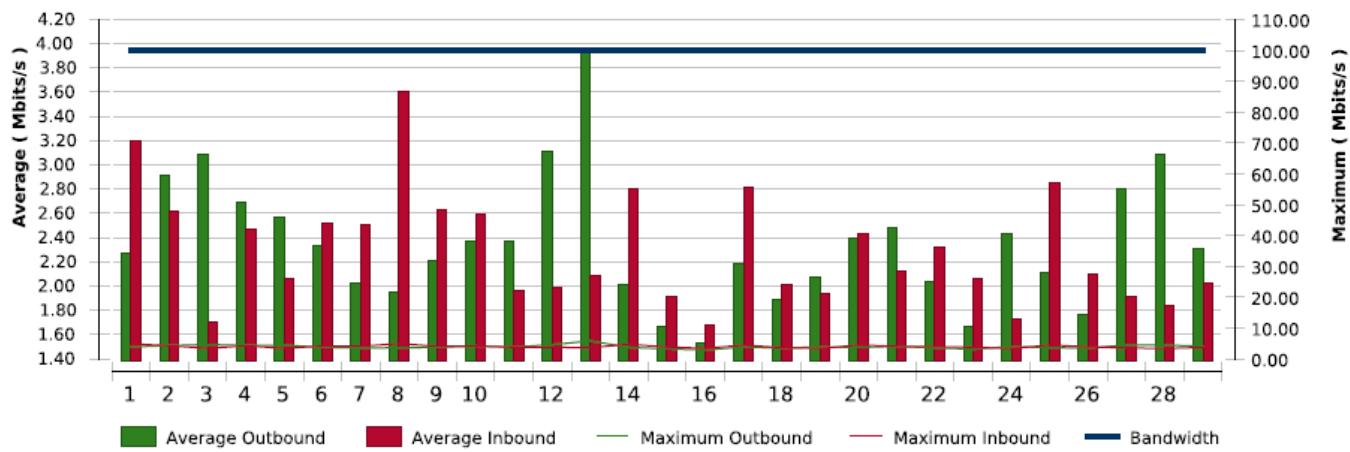
Global informationAllocated space/service cat.

OS-storage

Used space evolution by service categoryStorage capacity detailed

Storage space	Allocated		Used			
	Allocated	Evolution	Used	% used	Evolution	Time before saturation
disk-C	19.08%		54 GB	-	10.3 GB	19.08%

traffic-card0 of srv-DC-alger

**Distribution per hour on the interface****Distribution per day of week on the interface****Distribution per day of month on the interface**

**Host events**

Start	End	Acknowledgement	Resolution
Down		Down	
Feb 29, 2016, 4:43 PM	Feb 29, 2016, 4:43 PM	-	-
Feb 27, 2016, 3:48 PM	Feb 27, 2016, 3:49 PM	-	-
Feb 27, 2016, 10:27 AM	Feb 27, 2016, 10:29 AM	-	1 mn
Feb 21, 2016, 7:31 PM	Feb 21, 2016, 7:32 PM	-	-
Feb 21, 2016, 6:53 AM	Feb 21, 2016, 6:56 AM	-	2 mn
Feb 20, 2016, 10:19 PM	Feb 20, 2016, 10:21 PM	-	1 mn
Feb 20, 2016, 6:27 AM	Feb 20, 2016, 6:27 AM	-	-
Feb 15, 2016, 3:40 PM	Feb 15, 2016, 3:41 PM	-	1 mn
Feb 11, 2016, 12:48 AM	Feb 11, 2016, 12:48 AM	-	-
Feb 9, 2016, 9:28 PM	Feb 9, 2016, 9:31 PM	-	2 mn
Feb 9, 2016, 12:41 AM	Feb 9, 2016, 12:43 AM	-	2 mn
Feb 7, 2016, 7:30 PM	Feb 7, 2016, 7:31 PM	-	1 mn
Feb 6, 2016, 4:49 AM	Feb 6, 2016, 4:50 AM	-	-
Feb 2, 2016, 2:16 AM	Feb 2, 2016, 2:18 AM	-	2 mn

**Events on services**

Antivirus				
Services	Date		Delay	
	Start	End	Acknowledgement	Effective MTRS
<b>Critical</b>				<b>Critical</b>
eventlog-Antivirus	Feb 10, 2016, 12:01 PM	Feb 10, 2016, 12:11 PM	-	10 mn
eventlog-Antivirus	Feb 1, 2016, 2:47 PM	Feb 1, 2016, 2:52 PM	-	5 mn
eventlog-Antivirus	Feb 2, 2016, 3:22 PM	Feb 2, 2016, 3:27 PM	-	5 mn
eventlog-Antivirus	Feb 3, 2016, 2:02 AM	Feb 3, 2016, 2:07 AM	-	5 mn
eventlog-Antivirus	Feb 4, 2016, 12:22 AM	Feb 4, 2016, 12:27 AM	-	5 mn
eventlog-Antivirus	Feb 4, 2016, 1:02 AM	Feb 4, 2016, 1:07 AM	-	5 mn
eventlog-Antivirus	Feb 4, 2016, 2:37 AM	Feb 4, 2016, 2:42 AM	-	5 mn
eventlog-Antivirus	Feb 4, 2016, 7:32 AM	Feb 4, 2016, 7:37 AM	-	5 mn
eventlog-Antivirus	Feb 4, 2016, 4:02 PM	Feb 4, 2016, 4:07 PM	-	5 mn
eventlog-Antivirus	Feb 4, 2016, 8:12 PM	Feb 4, 2016, 8:17 PM	-	5 mn
eventlog-Antivirus	Feb 4, 2016, 11:02 PM	Feb 4, 2016, 11:07 PM	-	5 mn
eventlog-Antivirus	Feb 6, 2016, 2:51 AM	Feb 6, 2016, 2:56 AM	-	5 mn
eventlog-Antivirus	Feb 6, 2016, 3:36 AM	Feb 6, 2016, 3:41 AM	-	5 mn
eventlog-Antivirus	Feb 6, 2016, 4:01 AM	Feb 6, 2016, 4:06 AM	-	5 mn
eventlog-Antivirus	Feb 6, 2016, 4:21 AM	Feb 6, 2016, 4:26 AM	-	5 mn
eventlog-Antivirus	Feb 6, 2016, 8:16 AM	Feb 6, 2016, 8:21 AM	-	5 mn
eventlog-Antivirus	Feb 7, 2016, 12:11 PM	Feb 7, 2016, 12:16 PM	-	5 mn
eventlog-Antivirus	Feb 7, 2016, 9:06 PM	Feb 7, 2016, 9:11 PM	-	5 mn
eventlog-Antivirus	Feb 7, 2016, 9:21 PM	Feb 7, 2016, 9:26 PM	-	5 mn
eventlog-Antivirus	Feb 7, 2016, 10:01 PM	Feb 7, 2016, 10:06 PM	-	5 mn
eventlog-Antivirus	Feb 8, 2016, 11:51 AM	Feb 8, 2016, 11:56 AM	-	5 mn
eventlog-Antivirus	Feb 8, 2016, 5:21 PM	Feb 8, 2016, 5:26 PM	-	5 mn
eventlog-Antivirus	Feb 8, 2016, 9:21 PM	Feb 8, 2016, 9:26 PM	-	5 mn
eventlog-Antivirus	Feb 9, 2016, 1:16 AM	Feb 9, 2016, 1:21 AM	-	5 mn
eventlog-Antivirus	Feb 9, 2016, 3:46 PM	Feb 9, 2016, 3:51 PM	-	5 mn
eventlog-Antivirus	Feb 10, 2016, 2:31 AM	Feb 10, 2016, 2:36 AM	-	5 mn
eventlog-Antivirus	Feb 10, 2016, 4:36 AM	Feb 10, 2016, 4:41 AM	-	5 mn
eventlog-Antivirus	Feb 10, 2016, 10:21 AM	Feb 10, 2016, 10:26 AM	-	5 mn
eventlog-Antivirus	Feb 11, 2016, 1:31 PM	Feb 11, 2016, 1:36 PM	-	5 mn
eventlog-Antivirus	Feb 11, 2016, 9:56 PM	Feb 11, 2016, 10:01 PM	-	5 mn
eventlog-Antivirus	Feb 11, 2016, 10:51 PM	Feb 11, 2016, 10:56 PM	-	5 mn
eventlog-Antivirus	Feb 12, 2016, 3:11 AM	Feb 12, 2016, 3:16 AM	-	5 mn
eventlog-Antivirus	Feb 12, 2016, 3:56 AM	Feb 12, 2016, 4:01 AM	-	5 mn
eventlog-Antivirus	Feb 12, 2016, 5:01 AM	Feb 12, 2016, 5:06 AM	-	5 mn
eventlog-Antivirus	Feb 12, 2016, 5:26 PM	Feb 12, 2016, 5:31 PM	-	5 mn
eventlog-Antivirus	Feb 12, 2016, 8:21 PM	Feb 12, 2016, 8:26 PM	-	5 mn
eventlog-Antivirus	Feb 12, 2016, 8:56 PM	Feb 12, 2016, 9:01 PM	-	5 mn
eventlog-Antivirus	Feb 13, 2016, 11:36 AM	Feb 13, 2016, 11:41 AM	-	5 mn

## Hostgroups-Host-Details-1

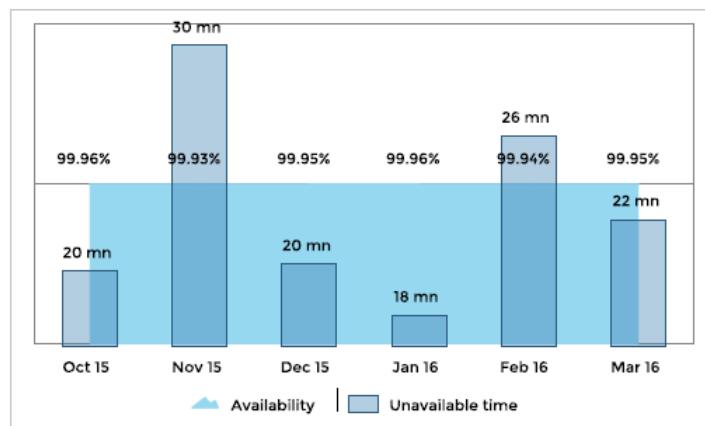
The report gives detailed statistics on availability, events, storage usage, memory, CPU for all equipments of a hostgroup given in entrance.

Group **MSSQL-Servers**



### srv-mssql-02

#### Host availability evolution



#### Current month

% of availability

**99.95%**

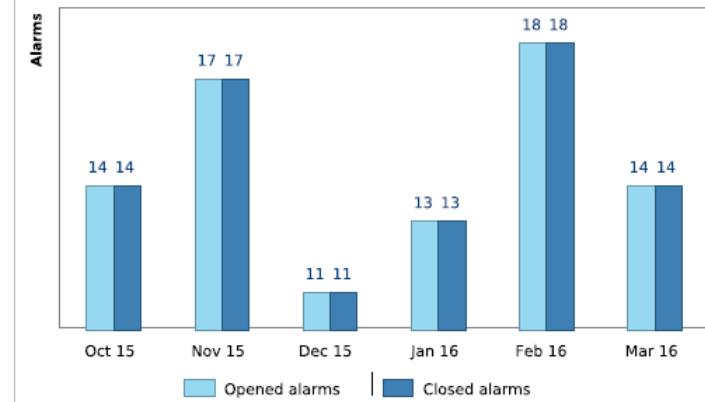
Unavailable time

**22 mn**

Unknown time

-

#### Host exception events evolution



**53 h 6 mn** is the average time between two events

**1 mn** is the average events resolution time

**14** events have been opened

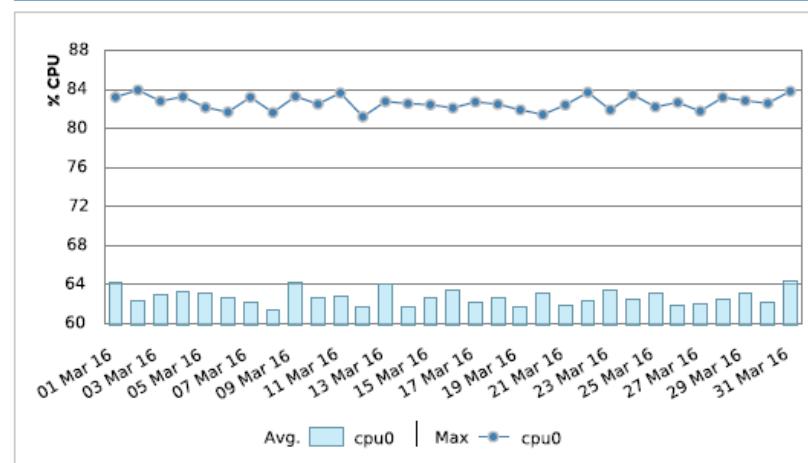
**14** events have been closed

#### Host availability evolution detailed

	Oct 15		Nov 15		Dec 15		Jan 16		Feb 16		Mar 16	
	Value	Trend	Value	Trend	Value	Trend	Value	Trend	Value	Trend	Value	Trend
% of availability	99.96%	0.02%	99.93%	-0.03%	99.95%	0.03%	99.96%	0.01%	99.94%	-0.02%	99.95%	0.01%
Unavailable time	20 mn	-27.06%	30 mn	52.70%	20 mn	-33.42%	18 mn	-11.76%	26 mn	46.62%	22 mn	-14.83%
Unknown time	-	0.00%	-	0.00%	-	0.00%	-	0.00%	-	0.00%	-	0.00%
MTRS	1 mn	-	1 mn	-	1 mn	-	1 mn	-	1 mn	-	1 mn	-
MTBF	53 h 7 mn	-	42 h 19 mn	-	67 h 36 mn	-	57 h 12 mn	-	38 h 38 mn	-	53 h 6 mn	-
Opened alarms	14	-5	17	3	11	-6	13	2	18	5	14	-4
Closed alarms	14	-5	17	3	11	-6	13	2	18	5	14	-4

Reporting period from 3/1/16 to 4/1/16 , business hours: 24x7

5 / 8

**srv-mssql-02****CPU evolution within the reporting period****Current Month**

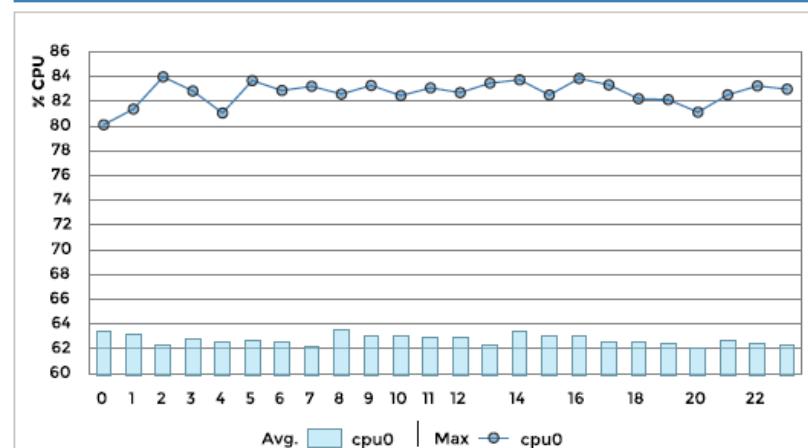
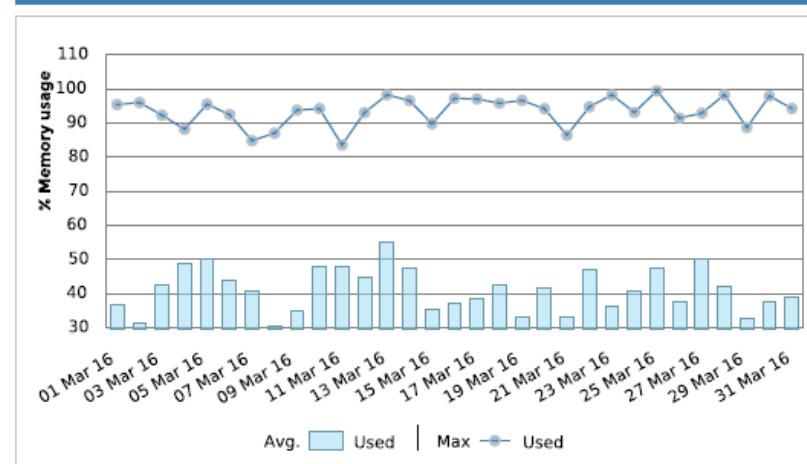
Average CPU usage

**62.73%**

Value of deviation :

**0.791**

Max value reached by the CPU :

**83.97%****CPU evolution by hour of the day****Memory evolution within the reporting period****Current Month**

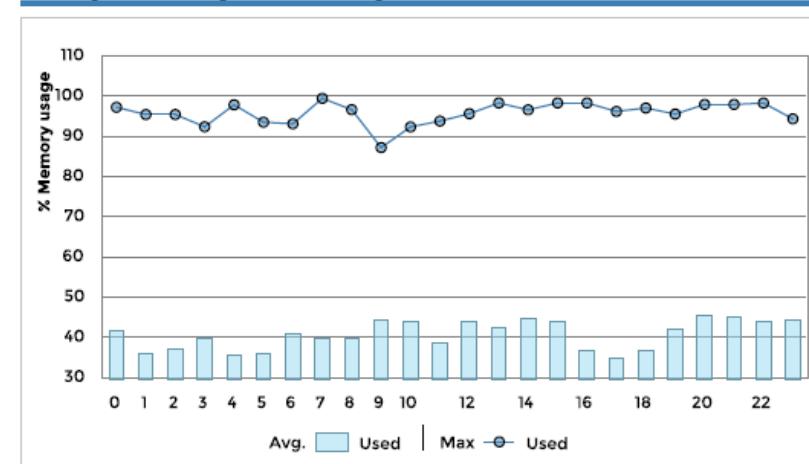
Average memory usage

**41.14%**

Value of deviation :

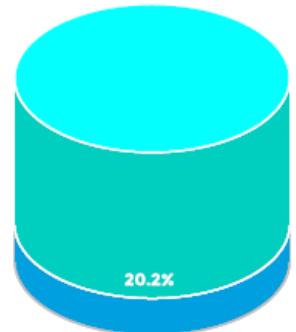
**6.32**

Max value reached by the memory :

**99.44%****Memory evolution by hour of the day**

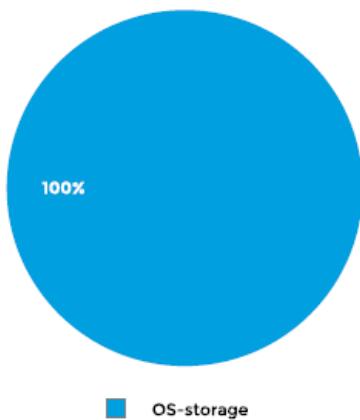
## srv-mssql-02

### Global information

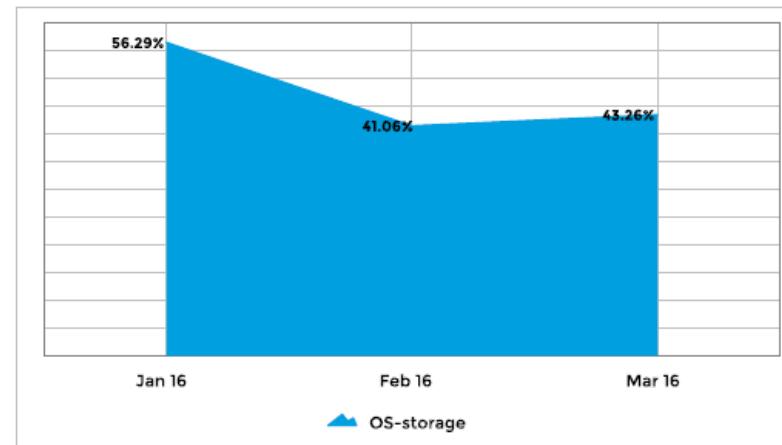


**22 GB**  
of allocated space  
**4.44 GB**  
of used space

### Allocated space/service cat.



### Used space evolution by service category

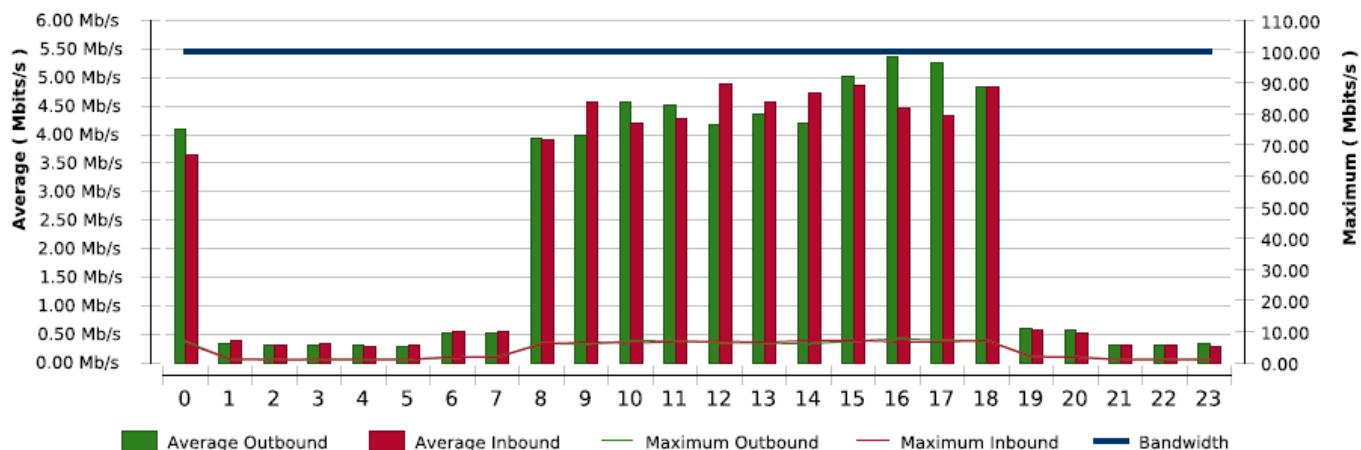


### Storage capacity detailed

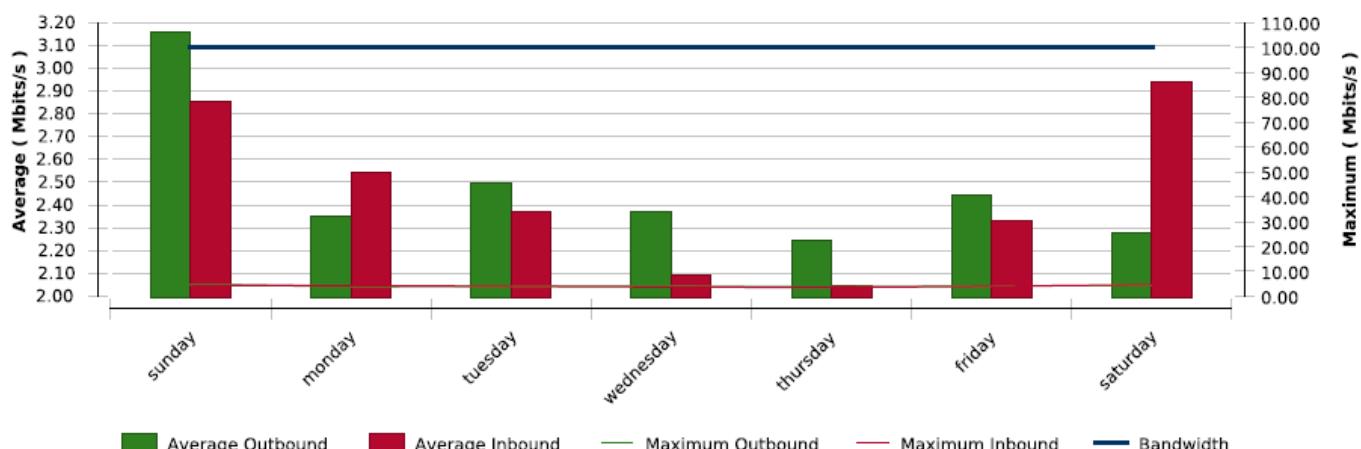
Storage space	Allocated		Used			
	Allocated	Evolution	Used	% used	Evolution	Time before saturation
disk-C	20.20%		22 GB	0.00%	4.44 GB	20.20% -0.6%(-6.6 GB)

## traffic-card0 of srv-mssql-02

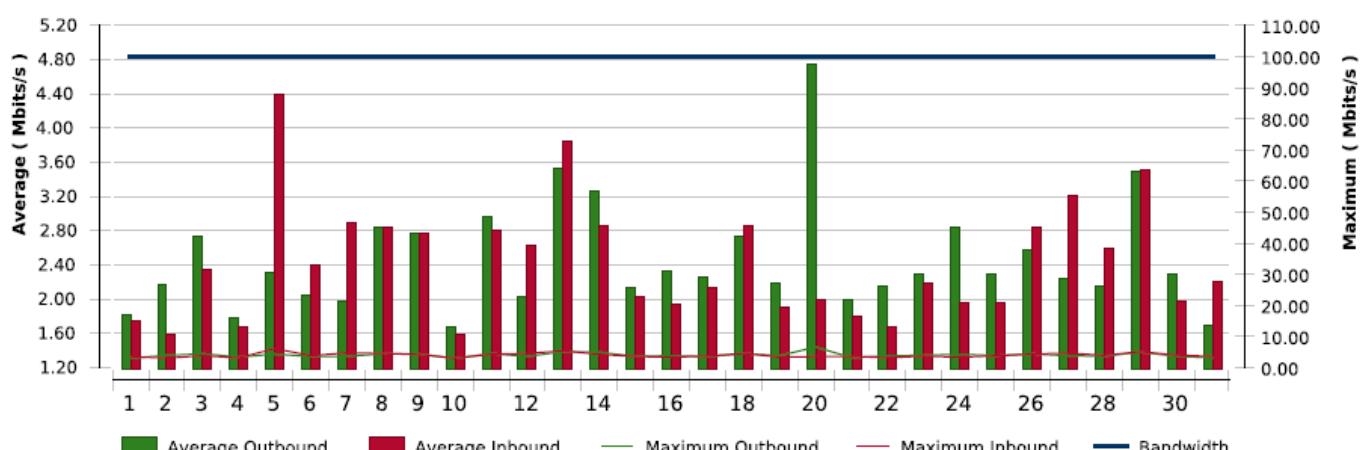
### Distribution per hour on the interface



### Distribution per day of week on the interface



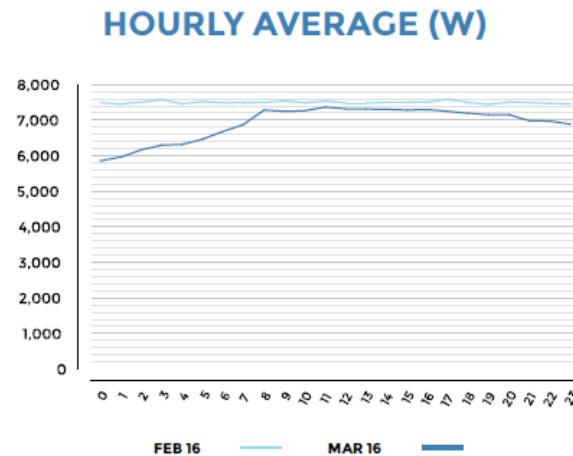
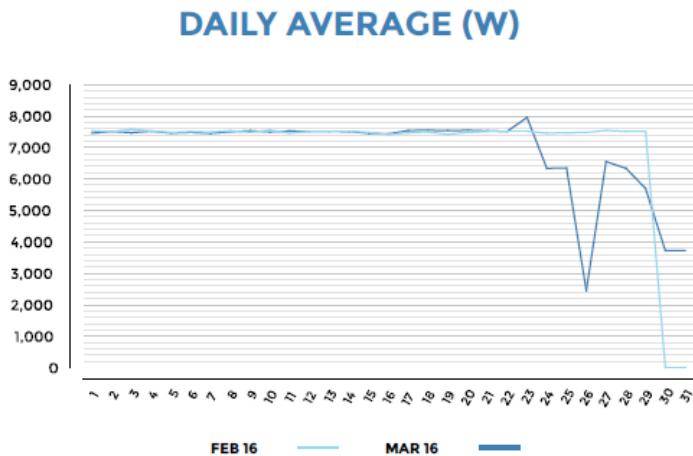
### Distribution per day of month on the interface



# Consumption

## Hostgroup-Electricity-Consumption-1

This report displays statistics of the electricity consumption of your equipments plugged into a UPS.



### THE MOST ELECTRICITY-CONSUMING UPS

UPS	Average consumption	Cost	Representing
UPS_1	1.03 MWh	162.79 \$	20.05%
UPS_5	1.03 MWh	162.54 \$	20.02%
UPS_4	1.03 MWh	162.38 \$	20.00%
UPS_2	1.03 MWh	162.28 \$	19.98%
UPS_3	1.03 MWh	162.05 \$	19.96%

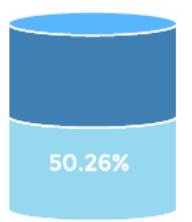


# **Virtualization**

**VMware-Cluster-Performances-1** This report displays datastores usage information on an ESX cluster and make a focus on the most used ESX ( CPU, Memory and virtual machines) .



### Global usage

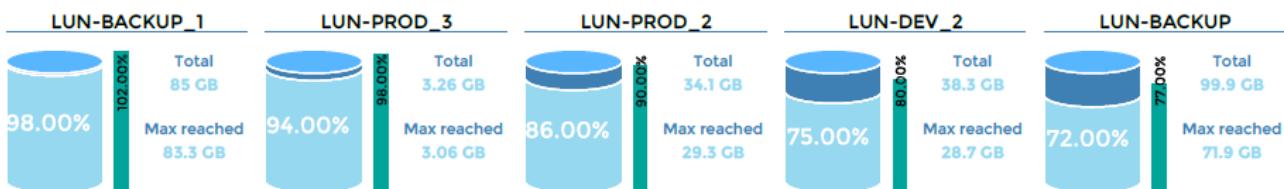


- \* **650 GB** is the average usage of your datastores
- \* **650 GB** is the last usage value of your datastores
- \* **1.26 TB** allocated on your infrastructure

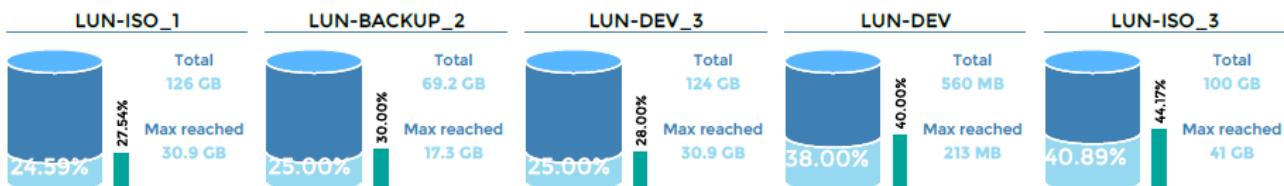


### TOP DATASTORES USAGE

#### The 5 most used



#### The 5 least used



### IOPS ON DATASTORES

#### Read ( I/O per second )



TOP	BOTTOM
LUN-ISO 213.74	BACKUP 191.32
LUN-DEV_1 208.82	BACKUP_2 193.75
LUN-PROD_2 208.05	LUN-ISO_3 194.15
LUN-PROD_3 205.72	LUN-PROD 194.56
LUN-DEV_2 203.04	LUN-DEV 196.23

#### Write ( I/O per second )



TOP	BOTTOM
BACKUP_1 210.19	LUN-PROD_3 191.20
BACKUP_2 206.60	BACKUP_3 191.54
LUN-DEV 206.15	LUN-ISO_3 194.95
LUN-PROD_2 204.65	LUN-DEV_1 196.29
BACKUP 203.67	LUN-DEV_2 196.77

# CLUSTER

## ESX-Servers

4/20/16 - 4/22/16



### CPU USAGE STATISTICS

**62.72%** is the average CPU usage on the cluster's ESXs



#### The 5 most used

ESX-SYDNEY-01	ESX-ALGER-01	ESX-NEWYORK-01	ESX-HONGKONG-01	ESX-BERLIN-01
Average	Average	Average	Average	Average
<b>62.84 %</b>	<b>79.72 %</b>	<b>62.82 %</b>	<b>77.23 %</b>	<b>62.71 %</b>

#### The 5 least used

ESX-BERLIN-01	ESX-HONGKONG-01	ESX-NEWYORK-01	ESX-ALGER-01	ESX-SYDNEY-01
Average	Average	Average	Average	Average
<b>62.56 %</b>	<b>80.54 %</b>	<b>62.67 %</b>	<b>81.59 %</b>	<b>62.84 %</b>

### MEMORY STATISTICS

#### Global usage

**33.7 GB** is the average usage memory

**90.60%**

**37.3 GB** is allocated memory

#### The 5 most used

ESX-HONGKONG-01	ESX-BERLIN-01	ESX-SYDNEY-01	ESX-ALGER-01	ESX-NEWYORK-01							
Usage	Total	Max	Usage	Total	Max	Usage	Total	Max	Usage	Total	Max
<b>90.73%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>	<b>90.62%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>	<b>90.58%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>	<b>90.52%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>

#### The 5 least used

ESX-NEWYORK-01	ESX-ALGER-01	ESX-SYDNEY-01	ESX-BERLIN-01	ESX-HONGKONG-01							
Usage	Total	Max	Usage	Total	Max	Usage	Total	Max	Usage	Total	Max
<b>90.52%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>	<b>90.52%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>	<b>90.58%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>	<b>90.62%</b>	<b>7.45 GB</b>	<b>6.98 GB</b>

### VMs HOSTING

#### Average powered on and powered off virtual machines on the cluster

**223** virtual machine(s) powered on

**122** virtual machine(s) powered off

#### Average powered on and powered off virtual machines by ESX

Powered On		Powered Off	
TOP	BOTTOM	TOP	BOTTOM
ESX-SYDNEY-01	45	ESX-HONGKONG-01	44
ESX-ALGER-01	45	ESX-BERLIN-01	44
ESX-NEWYORK-01	45	ESX-NEWYORK-01	45
ESX-BERLIN-01	44	ESX-ALGER-01	45
ESX-HONGKONG-01	44	ESX-SYDNEY-01	45
ESX-HONGKONG-01	25	ESX-SYDNEY-01	24
ESX-BERLIN-01	25	ESX-ALGER-01	24
ESX-NEWYORK-01	24	ESX-NEWYORK-01	24
ESX-ALGER-01	24	ESX-BERLIN-01	25
ESX-SYDNEY-01	24	ESX-HONGKONG-01	25

# **Configuration & monitoring**

**Poller-Performances** This report displays information about configuration and performances of Centreon Engine on a poller

## Performances and configuration of Centreon Engine on Dec 14, 2016, 10:55 AM

Poller	IP address	Version	State	Last start
Central	127.0.0.1	1.6.2	Running	13 Dec 2016 10:02 GMT+01:00



### Current configuration and tips for optimization

Current load average	CPUs number	Max concurrent checks	Host check timeout	Service check timeout
3.85   3.97   3.76	2	200	10	60

An efficient poller is a poller which have a little or no latency. The indicators that have a direct impact on the latency of a poller are: the execution time of hosts and services checks, the maximum number of concurrent check the hardware configuration of the poller.

In case of latency, gradually increase the maximum number of concurrent check. The load average of the poller will increase without being overloaded. In case of overload, latency increases instead of decrease.

If many hosts and services end up on a timeout, the poller will make latency. To optimize performances, you have to lower the timeout values and gradually increase the max check concurrent, while checking that the server is not overloaded.

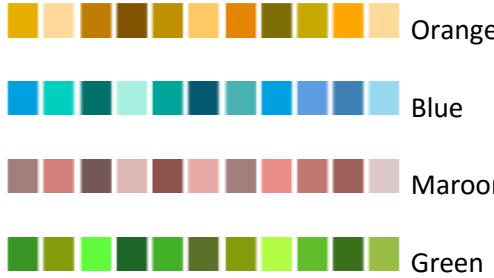
If with all these tips the server remains overloaded, it may be that it is not enough efficient to take the load. You must therefore increase server performance.

The parameters below may also affect the performance of the poller. In case of incorrect configuration, the recommended value is proposed.

Option	Value	State	Comment
Sleep time	1		The number of seconds that centengine will sleep before checking to see if the next controls in the scheduling queue should be executed. This option should be always less or equal to 1 sec
Service interleave factor	s		This variable determines how service checks are interleaved. Interleaving allows for a more even distribution of service checks, reduced load on remote hosts, should be set to 's' (smart)
Use large installation tweaks	Default		This option determines whether or not the centengine daemon will take several shortcuts to improve performance. It should be set to 'yes'
State Retention Option	Yes		This setting determines how often (in minutes) that centengine will automatically save retention data during normal operation. Need to be define in case of centengine crash.

# Themes

Below the default 7 color themes provided by Centreon MBI 3.1:



Example of the preview of one page:

